

SAFETY ADVISORY # 16-261

Bullet and Passport AC Wiring

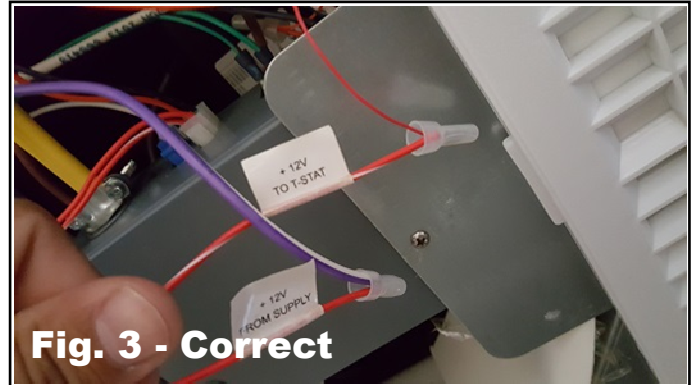
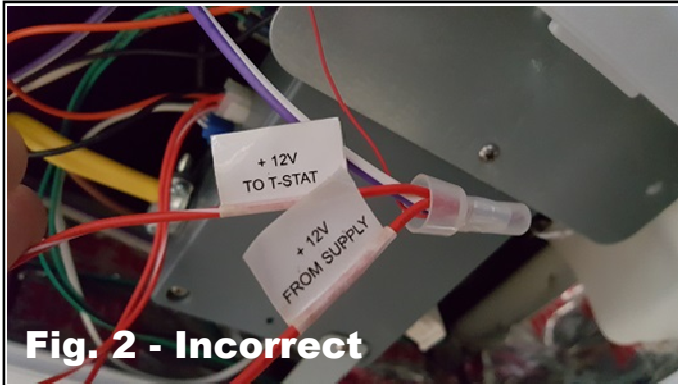
Keystone RV Company is conducting a voluntary RECALL notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act. It has been decided the vehicles in this recall population may have wiring at the air conditioner that was not installed according to the air conditioner manufacturer's instructions. If the thermostat wires short together, there is an increased risk of damage or fire to the unit.

Models Included: 2011 – 2017 Bullet and Passport – All Models with Dometic LCD thermostats

| Serial Number Range: Bullet – BD420838 - HX423187 | Models |
|--|--|
| 2011 BD420838 - BD422481 | 198RBS, 19FBPR, 215RBS, 230BHS, 246RBS, 250RKS, 278RLS, 27RBPR, 281BHS, 286QBS, 288RLS, 289RLS, 28RLPR, 294BHS, 29REPR, 31BHPR |
| 2012 CD420000 - CX422616 | 198RBS, 19FBPR, 204RBSWE, 215RBS, 230BHS, 246RBS, 246RBSWE, 248RKS, 284RLSWE, 250RKS, 252FL, 260FB, 26BHPR, 278RLS, 27RBPR, 281BHS, 281BHSWE, 248RKSWE, 284RLS, 286QBS, 28RLPR, 294BHS, 29REPR, 29RTPR, 30RLPR, 31BHPR |
| 2013 DD420000 - DX423478 | 19FBPR, 204RBS, 204RBSWE, 212RBSWE, 217RBS, 22RBPR, 230BHS, 230BHSWE, 241BHS, 246RBS, 246RBSWE, 248RKS, 248RKSWE, 252FL, 260FB, 26BHPR, 281BHS, 281BHSWE, 284RLS, 284RLSWE, 286QBS, 286QBSWE, 294BHS, 296BHSWE, 298BHS, 29RTPR, 30REPR, 30RLPR, 31BHPR, 32BHPR, 33BLPR |
| 2014 ED420000 - EX424684 | 19FBPR, 204RBS, 204RBSWE, 207RBS, 210RUDWE, 212RBSWE, 217RBS, 22RBPR, 230BHS, 230BHSWE, 241BHS, 246RBS, 246RBSWE, 247BHSWE, 248RKS, 248RKSWE, 251RBS, 251RBSWE, 252BHS, 26RBPR, 272BHS, 272BHSWE, 281BHS, 281BHSWE, 284RLS, 284RLSWE, 285RLS, 285RLSWE, 286QBS, 287QBS, 287QBSWE, 296BHSWE, 298BHS, 29BHPR, 308BHS, 30REPR, 30RIPR, 30RLPR, 310BHS, 31BHPR, 32BHPR, 33BLPR, 34BHPR |
| 2015 FA420453 - FD426374 | 19FBPR, 204RBS, 204RBSWE, 207RBS, 210RUDWE, 212RBSWE, 220RBI, 220RBIWE, 22RBPR, 230BHS, 230BHSWE, 243BHS, 247BHSWE, 248RKS, 248RKSWE, 251RBS, 251RBSWE, 252BHS, 269RLS, 269RLSWE, 26RBPR, 272BHS, 272BHSWE, 274BHS, 285RLS, 285RLSWE, 287QBS, 287QBSWE, 29BHPR, 296BHSWE, 308BHS, 30REPR, 30RIPR, 310BHS, 31BHPR, 32BHPR, 335BHS, 34BHPR |
| 2016 GD420000 - GX425769 | 19FBPR, 202BHSWE, 204RBSWE, 210RUDWE, 212RBSWE, 220RBI, 220RBIWE, 22RBPR, 230BHSWE, 243BHS, 247BHSWE, 248RKS, 248RKSWE, 251RBS, 251RBSWE, 265RBIWE, 269RLS, 269RLSWE, 26RBPR, 272BHS, 272BHSWE, 274BHS, 274BHSWE, 287QBS, 287QBSWE, 29BHPR, 29RKPR, 296BHSWE, 308BHS, 30REPR, 30RIPR, 310BHS, 311BHS, 311BHSWE, 31BHPR, 335BHS, 34BHPR |
| 2017 HD420278 - HX423187 | 19FBPR, 202BHSWE, 204RBSWE, 210RUDWE, 212RBSWE, 220RBI, 220RBIWE, 22RBPR, 230BHSWE, 243BHS, 243BHSWE, 247BHSWE, 248RKS, 248RKSWE, 2510BH, 251RBS, 251RBSWE, 26RBPR, 265RBIWE, 269RLSWE, 272BHS, 272BHSWE, 274BHS, 274BHSWE, 277BHS, 287QBS, 287QBSWE, 29RKPR, 308BHS, 30REPR, 30RIPR, 311BHS, 311BHSWE, 31BHPR, 330BHS, 330BHSWE, 335BHS, 34BHPR |

Step 2

Remove bell cap or twist on connector where the positive wires that are tied together, Fig. 2, reconnect as indicated, Fig. 3.

**Step 3**

Verify all connections are solid, no exposed bare wires.

WARRANTY REIMBURSEMENT

Submit the claim on Key Express using **Flat Rate Code # 7126142A** with Claim CCC noted as follows:

Complaint: "Wiring Correct" or "Wiring Incorrect"

Cause: Safety Advisory # 16-261

Correction: "Repaired Wiring" or "Wiring inspected and is correct"

The amount of time authorized for this repair is 0.5 hours.

Please call Keystone RV Customer Service if you have any questions:

Bullet – 866-273-1456 Passport – 866-273-1451