



Revised (2) April 2017

Dealer Service Instructions for:

Safety Recall S43 / NHTSA 16V-352 Passenger Airbag Inflator

NOTE: Revised Section B to add optional wire harness jumper routing instructions. Added Section I for 2008-2011 ND instructions. Added 2008-2011 ND LOP.

Models

2004-2008	(DR)	Dodge RAM 1500/2500/3500 Pickup
2005-2009	(DH)	Dodge RAM 2500 Pickup
2006-2009	(D1)	Dodge RAM 3500 Pickup
2007-2010	(DC)	Dodge RAM 3500 Cab Chassis
2008-2010	(DM)	Dodge RAM 4500/5500 Cab Chassis
2004-2009	(HB)	Dodge Durango
2007-2009	(HG)	Chrysler Aspen
2007-2012	(JK)	Jeep _® Wrangler
2006-2010	(LX)	Dodge Charger
2005-2012	(LX)	Chrysler 300, 300c
2005-2008	(LX)	Dodge Magnum
2008-2012	(LC)	Dodge Challenger
2011-2012	(LD)	Dodge Charger
2005-2011	(ND)	Dodge Dakota
2009	(VB)	Dodge Sprinter

Models (Continued)

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery. Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The front passenger airbag inflator on about 4,600,000 of the above vehicles may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if the vehicle has been exposed to high levels of absolute humidity for extended periods of time. An inflator rupture, during airbag deployment events, could result in metal fragment(s) striking the vehicle occupant(s) resulting in serious injury or death.

Repair

The passenger airbag inflator must be replaced.

Parts Information

NOTE: <u>Do not destroy the replacement inflator packaging, it will be used to return the original inflator to the supplier.</u>

<u>Part Number</u> <u>Description</u>

CBXZS431AA Inflator Kit, Passenger Airbag (2004-2005 DR/DH)

Each kit contains the following components:

Quantity Description
 1 Inflator (with Wire Harness Jumper)
 6 Nut, Mounting

CBXZS432AA Inflator Kit, Passenger Airbag

(2006-2010 DR/DH/DC/D1/DM)

(2004-2009 HB/HG)

(2005-2011 ND)

(2005-2009 LX)

Each kit contains the following components:

Quantity Description
 1 Inflator (with Wire Harness Jumper)
 4 Nut, Mounting

06508531AA Bolt, Steering Shaft (2008-2011 ND only)

(One bolt required per repair) (MSQ 5)

CBXZS433AA Inflator Kit, Passenger Airbag

(2008-2012 LC)

(2010 LX)

Each kit contains the following components:

Quantity Description
 1 Inflator (with Wire Harness Jumper)
 4 Nut, Mounting

Parts Information (Continued)

CBXZS434AA Inflator Kit, Passenger Airbag (2011-2012 LX/LD)

Each kit contains the following components:

Quantity	<u>Description</u>	
1	Inflator	
4	Nut, Mounting	

CBXZS435AA Inflator Kit, Passenger Airbag (2007-2012 JK)

Each kit contains the following components:

Quantity	<u>Description</u>
1	Inflator
4	Nut, Mounting

CBXZR262AB Inflator Kit, Passenger Airbag (2009 VB)

Each kit contains the following components:

Quantity	<u>Description</u>
1	Passenger Airbag Module
4	Screws, Housing to Bracket

04641780 Tie Strap (2009 VB only)

Special Note: Dealers will not receive an initial allocation of part CBXZR262AB. Part(s) should be ordered as needed, and will arrive directly from the supplier (SSD). Dealer should confirm part has arrived before customer comes in for service visit.

Parts Information (Continued)

NOTE: Dealers should determine which inflator package is required for each vehicle at the time appointments are scheduled to assure that the correct part is available when the customer arrives. The inflator package for the vehicle to be serviced may be determined by using the inflator kit usage chart below.

Model Year	Body Model	Model	Part Number
2005	DH	Dodge RAM 2500 Pickup	CBXZS431AA
2004-2005	DR	Dodge RAM 1500/2500/3500 Pickup	CBAZ3431AA
2006-2009	D1	Dodge RAM 3500 Pickup	
2007-2010	DC	Dodge RAM 3500 Cab Chassis	
2006-2009	DH	Dodge RAM 2500 Pickup	
2008-2010	DM	Dodge RAM 4500/5500 Cab Chassis	
2006-2008	DR	Dodge RAM 1500/2500/3500 Pickup	
2004-2009	НВ	Dodge Durango	CBXZS432AA
2007-2009	HG	Chrysler Aspen	
2006-2009	LX	Dodge Charger	
2005-2009	LX	Chrysler 300, 300c	
2005-2008	LX	Dodge Magnum	
2005-2011	ND	Dodge Dakota	
2008-2012	LC	Dodge Challenger	
2010	LX	Dodge Charger	CBXZS433AA
		Chrysler 300, 300c	
2011-2012	LD	Dodge Charger	CDV7C42444
2011-2012	LX	Chrysler 300, 300c	CBXZS434AA
2007-2012	JK	Jeep Wrangler	CBXZS435AA
2009	VB	Dodge Sprinter	CBXZR262AB

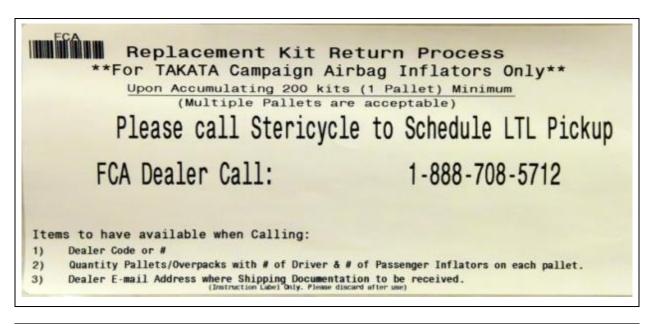
Parts Return

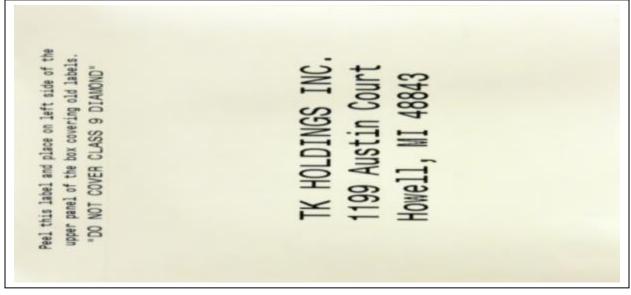
Use the procedure on this page to package the original inflator in the replacement kit box and return. Shipping/return instructions are provided with each inflator kit.

International (including Mexico and Canada), Hawaii, Alaska, Puerto Rico, and US Virgin Islands dealers CANNOT follow below shipping instructions. Instead, dealerships in these locations MUST contact the following Takata/Menlo USA representative directly for shipping instructions:

Miguel Prigadaa – Tel #: 210-250-5078 or

 ${\bf Email: \underline{MLGTakataRestraints_International@menloworldwide.com.}}$





Special Tools

The following special tools are required to perform this repair:

> NPN wiTECH micro pod II

> NPN Laptop Computer

> NPN wiTECH Software

Service Procedure

A. Replace Passenger Airbag Inflator

NOTE: Click on the links below to go to the desired procedure. Links at the top of each Section will return you to this page, Section A.

- For 2004 2005 DR and DH model vehicles, continue with Section B. Replace Passenger Airbag Inflator: 2004 2005 DR, DH (Page 9)
- For 2006 2010 DR, DH, DC, DM, and D1 model vehicles, continue with Section C. Replace Passenger Airbag Inflator: 2006 2010 DR, DH, DC, DM, D1 (Page 31)
- For HB and HG model vehicles, continue with Section D. Replace Passenger Airbag Inflator: HB, HG (Page 42)
- For 2005 2010 LX model vehicles, continue with Section E. Replace Passenger Airbag Inflator: 2005-2010 LX (Page 52)
- For 2011 2012 LX and LD model vehicles, continue with Section F. Replace Passenger Airbag Inflator: 2011-2012 LX, LD (Page 60)
- For 2008 2012 LC model vehicles, continue with Section G. Replace Passenger Airbag Inflator: 2008-2012 LC (Page 70)
- For 2005 2007 ND model vehicles, continue with Section H. Replace Passenger Airbag Inflator: ND (Page 87)
- For 2008 2011 ND model vehicles, continue with Section I. Replace Passenger Airbag Inflator: ND (Page 96)
- For JK model vehicles, continue with Section J. Replace Passenger Airbag Inflator: JK (Page 116)
- For VB model vehicles, continue with Section K. Replace Passenger Airbag Inflator: VB (Page 132)

B. Replace Passenger Airbag Inflator: 2004 – 2005 DR, DH

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable(s). Wait two minutes for the system capacitor to discharge before further service.

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

2. Using a trim stick, from the notch on the bottom, remove the right instrument panel side cover (Figure 1).



Figure 1 - Instrument Panel Side Cover

- 3. Use the following steps to remove the right side cowl trim panel.
 - a. Using a trim stick, disengage the retaining tabs of the cowl trim panel from the retainer clips in the door sill (Figure 2).
 - b. Pull the cowl trim panel rearward and remove it from the vehicle.

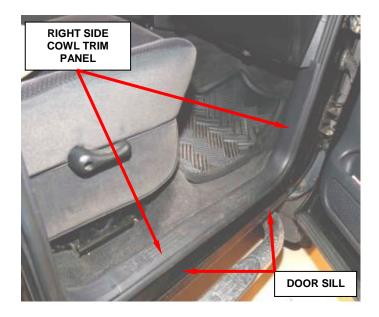


Figure 2 – Right Side Cowl Trim Panel

- 4. Use the following steps to remove the glove box:
 - a. Remove and save the glove box contents.
 - b. Release the two glove box stops and lower the glove box downward past the stops (Figure 3).
 - c. Disengage the glove box hinges from the instrument panel and remove the glove box.



Figure 3 – Glove Box

- 5. Use the following steps to remove the center bezel.
 - a. Remove the two lower screws from the steering column opening cover then release the two retainer clips that secure the top of the steering column opening cover to the instrument panel and remove the cover (Figure 4).
 - b. Open the ashtray and the cup holder.

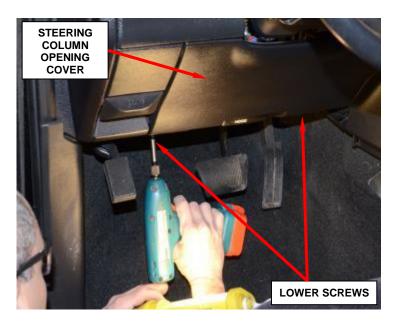


Figure 4 - Steering Column Opening Cover

- c. Remove and save the retaining screw that secures the instrument panel center bezel to the instrument panel (Figure 5).
- d. Using a trim stick, disengage the retainer clips that secure the instrument panel center bezel to the instrument panel (Figure 5).

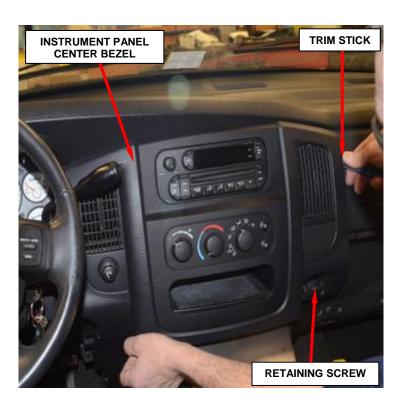


Figure 5 – Instrument Panel Center Bezel

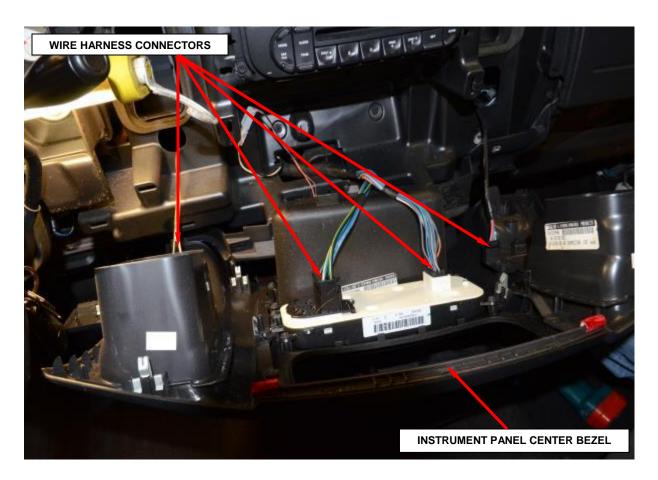


Figure 6 - Center Bezel Wire Harness Connectors

- e. Disconnect the wire harness connectors and remove the instrument panel center bezel from the vehicle (Figure 6).
 - ➤ If the vehicle is equipped with a cup holder, continue with **Step 6**.
 - ➤ If the vehicle is equipped with a storage bin, continue with **Step 7**.

NOTE: A storage bin replaces the cup holder in the instrument panel when the vehicle is equipped with a floor console and manual transmission.

- 6. Use the following steps to remove the cup holder, if equipped:
 - a. Remove the Airbag Control Module (ACM) cover using a trim stick or another suitable wide flat-bladed tool. Gently pry each side of the ACM cover away from the instrument panel at each side of the center bracket on the floor panel transmission tunnel far enough to disengage the two snap clip retainers from the instrument panel receptacles (Figure 7).



Figure 7 - Airbag Control Module (ACM) Cover

b. Remove and save the two upper screws that secure the cup holder to the instrument panel (Figure 8).

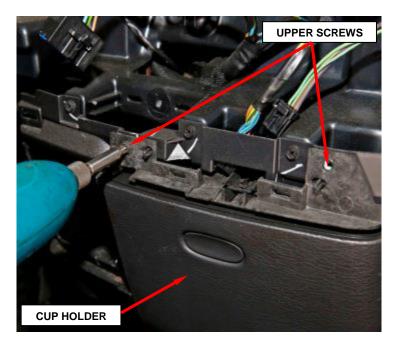


Figure 8 – Upper Cup Holder Screws

- c. Remove and save the two lower screws that secure the cup holder to the instrument panel (Figure 9).
- d. Open the cup holder and cup holder door then remove and save the two center screws that secure the cup holder to the instrument panel (Figure 10).
- e. Remove the cup holder from the vehicle and continue with **Step 8.**

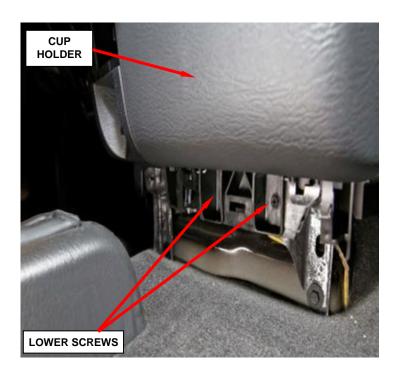


Figure 9 – Lower Cup Holder Screws

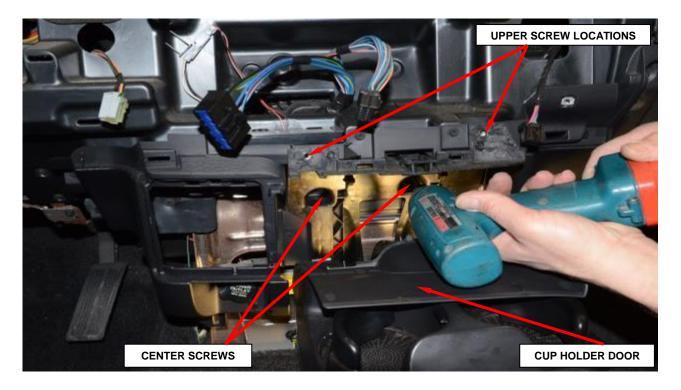


Figure 10 - Center Cup Holder Screws

- 7. Use the following steps to remove the storage bin, if equipped with a manual transmission.
 - a. Remove the 4WD gear shift boot, if equipped.
 - b. Remove the transmission gear shift lever extension, if equipped with a manual transmission.
 - c. Using a trim stick, disengage the retaining tabs that secure the manual transmission gear shift boot or storage bin (depending on application) to the floor console and remove the boot or storage bin.
 - d. Remove the three inserts from the floor console.
 - e. Remove and save the three bolts that secure the floor console to the floor panel.
 - f. Lift up the rear of the floor console to clear the gear shift lever, if equipped.
 - g. Slide the floor console rearward and remove it from the instrument panel.
 - h. Remove and save the four screws that secure the storage bin to the instrument panel and remove the storage bin.

- 8. Use the following steps to remove the ash receiver:
 - a. Open the ash receiver and apply force in a downward motion to disengage the locking tabs from the instrument panel.
 - b. Roll the ash receiver further downward and remove it from the instrument panel.



Figure 11 – Instrument Panel Lower Surround

9. Remove and save the twenty one screws that secure the instrument panel lower surround to the instrument panel and support (Figure 11 and 12).

