

Safety Recall: Rear Wire Harness/Rear Subframe Harness

AFFECTED VEHICLES

| Year | Model | Trim | VIN Range |
|------|-----------|------|---|
| 2017 | Ridgeline | AWD | Check the iN VIN status for eligibility |

BACKGROUND

Water may enter connector C601 on the rear wire harness and rear subframe harness causing a MIL to come on and setting related and possibly unrelated VSA and/or AWD DTCs.

The most common DTCs set include:

| DTC | DTC Description |
|----------|---|
| U0416-68 | ECM Failure |
| U0416-F8 | VSA Modulator-Control Unit Malfunction |
| U0416 | VSA System Malfunction |
| U0199 | MICU lost communication with power window master switch |
| U0180 | Climate Control Unit lost communication with automatic lighting control unit-sensor |
| C1040-00 | Wheel Speed Signal Error |
| C003A-62 | Right Rear Wheel Speed Sensor Signal Compare Failure |
| C003A-14 | Right Rear Wheel Speed Sensor Circuit Failure (Circuit Short to Ground or Open) |
| C0037-62 | Left Rear Wheel Speed Sensor Signal Compare Failure |
| C0037-14 | Left Rear Wheel Speed Sensor Circuit Failure (Circuit Short to ground or open) |

There will be multiple repair procedures depending on the current condition and production date of the rear wire harness.

NOTE:

- If parts are not available to repair the customer's vehicle, let the service advisor know to tell the customer that American Honda will notify him or her when the parts are available.
- **Do not close out the campaign until the parts are available and the repair procedure can be done.** If you cannot fix the vehicle, you need to inspect the vehicle again when the customer returns.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

Federal law requires that all affected new vehicles be repaired before sale. In addition, failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. Furthermore, state law may provide American Honda with the right to seek indemnification in any such claim or lawsuit. To see if a vehicle in inventory is affected by this recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Inspect and determine which repair procedure is applicable. Replace or repair the rear wire harness and/or rear subframe harness according to inspection.

NOTE: Not all repairs are currently available. You may have to tell the service advisor to ask the customer to return when parts are available.

PARTS INFORMATION

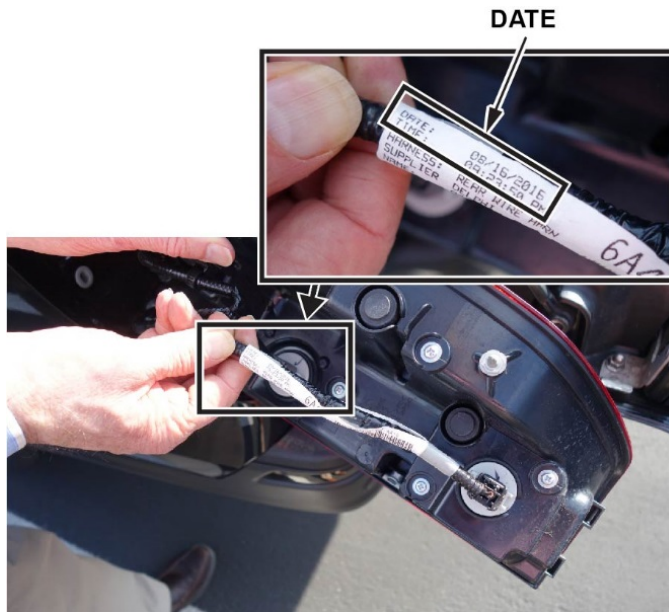
| Part Name | Part Number | Quantity |
|---|--------------------------------|----------|
| Rear Wire Harness RT, RTL, RTL-T, RTS, Sport Black, RTL-E | 32108-T6Z-A01 32108-T6Z-A41 | 1 |
| Rear Subframe Harness (ALL AWD) | 32114-TG7-A00 | 1 |
| Left and Right Upper Pillar Trim Clip | 91561-TA5-A11 | 2 |

WARRANTY CLAIM INFORMATION

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|------------------|---|----------------|-------------|--------------|-------------|--------------------|
| 7371CF | Inspect and do Repair Procedure B. (Trims: RT, RTL, RTL-T, RTS, Sport) | 7.7 hrs | 6HN00 | KD300 | 16-093B | 32108-T6Z-A00 |
| 7371CF | Inspect and do Repair Procedure B. (Trims: Black, RTL-E) | 7.7 hrs | 6HN00 | KD300 | 16-093C | 32108-T6Z-A00 |
| 7371CG | Inspect and do Repair Procedure C. | 2.6 hrs | 6HN00 | KD300 | 16-093D | 32108-T6Z-A00 |

INSPECTION PROCEDURE

1. Remove the driver's side taillight. Refer to the service information.
2. Check the date on the label on the rear wire harness.
 - If the harness date is **before** August 9, 2016 (08/09/2016), go to step 3.
 - If the harness date is **on or after** August 9, 2016 (08/09/2016), go to REPAIR PROCEDURE C.

