



SIM 72 01 16

2022-07-29

RECALL CAMPAIGN 16V-914: AUTOLIV AIR BAG MODULE(S)

This Service Information Bulletin (Revision 4) replaces SI M72 01 16 **dated April 2017**.

What's New (Specific text highlighted):

- Parts section updated -Due to the high completion rate of this recall these parts are no longer part of the weekly Parts Matrix.

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

F54 (Clubman)	F55 (Hardtop 4 Door)	F56 (Hardtop 2 Door)	F57 (Convertible)
---------------	-------------------------	-------------------------	-------------------

SITUATION

MINI is conducting a Voluntary Safety Recall involving certain Model Year 2017 vehicles. This involves certain air bags from supplier Autoliv.

Depending upon the vehicle model, and the specific VIN, the air bag affected could be:

One or both of the head air bag assemblies (left-side, right-side), and
One or both of the knee (driver / passenger) air bags.

MINI is committed to helping you manage this recall campaign in the least disruptive fashion.

All customers affected by this Recall have been sent final letters informing them that their vehicle is affected by this Recall. To assist you with customer concerns, please reference the attached Q&A that will be updated as information becomes available.

Alternative Mobility Solutions (AMS) Reimbursement

This MINI Recall/Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement. Please refer to SI M01 01 17 for claim submission details.

AFFECTED VEHICLES

This Recall Campaign involves 1,221 Model Year 2017 vehicles.

Vehicles in dealer inventory are affected by this recall/stop. Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

The affected vehicles will be identified with the campaign description:

Note: **0072770100 Recall M72 01 16 Autoliv Air Bag Module.**

CAUSE

Due to a supplier production error, certain air bags from supplier Autoliv may not have been produced to specifications.

CORRECTION

Replace the affected Air Bag Module.

PROCEDURE

Vehicles F55, F56, F57:

The left and/or right knee air bag are possible.

Replace the appropriate air bags. See repair instructions

REP 72 12 004 "Removing and installing/replacing the air bag module for driver's knee protection"

or

REP72 12 006"Removing and installing/replacing the air bag module for front passenger knee protection"

Vehicles F54:

The left and/or right head air bag or driver and/or front passenger knee air bag are possible.

Replace the appropriate air bags. See repair instructions

REP 72 12 004 "Removing and installing/replacing the air bag module for driver's knee protection",

or

REP72 12 006 "Removing and installing/replacing the air bag module for front passenger knee protection"

or

REP72 12 060 "Removing and installing/replacing left or right head air bag"

Note: It has come to our attention that when performing the head air bag replacement special tool 83 30 2 230 142 does not properly engage the release tabs within the spring clips. A revised special tool 83 30 2 450 405 will be going out, auto tool ship, to MINI stores in the near future. Until this is available, a straight pick tool can be used. Insert the pick directly in center hole of spring clip. Two release tabs have to be pried inward to release the clip.

PARTS INFORMATION

Prior to starting any work, check to see if the VIN has an open campaign and enter a MINI Recall Parts IDS Ticket request. Only one VIN per IDS Ticket and enter part number 00 00 0 000 000. Parts will review the VIN and enter the order for the air bag(s) including any required hardware.

When ordered this way you will receive ONLY the air bag(s) needed for this vehicle, each vehicle requires different modules to be replaced so this is the only way of ordering.

Parts will reply to all Ticket requests with the part number(s) and backorder information if applicable. The part(s) must be installed in the VIN listed in the PO only.

Knee air bag parts list:		
Part Number	Description	Quantity
72 12 9 262 201	Driver's side knee protection air bag module F55 F56	1
72 12 9 262 202	Passenger's side knee protection air bag module F55 F56	1
72 12 9 302 311	Driver's side knee protection air bag module F54 F57	1
72 12 9 302 312	Passenger's side knee	1

07 14 9 165 429	protection air bag module F54 F57	2 per air bag
	Oval-head screw ISA M6X16 ZN SW	

Head air bag parts list:

Part Number	Description	Quantity
72 12 7 363 723	Left-hand head air bag F54	1
72 12 7 363 724	Right-hand head air bag F54	1
07 14 7 265 827	Blind rivet	4 per air bag

Important! Retention of Used Parts

The parts replaced and submitted through this Recall claim entry procedure are the property of MINI USA.

