IMPORTANT UPDATE OCTOBER 10, 2016

TECHNICAL INSTRUCTIONS

FOR

SAFETY RECALL GOU

CURTAIN SHIELD AIRBAG

CERTAIN 2010 –2012 MODEL YEAR PRIUS CERTAIN 2010 AND 2012 MODEL YEAR PRIUS PLUG-IN

UPDATED OCTOBER 10, 2016

Update 10/10/2016

- Page 5 Added battery disconnect.

Update 10/7/2016

- The parts-table in section IV of the Technical Instructions has been updated.

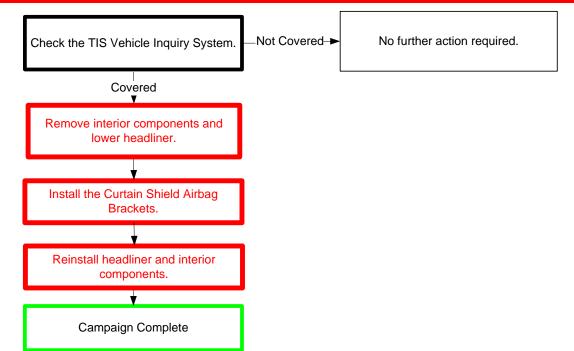
The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold <u>at least one</u> of the following certification levels:

- Expert Technician Electrical
- Master Technician
- Master Diagnostic Technician (MDT)

It is the dealership's responsibility to select technicians with the above certification level or greater to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

I. OPERATION FLOW CHART

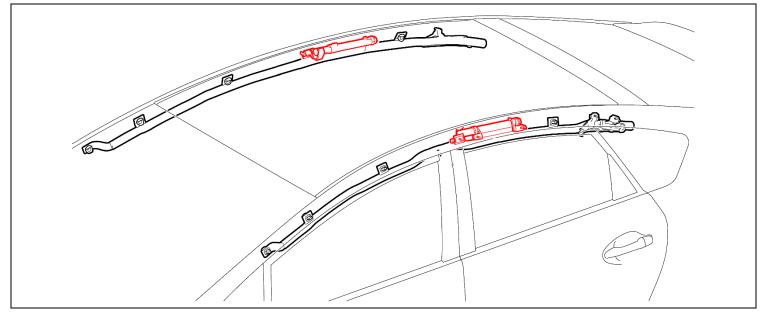
The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow *ALL* steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



II. BACKGROUND

The involved vehicles are equipped with curtain shield air bags (CSA) in the driver and passenger side roof rails that have air bag inflators composed of two chambers welded together. Some inflators could have a small crack in the weld area joining the chambers, which could grow over time, and lead to the separation of the inflator chambers. This has been observed when the vehicle is parked and unoccupied for a period of time. If an inflator separates, the CSA could partially inflate, and, in limited circumstances, one or both sections of the inflator could enter the interior of the vehicle. If an occupant is present in the vehicle, there is an increased risk of injury.

The remedy will consist of installing retention brackets designed to prevent the inflator chambers from entering the vehicle interior if separation occurs.



III. IDENTIFICATION OF AFFECTED VEHICLES

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

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Clip remover

IV. PREPARATION

A. PARTS

All applicable vehicles will require the parts in the table below

| Part Number | Description | Qty |
|-------------|-----------------|-----|
| 04006-25147 | CSA Bracket Kit | 1 |