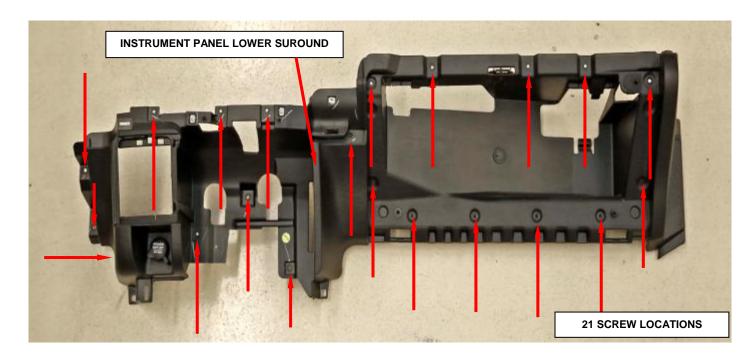


Figure 12 - Instrument Panel Lower Surround Screw Locations

- 10. Disconnect the wire harness connectors for the 12V power outlet and the glove box switch then remove the instrument panel lower surround.
- 11. Remove and save the screw that secures the mounting tab of the panel outlet housing to the upper glove box opening reinforcement (Figure 13).
- 12. Remove and save the six mounting screws that secure the inboard and lower flanges of the passenger airbag door to the instrument panel (Figure 14).

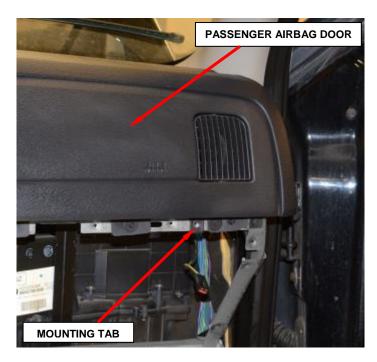


Figure 13 - Panel Outlet Housing Mounting Tab

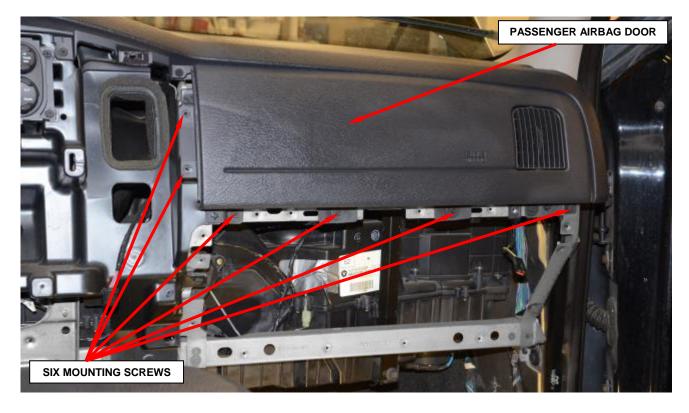


Figure 14 – Passenger Airbag Door Mounting Screws

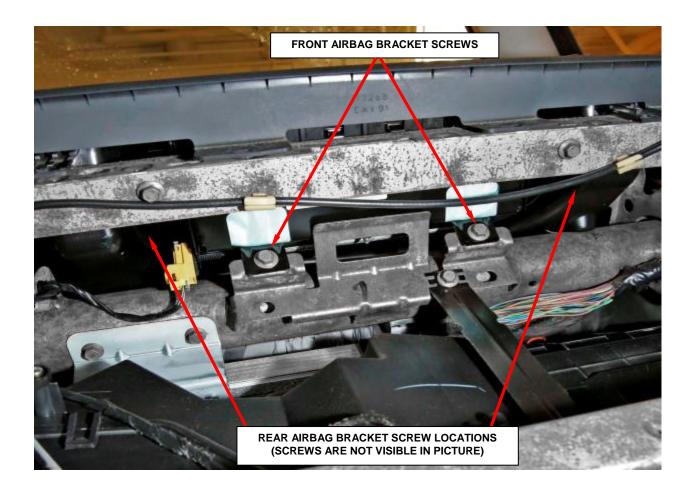


Figure 15 - Passenger Airbag Bracket Screws

- 13. Reach through and above the glove box opening to access and remove the two screws that secure the passenger airbag rear brackets to the upper glove box opening reinforcement (Figure 15).
- 14. Reach through and above the glove box opening to access and remove the two screws that secure the passenger airbag front brackets to the instrument panel structural support (Figure 15).

- 15. Using a trim stick or another suitable wide flat-bladed tool, gently pry the upper and outboard edges of the passenger airbag door away from the instrument panel far enough to disengage the seven snap features on the door from the receptacles in the instrument panel base trim (Figure 16).
- 16. Pull the passenger airbag housing and door assembly straight back from the instrument panel far enough to access the instrument panel wire harness take out and connector for the airbag located on the inboard side of the airbag assembly (Figure 16).

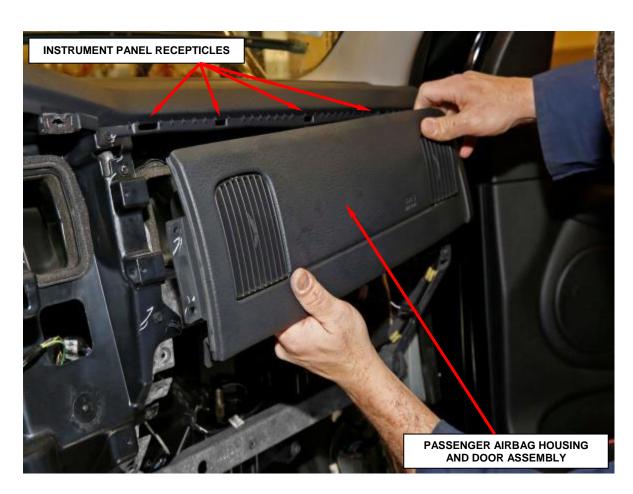


Figure 16 - Passenger Airbag Housing and Door Unit

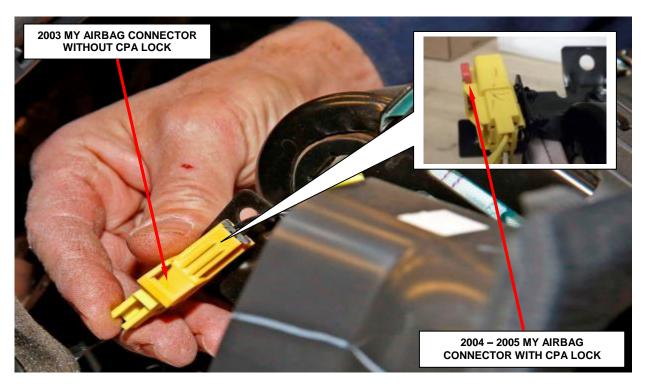
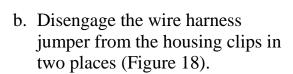


Figure 17 – Passenger Airbag Connector

- 17. Use the following steps to disconnect the passenger airbag pigtail wire harness connector from the instrument panel wire harness connector for the airbag.
 - a. If equipped, slide the red Connector Position Assurance (CPA) lock on the connector toward the side of the connector (Figure 17).
 - b. Depress the connector latch tab and pull the two halves of the connector straight away from each other.
- 18. Remove the passenger airbag and airbag door from the instrument panel as a unit.

- 19. Use the following procedure to retrofit the passenger side airbag assembly (2004 through 2005 DR and 2005 DH models only).
 - a. Place the passenger airbag assembly on a soft surface to prevent damage.



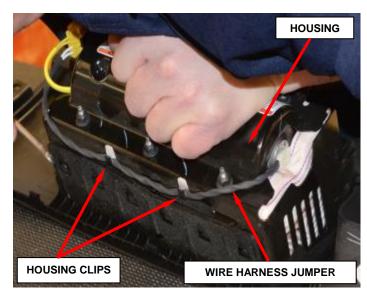


Figure 18 - Wire Harness Clips

c. Disconnect the first inflator connector from the end of the inflator using pliers (Figure 19).

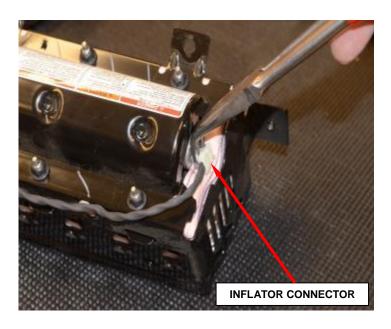


Figure 19 - Inflator Connector

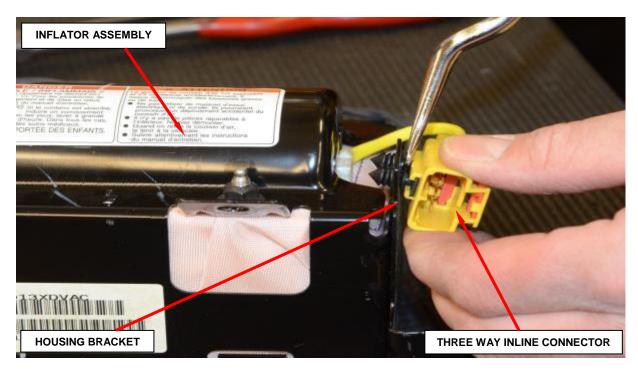


Figure 20 - Yellow Three Way Connector

- d. Remove the yellow three way inline connector from the housing bracket (Figure 20).
- e. Disconnect the second inflator connector from the end of the inflator using pliers (Figure 21).
- f. Remove and discard the wire harness jumper (Figure 21).

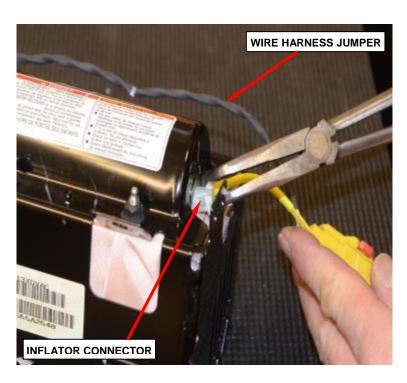


Figure 21 - Inflator Connector

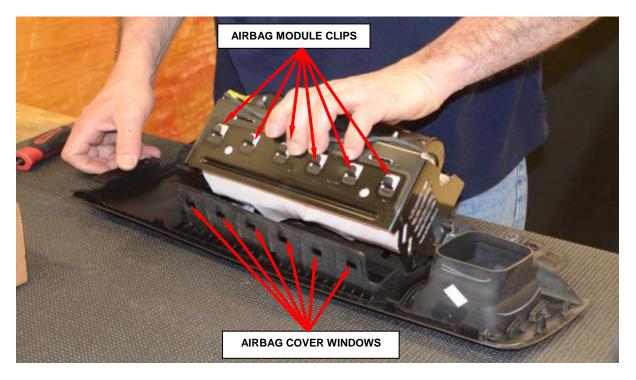


Figure 22 - Airbag Cover Clips

- g. Disengage the airbag module clips from the airbag cover windows on all sides (Figure 22).
- h. Remove the airbag module from the airbag cover once the cover clips are disengaged.
- i. Remove and discard the six mounting nuts (Figure 23).

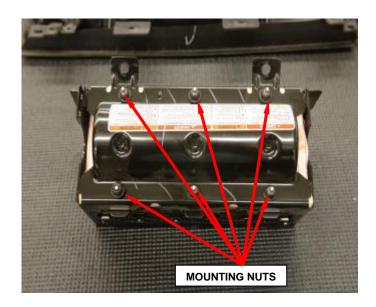


Figure 23 – Six Mounting Nuts



Figure 24 - Inflator to Cushion

- j. Slide the cushion out of the housing and remove the inflator. **NOTE:** Use care as to not disturb the cushion fold.
- k. Install the new inflator to the cushion noting keyed end alignment (Figure 24).

NOTE: Ensure proper inflator fit. Note error proofing tab when reassembling to cushion (Figure 24).

NOTE: Certain 2004 model year vehicles have the error proofing tab on the top of the housing as shown (Figure 24).

1. Install the cushion/inflator assembly into housing while feeding the wire harness jumper through the housing as shown. Ensure cushion fold is not disturbed (Figure 25).

NOTE: Ensure proper inflator assembly fit. Note error proofing tab when reassembling to cushion (Figure 26).

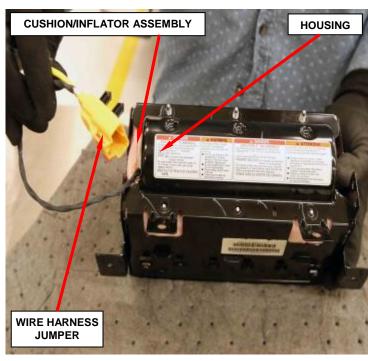


Figure 25 - Cushion/Inflator Assembly

m. Install the six new mounting nuts and tighten to 88 in. lbs. (10 N·m) (Figure 26).

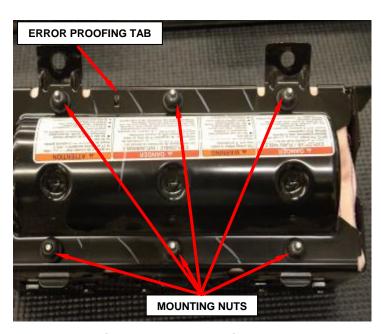


Figure 26 – Mounting Nuts

n. Connect the yellow inflator wire connector (Figure 27).

NOTE: The yellow inflator wire connectors are oriented in opposite directions depending on the location of the error proofing tab (Figure 27).

o. Connect the yellow three way inline connector to the mounting points on the housing (Figure 27).



Figure 27 – Inflator Wire Connector

NOTE: The wire harness jumper routing is different depending on the location of the error proofing tab (Figure 28).

- p. Route the wire harness jumper on the housing (Figure 28).
 - For vehicles with the error proofing tab located on the **bottom** of the housing, clip the wire harness jumper to the housing in two places (Figure 28).
 - For vehicles with the error proofing tab located on the **top** of the housing, route the wire harness jumper to the housing as shown and tape in two places as shown (Figure 28).

NOTE: Use tape part number 68303542AB or equivalent. One 68303542AB patch can be cut into two pieces approximately 1.5 x 4 inches (Figure 28).

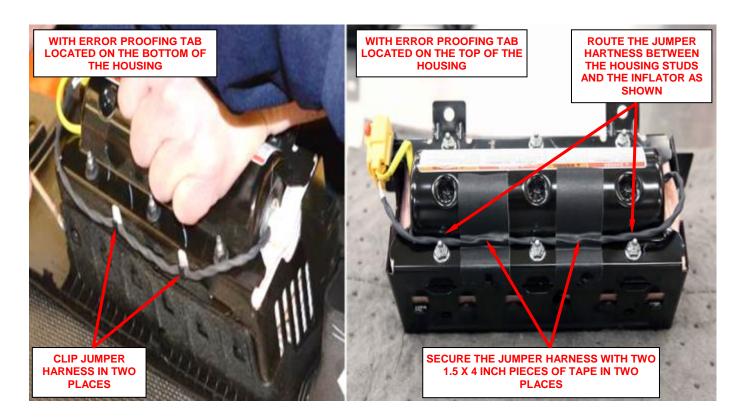


Figure 28 – Wire Jumper Routing

q. Install the airbag cover to the airbag module ensuring all clips are fully engaged in the windows on both sides (Figure 29).

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement



Figure 29 – Airbag Cover and Airbag Module

passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, the trim bezel on the lower edge of the passenger airbag door on SRT-10 models must never be removed or transferred to another passenger airbag door. Replacement passenger airbag units are serviced with doors that include a replacement trim bezel. Failure to observe this warning could result in trim bezel separation and occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 20. Carefully position the passenger airbag assembly to the instrument panel as a unit.
- 21. Connect the passenger airbag pigtail wire connector to the instrument panel wire harness connector for the airbag. This connector is secured to the inboard side of the airbag housing. Be certain that the latch on the connector and the red Connector Position Assurance (CPA) lock, if equipped, are each fully engaged (Figure 17).
- 22. Position the passenger airbag housing and door unit into the instrument panel.
- 23. Using hand pressure, press firmly and evenly over each of the seven snap features on the upper and outboard edges of the passenger airbag door until they snap into their receptacles in the instrument panel base trim.
- 24. Reach through and above the glove box opening to install and tighten the two screws that secure the passenger airbag front brackets to the instrument panel structural support. Tighten the screws to 55 in. lbs. (6 N·m) (Figure 15).
- 25. Reach through and above the glove box opening to install and tighten the two screws that secure the passenger airbag rear brackets to the upper glove box opening reinforcement. Tighten the screws to 55 in. lbs. (6 N·m) (Figure 15).
- 26. Install and tighten the six mounting screws that secure the inboard and lower flanges of the passenger airbag door to the instrument panel. Tighten the screws to 20 in. lbs. (2 N·m) (Figure 14).
- 27. Install and tighten the screw that secures the mounting tab of the panel outlet housing to the upper glove box opening reinforcement. Tighten the screw to 20 in. lbs. (2 N·m) (Figure 13).
- 28. Position the instrument panel lower surround to the instrument panel and connect the wire harness connectors for the 12V power outlet and the glove box switch.

