RECALL CAMPAIGN BULLETIN

VOLUNTARY SAFETY RECALL CAMPAIGN
2017 VERSA SEDAN; SIDE CURTAIN AIRBAG

CAMPAIGN ID #: PM662
APPLIED VEHICLE: 2017 Versa Sedan (N17)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION
Nissan is conducting a Voluntary Safety Recall Campaign on certain specific 2017 Versa Sedan vehicles to replace the side curtain airbags. This service will be performed at no cost to the customer for parts or labor.

IDENTIFICATION NUMBER
Nissan has assigned identification number PM662 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY
It is the dealer’s responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not ‘do-it-yourselfers’. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.
SERVICE PROCEDURE

Replace both side curtain airbags

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an air bag.

CAUTION: Handle interior trim carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

1. Turn the ignition ON, engine OFF.

2. Write down the radio settings.

<table>
<thead>
<tr>
<th>Presets</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
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<tbody>
<tr>
<td>AM</td>
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<td>FM 1</td>
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<td>FM 2</td>
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<tr>
<td>SAT 1</td>
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<td>SAT 2</td>
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<td>SAT 3</td>
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<tr>
<td>Bass</td>
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<td>Treble</td>
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<td>Balance</td>
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<tr>
<td>Fade</td>
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</tbody>
</table>

3. Turn the ignition OFF.

4. Disconnect both battery cables, negative cable first.
   - Refer to the ESM, section **PG – Power, Supply & Ground Elements** for the procedure to disconnect the 12V battery.

5. Wait three minutes before continuing.

6. Replace both side curtain airbags.
   - Refer to the ESM, section **SR – SRS Airbag** for removal and installation information.
     IMPORTANT: Follow all cautions, warnings, and notes in the Service Manual when working on or near a Supplemental Restraint System (SRS).

Carefully open the box when removing new side curtain air bag modules.
- The original box for the new side curtain air bag module is needed to ship the old module back to NNA.
- The box must be in “Like New” condition for return shipment.
- Any damage to the box will make it unusable.

Return the old/removed side curtain air bags to Nissan.
- Refer to Curtain Air Bag Module Return Instructions on page 4.
7. Connect the battery cables, positive cable first.

8. Reset/reinitialize systems as needed.
   - Refer to the ESM, section **PG – Power, Supply & Ground Elements** for a listing of systems that require reset/initiation after reconnecting the 12V battery.
   - Look in the PG section index for **ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL**.
   - This list often includes items such as radio, power windows, clock, sunroof, etc.

### Parts Information

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PART #</th>
<th>QUANTITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>MODULE ASSY-CURTAIN AIR BAG, RH</td>
<td>985P0-9KS8A</td>
<td>1</td>
</tr>
<tr>
<td>MODULE ASSY-CURTAIN AIR BAG, LH</td>
<td>985P1-9KS8A</td>
<td>1</td>
</tr>
<tr>
<td>GARNISH-CENTER PILLAR, UPPER RH</td>
<td>76913-3AN1A</td>
<td>1</td>
</tr>
<tr>
<td>GARNISH-CENTER PILLAR, UPPER LH</td>
<td>76914-3AN1A</td>
<td>1</td>
</tr>
</tbody>
</table>

### Claims Information

Submit a Campaign (CM) line claim using the following claims coding:

<table>
<thead>
<tr>
<th>CAMPAIGN (“CM”) ID</th>
<th>DESCRIPTION</th>
<th>OP CODE</th>
<th>FRT</th>
</tr>
</thead>
<tbody>
<tr>
<td>PM662</td>
<td>Replace Left and Right Side Curtain Airbags</td>
<td>PM6620</td>
<td>1.6 hrs.</td>
</tr>
</tbody>
</table>
Curtain Air Bag Module Return Instructions

NOTE: DO NOT DEPLOY THE USED/NON-DEPLOYED AIRBAG MODULE REMOVED FROM THE VEHICLE.

Returns via YRC Reverse Logistics (for non DDS dealers)

Packaging Instructions

1. Place the used/non-deployed air bag module from the vehicle in the carton that the new air bag module was received in. Be sure to include any packing material that was used to ship the new module in the carton with the used module.

   NOTE: Carton must be in like new condition. If a replacement carton is needed, contact your Dealer Parts Information Center (DPIC).

2. Seal the carton with 2” clear tape across the entire top flap and along the top edges to securely close the carton.

3. Verify that the Class 9 hazardous material labels are still clearly visible on the carton and the proper shipping name: UN3268, air bag modules, 9, III

4. Write on top of the carton: “Versa Sedan Campaign”.

Shipping Instructions

NOTE: Please accumulate a minimum of 10-15 air bag modules prior to contacting the YRC Reverse Logistics call center to arrange for the pick-up of the modules.

