

# WIPER ARM IDENTIFICATION, REMOVAL, AND INSTALLATION

1. IDENTIFY WIPER ARM TYPE/CONFIGURATION:



STANDARD WIPER BLADE MANUFACTURED 2007-2009 1/2

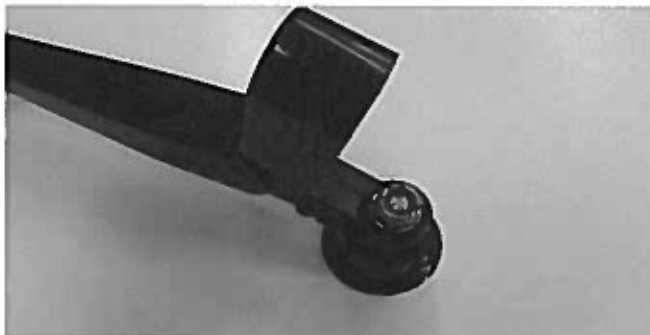


CONTOUR WIPER BLADE MANUFACTURED 2009 1/2-2011

2. NOTE THE PARK/RESTING POSITION OF OF THE WIPER BLADE ASSEMBLY AND MARK ACCORDINGLY SO THE WIPER BLADE WILL BE INSTALLED IN THE SAME POSITION DURING REINSTALLATION. REMOVE WIPER BLADE ASSEMBLY.



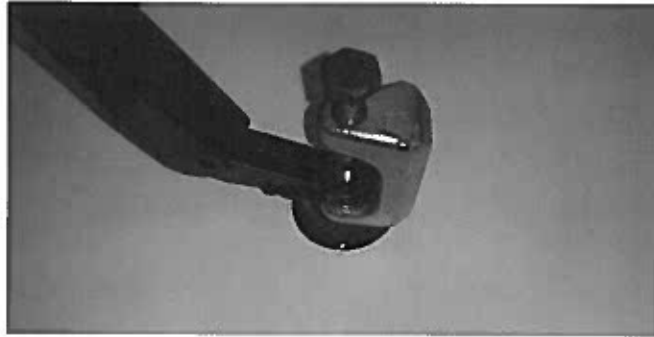
3. LOCATE AND REMOVE THE WIPER ARM HEAD COVER.



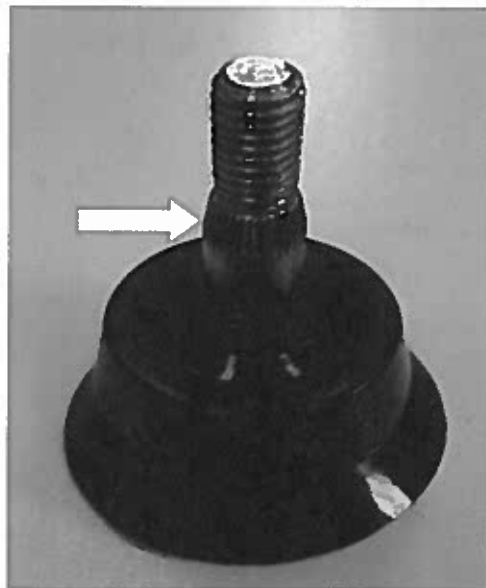
4. REMOVE THE 8MM NYLOCK NUT AND WASHER AND DISCARD. USE 17MM WRENCH/SOCKET.



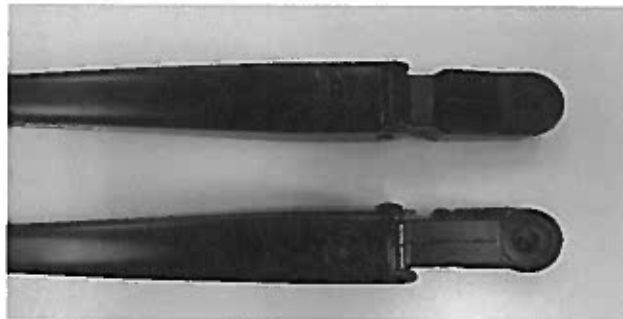
5. USE A SMALL PULLER TO REMOVE THE WIPER ARM FROM THE PIVOT SHAFT ASSEMBLY.