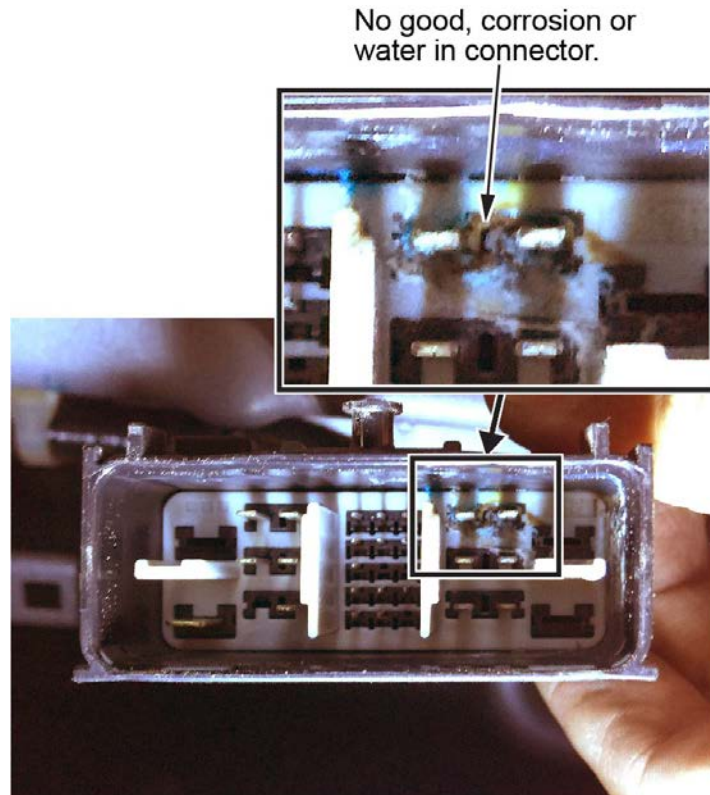


3. Disconnect connector C601 (rear wire harness/rear subframe harness), and inspect the interior of the connector and terminals on both the male and the female side for signs of water intrusion and/or corrosion.

Is there water and/or corrosion inside the connector?

Yes – Go to REPAIR PROCEDURE B.

No – Go to REPAIR PROCEDURE A.



REPAIR PROCEDURE A

Parts and Repair Procedure A will be posted in a revised version as soon they are available.

NOTE:

- If parts are not available to repair the customers vehicle, let the service advisor know to tell the customer that American Honda will notify him or her when the parts are available.
- **Do not close out the campaign until the parts are available and the repair procedure can be done.** If you cannot fix the vehicle, you need to inspect it again when the customer returns.

REPAIR PROCEDURE B

1. Using the procedures from the service information, remove the following components:

- Left inner fender panel
- Tailgate trim
- Left and right side bed panels
- Front bed panel
- Bed floor
- Evaporative canister
- Rear seats
- Rear panel insulator
- Rear Bumper

2. Check the following components/connectors for any water or corrosion. Replace any affected component if there is any **corrosion**. If there is water but no corrosion, dry it out and reuse the component.

NOTE: Check both male and female side of each connectors.

- Differential oil pump motor connector
- Left differential fluid pressure sensor connector
- Right differential fluid pressure sensor connector
- C313 (If there is corrosion found on the differential side of C313, the rear differential carrier assembly will need to be replaced.)