B. MATERIALS

- Protective tape
 Protective
 Gloves
- Marker Pen

C. TOOLS & EQUIPMENT

- Standard hand tools
- Molding remover set
- Torque wrench
- Techstream

REDUCE INTERIOR TEMPERATURE AND INFLATOR PRESSURE

ALWAYS PERFORM THIS STEP TO ENSURE THE INFLATOR TEMPERATURE IS **STOP** STOP LOWERED. THIS IS CRUCIAL FOR YOUR SAFETY; SPECIFICALLY DURING THE HOTTER MONTHS WHEN DIRECT SOLAR LOAD IS PLACED ON VEHICLES. **REDUCE INTERIOR TEMPERATURE VIDEO** 1. RECORD THE CUSTOMER CLIMATE CONTROL SETTINGS 70 a) Temperature b) Air Inlet Setting (Recirculation or Fresh Air) *****≈> <>> ○ c) Vent Setting -A/C d) Vent Position 2. TURN ON THE A/C TO THE FOLLOWING SETTINGS 7 LO a) A/C On 7. b) Maximum blower/fan speed c) Max cool/LO setting -AIC 0 d) Recirculation for air inlet e) Face/dash vent only mode f) Aim the dash vents upward toward the headliner 3. REPOSITION FRONT DOOR WEATHERSTRIP a) Remove the upper portion of the weatherstrip on both front doors to allow the cool A/C air to enter the area between the headliner and roof panel. b) Using a cloth clean off the residual sealant left behind on the door frame from the weatherstrip. Place the loose weatherstrip inside the cabin of the vehicle to c) ensure that it does not get pinched by the door. Ensure you follow this step, it is crucial to in order for the cool A/C air to reach the CSA Inflator stop Canister. S27093aS 4. COOL INTERIOR a) Let the vehicle run for 15 minutes to lower the inflator temperature and pressure.

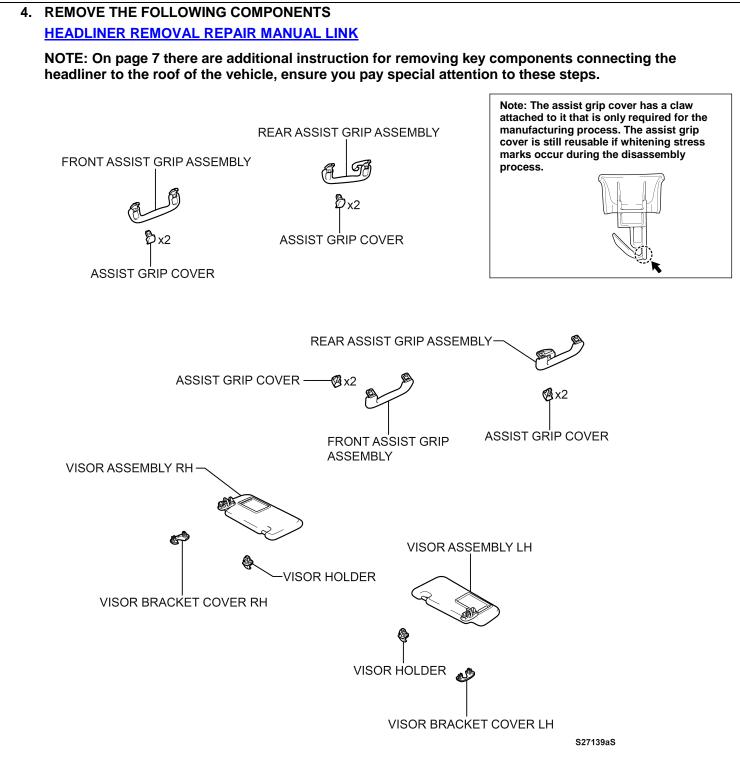


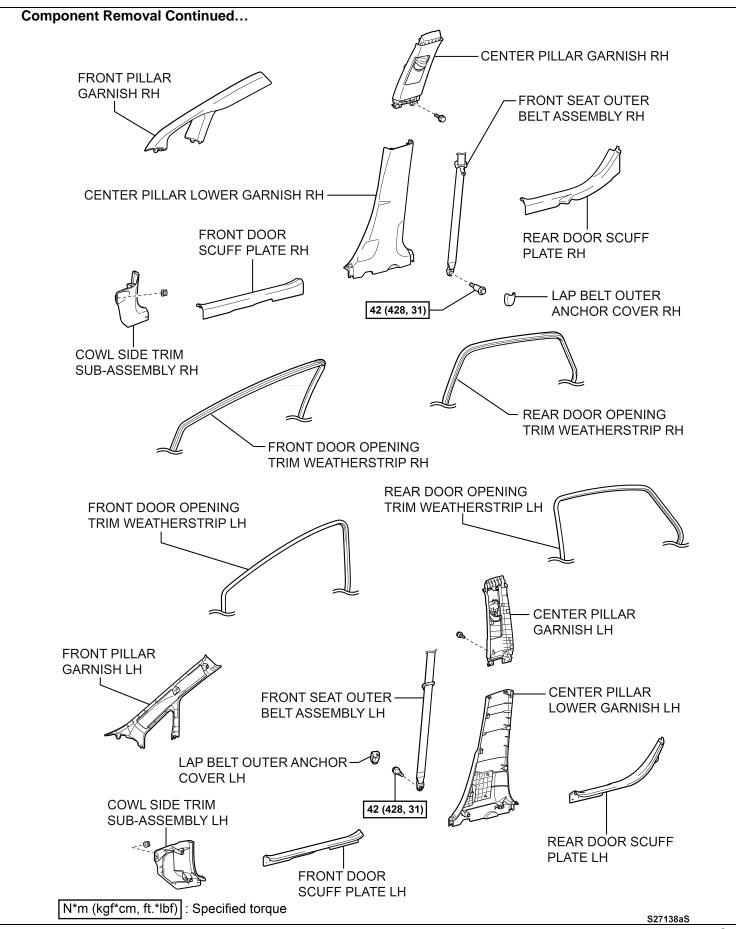
ALWAYS PERFORM THIS STEP TO ENSURE THE INFLATOR TEMPERATURE IS LOWERED. THIS IS CRUCIAL FOR YOUR SAFETY; SPECIFICALLY DURING THE HOTTER MONTHS WHEN DIRECT SOLAR LOAD IS PLACED ON VEHICLES.

