



Maserati Technical Bulletin

Date: November 17th, 2016
Bulletin No. MAS001058 – Pirelli Tire Recall
Recall Campaign - 324
Supersedes: N/A
Section: Compliance

MASERATI

Model: Quattroporte (M156) and Ghibli (M157)

Model Year: 2017

**Subject: Vehicle Safety Recall Campaign 324 - Pirelli 275/40R19 “W” Rated –
Rear Tires**

MASERATI SAFETY RECALL BULLETIN

PERFORM THE PROCEDURE OUTLINED IN THIS TECHNICAL BULLETIN ON ALL AFFECTED NEW VEHICLES BEFORE CUSTOMER DELIVERY OR FOR VEHICLES ALREADY SOLD AND DELIVERED THE NEXT TIME THE VEHICLE IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Maserati dealers must ensure recalls are completed after having been notified by Maserati North America, Inc. (MNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer’s possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed **BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.**

The Safety Act also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed **BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.**

Finally, MNA dealers should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA on the return or disposition of any parts.

Description of Vehicle Safety Recall 324

Maserati S.p.A. and MNA have determined that the above described vehicles may have been manufactured with tires that were constructed with an incorrect tire carcass component. A tire that has been constructed with an incorrect tire carcass component may experience cracking in the lower sidewall as the tire reaches the end of its tread life. If the cracking remains undetected, it could ultimately lead to an air loss and potential loss of control of the vehicle, increasing the risk of a crash. These tires are as follows: Pirelli PZERO All Season 275/40ZR19 TL 101W (MGT) tires.

Pictured below are the Pirelli PZERO All Season rear tires involved in this Recall. They are: 275 / R40, 19” inch with a “W” Speed Rating. The DOT Number range is 3716 up to and including 4216.



Which Vehicles Are Affected

Please refer to ModisCS+ for the affected vehicles in the U.S. If a vehicle is on the affected VIN list, **both rear tires must be replaced.**

Vehicle Remedy Information

1. Check that the vehicle is included in this Recall campaign, and that this repair has not been previously performed.
2. Replace and balance **BOTH REAR** tires.
3. The recall procedure is now complete.

This repair procedure will be performed free of charge to the customer.

Parts Needed For The Recall

For this Recall campaign the Rear Tires needed for each vehicle must be ordered using your normal tire ordering procedures.

NOTE: The old tires must be kept at your Dealer. Further instructions will be sent by Technical Support concerning the return process.

OPERATING PROCEDURE

1. Check if the vehicle is involved in the recall and if the recall has not been previously performed.
2. Inspect the rear tires. If either rear tire is a Pirelli PZERO All Season 275 / 40R19, have a Speed Rating of "W" and the DOT Numbers are 3716 up to and including 4216, both rear tires must be replaced with new tires.
3. Install and balance the new tires.
4. Procedure is completed.

This repair procedure will be performed free of charge to the customer.

Entering A Warranty Claim

Fill in the relative Warranty Claims as follows:

•Campaign Number	324
•Warranty Code	24
•Defect Code	063
•Component Code	6.00.008
•Operation Code	6.00.008.90.(0.7h)