



SAFETY RECALL BULLETIN

SUBJECT:			No: SR-16-008
HID HEADLAMP HORIZONTAL ADJUSTMENT LOCKING CLIPS NOT SECURED – SAFETY RECALL CAMPAIGN			DATE: September, 2016
			MODEL: 2017 Mirage
CIRCULATE TO:	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

PURPOSE

This bulletin provides directions for inspection of and securing of the HID headlamp horizontal adjustment locking clips on affected vehicles.

BACKGROUND

The High Intensity Discharge (HID) headlamps allow for horizontal adjustment during the vehicle assembly process. After assembly, horizontal adjustment locking clips are secured so that no further adjustments can be made. However, HID headlamps on certain '17 Mirage vehicles were inadvertently shipped without the horizontal adjustment locking clips being secured. This is a non-compliance with FMVSS 108. Without the horizontal adjustment locking clip being secured, the headlight can be adjusted to either reduce the driver's visibility or blind oncoming vehicles. Both conditions can increase the risk of a crash.

AFFECTED VEHICLES

2017 Mirage (hatchback) with HID headlamps.

IMPORTANT

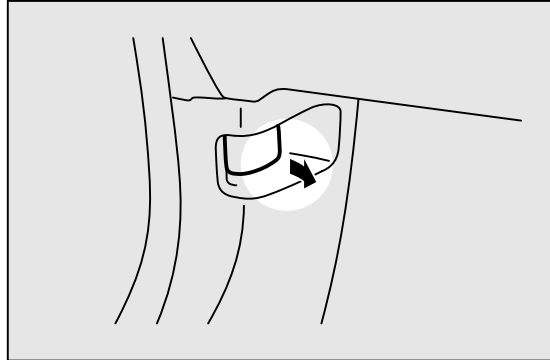
Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

REQUIRED EQUIPMENT

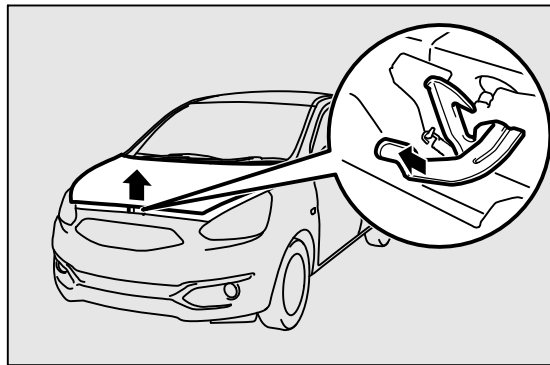
- Flashlight
- Phillips screwdriver

INSPECTION AND REPAIR PROCEDURE

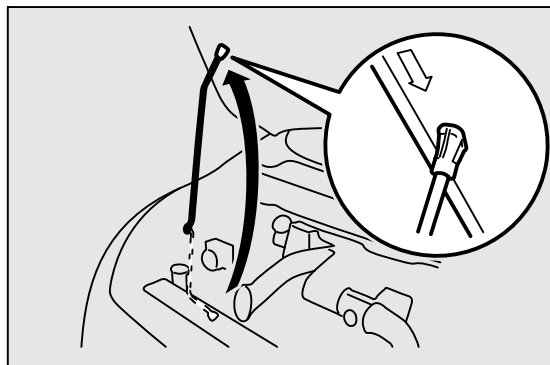
1. Use the engine hood release lever (located under the instrument panel near the driver's door) to unlock the engine hood. Pull the lever toward you to release the engine hood latch.



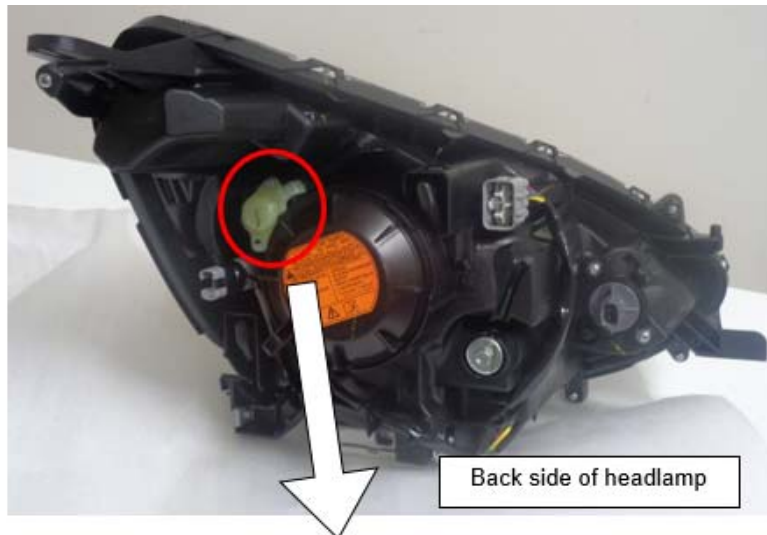
2. Release the lever and lift the engine hood.