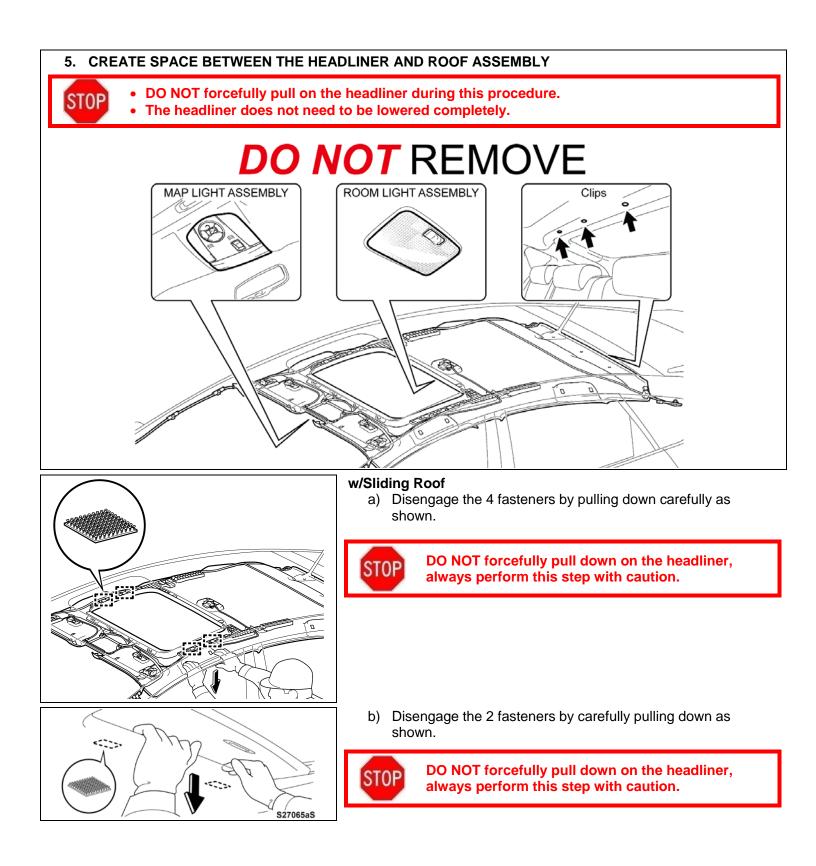


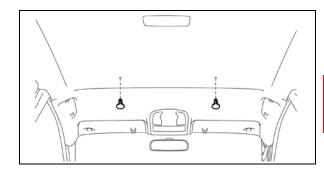
V. INTERIOR DISASSEMBLY

- 1. CONFIRM VEHICLES ORIGINAL CONDITION BY PERFORMING VEHICLE HEALTH CHECK
- 2. RECORD CUSTOMER SEAT POSITION AND RADIO SETTINGS
- 3. DISCONNECT THE NEGATIVE BATTERY CABLE