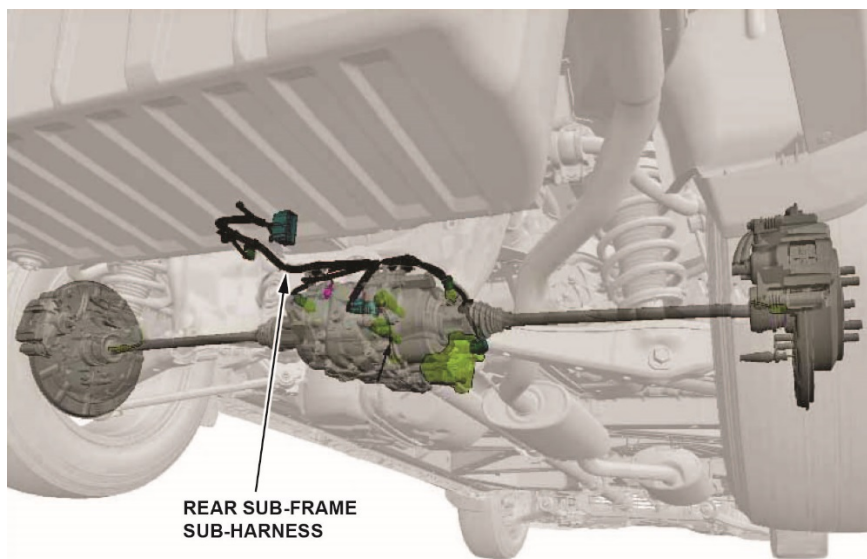
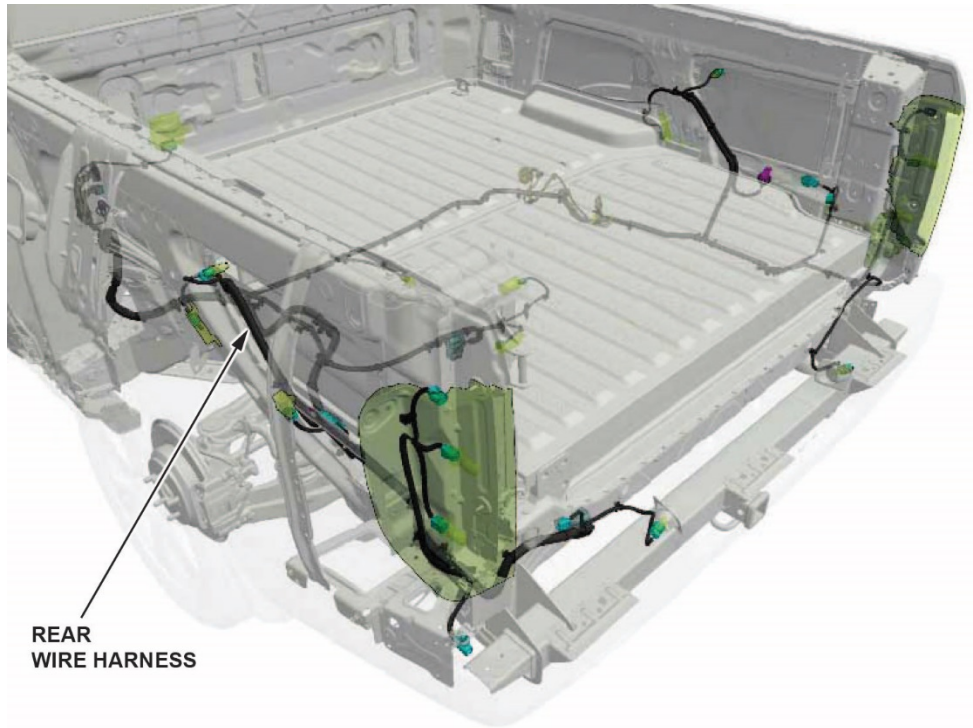
3. Check the following components/connectors for any water or corrosion. Replace any affected component if there is any **water** or **corrosion**.

NOTE: Check both male and female side of each connectors.

- Left rear wheel speed sensor connector
- Right rear wheel speed sensor connector

4. Replace the rear wire harness and the rear subframe harness.

NOTE: Replace the harness in short sections to route it exactly as the original harness.



5. Install the removed parts in reverse order.

NOTE: Be sure to replace the clips on the left and right upper C-pillar trim.

6. Clear any DTCs set.

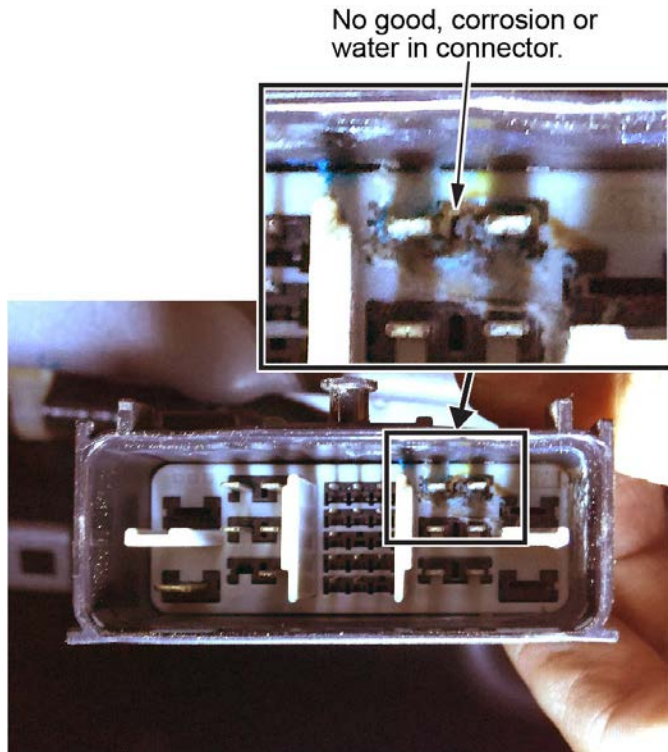
REPAIR PROCEDURE C

1. Disconnect connector C601 (rear wire harness/rear subframe harness), and inspect the interior of the connector and terminals on both the male and the female side for signs of water intrusion and/or corrosion.

Is there water and/or corrosion inside the connector?

Yes – Go to REPAIR PROCEDURE B.

No – Go to step 2.



2. Check the following components/connectors for any water or corrosion. Replace any affected component if there is any **corrosion**. If there is water but no corrosion, dry it out and reuse the component.

NOTE: Check both male and female side of each connectors.

- Differential oil pump motor connector
- Left differential fluid pressure sensor connector
- Right differential fluid pressure sensor connector
- C313 (If there is corrosion found on the differential side of C313, the rear differential carrier assembly will need to be replaced.)

3. Check the following components/connectors for any water or corrosion. Replace any affected component if there is any **water** or **corrosion**.

NOTE: Check both male and female side of each connectors.

- Left rear wheel speed sensor connector
- Right rear wheel speed sensor connector

4. Replace the rear subframe harness.

5. Clear any DTCs set.

END