

| GROUP |
|---------------|
| Safety Recall |
| Campaign |
| NUMBER |
| SC139 |

MODEL 2016MY Optima (JFa)

DATE

November 2016

SAFETY RECALL CAMPAIGN

SUBJECT: RIGHT FRONT AXLE DRIVESHAFT REPLACEMENT (SC139)

This bulletin provides the procedure to replace the right front axle driveshaft on certain 2016MY Optima (JFa) vehicles, produced from November 13, 2015 to April 23, 2016, which may exhibit a crack in the area of the stub at the wheel end of the driveshaft. When moving from a stopped location, the crack can lead to a separation of the shaft, causing a loud noise. The vehicle would then lose motive power. In addition, if the driver fails to engage the parking brake when the vehicle is parked on an incline, it may roll. In either case, a crash could result. Follow the procedure outlined in this bulletin to replace the right front axle driveshaft. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.



* NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

* NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

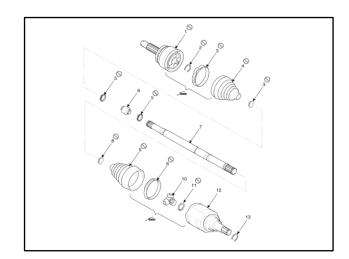
File Under: <Safety Recall Campaign>

Circulate To: ☑ General Manager ■ Service Manager ☑ Parts Manager

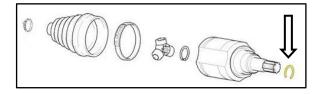
☒ Service Advisors **☒** Technicians ☑ Body Shop Manager **☒** Fleet Repair

Service Procedure:

 Remove the right front driveshaft by referring to "Driveshaft and axle → Driveshaft Assembly → Front Driveshaft → Repair procedures" chapter in the applicable Workshop Manual on KGIS.

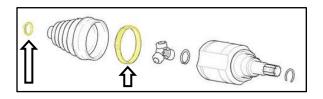


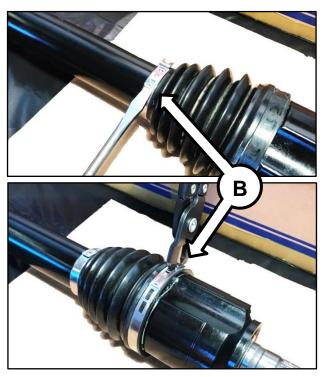
2. Remove the tripod joint circlip (A).



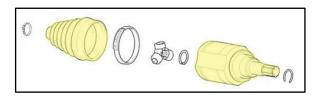


3. Remove both boot bands (B) securing the tripod boot to the driveshaft and tripod housing.

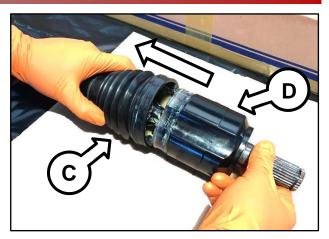


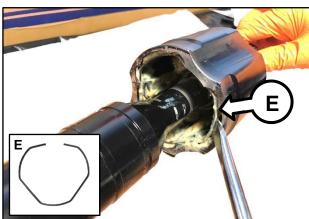


5. Slide the tripod boot (C) away from the tripod housing (D) in the direction of the arrow.



6. Remove the tripod housing circlip (E).

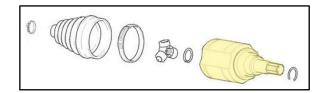




7. Remove the tripod housing (F).

* NOTICE

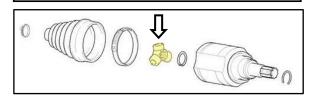
Do NOT discard the tripod housing as it will be reused.

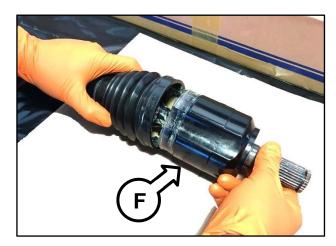


8. Remove the three (3) rollers from the driveshaft and wipe off old grease.



Do NOT discard the rollers as they will be reused.





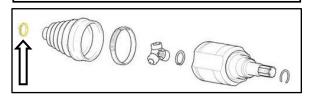


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9. Install the new smaller boot band (G) provided onto the new driveshaft.

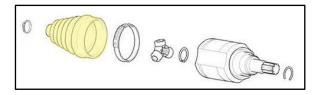
* NOTICE

The boot band must be installed first before proceeding.

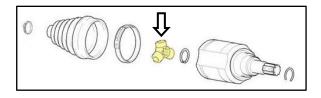


10. Install the tripod boot (H) onto the new driveshaft and apply 2.5oz of the grease provided into the boot.

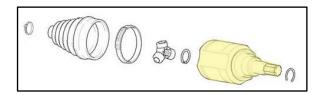
Click <u>here</u> to see a video of the smaller boot and tripod boot installation.