- 29. Install the instrument panel lower surround onto the instrument panel and install the twenty one screws. Tighten the screws to 20 in. lbs. (2 N⋅m) (Figures 11 and 12).
- 30. Install the cup holder or storage bin, if equipped (Figures 8, 9 and 10).
- 31. Install the center bezel.
 - a. Connect all electrical connectors (Figure 6).
 - b. Position and gently clip into place.
 - c. Install one screw on right side (Figure 5).
- 32. Install the ACM cover (Figure 7).
- 33. Install the ash receiver.
- 34. Install the steering column opening cover (Figure 4).
- 35. Install the glove box (Figure 3).
- 36. Install the right side cowl trim panel (Figure 2).
- 37. Install the right instrument panel side cover (Figure 1).
- 38. Do not connect the battery negative cable at this time. Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

C. Replace Passenger Airbag Inflator: 2006 - 2010DR, DH, DC, DM, D1

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable. Wait two minutes for the system capacitor to discharge before further service

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

- 2. Using a trim stick C-4755 or equivalent, disengage the eight retainer clips that secure the rear of the instrument panel top cover to the top of the instrument panel (Figure 30).
- 3. Pull the instrument panel top cover rearward to release the five retainer clips that secure the front of the instrument panel top cover to the top of the instrument panel and remove the cover.

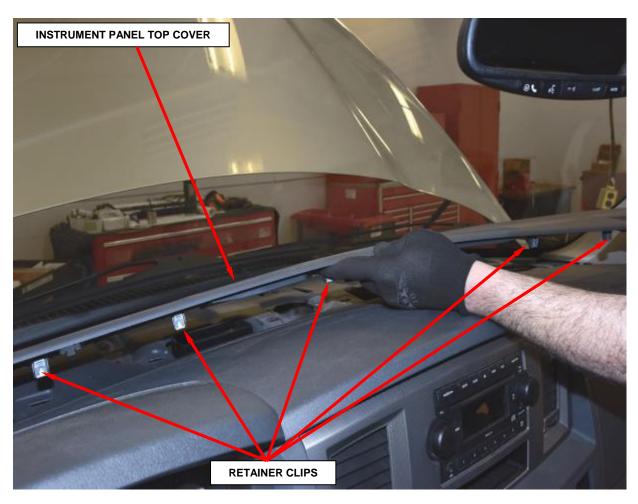


Figure 30 – Instrument Panel Top Cover

- 4. Remove the glove box from the instrument panel.
- 5. Disconnect the antenna cable and electrical connector, if equipped (Figure 31).
- 6. Remove the three mounting fasteners securing the receiver to the bracket if equipped (Figure 31).
- 7. Remove the satellite receiver, if equipped (Figure 31).

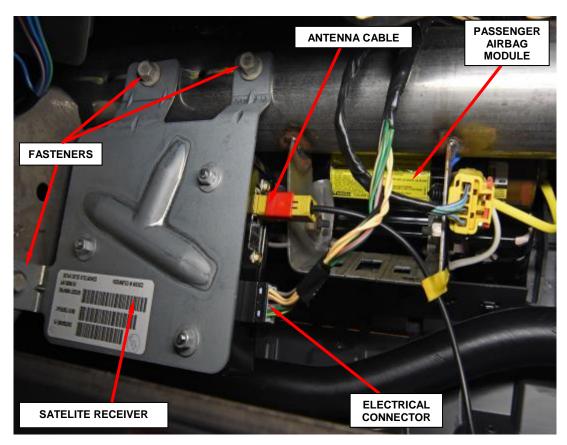


Figure 31 – Satelite Receiver (if equipped)

(View through glove box opening)

- 8. Reach up into the instrument panel between the upper glove box opening reinforcement and the cross car beam to access and disconnect the instrument panel wire electrical connector from the airbag inflator pigtail wire connector on the right side of the instrument panel airbag support bracket (Figure 32). To disconnect the connector:
 - a. Slide the red Connector Position Assurance (CPA) lock on the top of the connector toward the side of the connector.
 - b. Depress the connector latch tab and pull the two halves of the connector straight away from each other.
- 9. Remove and save the two screws that secure the passenger airbag lower bracket to the instrument panel airbag support bracket (Figure 32).
- 10. Disengage the airbag inflator pigtail wire connector from the instrument panel airbag support bracket (Figure 32).

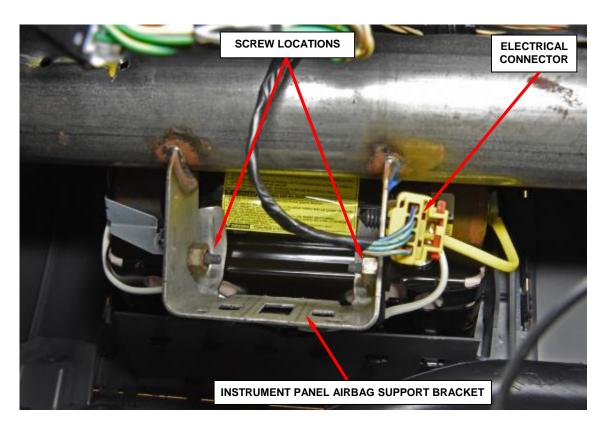


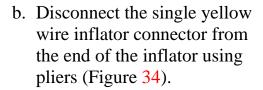
Figure 32 – Airbag Module (View through glove box opening)

- 11. Using a trim stick or another suitable wide flat-bladed tool, gently pry the airbag door forward, then the outboard edges of the passenger airbag door away from the instrument panel far enough to disengage the snap features on the door from the receptacles in the instrument panel base trim (Figure 33).
- 12. Remove the passenger airbag and airbag door from the instrument panel as a unit.



Figure 33 - Passenger Airbag Removal

- 13. Use the following procedure to retrofit the passenger side airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage using the foam block provided with the inflator kit.



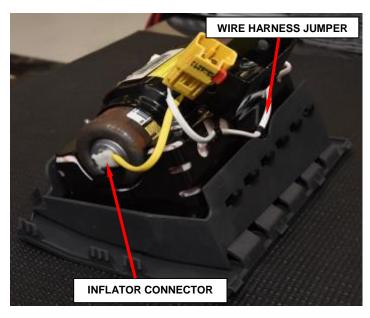


Figure 34 – Inflator Connector

c. Disengage the wire harness jumper from the housing clips in three places (Figure 35).

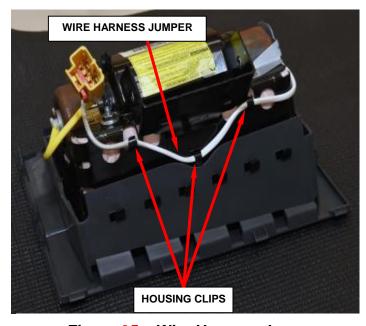


Figure 35 – Wire Harness Jumper

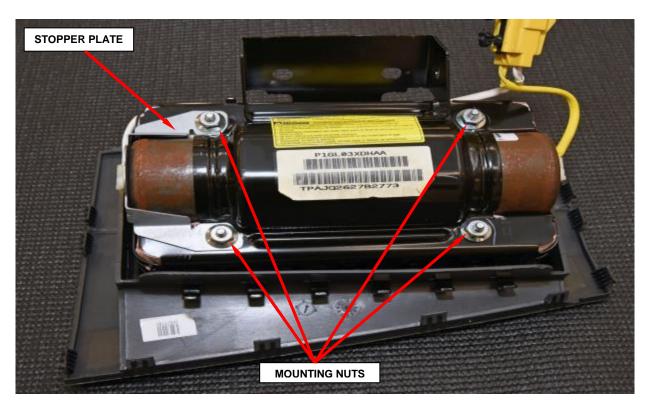


Figure 36 – Mounting Nuts and Stopper Plate

- d. Remove and **discard** the four mounting nuts and remove and save the stopper plate from the passenger airbag module (Figure 36).
- e. Slide the inflator out of the passenger airbag module (Figure 37).

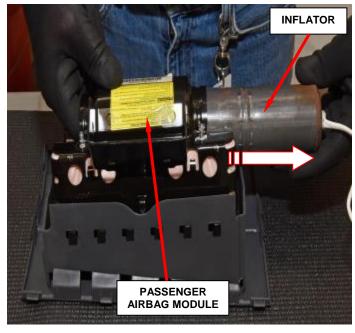


Figure 37 – Inflator Removal

f. Slide the **NEW** inflator into the passenger airbag module housing. The keyed end is inserted first; therefore the white stripe on the **NEW** inflator will be located at the open end (Figure 38).

NOTE: The inflator is keyed to fit into the housing (Figure 38).

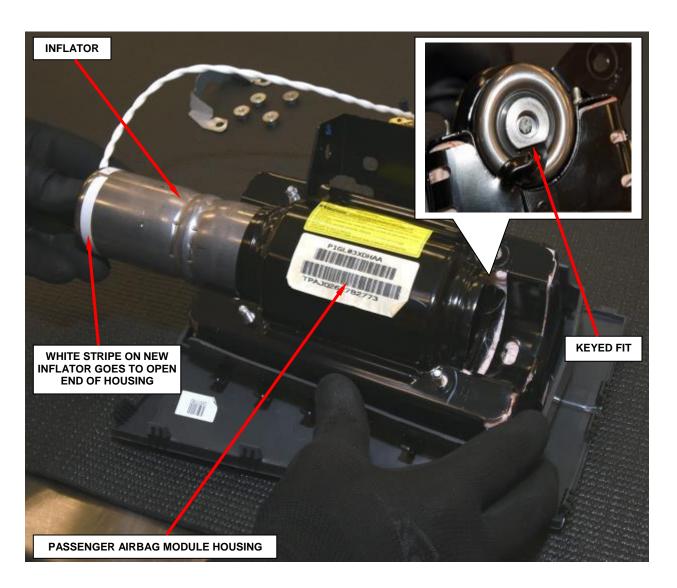


Figure 38 – Passenger Inflator Installation

- g. Install the stopper plate to the airbag module (Figure 36).
- h. Install the four **NEW** mounting nuts to the airbag module and tighten to 53 in. lbs. $(6 \text{ N} \cdot \text{m})$ (Figure 36).
- i. Connect the single yellow wire inflator connector to the end of the inflator after removing the protective tape from the end of the inflator (Figure 34).
- j. Engage the wire harness jumper under the housing clips in three places (Figure 35).
- k. Retrofit is complete.

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 14. Carefully position the passenger airbag and airbag door through the opening in the top of the instrument panel. Be certain that the rear edge of the passenger airbag lower bracket is engaged in the hook formation of the instrument panel airbag support bracket, and the anti-rotation tabs on either side of the hook are engaged in the two holes in the airbag lower bracket.
- 15. Install and tighten the two screws that secure the passenger airbag lower bracket to the instrument panel airbag support bracket. Tighten the screws to 55 in. lbs. (6 N·m).
- 16. Connect the airbag inflator pigtail wire connector onto the side of the instrument panel airbag support bracket.
- 17. Connect the instrument panel wire harness connector to the passenger airbag pigtail wire connector on the right side of the airbag lower mounting bracket. Be certain that the latch on the connector and the red Connector Position Assurance (CPA) lock are each fully engaged.
- 18. Engage the interlocking tabs on the rear edge of the passenger airbag door into the corresponding slots in the instrument panel base trim.
- 19. Using hand pressure, push down on the passenger airbag door over each snap feature on both sides and the forward edge of the airbag door until it snaps into its receptacle in the instrument panel base trim.

- 20. Position satellite receiver and install mounting fasteners, if equipped. Tighten fasteners securely.
- 21. Connect antenna cable and electrical harness connector to receiver, if equipped.
- 22. Install the glove box into the instrument panel.
- 23. Install the top cover onto the top of the instrument panel.
- 24. Do not reconnect the battery negative cable at this time. The Supplemental Restraint System (SRS) verification test procedure should be performed following service of any SRS component.
- 25. <u>Do not connect the battery negative cable at this time.</u> Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

D. Replace Passenger Airbag Inflator: HB, HG

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable. Wait two minutes for the system capacitor to discharge before further service

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

- 2. Use the following steps to remove the defroster grille from the top of the instrument panel.
 - a. Using a trim stick,remove the driver sideA-pillar trim.
 - b. Open the trim covers in the passenger side A-pillar grab handle and remove and save the two bolts (Figure 39).
 - c. Remove the passenger side A-pillar trim.
 - d. Using a trim stick, remove the instrument panel defroster grille (Figure 40).
 - e. Disconnect the sun sensor electrical connector from the center of the instrument panel defroster grille.

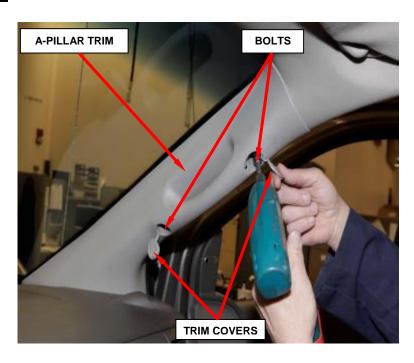


Figure 39 – Passenger Side A-Pillar Trim



Figure 40 - Instrument Panel Defroster Grille

- 3. Use the following steps to remove the glove box.
 - a. Release the two glove box stops and lower the glove box downward past the stops.
 - b. Disengage the glove box hinges from the instrument panel and remove the glove box.
- 4. Reach up into the instrument panel glove box opening and through the access holes to remove and save the two mounting bolts that secure the passenger airbag bracket to the

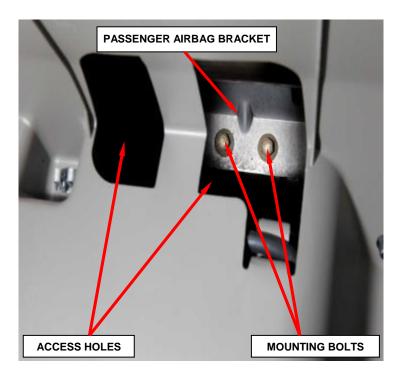


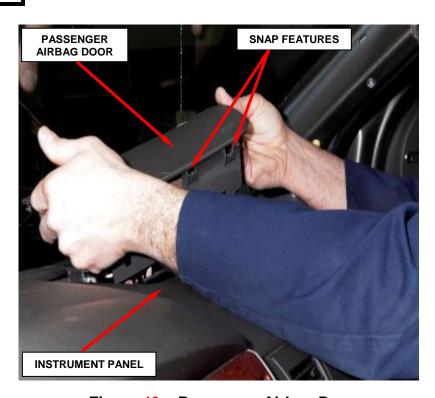
Figure 41 – Airbag Mounting Screws and Bracket

instrument panel support structure (Figure 41) (Figure 42).



Figure 42 - Passenger Airbag Mounting Bolt Access Holes

5. Using a trim stick or another suitable wide flat bladed tool, gently pry the forward and side edges of the passenger airbag door away from the top of the instrument panel far enough to disengage the snap features on the airbag door from the receptacles in the instrument panel top pad (Figure 43).



6. Pull the passenger airbag Figure 43 – Passenger Airbag Door out of the instrument panel far enough to access and disconnect the instrument panel wire harness

connector from the passenger airbag inflator pigtail connector on the right side of the passenger airbag mounting bracket.

- a. Slide the red Connector Position Assurance (CPA) lock on the connector toward the side of the connector (Figure 44).
- b. Depress the connector latch tab and pull the two halves of the connector straight away from each other.

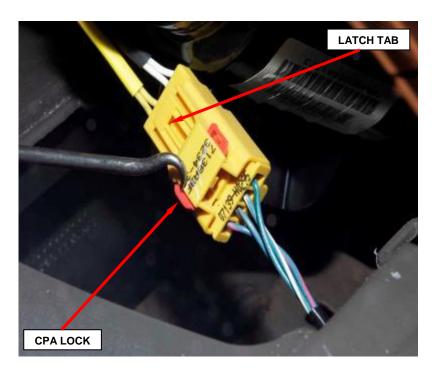


Figure 44 - Airbag Inflator Pigtail Connector

- 7. Remove the passenger airbag and airbag door from the instrument panel as a unit.
- 8. Use the following procedure to retrofit the passenger airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage using the foam block provided with the inflator kit.
 - b. Disengage the wire harness jumper from the housing clips in two places (Figure 45).
 - c. Disconnect the single yellow wire inflator connector from the end of the inflator (Figure 45).