Attention: Inflatable air bags are classified as dangerous goods by the Department of Transportation (DOT) and require special preparation, packing and labeling for transport.

Your dealer is responsible for following all rules and regulations that apply to the proper shipping of dangerous goods.

Dealers can use the Labelmaster® Dangerous Goods Information System (DGIS) for proper shipping procedures and guidelines. (Additional information for the DGIS can be found in [SI B01 22 16](#))

Your center is responsible for the proper identification, storage and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by MINI USA through DCSnet.

A DCSnet part return tag will be generated for the requested parts. Inflatable air bags are classified as dangerous goods by department of transportation (DOT) and require special preparation, packing and labeling for transport.

Please DO NOT return these recalled air bag modules directly to Autoliv, Takata or the WPRC. They are to be returned to Lighting Resources as shown on the “Ship To” address listed on the part return tag.

Any parts not received by Lighting Resources within the 60 day part submission timeline may be subject to a claim debit.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	0072770100	
---------------------	-------------------	--

Completion “before” vehicle delivery to the customer or the vehicle is already in the workshop (Plus work)

F54

Labor Operation:	Labor Allowance:	Description:
00 64 744	3 FRU	Replace driver or front passenger knee air bag
Or:		
00 64 745	5 FRU	Replace both knee air bags
Or:		
00 64 746	23 FRU	Replace left or right head air bags (only F54 without panorama glass roof)
Or:		

00 64 747	26 FRU	Replace both head air bags (only F54 without panorama glass roof)
Or:		
00 64 761	26 FRU	Replace left or right head air bag (only F54 with panorama glass roof)
Or:		
00 64 784	28 FRU	Replace both head air bags (only F54 with panorama glass roof)

F55, F56, F57

Labor Operation:	Labor Allowance:	Description:
00 64 744	3 FRU	Replace driver or front passenger knee air bag
Or:		
00 64 745	5 FRU	Replace both knee air bags

Completion after vehicle delivery to the customer (Main work)**F54**

Labor Operation:	Labor Allowance:	Description:
00 64 256	5 FRU	Replace driver or front passenger knee air bag
Or:		
00 64 257	6 FRU	Replace both knee air bags
Or:		
00 64 258	24 FRU	Replace left or right head air bags (only F54 without panorama glass roof)
Or:		
00 64 259	27 FRU	Replace both head air bags (only F54 without panorama glass roof)
Or:		
00 64 260	27 FRU	Replace left or right head air bag (only F54 with panorama glass roof)
Or:		
00 64 261	30 FRU	Replace both head air bags (only F54 with panorama glass roof)

F55, F56, F57

Labor Operation:	Labor Allowance:	Description:
00 64 256	5 FRU	Replace driver or front passenger knee air bag
Or:		
00 64 257	6 FRU	Replace both knee air bags

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf](#) [Customer Letter 16V-914-577-MY16-17-MINI-AutolivAirBags-\(ApprovedByNHTSA\).pdf](#)

[picture_as_pdf](#) [REP 72 12 006 - F54 F55 F56 F57 Passenger Knee airbag.pdf](#)

[picture_as_pdf](#) [REP 72 12 060 - F54 Head Protection Airbag .pdf](#)

[picture_as_pdf](#) [M720116 QA.pdf](#)

[picture_as_pdf](#) [Recall Notice M720116.pdf](#)

[picture_as_pdf](#) [REP 72 12 004 - F54 F55 F56 F57 Drivers Knee airbag.pdf](#)