3. Support the engine hood with the hood prop. Insert the hood prop securely in the opening under the hood marked with an arrow.



4. Locate the driver's side HID headlamp horizontal adjustment locking clip.



- a. If HID headlamp horizontal adjustment locking clip is secured, proceed to step 5.
- b. If NG condition is found (HID headlamp horizontal adjustment locking clip not secured), take a photo of NG condition for posting to Photos Required Condition (PRC) system, then fold the tab over against the lamp housing using a Phillips screwdriver until you hear a "click" as it locks into place.



5. Locate the passenger's side HID headlamp horizontal adjustment locking clip.



- a. If HID headlamp horizontal adjustment locking clip is secured, proceed to step 6.
- b. If NG condition is found (HID headlamp horizontal adjustment locking clip not secured), take a photo of NG condition for posting to Photos Required Condition (PRC) system, then fold the tab over against the lamp housing using a Phillips screwdriver until you hear a "click" as it locks into place.



6. Close the hood.
7. If photo(s) were taken of a horizontal adjustment locking clip not secured, submit photo(s) to MMNA PRC.

PARTS INFORMATION

No parts required to complete this procedure.

WARRANTY INFORMATION

There are 3 possible repair scenarios for this campaign.

#	Repair Procedure	Campaign Operation	Labor Time Allowance
1	Inspect both front headlamps – 2 clips OK	C1610M01	0.2 hrs.
2	Inspect both front headlamps – 1 clip OK – 1 not secured (Photo submission to PRC required.)	C1610M02	0.3 hrs.
3	Inspect both front headlamps – 2 clips not secured (Photos submission to PRC required.)	C1610M03	0.3 hrs.

WARRANTY / RECALL CAMPAIGN CLAIM INFORMATION

Enter all claims as claim type 'C' – Recall/Campaign Claims.

Please follow the campaign instructions when entering each claim in order to select the applicable operation code that correctly matches up with the work that was actually performed. A claim example is provided below.

Certain 2017MY Mirage models with HID headlamps.

Claim Header Section:

MITSUBISHI DEALER LINK Service Warranty Warranty Claim

Claim Entry Vehicle Information

Campaign Information

Campaign Operation No: **C1610M** Enter As TSB

Miles/Km: **15500**

VIN: **ML...** Repair Date

Service Technician: [Redacted]

Spec Value * [Redacted] Duplicate Recall *

Dealer: **99320** Ref No: [Redacted] VIN: [Redacted]

Claim No: [Redacted] Adj: [Redacted] Claim Status: **Incomplete** Model and Year: [Redacted]

Save & Continue **Main Menu**

Enter in the first 6 characters of the applicable campaign number: **C1610M**.

This campaign is for inspecting both front HID headlamp horizontal adjustment clips to insure they are in the folded over and in the locked position.

Check the Open Campaign area of the Superscreen each time to be certain of a vehicle's eligibility. Only VINS showing **C1610M** as open are involved.

After entering the required customer data, vehicle information, selecting the applicable repair campaign and scenario performed (please note there are 3 possible repair scenarios for this campaign), and then hitting the "Save and Continue" button, the system will automatically fill—in several fields. See the labor examples on the next page. Scenarios 2 and 3 both require photos to be taken of headlamp aiming clips found to have NOT been secured (refer to TSB procedures). **NO PARTS ARE NEEDED.**

LABOR:

There are 3 possible repair scenarios for this campaign. You may only select 1 scenario.

Scenario 1	Inspect both front headlamps – 2 clips OK	C1610M01	0.2 hrs.
Scenario 2	Inspect both front headlamps – 1 clip OK – 1 not secured (Photo submission to PRC required.)	C1610M02	0.3 hrs.
Scenario 3	Inspect both front headlamps – 2 clips not secured (Photos submission to PRC required.)	C1610M03	0.3 hrs.

NOTE: Be sure to take photos of the still open tabs BEFORE you close them. Post photos to the PRC in the RECALL PHOTO DOCS SUPPORT category.

- PAINT/BODY/HEADLINER**
- PROD SUPPORT REQUEST PIX/DOCS**
- RECALL PHOTO/DOCS SUPPORT** ←
- RUST/PERFORATION CORROSION**
- SEATS/INTERIOR/UPHOLSTERY**
- STEERING WHEELS**

PARTS:

No parts are required for this recall.