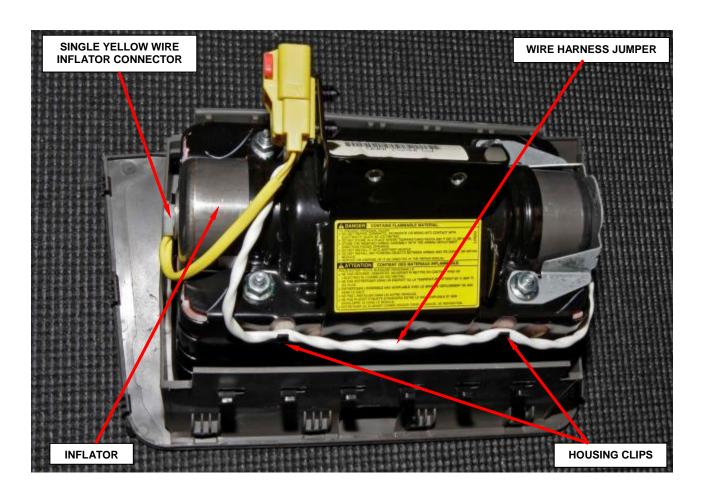


Figure 45 – Passenger Airbag Assembly

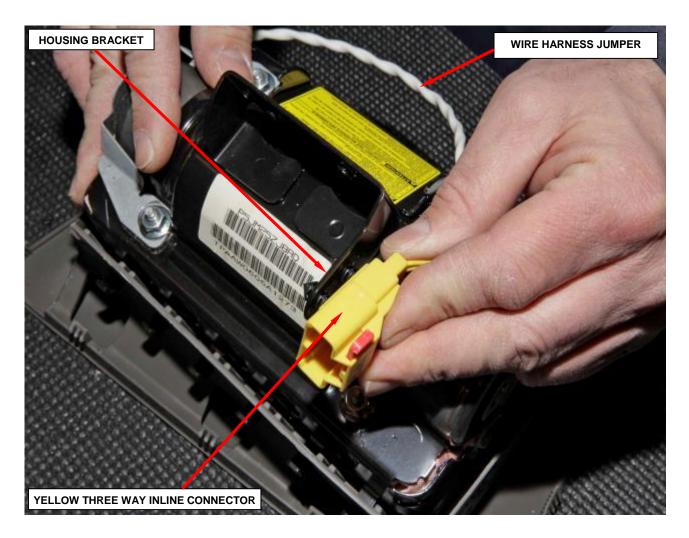


Figure 46 - Inflator Connectors

d. Release the yellow three way inline connector from the housing bracket (Figure 46).

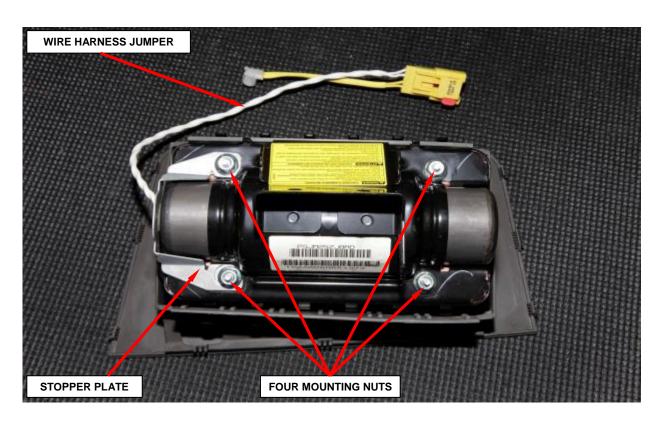


Figure 47 – Mounting Nuts and Stopper Plate

e. Remove and **discard** the four mounting nuts and remove and save the stopper plate from the housing (Figure 47)

f. Slide the inflator out of the housing (Figure 48).

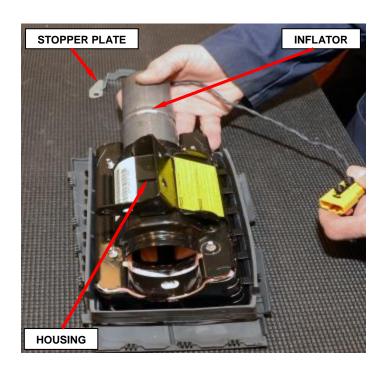


Figure 48 - Inflator Removal

g. Slide the new inflator into the housing (Figure 49).

NOTE: The inflator is keyed to fit into the housing.

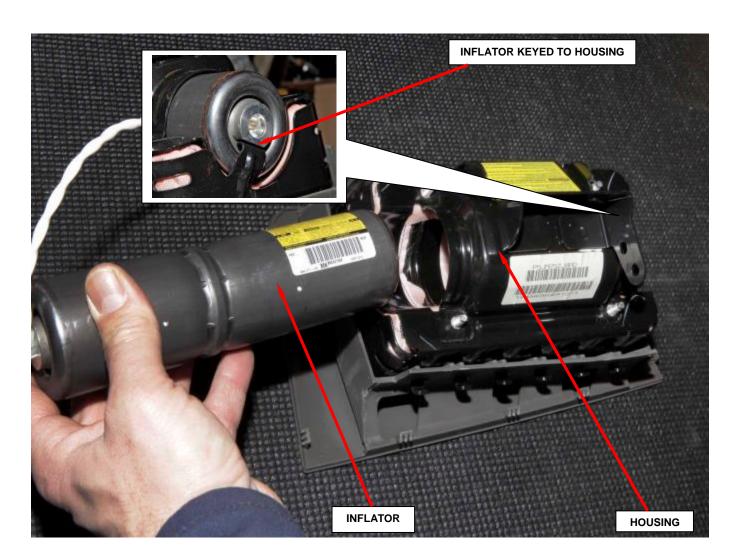


Figure 49 – Inflator Installation

- h. Install the stopper plate to the passenger airbag module (Figure 47).
- i. Install the four new mounting nuts to the passenger airbag module and tighten to 53 in. lbs. (6 N·m) (Figure 47).
- j. Install the yellow three way inline connector to the housing bracket (Figure 46).
- k. Connect the single yellow wire inflator connector to the end of the inflator after removing the protective tape from the end of the inflator (Figure 45).
- 1. Engage the wire jumper to the housing clips in two places (Figure 45).

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 9. Carefully position the passenger airbag and airbag door to the instrument panel as a unit.
- 10. Connect the instrument panel wire harness connector for the airbag to the passenger airbag inflator pigtail wire connector on the right side of the airbag mounting bracket. Be certain that the latch on the connector and the red Connector Position Assurance (CPA) lock are each fully engaged (Figure 44).

- 11. Carefully lower the passenger airbag unit into the instrument panel, being certain that the airbag mounting bracket is properly positioned to the instrument panel support structure.
- 12. Reach into the glove box opening to install and tighten the two mounting bolts that secure the passenger airbag mounting bracket to the instrument panel support structure through the access holes. Tighten the mounting bolts to 55 in. lbs. (6 N·m).
- 13. Align and insert the rearward tabs of the passenger airbag door into the slots in the instrument panel top pad.
- 14. Using hand pressure, push down on the passenger airbag door over each snap feature until it snaps into its receptacle in the instrument panel base trim.
- 15. Install the glove box into the instrument panel.
- 16. Connect the sun sensor connector to the sun sensor.
- 17. Install the defroster grille onto the top of the instrument panel.
- 18. Install the passenger side A-pillar trim.
- 19. Install the passenger side grab handle.
- 20. Install the driver's side A-pillar trim.
- 21. <u>Do not connect the battery negative cable at this time.</u> Continue with <u>Section L. Supplemental Restraint System (SRS) Verification Test.</u>

E. Replace Passenger Airbag Inflator: 2005-2010 LX

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable. Wait two minutes for the system capacitor to discharge before further service

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

- 2. Use the following steps to remove the right side instrument panel silencer pad.
 - a. Remove and save the two push-pins that secure the instrument panel silencer to the instrument panel (Figure 50).
 - b. Pull the right side silencer pad rearward to disengage it from the brackets located near the dash panel.
 - c. Remove the right side silencer pad from the vehicle.
- 3. Use the following steps to remove the glove box.
 - a. Remove the check strap from the right side of the glove box (Figure 51).
 - b. Release the two glove box stops and lower the glove box downward past the stops.
 - c. Disengage the glove box hinges from the instrument panel and remove the glove box.

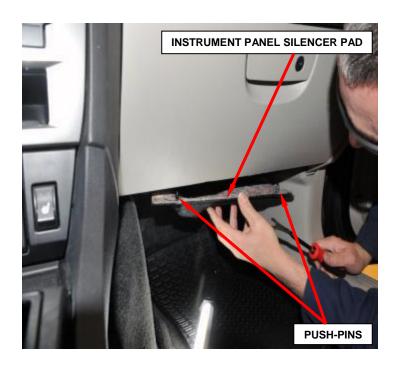


Figure 50 – Instrument Panel Silencer

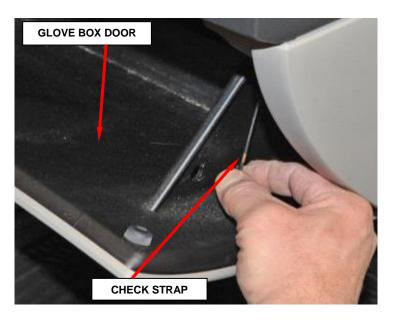


Figure 51 – Check Strap

4. Remove and save the three mounting screws to the inner glove box shield, if equipped (Figure 52).

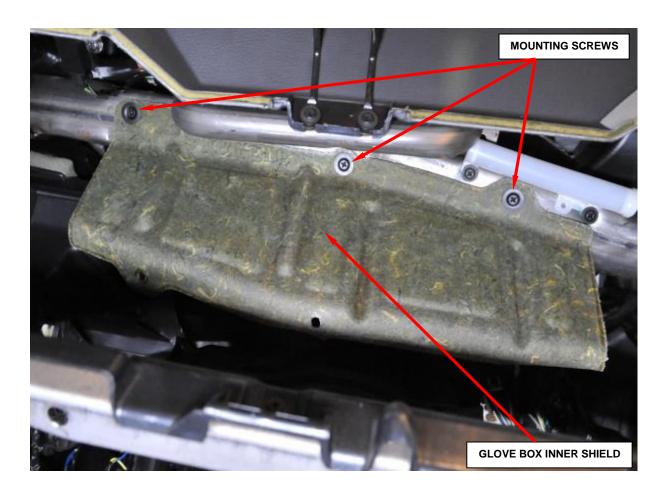


Figure 52 – Inner Glove Box Shield

- 5. Remove and save the two inboard mounting bolts to the passenger airbag assembly just below the distribution duct and to the left of the distribution housing (Figure 53).
- 6. Remove and save the two outboard mounting bolts to the passenger airbag assembly just below the distribution duct (Figure 53).
- 7. Remove and save the two passenger airbag assembly mounting bolts to the crosscar beam (Figure 53).

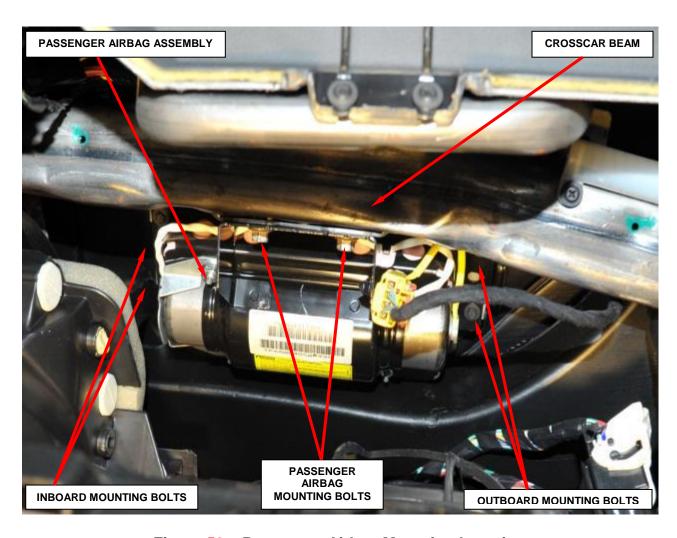


Figure 53 – Passenger Airbag Mounting Locations

- 8. Pull the passenger airbag assembly out of the instrument panel far enough to access and disconnect the instrument panel wire harness connector from the wire harness jumper connector on the right side of the airbag mounting bracket.
 - a. Slide the red Connector Position Assurance (CPA) lock on the connector toward the side of the connector (Figure 54).
 - b. Depress the connector latch tab and pull the two halves of the connector straight away from each other.

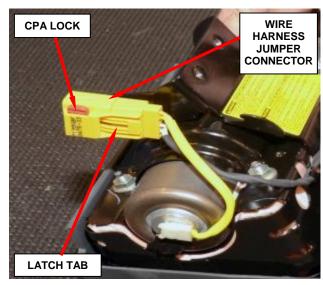


Figure 54 – Wire Harness Jumper

- 9. Remove the passenger airbag from the instrument panel as a unit.
- 10. Use the following procedure to retrofit the passenger airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage.
 - b. Disengage the wire harness jumper from the housing clips in two places (Figure 55).
 - c. Disconnect the single yellow wire inflator connector from the end of the inflator using pliers (Figure 55).

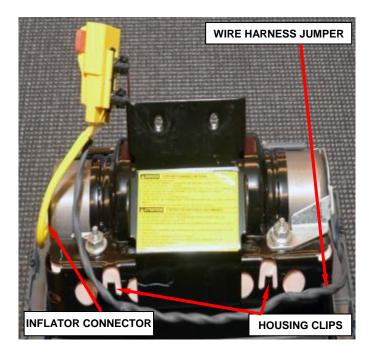


Figure 55 – Wire Harness Jumper

- d. Remove the yellow three way wire harness jumper connector from the housing bracket (Figure 56).
- e. Remove and discard the four mounting nuts, then remove the stopper plate from the passenger airbag module (Figure 56).
- f. Slide the inflator out of the passenger airbag module (Figure 57).
- g. Slide the new inflator into the passenger airbag module (Figure 57).

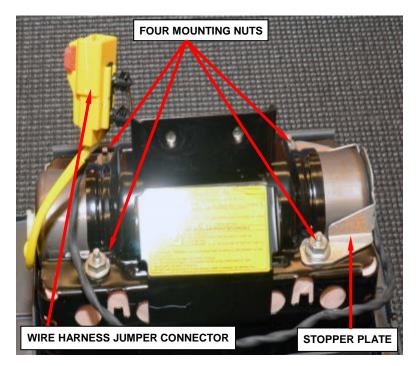


Figure 56 - Airbag Module

NOTE: The inflator is keyed to fit into the housing (Figure 57).

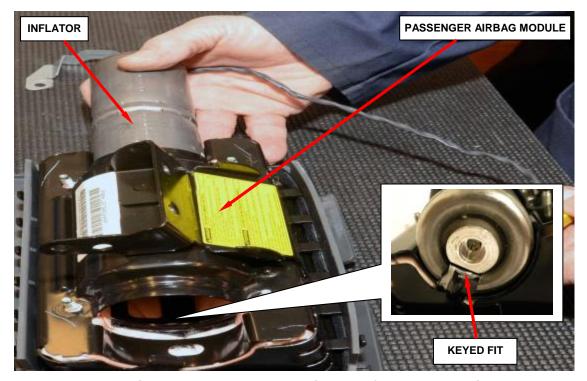


Figure 57 – Passenger Airbag Inflator to Housing

- h. Install the stopper plate to the passenger airbag module (Figure 56).
- i. Install the four new mounting nuts to the passenger airbag module and tighten to 53 in. lbs. (6 N·m) (Figure 56).
- j. Install the yellow three way wire harness jumper connector to the retaining clip (Figure 56).
- k. Connect the single yellow inflator connector to the end of the passenger airbag inflator (Figure 55).
- 1. Engage the wire jumper to the housing in two places (Figure 55).

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 11. Place the passenger airbag into the cavity of the passenger airbag door.
- 12. Connect the instrument panel wire harness connector for the airbag to the passenger airbag inflator pigtail wire connector on the right side of the airbag mounting bracket. Be certain that the latch on the connector and the red Connector Position Assurance (CPA) lock are each fully engaged.
- 13. Install the two passenger airbag mounting bolts to the crosscar beam. Torque bolts to 103 in. lbs. (11.6 N·m).
- 14. Install the two inboard mounting bolts to the passenger airbag just below the distribution duct and to the left of the distribution housing. Torque the screws to 25 in. lbs. (2.8 N·m).
- 15. Install the two outboard mounting bolts to the passenger airbag just below the distribution duct. Torque the screws to 25 in. lbs. (2.8 N·m).
- 16. Install the inner glove box silencer shield using the three mounting screws.
- 17. Install the glove box into the instrument panel.
- 18. Install the right side instrument panel silencer pad.
- 19. <u>Do not connect the battery negative cable at this time.</u> Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

F. Replace Passenger Airbag Inflator: 2011-2012 LX, LD

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable then remove the two Airbag Module fuses from the Power Distribution Center (PDC), see the PDC cover for the fuse locations. Wait two minutes for the system capacitor to discharge before further service (Figure 58).

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

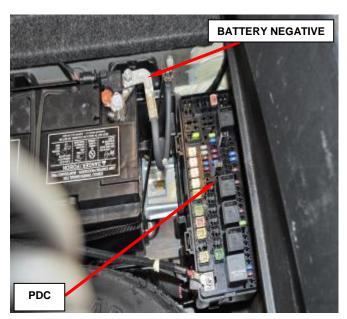


Figure 58 - Battery Negative

- 2. Use the following steps to remove the glove box from the instrument panel.
 - a. Remove the right side instrument panel end cap.
 - b. Remove the right side sill plate (Figure 59).
 - c. Remove the three pushpins that secure the instrument panel silencer to the instrument panel (Figure 59).
 - d. Disconnect the harness connector(s) and remove the right side instrument panel silencer (Figure 59).
 - e. Open the glove box door.
 - f. Remove the two side screws from the glove box compartment (Figure 60).
 - g. Remove the six screws from the glove box compartment (Figure 60).
 - h. Disconnect the wiring harness connectors and remove the glove box compartment.