1. Call the YRC Reverse Logistics call center at 1-800-357-9199 and tell the operator that you need to return Versa Sedan air bag modules to your servicing PDC.

2. Provide the call center with the name, address and telephone of your servicing PDC.

3. Provide your dealership name, address and telephone number.

4. Provide the number of air bag modules being returned and the total weight.

5. The YRC Reverse Logistics team will fax/email you a copy of the completed Bill of Lading and shipping labels for the shipment.

6. The YRC Reverse Logistics call center will notify the local YRC terminal to pick up the air bag modules at your dealership.

   ● Please do NOT call the local YRC terminal to schedule the pick-up.

7. Place the packaged air bag modules and completed Bill of Lading aside for pick up by the carrier.
Returns via DDS

Packing Instructions:

1. Place the used/non-deployed air bag module from the vehicle in the carton that the new air bag module was received in. Be sure to include any packing material that was used to ship the new module in the carton with the used module.

   **NOTE:** Carton must be in like new condition. If a replacement carton is needed, contact your Dealer Parts Information Center (DPIC).

2. Seal the carton with 2" clear tape across the entire top flap and along the top edges to securely close the carton.

3. Verify that the Class 9 hazardous material labels are still clearly visible on the carton and the proper shipping name: UN3268, air bag modules, 9, III

4. Write on top of the carton “Versa Sedan Campaign”.

Bill of Lading Instructions (refer to example on page 6):

Use the blank Bill of Lading on page 7 and enter the following:

1. Servicing PDC name, address & telephone number.
2. Date of the shipment.
3. Dealership name and address as indicated on the sample Bill of Lading.
4. Number of packages being shipped on line 1.
5. Total weight of the packages being shipped on line 1.
6. Total number of packages being shipped.
7. Total weight of the packages being shipped.
8. Print the name of the trained/certified employee (Parts Manager or designee) and sign as shown on sample Bill of Lading.
9. Print the name of the DDS carrier that will be transporting the air bag modules back to your servicing PDC.

Shipping Instructions:

Place the packaged air bag cartons and completed Bill of Lading in DDS delivery area for DDS driver pick up.
### Bill of Lading

**Shipment Details**

- **Shipper**:
  - **Servicing PDC Name**: [Name]
  - **Street**: [Address]
  - **City, State, Zip**: [City, State, Zip]
  - **Phone No.**: [Phone]

- **Carrier**:
  - **Dealer Name**: [Name]
  - **Dealer Street Address**: [Address]
  - **Dealer City, State and Zip**: [City, State, Zip]
  - **Tel. No.**: [Phone]

**Packing Details**

- **Number of Shipping Units**: 4
- **Kind of Packaging, Description of Articles, Special Marks and Exceptions**:
  - UN3268, Air Bag Modules, 9, III
  - EX-1993040309
  - No placards required per 49CFR 172.504(F)(9)
  - 2008 Erg 171

**Emergency Contact**: CHEMTREC 1-800-424-9300/1-703-527-3887

**Certification**

This is to certify that the above named materials are properly classified, described, packaged, marked and labeled and are in proper condition for transport according to the applicable regulations of the Department of Transportation.

**Signatures**

- **Shipper**:
  - Parts Manager Name: [Name]
  - Parts Manager Signature

- **Carrier**:
  - DDS Carrier Name: [Name]
  - Carrier Driver Signature: 11/17/16
### Straight Bill of Lading

**Original - Not Negotiable**

**Single Shipment Pick Up**

<table>
<thead>
<tr>
<th>Date</th>
<th>P.O. No.</th>
<th>Shipper No.</th>
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<tr>
<th>Consignee (To)</th>
<th>Shipper (From)</th>
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<table>
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<th>Street</th>
<th>Street</th>
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<table>
<thead>
<tr>
<th>City, State, Zip</th>
<th>City, State, Zip</th>
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<table>
<thead>
<tr>
<th>Phone No.</th>
<th>Route</th>
<th>Vehicle No.</th>
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<table>
<thead>
<tr>
<th>Number Shipping Units</th>
<th>H</th>
<th>M</th>
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</table>

<table>
<thead>
<tr>
<th>Kind of Packaging, Description of Articles, Special Marks and Exceptions</th>
<th>NMFC No.</th>
<th>Class</th>
<th>Weight (Lbs) (Subject to Correction)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Total</th>
<th>Total</th>
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</table>

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<table>
<thead>
<tr>
<th>Shipper</th>
<th>CARRIER</th>
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<table>
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<tr>
<th>Authorized Signature</th>
<th>Authorized Signature</th>
<th>Date</th>
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**Number of Pieces Received**

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7/7 NTB16-114