

IMPORTANT SAFETY RECALL INFORMATION

NHTSA RECALL **16-E046**

July 7, 2016

To: Valued UV450 and UV700 Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hale Products has decided a safety related defect may exist with some UltraView Displays, provided by Enovation Controls. The touchscreen feature has experienced unintentional activations in some installations, which may potentially increase the chance of an accident or injury.

The UV450 and UV700 touch screen incorporated in the UltraView controller uses a projective capacitive (PCAP) touchscreen technology similar to the touchscreens on smart phones. Although this technology has some great features, the rest of the system can not tell the difference between a valid command or an unintentional activation inside the display unit. You are receiving this notice because your vehicle manufacturer has determined that the configuration of the touch screen in your vehicle needs to be updated.

Hale Products advises the removal of the touchscreen capabilities from all safety related functions. This is a configuration modification to existing fielded units. Safety related functions should be assigned to a physical switch.

Please contact the Original Equipment Manufacturer (OEM) of record to determine how they intend to complete the necessary configuration modifications for your particular vehicle(s) that may be impacted by this recall.

If you believe there is a failure to remedy this defect without charge you within a reasonable period of time, you may submit a written complaint to the Administrator, NHTSA, 1200 New Jersey Ave, SE, Washington, DC 20590, or call the Vehicle Safety Hotline 1-888-327-4336 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this issue and support of Hale Products.