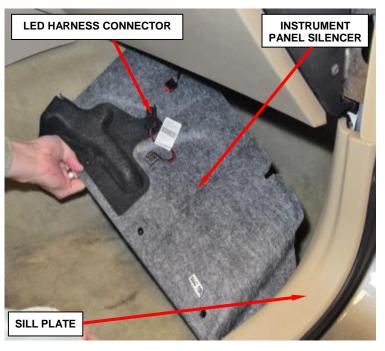


Figure 59 – Instrument Panel Silencer

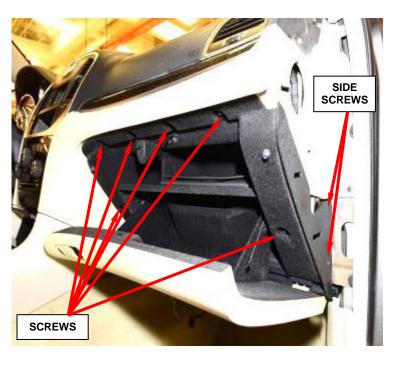


Figure 60 – Glove Box Compartment

- 3. Disconnect all of the electrical connectors from the Body Control Module (BCM) receptacles.
- 4. Remove and save the two fasteners at the bottom of the BCM (Figure 61).
- 5. Loosen the top fastener. This fastener only has to be loosened to allow removal of the BCM. It does not need to be completely removed in order to remove the module (Figure 61).
- 6. Pull the module away from the side bulk head and down and remove and save the module.

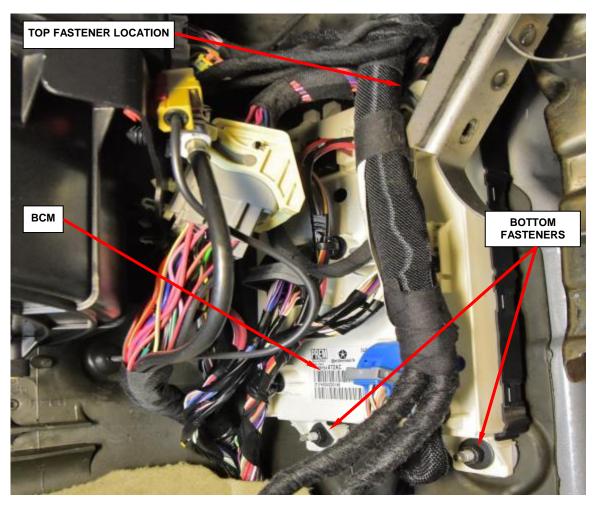


Figure 61 - Body Control Module

7. Disconnect the electrical connector from the HVAC module, located on the air inlet housing (Figure 62).

NOTE: It is not necessary to fully remove the two front HVAC module retaining screws. The front HVAC module retaining tabs are slotted to aid in module service.

- 8. Release the wire harness connectors from the bracket (Figure 62).
- 9. Loosen the two screws that secure the front of the HVAC module to the air inlet housing (Figure 62).
- 10. Remove the one screw that secures the rear of the HVAC module to the air inlet housing (Figure 62).
- 11. Slide the HVAC module rearward to disengage the module from the two front retaining screws and remove the module.

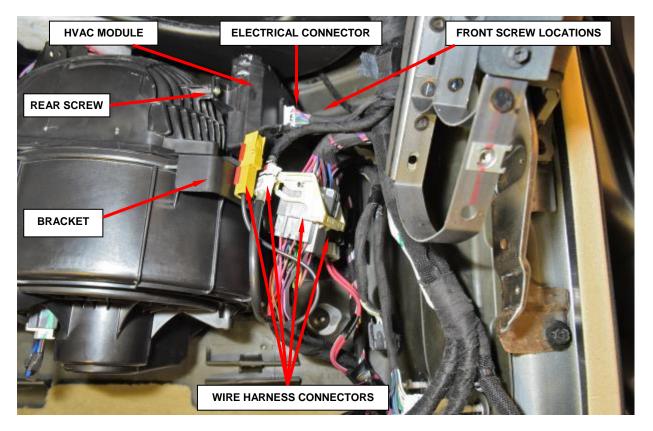


Figure 62 - HVAC Module

- 12. Reach through the instrument panel glove box opening to access and disconnect the two instrument panel electrical connectors from the two Passenger Airbag (PAB) initiators, one at each side of the PAB inflator canister (Figure 63).
- 13. Reach through the instrument panel glove box opening to access and remove and save the two screws that secure the PAB lower bracket to the instrument panel structural support (Figure 63).
- 14. Remove and save the four screws that secure the two upper PAB mounting brackets to the U-nuts on each side of the PAB retainer or chute on the underside of the instrument panel cover (Figure 63).

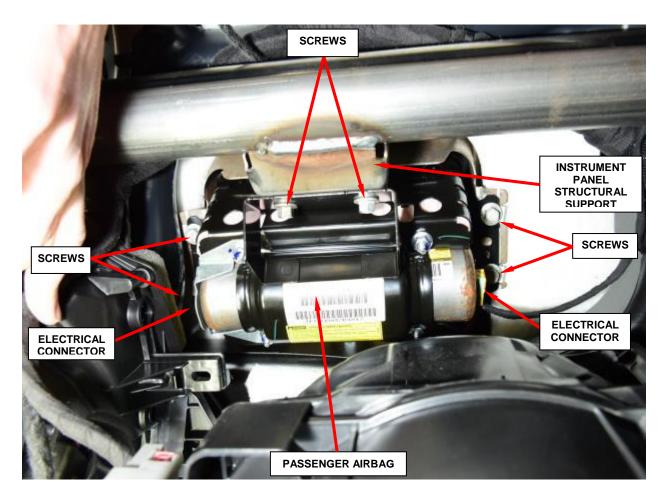


Figure 63 – Passenger Airbag

- 15. Remove the PAB from the instrument panel cover.
- 16. Use the following procedure to retrofit the passenger side airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage.



Figure 64 - Mounting Nuts

b. Remove and **discard** the four inflator mounting nuts (Figure 64).

c. Remove and save stopper plate from housing (Figure 65).

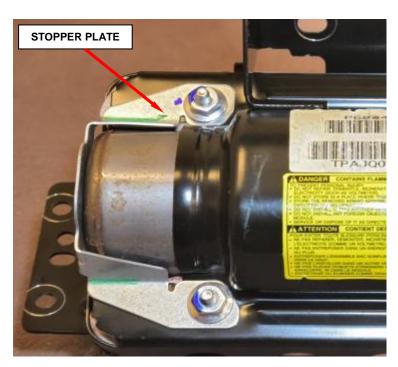


Figure 65 - Stopper Plate

d. Slide the inflator out of the passenger airbag module housing (Figure 66).

IMPORTANT: Do NOT discard old inflator. Follow the parts return policy and instructions at the beginning of this document.

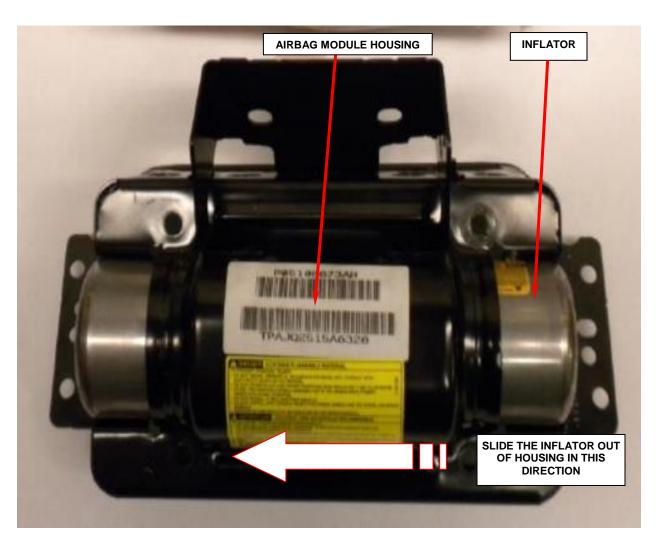


Figure 66 - Remove Airbag Inflator

e. Slide the **NEW** inflator into the passenger airbag module housing. The keyed end is inserted first; therefore the white stripe on the **NEW** inflator will be located at the open end (Figure 67).

NOTE: The inflator's key MUST line up with the housing's key.

- f. Position the stopper plate to the airbag housing (Figure 65).
- g. Install the four **NEW** mounting nuts to the airbag housing and tighten to 62 in. lbs. (7 N·m) (Figure 64).

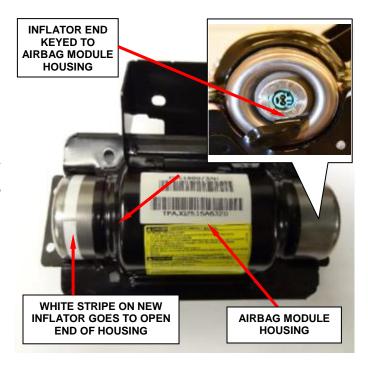


Figure 67 – Install New Inflator to Housing

h. Passenger airbag retrofit is complete (Figure 68).



Figure 68 - Retrofit Complete

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 17. Carefully position the PAB housing into the PAB retainer receptacle.
- 18. Install and tighten the four screws that secure the PAB upper mounting brackets to the U-nuts on the retainer. Tighten the screws to 27 in. lbs. (3 N⋅m).
- 19. Reach through the instrument panel glove box opening to install and tighten the two screws that secure the PAB lower bracket to the instrument panel structural support. Tighten the screws to 103 in. lbs. (12 N·m).
- 20. Reach through the instrument panel glove box opening to access and connect the two instrument panel wire harness connectors to the two PAB initiators, one at each side of the PAB inflator canister. Be certain the connectors are each fully engaged and locked.
- 21. Position the HVAC module to the air inlet housing and engage the module to the two front retaining screws.
- 22. Loosely install the screw that secures the rear of the HVAC module to the air inlet housing.
- 23. Tighten all the screws that secure the HVAC module to the air inlet housing to 2 N·m (17 in. lbs.).
- 24. Connect the wire harness connector to the HVAC module.

- 25. Secure the wire harness connectors to the bracket.
- 26. Slide the BCM into position so that the top mounting tab on the BCM is properly aligned to the mounting weld stud and the lower mounting tabs slide into their respective mounting weld studs.
- 27. Install the two lower fasteners, and tighten securely.
- 28. Tighten the upper fastener securely.
- 29. Connect the electrical connectors to the BCM receptacles.
- 30. Connect the electrical connectors to the glove box.
- 31. Install the glove box into the instrument panel. Tighten all eight fasteners securely.
- 32. Connect the electrical connectors to the instrument panel silencer.
- 33. Secure the instrument panel silencer to the instrument panel.
- 34. Install the right side sill plate.
- 35. Install the right side instrument panel end cap.
- 36. Do not connect the battery negative cable at this time. Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

G. Replace Passenger Airbag Inflator: 2008-2012 LC

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

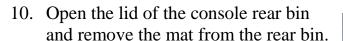
Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

- 1. Position the front wheels straight ahead.
- 2. Fully extend the telescoping column.
- 3. Apply the parking brake.
- 4. Turn the ignition switch to the On position, apply the service brakes and place the gear selector lever into the Neutral position.
- 5. Turn the ignition switch to the Off position and release the service brakes.
- 6. Disconnect and isolate the battery negative cable then remove the two Airbag Module fuses from the Power Distribution Center (PDC), see the PDC cover for the fuse locations. Wait two minutes for the system capacitor to discharge before further service.

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

- 7. Using a small flat bladed tool or equivalent, separate the retaining ring and slide down the shifter shaft (Figure 69).
- 8. Pull up on the shifter knob and remove from the shifter shaft (Figure 69).
- 9. Remove the shifter bezel and/or shifter boot (Figure 69).



11. Using a trim stick, unsnap the console bezel from the console (Figure 70).

12. Disconnect the electrical connectors and remove the bezel.

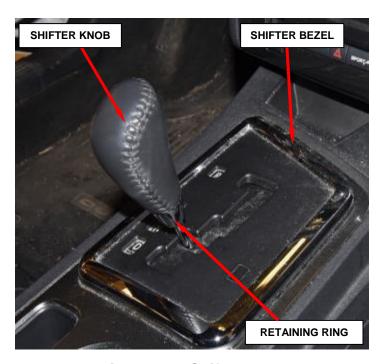


Figure 69 – Shifter Knob



Figure 70 - Console Bezel

13. Remove the four fasteners from the rear bin that secure the console to the floor panel transmission tunnel (Figure 71).

14. Remove the two fasteners that secure the front of the console to the instrument panel (Figure 71).

15. Slide the console rearward and disconnect the electrical connectors.

16. Remove the floor console from the vehicle.

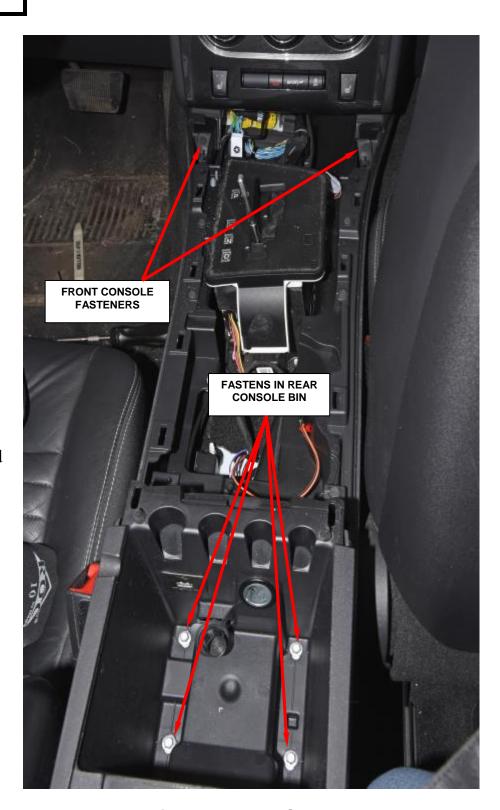


Figure 71 - Floor Console

- 17. Using a trim stick C-4755 or equivalent, remove the right and left side lower A-pillar trim (Figure 72).
- 18. Using a trim stick C-4755 or equivalent, release the right and left side upper A-pillar trim then release the airbag tether and remove the trim (Figure 72).
- 19. Using a trim stick C-4755 or equivalent, remove the right and left side scuff panel trim (Figure 72).
- 20. Using a trim stick C-4755 or equivalent, remove the right and left side kick panel trim (Figure 72).



Figure 72 – Door Opening Trim (Right Side Shown, Left Side Similar)

- 21. Remove the two pushpins that secure the passenger side instrument panel silencer to the instrument panel bracket (Figure 73).
- 22. Pull the passenger side instrument panel silencer rearward to disengage it from the brackets located near the dash panel.
- 23. Remove the passenger side instrument panel silencer from the vehicle.
- 24. Open the glove box bin.
- 25. Remove the support strap and retainer assembly from the outboard end of the bin (Figure 74).
- 26. Push in on both sides of glove box bin to disengage the glove box stops and lower the bin.
- 27. Pivot the glove box bin downward and disengage the glove box hinge hooks from the instrument panel hinge brackets located at each end of the bin (Figure 74).
- 28. Remove the glove box bin from the vehicle.



Figure 73 – Passenger Side Silencer

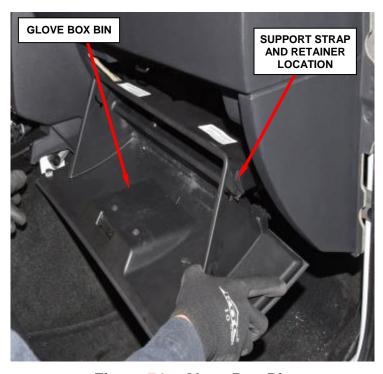


Figure 74 - Glove Box Bin

- 29. Disconnect the instrument panel wire harness connector from the PAB pigtail wire connector (Figure 75).
- 30. Remove the two screws that secure the PAB lower bracket to the instrument panel structural support (Figure 75).
- 31. Remove the four screws that secure the PAB upper brackets to the sides of the PAB retainer or chute on the underside of the instrument panel cover (Figure 75).
- 32. Allow the PAB housing, inflator and cushion as a unit to remain on the underside of the instrument panel cover until **Step 40**. **Do not pry or force the unit from the vehicle at this time.**

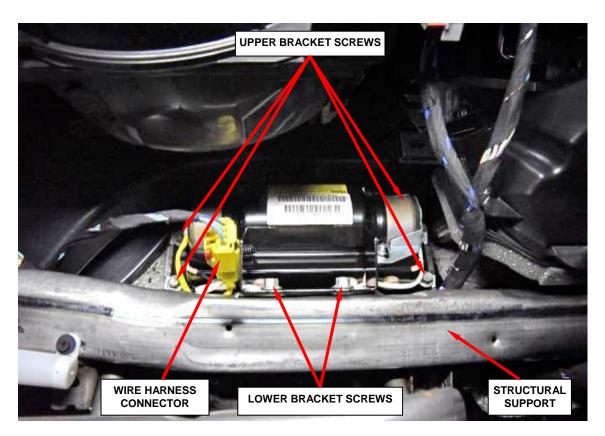


Figure 75 – PAB Housing, Inflator and Cushion to be Removed a Unit (View through Glove Box Opening)

33. Remove the defroster grille to access the instrument panel top retaining bolts then remove and save the two M8 bolts and two M6 screws (Figure 76).