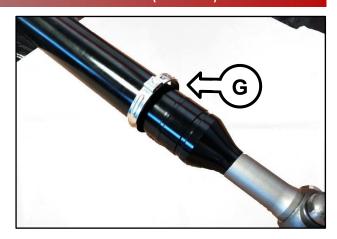


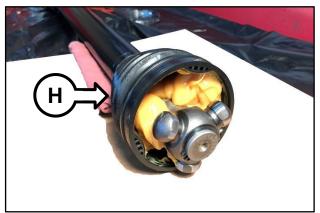
 Lubricate the three (3) rollers removed in step 8 with a small amount of the grease provided and install the rollers onto the new driveshaft.

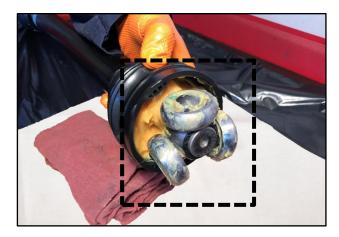


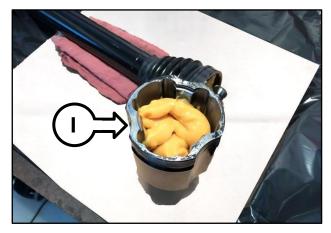
12. Apply 4oz of the grease provided into the tripod housing and install the tripod housing (I) onto the new driveshaft.







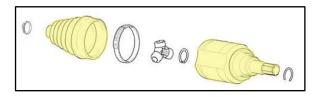




13. Install the new tripod housing circlip (J) provided.



14. Attach the tripod boot to the tripod housing.



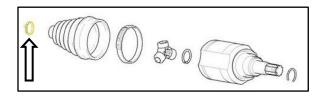


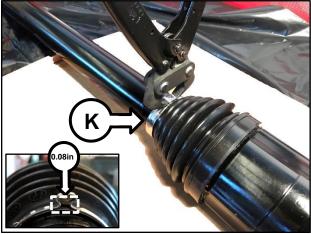
15. Place the smaller boot band (K) installed in step 9 onto the boot and secure using **SST 09495 3K000**.

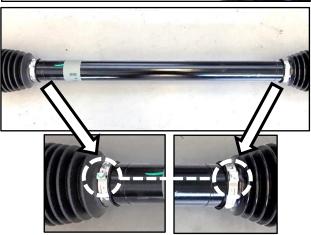
Clearance of crimp: 0.08in (2.0mm) or less

* NOTICE

Ensure the smaller band closure is aligned with the opposite side smaller band closure.

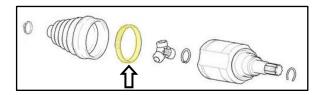






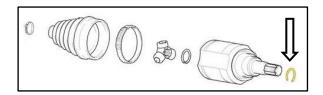
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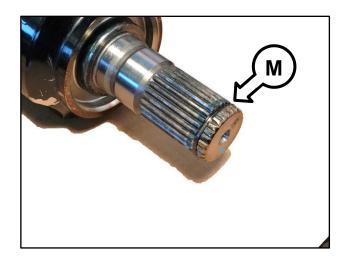
16. Install the new larger boot band (L) onto the boot and secure using **SST 07600 10100**.





17. Install the new tripod joint circlip (M) provided.





- 18. Reinstall all removed components in the reverse order of removal.
- 19. Road test vehicle to ensure no noises are present and confirm proper operation.

AFFECTED VEHICLE RANGE:

| Model | Production Date Range | | | |
|--------------|-------------------------------------|--|--|--|
| Optima (JFa) | November 13, 2015 to April 23, 2016 | | | |

REQUIRED PARTS:

| Part Name | Part Number | Figure |
|---------------------|----------------|--------|
| Shaft Assy-Drive RH | 49503 D4250QQK | |

REQUIRED TOOL:

| Part Name | Part Number | Figure | Comments |
|------------------------------|--------------|----------------|---|
| SST: Band Installer | 09495 3K000A | 104436-21-000V | Currently in SST Cabinet Drawer 1 |
| SST: CV Boot Clamp Pliers | 07600 10100 | | Auto-shipped to Dealer. For additional CV Boot Clamp Pliers, contact Snap-On Business Solutions at 888-542-1011 |

WARRANTY INFORMATION:

| Claim Type | Causal P/N | Qty. | N Code | C Code | Repair Description | Labor Op Code | Op Time | Replacement P/N | Qty. |
|---------------|----------------|------|-----------|-----------|--|------------------|------------|--------------------|------|
| R | 49501 D4250 | 0 | N99 | C99 | (SC139) Right Front Axle Driveshaft Replacement | 161099R0 | 0.8 M/H | 49503 D4250QQK | 1 |

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