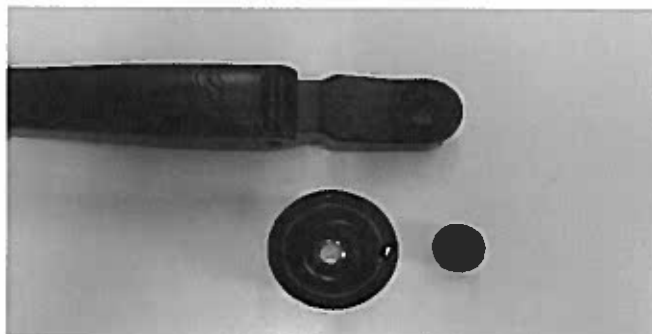
6. INSPECT SPLINES ON PIVOT SHAFT FOR DEBRIS AND CLEAN SPLINES IF NECESSARY. SPLINES CAN BE CLEANED OF DEBRIS USING A UTILITY KNIFE OR SIMILAR TOOL. SPLINES ON PIVOT SHAFT MUST BE CLEAN FOR PROPER MATING OF WIPER ARM HEAD TO PIVOT SHAFT.



7. LOCATE THE NEW UPGRADED WIPER ARM MARKED WITH THE WT LOGO MANUFACTURED BY WIPER TECHNOLOGIES. SHOWN ON TOP POSITION. DISCARD THE TRU-VISION WIPER ARM. SHOWN ON THE BOTTOM POSITION.



8. PREPARE FOR INSTALLATION OF THE UPGRADED WIPER ARM ASSEMBLY USING THE 8MM FLANGE NUT.



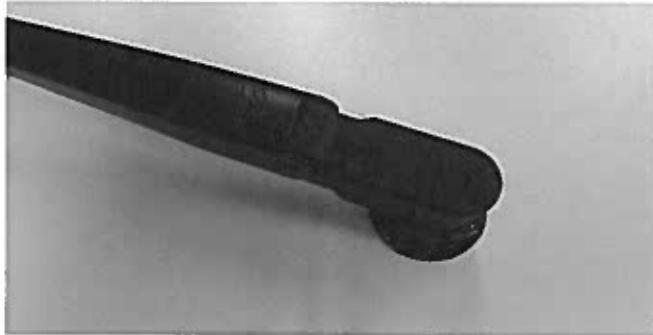
9. INSTALL WIPER BLADE TO NEW WIPER ARM AND POSITION THE ARM/BLADE ASSEMBLY IN THE POSITION PREVIOUSLY MARKED IN STEP #2. HAND TIGHTEN THE 8MM FLANGE NUT. POSITION THE WIPER ARM/BLADE ASSEMBLY IN THE LOCK-BACK POSITION AS SHOWN IN THE PHOTO.



10. USING A TORQUE WRENCH TORQUE THE 8MM FLANGE NUT TO 55 FT. LBS.



11. POSITION THE WIPER ARM/BLADE ASSEMBLY TO THE OPERATING POSITION AND INSTALL THE COSMETIC COVER CAP AS SHOWN.



12. REPEAT PROCEDURE ON THE OPPOSITE SIDE.

OLD WIPER ARMS ARE TO BE DISCARDED AND NOT RETURNED TO THE MANUFACTURER. LABOR TIME ALLOCATED TO REPLACE BOTH WIPER ARMS IS .25 HR.



**Tiffin Motorhomes, Inc.  
105 2<sup>nd</sup> Street NW  
Red Bay, AL 35582  
256-356-8661**

**NHTSA Recall # 16V-532  
Transport Canada # 2016-389  
Tiffin Recall # TIF-100**

**Breaking of Windshield Wiper Arms All Models year 2007-2011**

❖ Please return this form with invoice or warranty claim to Tiffin Motorhomes, Inc. at the above address.

VIN \_\_\_\_\_

**Owner Information:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Invoice Number:** \_\_\_\_\_

**Date Wipers Replaced:** \_\_\_\_\_

**Repairing Dealer or Service Center Name & Address:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

❖ We are allowing 0.25 hours for replacement. Please use 9832RC01 on warranty claim or invoice.