WARNING: Metal retaining clips may remain in the instrument panel. Remove the clips from the panel and install them on the defroster grille before grille installation.

CAUTION: Use extreme care to avoid damage to the windshield when removing the top four fasteners.

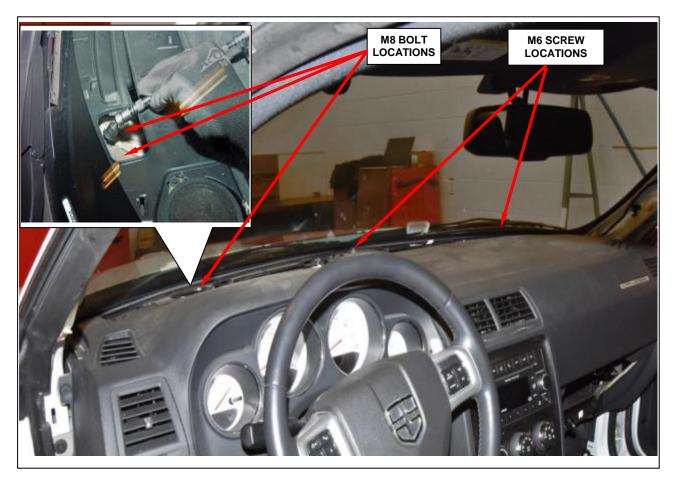


Figure 76 – Top Instrument Panel Fasteners

- 34. Remove and save the instrument panel side support bolts (Figure 77).
- 35. Remove and save the bolts that secure the bottom of the instrument panel (Figure 77).
 - CAUTION: Place a protective cover over the shifter assembly during the next step to avoid damage to the instrument panel center stack.
- 36. With the help of an assistant lift the instrument panel assembly up and off of the supports approximately 2-3 inches then pivot the right side of the instrument panel assembly rearward enough to gain clearance needed to remove the PAB.
 - CAUTION: To avoid damage to the PAB unit, be prepared to catch the PAB unit when pivoting the instrument panel assembly during step 36.
- 37. Remove the PAB housing, inflator and cushion as a unit.



Figure 77 – Side and Bottom Retaining Bolts

- 38. Use the following procedure to retrofit the passenger side airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage.

b. Use pliers to grasp the single yellow wire inflator connector then wiggle as you pull up until it is disconnected from the inflator (Figure 78).

c. Release the yellow wire harness connector from the inflator housing bracket (Figure 79).

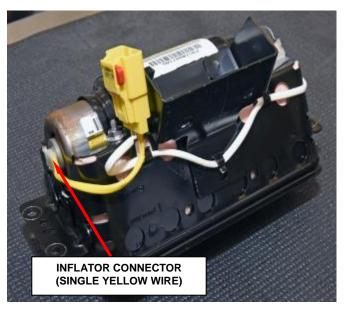


Figure 78 – Inflator Connector

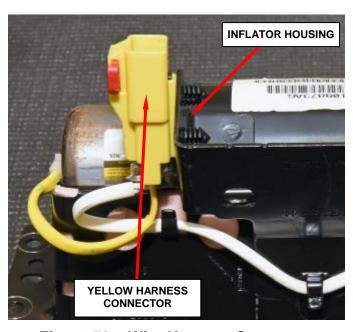


Figure 79 – Wire Harness Connector

d. Release the white wire from the three housing hooks (Figure 80).

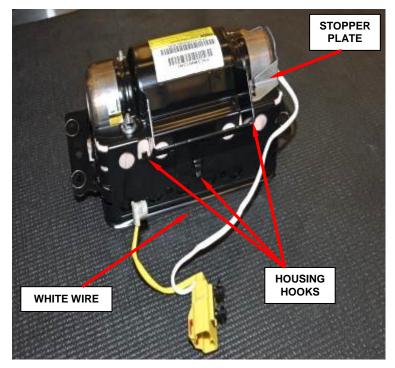


Figure 80 - White Wire Harness

e. Remove and **discard** the four inflator mounting nuts (Figure 81).

f. Remove and save stopper plate from housing (Figures 80 and 81).

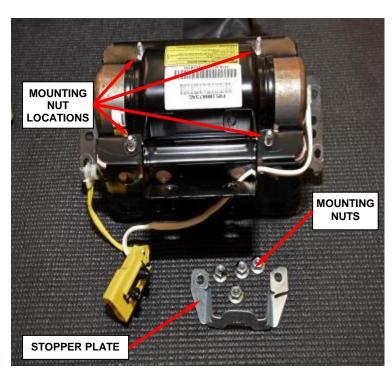


Figure 81 - Mounting Nuts and Stopper Plate

g. Slide the inflator out of the housing (Figure 82).

IMPORTANT: Do NOT discard old inflator. Follow the parts return policy and instructions at the beginning of this document.

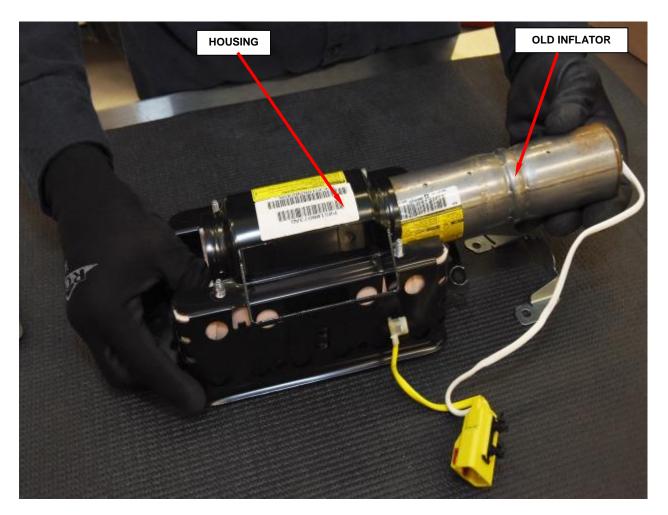


Figure 82 – Passenger Airbag Inflator Removal

h. Slide the **NEW** inflator into the passenger airbag module housing. The keyed end is inserted first; therefore the white stripe on the **NEW** inflator will be located at the open end (Figures 83 and 84).

NOTE: The inflator's key MUST line up with the housing's key.

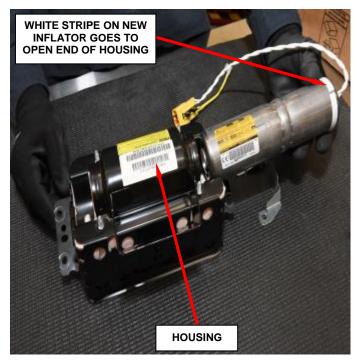


Figure 83 – Install New Inflator to Housing



Figure 84 – Inflator End Position

i. Position the stopper plate to the airbag housing (Figure 85).

j. Install the four **NEW** mounting nuts to the airbag housing and tighten to 62 in. lbs. (7 N⋅m) (Figure 85).

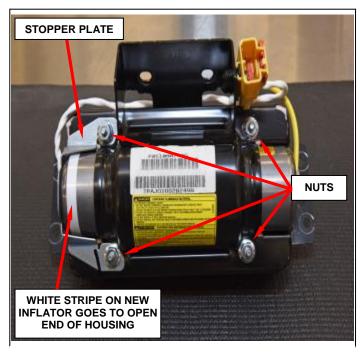


Figure 85 - Stopper Plate and Nuts

k. Ensure that the inflator's key is still lined up with the housing's key (Figure 86).

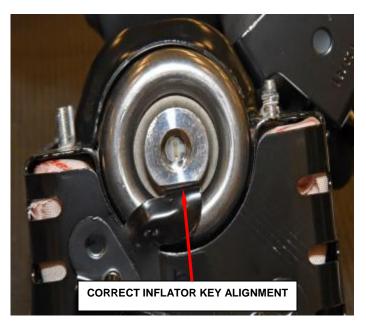


Figure 86 - Check for Inflator Key Alignment

- 1. Attach the white wire to the three hooks on the housing (Figure 87).
- m. Install the yellow three way inline connector to the airbag housing bracket (Figure xx).

CAUTION: Use extra care when aligning the single yellow wire inflator connector to the inflator receptacle as there are no alignment tang features.

- n. Connect the single yellow wire inflator connector to the end of the inflator after removing the protective tape from the end of the inflator (Figure 87).
- o. Passenger airbag retrofit is complete (Figure 87).

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. **Failure** observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the

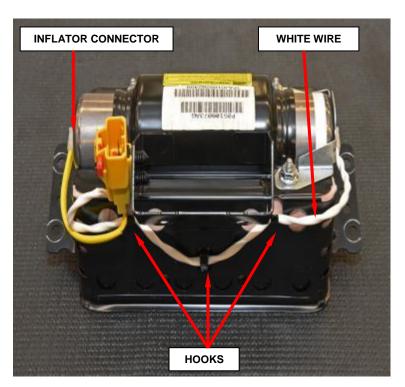


Figure 87 – Retrofit Complete

passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 39. Carefully position the PAB into the instrument panel with the upper brackets aligned with the mounting provisions of the PAB retainer or chute on the underside of the instrument panel cover, and the lower bracket aligned with the mounting provisions on the instrument panel structural support.
- 40. Hand start the two screws that secure the PAB lower bracket to the instrument panel structural support.
- 41. With the help of an assistant position the instrument panel assembly into the dash panel and install the instrument panel onto the supports.
- 42. Loosely install all the bolts that secure the instrument panel to the body. Tighten the bolts/screws in the following order:
 - \triangleright Tighten the two top instrument panel bolts to 8 N·m (70 in. lbs.).
 - > Tighten the two top instrument panel screws securely.
 - ➤ Tighten the six (right and left) side support bolts to 8 N·m (70 in. lbs.).
 - \triangleright Tighten the two bottom instrument panel bolts to 6 N·m (53 in. lbs.).
- 43. Install the four screws that secure the PAB upper brackets to each side of the PAB retainer or chute on the underside of the instrument panel cover.
 - \triangleright For vehicles equipped with M8 screws tighten to 27 in. lbs. (3 N·m).
 - For vehicles equipped with M6 screws tighten securely.
- 44. Tighten the two screws that secure the PAB lower bracket to the instrument panel structural support to 103 in. lbs. (11.6 N·m).
- 45. Connect the instrument panel wire harness connector to the PAB pigtail wire connector.

46.	Install the glove box.
47	Install the passenger side instrument panel silencer.
48.	Install the right and left side upper A-pillar trim panels.
49.	Install the right and left side kick panels.
50.	Install the left and right side lower A-pillar trim panels.
51.	Install the right and left side sill plates.
52.	Install the defroster grille to the top of the instrument panel.

- 53. Use the following steps to install the center floor console.
 - a. Position the floor console into the vehicle and connect the electrical connectors.
 - b. Install the fasteners at the front of the center console. Tighten the screws to $3 \text{ N} \cdot \text{m}$ (27 in. lbs.).
 - c. Install the fasteners into the rear bin. Tighten the bolts to 5 N·m (44 in. lbs.).
 - d. Position the console shifter bezel into the vehicle.
 - e. Connect the electrical connectors.
 - f. Position the mat into the console rear bin.
 - g. Install the shifter boot and bezel.
 - h. Slide the retaining ring over the shifter shaft and slide the shift knob onto the shaft and slide down into place fully.
 - i. Seat the retaining ring up onto the shifter knob and seat fully.
 - j. Place the gear selector lever into the Park position.
 - k. Release the park brake.
- 54. Do not connect the battery negative cable at this time. Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

H. Replace Passenger Airbag Inflator: 2005 – 2007 ND

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable. Wait two minutes for the system capacitor to discharge before further service

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

- 2. Use the following steps to remove the defroster grille from the top of the instrument panel.
 - a. Open the trim covers in the driver side A-pillar grab handle and remove and save the bolts (Figure 88).
 - b. Remove the driver's side A-pillar trim (Figure 88).



Figure 88 - A-Pillar Trim

- c. Open the trim covers in the passenger side A-pillar grab handle and remove and save the bolts.
- d. Remove the passenger side A-pillar trim panel.
- e. Using a trim stick, remove the instrument panel defroster grille (Figure 89).



Figure 89 – Instrument Panel Defroster Grille

- 3. Use the following steps to remove the glove box.
 - a. Release the two glove box stops and lower the glove box downward past the stops.
 - b. Disengage the glove box hinges from the instrument panel and remove the glove box.
- 4. Reach up into the instrument panel glove box opening and through the access holes to remove and save the two bolts that secure the passenger airbag bracket to the instrument panel support structure (Figure 90) (Figure 90)

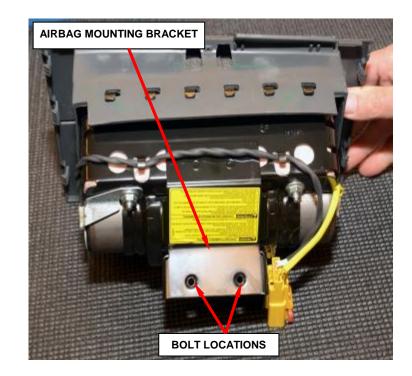


Figure 90 – Passenger Airbag Mounting Bracket

support structure (Figure 90) (Figure 91).

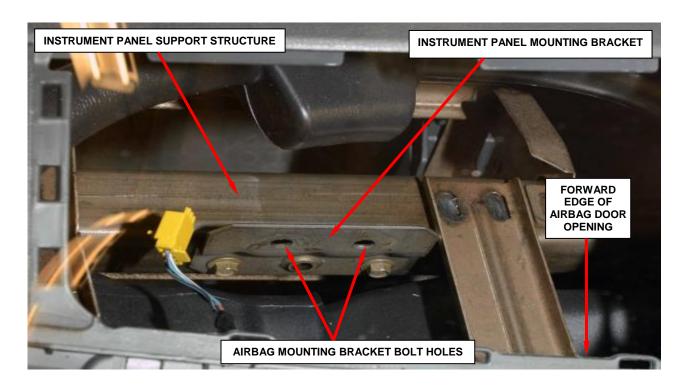


Figure 91 – Instrument Panel Mounting Bracket Viewed through Windshield and Airbag Door Opening

5. Using a trim stick or another suitable wide flat bladed tool, gently pry the forward and side edges of the passenger airbag door away from the top of the instrument panel far enough disengage the snap features on the door from the receptacles in the instrument panel top pad (Figure 92).



Figure 92 – Passenger Airbag Door

6. Pull the passenger airbag out of the instrument panel far enough to access and disconnect the instrument panel wire harness connector from the airbag inflator

pigtail connector on the right side of the airbag mounting bracket.

- a. Slide the red Connector Position Assurance (CPA) lock on the connector toward the side of the connector (Figure 93).
- b. Depress the connector latch tab and pull the two halves of the connector straight away from each other.

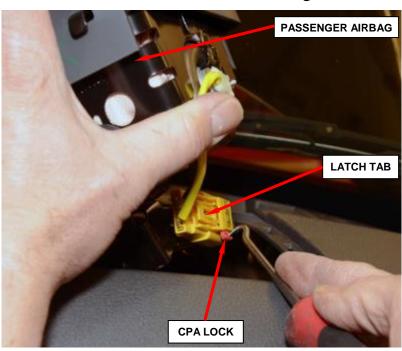


Figure 93 – Airbag Inflator Pigtail Connector

- 7. Remove the passenger airbag and airbag door from the instrument panel as a unit.
- 8. Use the following procedure to retrofit the passenger side airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage using the foam block provided with the inflator kit.
 - b. Disengage the wire harness jumper from the housing clips in two places (Figure 94).

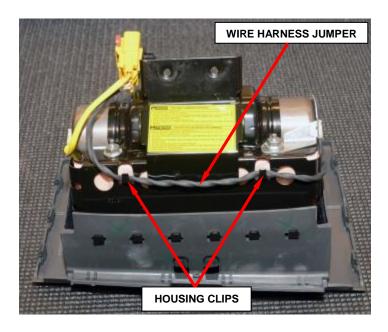


Figure 94 - Passenger Airbag Assembly

- c. Disconnect the single yellow wire inflator connector from the end of the inflator using pliers (Figure 95).
- d. Remove the yellow three way inline connector from the housing bracket (Figure 95).

