

From:
Sent: Tuesday, October 11, 2016 10:52 AM
To:
Cc:
Subject: FW: Hold VIN: QT02680 Long Beach BMW

Replace the EPS as per ISTA REP32 13 572 "Replace electric (EPS)" Program the vehicle using the latest version of ISTA/P (3.59.0 or higher)

Parts Info

Part Number	Description	Quantity
32 10 6 881 101	Steering gear electric	1
07 11 9 906 095	Hex screw with flange	1
33 32 6 760 668	Self-locking collar nut	1
33 30 6 785 433	Collar screw	1
33 30 6 760 349	Self-locking collar nut	1
32 10 6 788 407	Hex nut with flange	2
83 22 2 295 532	Hypoid axle oil G1	
33 10 7 505 601	Shaft seal with lock ring	1
31 20 6 795 249	Collar screw with spring	1
07 11 9 907 082	Hexagon screw with flange	4
37 10 6 789 678	Hex nut with flange	2
32 30 6 778 609	Torx bolt	1
	Coolant	8.4liters

Warranty Info

Defect Code:	00 32 45 02 00	
Labor Operation:	Labor Allowance:	Description:
00 64 212*	45 FRU	Replace EPS

Vehicle Programming and Coding

Control module failures that occur during programming:

- Please claim these consequential repairs under the defect code listed in this bulletin and use the applicable KSD2 labor operations.

Other Repairs

Control module failures that occur prior to programming:

- When covered under an applicable limited warranty, claim these repairs using the applicable defect code and labor operations in KSD2.

Sublet

Sublet Code 4 \$0.00 Reimbursement for the used quantity of Hypoid axle oil G1 (Bulk container reference P/N 83 22 2 295 532, "Size" container. Do not use this part number for claim submission)

Or

Sublet Code 4 See sublet reimbursement calculation below Reimbursement for the used quantity of Hypoid axle oil G1 (Bulk container reference P/N 83 22 2 295 532, "Size" container. Do not use this part number for claim submission)

Sublet calculation: Reimbursement for used quantities of Hypoid axle oil G1 (Bulk container reference P/N 83 22 2 295 532, "Size" container) at dealer net plus handling. Enter this material cost in sublet and itemize the amount in the claim comment section

From:**Sent:** Friday, September 30, 2016 4:47 PM**To:****Cc:****Subject:** RE: Hold VIN: 0T02680 Long Beach BMW

Thank you for placing this vehicle on hold.

This vehicle is now involved in a safety recall. We are working diligently to have the part and repair instructions sent over to you as soon as possible.

BMW Group

From:**Sent:** Tuesday, September 27, 2016 1:31 PM**To:****Subject:** Hold VIN: 0T02680 Long Beach BMW**Importance:** High

Hello,

Please hold VIN 0T02680, it may have a possible defective EPS component. This vehicle is displaying as being located at your Center.

BMW Group