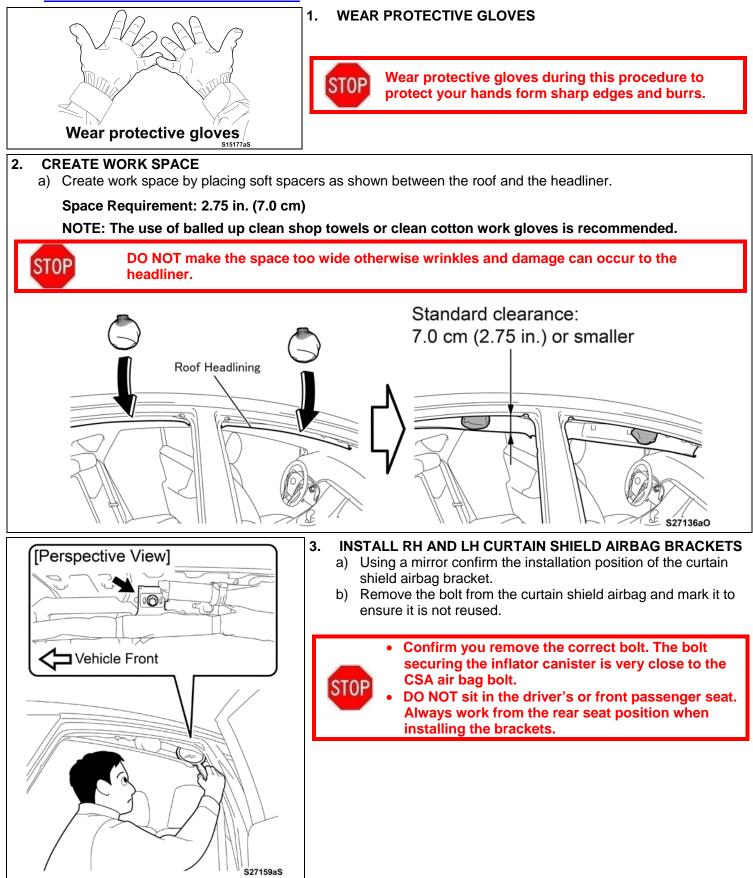
Without Sliding Roof a) Using a clean clip remover, remove the 2 clips from the center area of the headliner.

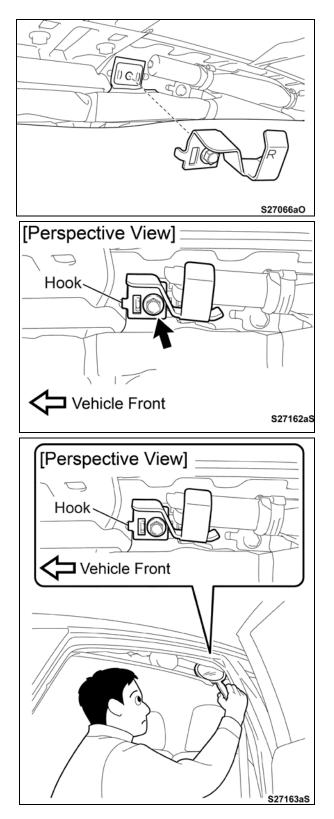


Place cloth or protective material between the headliner and the clip removal tool when pry to release clip.

VI. INSTALL CURTAIN SHIELD AIRBAG BRACKETS

CSA BRACKET INSTALLATION VIDEO





- c) Temporarily install the RH CSA bracket on top of the airbag using the *NEW* bolt.
- d) Tighten the bolt to specification.