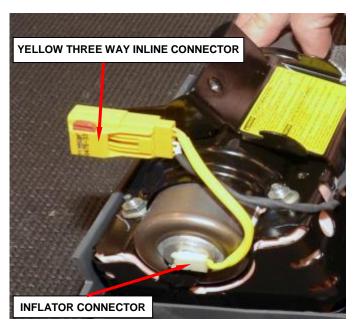


Figure 95 - Inflator Connectors

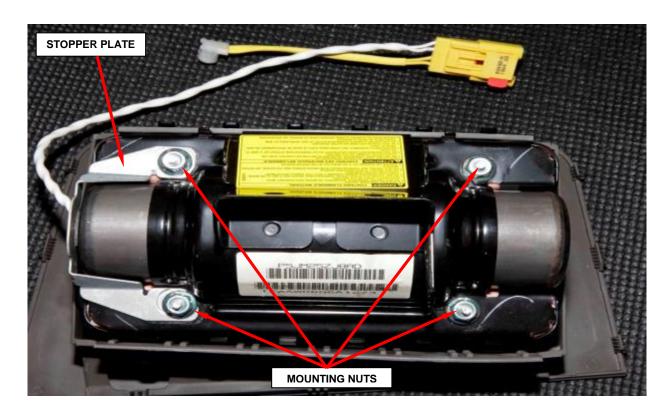


Figure 96 - Mounting Nuts and Stopper Plate

e. Remove and discard the four mounting nuts and stopper plate from the passenger airbag module (Figure 96).

f. Slide the inflator out of the passenger airbag module (Figure 97).

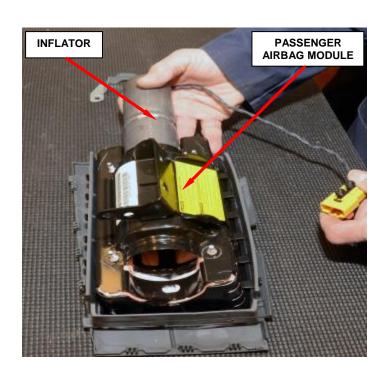


Figure 97 – Inflator Removal

g. Slide the new inflator into the passenger airbag module (Figure 98).

NOTE: The inflator is keyed to fit into the housing (Figure 98).

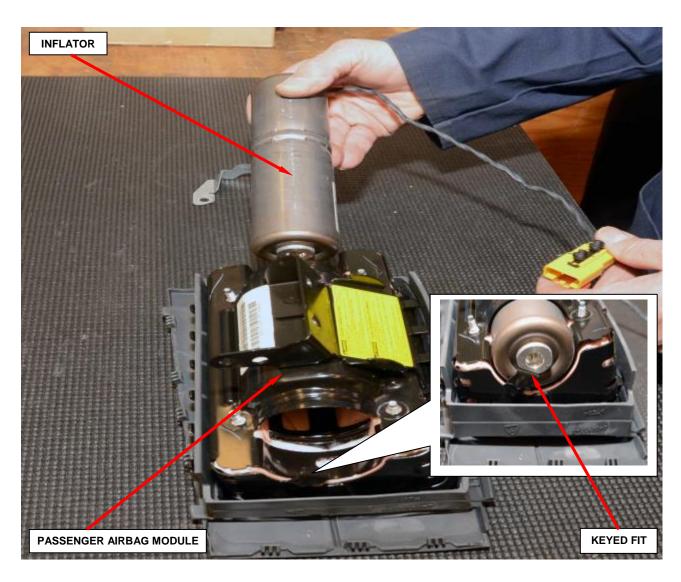


Figure 98 – Passenger Inflator Installation

- h. Install the stopper plate to the airbag module (Figure 96).
- i. Install the four new mounting nuts to the airbag module and tighten to 53 in. lbs. (6 N·m) (Figure 96).
- j. Install the yellow three way inline connector to the housing bracket (Figure 95).
- k. Connect the single yellow wire inflator connector to the end of the inflator after removing the protective tape from the end of the inflator (Figure 93).
- 1. Engage the wire harness jumper under the housing clips in two places (Figure 94).

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 9. Carefully position the passenger airbag and airbag door to the instrument panel as a unit.
- 10. Connect the instrument panel wire harness connector for the airbag to the passenger airbag inflator pigtail wire connector on the right side of the airbag mounting bracket. Be certain that the latch on the connector and the red Connector Position Assurance (CPA) lock are each fully engaged.

- 11. Carefully lower the passenger airbag unit into the instrument panel, being certain that the passenger airbag mounting bracket is properly positioned to the instrument panel support structure.
- 12. Reach into the glove box opening to install and tighten the two bolts that secure the passenger airbag mounting bracket to the instrument panel support structure through the access holes. Tighten the screws to 55 in. lbs. (6 N·m).
- 13. Align and insert the rearward tabs of the passenger airbag door into the slots in the instrument panel top pad.
- 14. Using hand pressure, push down on the passenger airbag door over each snap feature until it snaps into its receptacle in the instrument panel base trim.
- 15. Install the glove box into the instrument panel.
- 16. Install the defroster grille onto the top of the instrument panel.
- 17. Install the passenger side A-pillar trim.
- 18. Install the passenger side grab handle.
- 19. Install the driver's side A-pillar trim.
- 20. Install the driver side grab handle.
- 21. <u>Do not connect the battery negative cable at this time.</u> Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

I. Replace Passenger Airbag Inflator: 2008 – 2011 ND

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable. Wait two minutes for the system capacitor to discharge before further service

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death

2. Remove the floor console.

MINI FLOOR CONSOLE

- a. If equipped, remove the shift boot.
- b. Remove the rubber liners.

c. Remove the screws that secure the floor console to the floor panel and

remove the floor console.

FULL FLOOR CONSOLE

- a. Remove the rubber liner.
- b. Remove the cup holder.
- c. Remove the tray.
- d. Remove the screws that secure the floor console to the floor panel (Figure 99).
- e. Disconnect the console assembly wire harness connector located underneath the floor console and remove the floor console from the vehicle.

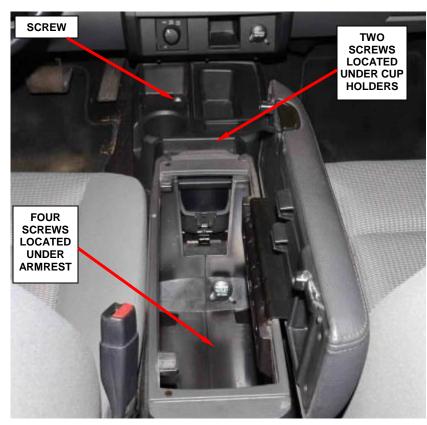


Figure 99 – Floor Console (ATX Shown)

3. Remove the driver and passenger side door sill trim cover (Figure 100).

4. Remove the driver and passenger side instrument panel end caps (Figure 100).



Figure 100 – Door Sill Trim (Driver Side Shown)

- 5. Remove the steering column opening cover and disconnect the parking brake linkage (Figure 100).
- 6. Remove the steering column reinforcement plate (Figure 101).
- 7. Remove the two hood release handle screws and position the handle to the side (Figure 101).

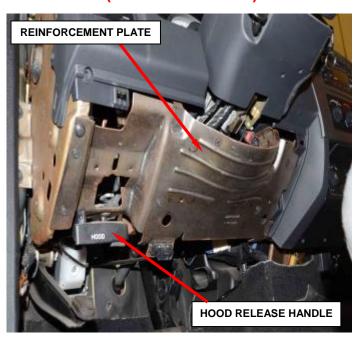


Figure 101 – Steering Column Reinforcement Plate

- 8. Position the front wheels straight ahead.
- 9. Remove the steering column tilt lever knob (Figure 102).
- 10. Remove the three screws from the lower steering column shroud and remove the upper and lower shrouds (Figure 102).



Figure 102 - Steering Column Shrouds

11. Disconnect the brake switch electrical connector (Figure 103).

WARNING: During installation depress the brake pedal while loading the steering column to the studs or damage may occur to the brake pedal switch.

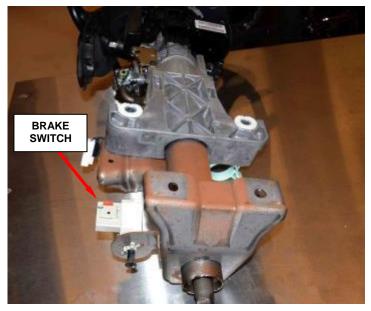


Figure 103 - Brake Switch Connector (Column out of Vehicle for Photographic Purposes)

- 12. Disconnect the wiring harness electrical connectors from the column (Figure 104).
 - a. Disconnect the accelerator position sensor electrical connector (Figure 106).

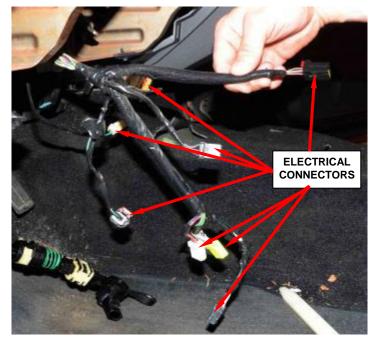


Figure 104 - Column Electrical Connectors

- 13. Disconnect the gearshift cable from the column (Figure 105).
 - a. Disconnect the BTSI wiring connector.
 - b. Disconnect cable at lower column bracket and shift lever pin.

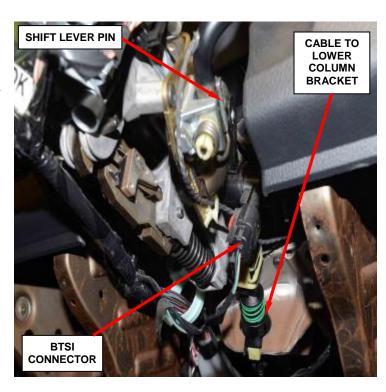


Figure 105 - Gear Shift Cable

- 14. Remove and **discard** the upper steering shaft coupler bolt from the column (Figure 106).
- 15. Separate the shaft from the coupler.

WARNING: Secure the steering wheel appropriately to avoid rotation and damage to the clockspring.

- 16. Remove the four steering column mounting nuts (Figures 107 and 108).
- 17. Remove the steering column assembly from the vehicle.

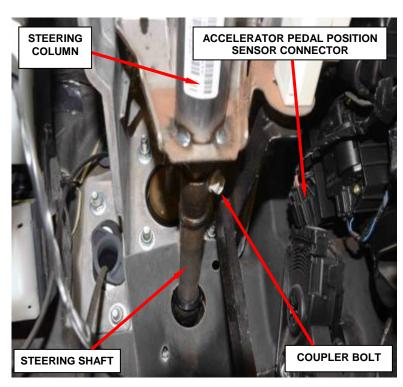


Figure 106 – Steering Shaft Coupler

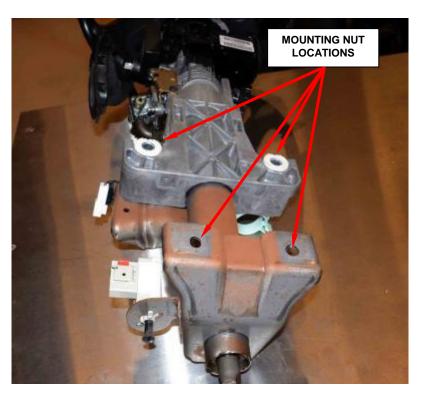


Figure 107 - Steering Column Mounting (Column Removed for Photographic Purposes)

18. Remove the bolts from the pedal support (Figure 108).

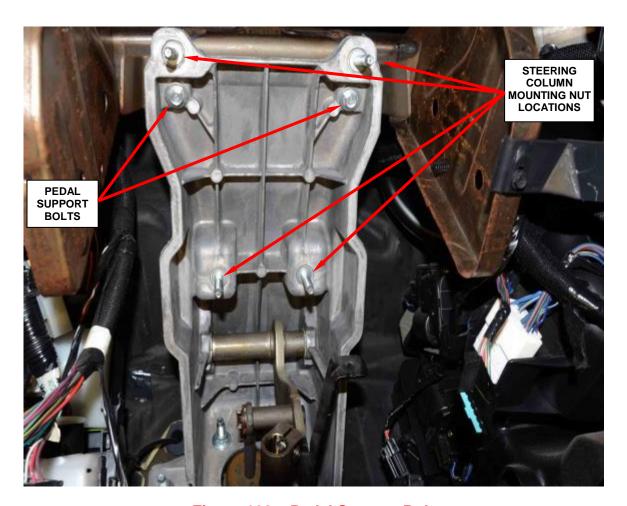


Figure 108 – Pedal Support Bolts

19. Loosen the screws and disconnect the electrical connectors (Figure 109).

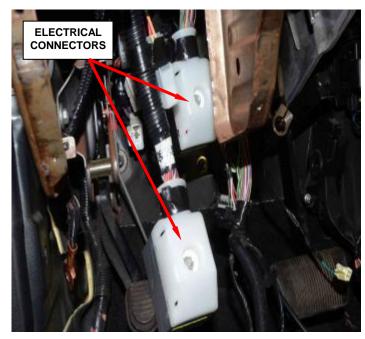


Figure 109 - Electrical Connectors

20. Remove the bolt and the ground from the left A-pillar (Figure 110).

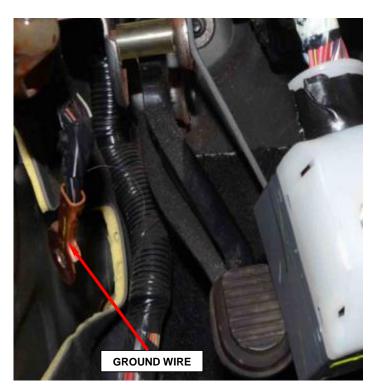


Figure 110 – Bolt and Ground Location

- 21. Disconnect one ORC module electrical connector (Figure 111).
- 22. Disconnect the HVAC electrical connector (Figure 111).
- 23. Disconnect the satellite antenna connector (Figure 111).
- 24. Remove the two center support bolts (Figure 112).
- 25. Remove the two left support bolts (Figure 112).



Figure 111 - ORC Module



Figure 112 - Support Bolts

- 26. Remove the bolt and nut and disconnect the grounds on the right A-pillar (Figure 113).
- 27. Disconnect the antenna cable (Figure 113).

28. Remove the right and left side A-pillar trim (Figure 114).

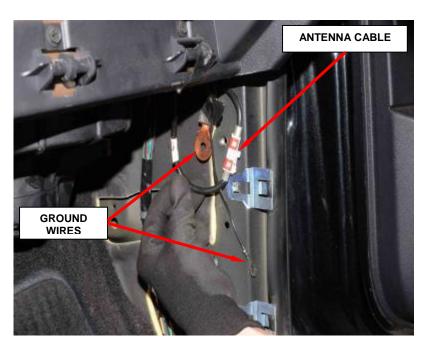


Figure 113 - Ground Bolt and Nut

- 29. Disconnect the right side A-pillar electrical connector (Figure 114).
- 30. Remove the defroster grille.

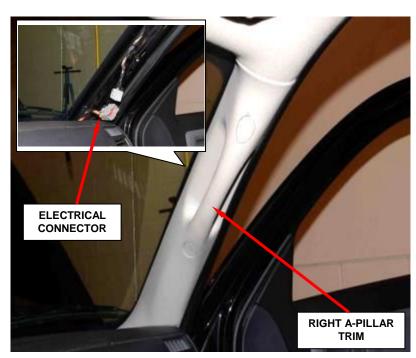


Figure 114 – A-Pillar Trim (Right Side Shown)

31. Remove the five upper fence line bolts (Figure 115).

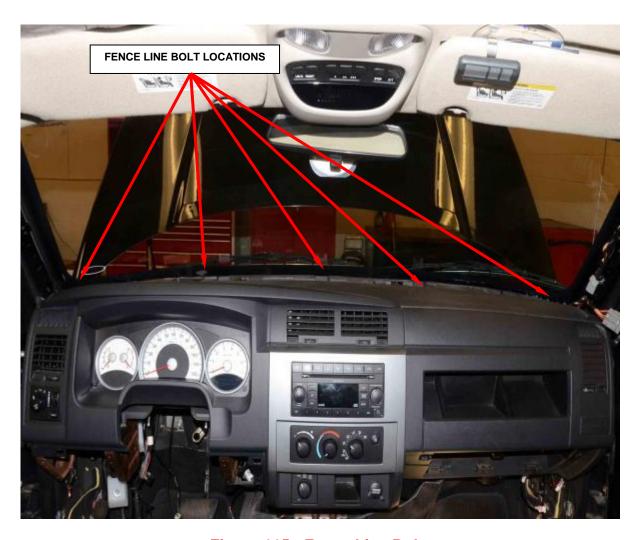


Figure 115 - Fence Line Bolts

32. Remove the right side support bolts and with the help of another person, remove the instrument panel assembly from the vehicle and place on a soft clean surface (Figure 116).

33. Remove and save the two bolts that secure the passenger airbag bracket to the instrument panel support structure (Figure 117).