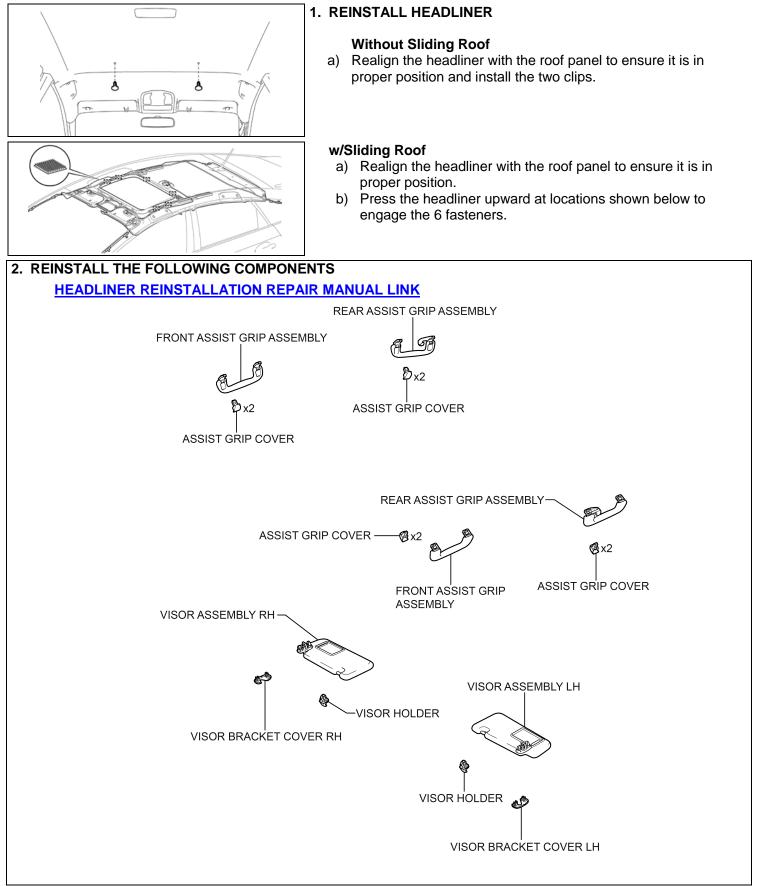
Torque Spec: 87in.*lbs (9.8N*m, 100kgf*cm)

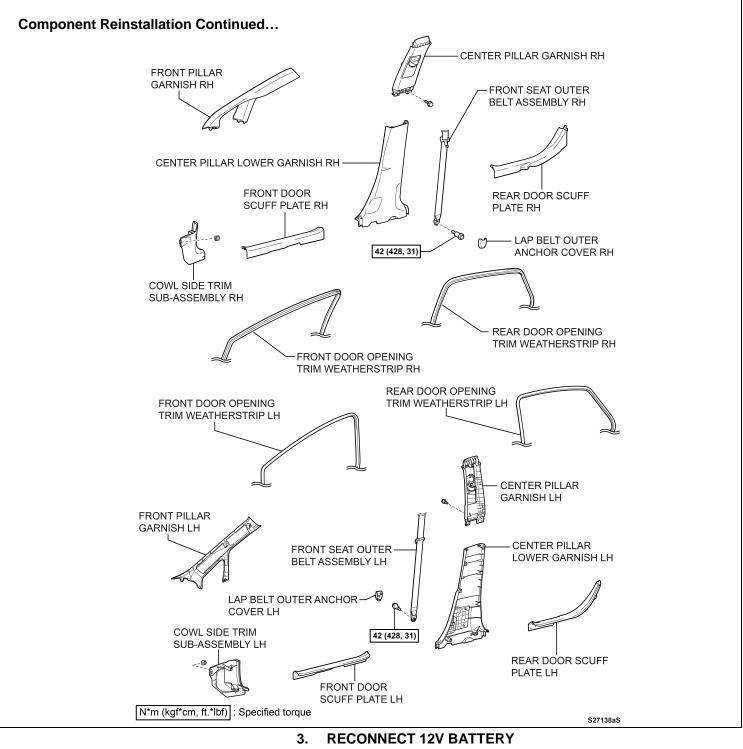
- e) Temporarily install the front RH CSA bracket to the airbag with the *NEW* bolt.
- f) Engage the hook of the RH CSA bracket into the notch.
- g) Tighten the bolt to specification.

Torque Spec: 87in.*lbs (9.8N*m, 100kgf*cm)

- h) Using a mirror confirm that the CSA bracket is properly installed.
- i) Remove the spacers from the headliner.
- j) Repeat procedure for LH CSA bracket installation.

VII. INTERIOR REASSEMBLY





- 4. RESTORE SEAT POSITION
- 5. RESTORE CUSTOMER CLIMATE CONTROL SETTINGS
- 6. CONFIRM ALL INTERIOR COMPONENTS OPERATION
- 7. CHECK AND CLEAR ANY DTCS

◄ VERIFY REPAIR QUALITY ►

- -Confirm the interior temperature was reduced prior to disassembly Confirm the brackets are properly installed
- Confirm the interior settings are reset

If you have any questions regarding this update, please contact your area representative.