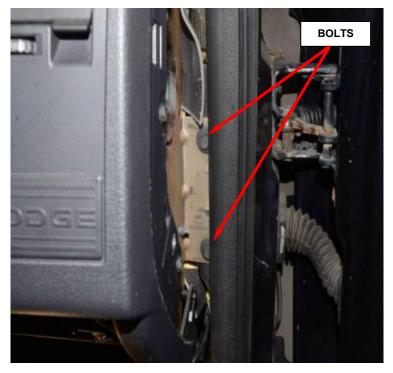


Figure 116 - Right Side Support Bolts

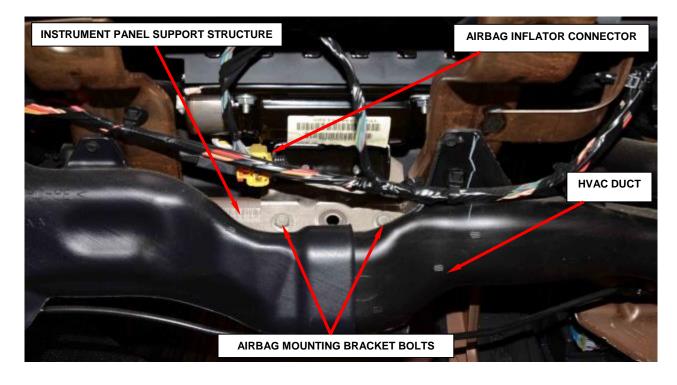
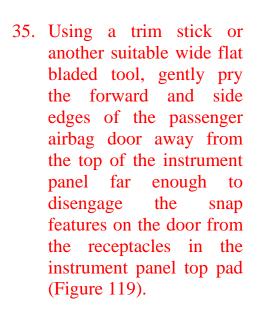


Figure 117 - Instrument Panel Mounting Bracket

- 34. Disconnect the instrument panel wire harness connector from the airbag inflator pigtail connector on the right side of the airbag mounting bracket (Figures 117 and 118).
 - a. Slide the red Connector Position Assurance (CPA) lock on the connector toward the side of the connector (Figure 118).
 - b. Depress the connector latch tab and pull the two halves of the connector straight away from each other.



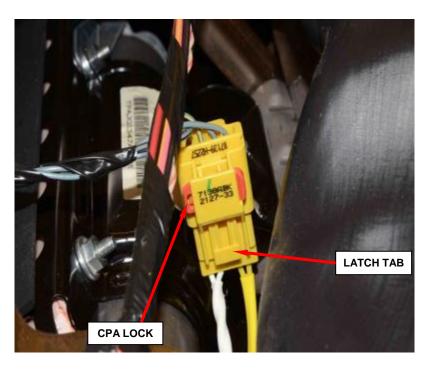


Figure 118 - Airbag Inflator Pigtail Connector



Figure 119 - Passenger Airbag Door

- 36. Remove the passenger airbag and airbag door from the instrument panel as a unit.
- 37. Use the following procedure to retrofit the passenger side airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage using the foam block provided with the inflator kit.
 - b. Disengage the wire harness jumper from the housing clips in two places (Figure 120).

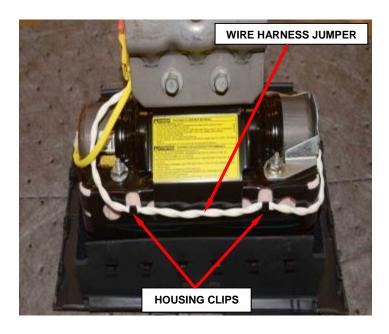


Figure 120 - Passenger Airbag Assembly

- c. Disconnect the single yellow wire inflator connector from the end of the inflator using pliers (Figure 121).
- d. Remove the yellow three way inline connector from the housing bracket (Figure 121).

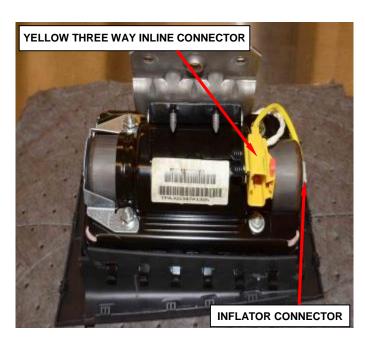


Figure 121 - Inflator Connectors

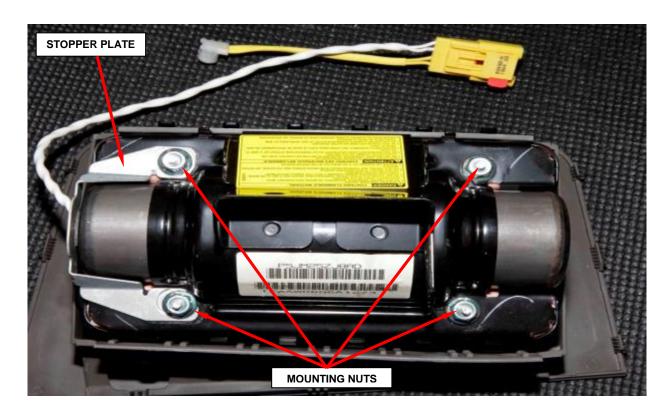


Figure 122 - Mounting Nuts and Stopper Plate

e. Remove and discard the four mounting nuts and stopper plate from the passenger airbag module (Figure 122).

f. Slide the inflator out of the passenger airbag module (Figure 123).

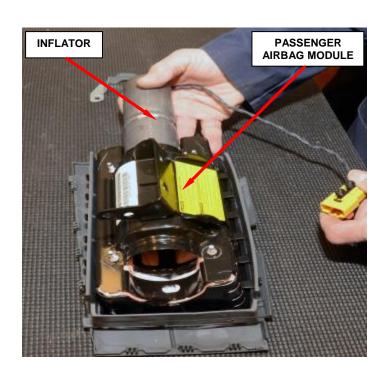


Figure 123 - Inflator Removal

g. Slide the **new** inflator into the passenger airbag module (Figure 124).

NOTE: The inflator is keyed to fit into the housing (Figure 124).

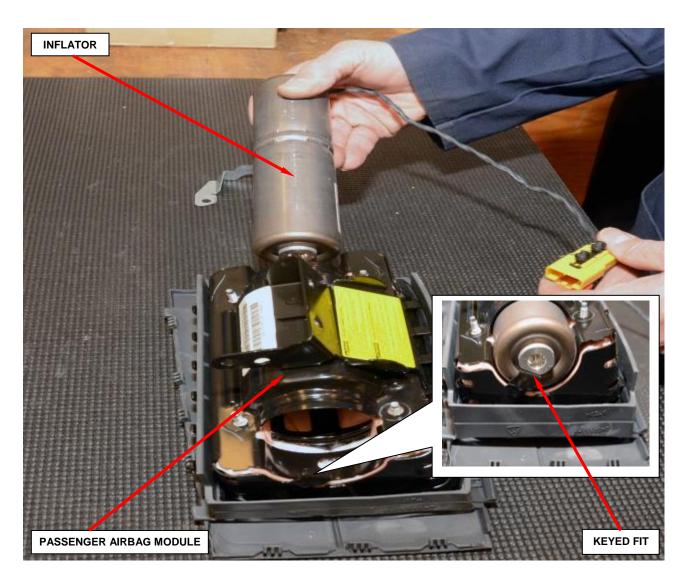


Figure 124 – Passenger Inflator Installation

- h. Install the stopper plate to the airbag module.
- i. Install the four new mounting nuts to the airbag module and tighten to 53in.lbs. (6 $N \cdot m$).
- j. Install the yellow three way inline connector to the housing bracket.
- k. Connect the single yellow wire inflator connector to the end of the inflator after removing the protective tape from the end of the inflator.
- 1. Engage the wire harness jumper under the housing clips in two places.

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care to prevent any foreign material from entering the passenger airbag, or becoming entrapped between the passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

- 38. Carefully position the passenger airbag and airbag door to the instrument panel as a unit.
- 39. Carefully lower the passenger airbag unit into the instrument panel, being certain that the passenger airbag mounting bracket is properly positioned to the instrument panel support structure.

- 40. Install and tighten the two bolts that secure the passenger airbag mounting bracket to the instrument panel support structure. Tighten the screws to 55 in. lbs. (6 N·m).
- 41. Connect the instrument panel wire harness connector for the airbag to the passenger airbag inflator pigtail wire connector on the right side of the airbag mounting bracket. Be certain that the latch on the connector and the red Connector Position Assurance (CPA) lock are each fully engaged.
- 42. Align and insert the rearward tabs of the passenger airbag door into the slots in the instrument panel top pad.
- 43. Using hand pressure, push down on the passenger airbag door over each snap feature until it snaps into its receptacle in the instrument panel base trim.
- 44. Install the instrument panel into the vehicle and guide onto the a-pillar studs.
- 45. Install the right side bolts.
- 46. Install the fence line bolts.
- 47. Install the bolts into the pedal support bracket and tighten securely.
- 48. Install the left side support bolts.
- 49. Install the center support bolts.
- 50. Tighten the left side support bolts to 12 N·m (105 in. lbs.).
- 51. Tighten the right side support bolts to $12 \text{ N} \cdot \text{m}$ (105 in. lbs.).
- 52. Tighten the center support bolts to 12 N·m (105 in. lbs.).
- 53. Tighten the pedal support bracket bolts to 14 N·m (10 ft. lbs.).
- 54. Tighten the fence line bolts to 9.5 N·m (85 in. lbs.).

- 55. Install the defroster grille.
- 56. Install the right and left A-pillar trim covers. Tighten fasteners securely.
- 57. Connect the satellite antenna connector, if equipped.
- 58. Install the right side grounds and install the bolt and nut. Tighten securely.
- 59. Connect the antenna cable.
- 60. Install the passenger side end cap.
- 61. Install the passenger door sill trim cover.
- 62. Position the center wire harness back and connect the ABS module connectors and grounds.
- 63. Install the left side ground and install the bolts. Tighten securely.
- 64. Connect the two electrical connectors on the left side and tighten the screws to 5 N⋅m (40 in. lbs.).
- 65. Connect the HVAC electrical connector and accelerator pedal position sensor connector.

NOTE: Torque the upper left nut first then the lower right nut. Then torque the lower left nut then the upper right nut.

- 66. Position the steering column on the dash panel support and loosely install the mounting nuts.
- 67. Firmly slide the steering column upward against the studs in dash panel and hand tighten the nuts.
- 68. Center steering column in dash opening and tighten mounting nuts to 28 N⋅m (21 ft. lbs.).

WARNING: Depress the brake pedal while loading the steering column to the studs or damage may occur to the brake pedal switch.

69. Install the steering shaft coupler on the steering shaft and loosely install a **NEW** bolt.

NOTE: A NEW bolt must be used for reinstallation.

- 70. Tighten the coupler bolt to 57 N·m (42 ft. lbs.).
- 71. Install the shifter cable to the steering column.
- 72. Connect the wiring harness electrical connectors to the column.
- 73. Install the steering column shrouds.
- 74. Install the lilt lever knob. Tighten the screw securely.
- 75. Connect the brake switch electrical connector.
- 76. Install the steering column opening cover. Tighten the three screws securely.
- 77. Install the driver side door sill trim cover.
- 78. Install the passenger side end cap.
- 79. Install the floor console. Tighten the seven screws securely then install all cup holders and mats.
- 80. Do not connect the battery negative cable at this time. Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

J. Replace Passenger Airbag Inflator: JK

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbag, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Disconnect and isolate the battery negative cable. Wait two minutes for the system capacitor to discharge before further service

WARNING: Wait two minutes for the airbag system reserve capacitor to discharge before beginning any airbag system or component service. Failure to do so may result in accidental airbag deployment, personal injury or death.

- For 2007 through 2010 JK vehicles, continue with **Step 2.**
- For 2011 and 2012 JK vehicles, continue with **Step 11.**

2. Remove the trim plug from the access hole in the top of the instrument panel between the windshield and the forward edge of the passenger airbag door (Figure 125).

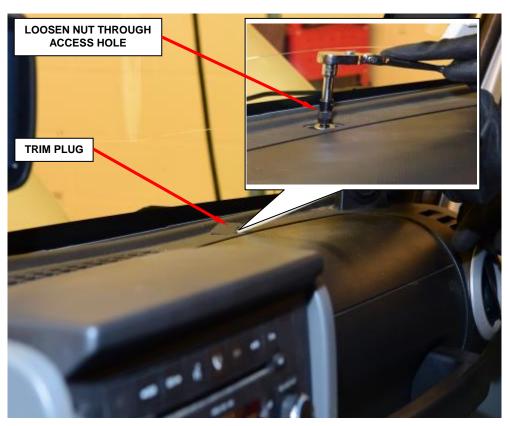


Figure 125 - Trim Plug Access Hole

3. Working through the access hole, loosen the nut that secures the passenger airbag upper bracket and the instrument panel armature to the stud near the windshield fence line (Figure 125).

NOTE: The nut that secures the passenger airbag upper bracket does not need to be completely removed.

- 4. Remove the grab handle above the glove box door from the instrument panel.
 - a. Using a trim stick C-4755 or equivalent, slide the grab handle trim caps off the trim handle.
 - b. Remove and save the two bolts and remove the grab handle (Figure 126).
- 5. Remove the glove box from the instrument panel.
 - a. Open the glove box and squeeze the stop tabs inward.
 - b. Lower the glove box and release the hinges and remove the glove box.
- 6. Reach up into the instrument panel glove box opening to access and remove and save the two nuts that secure the passenger airbag lower studs to the instrument panel armature on each side of the glove box latch striker (Figure 127).



Figure 126 - Grab Handle Bolts

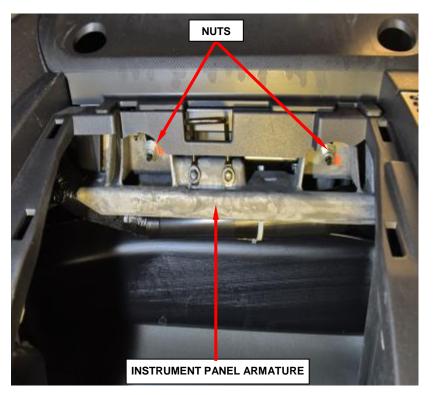


Figure 127 - Lower Passenger Airbag Nuts

- 7. Using a trim stick or another suitable wide flat-bladed tool, gently pry the edges of the passenger airbag door rearward far enough to disengage the snap features in the instrument (Figure 128).
- 8. Grasp the lower edge of the passenger airbag door and pull the door and airbag rearward far enough to access the two instrument panel wire harness connections.

CAUTION: Do not pull on the instrument panel wire harness take outs or pry on the connector insulators to disengage the connectors from the passenger airbag inflator connector receptacles. Improper removal of these take outs and their connector insulators can result in damage to the airbag circuits or the connector insulators.



Figure 128 – Passenger Airbag Door

- 9. Disconnect the instrument panel wire harness connectors from the airbag inflator. Firmly grasp and pull the lock straight out from the connector insulator, then pull the insulators straight out from the airbag inflator to disconnect them from the connector receptacles (Figure 129).
- 10. Remove the passenger airbag and airbag door from the instrument panel as a unit and continue with Step 31.

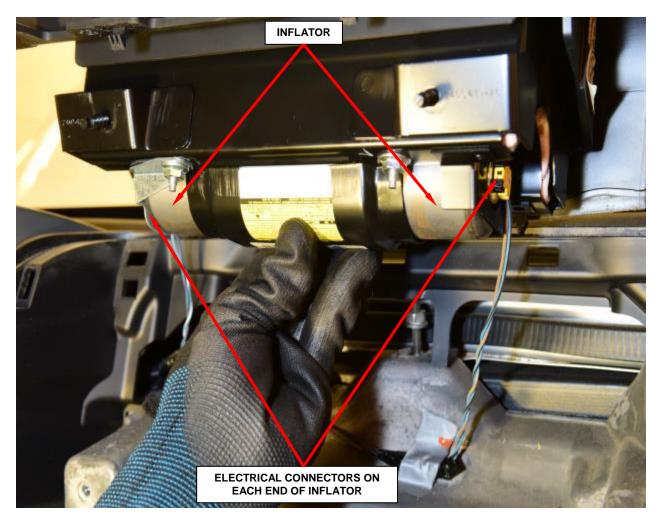


Figure 129 – Airbag Inflator Electrical Connectors

- 11. Remove the three HVAC outlets (Figure 130).
 - a. Each air outlet is secured by a retaining tab located on the outlet, and a stop tab located on the back of the trim panel. Access the retaining tab from the inside of the air outlet, through the square openings provided (Figure 130).
 - b. Rotate the louvers of the air outlet in the instrument panel to the eleven-o-clock position.
 - c. Adjust the louvers partly downward for best access.
 - d. Working from inside of the air outlet, place a small screwdriver or equivalent through the square opening, located at the twelve-thirty position.

NOTE: Illustration shown with air outlet removed for clarity.

e. Carefully pry the retaining tab toward the center of the air outlet and rotate the outlet counterclockwise (Figure 131).

NOTE: If the foam seal on the air outlet is deformed or damaged, the seal must be replaced.

f. Pull the air outlet straight out of the instrument panel.



Figure 130 – HVAC Outlets



Figure 131 - HVAC Outlet Tab

- 12. Position the steering wheel into the full down position.
- 13. Remove the steering column opening cover.
- 14. If equipped with power windows, using a Trim Stick C-4755 or a suitable flat bladed tool, gently pry the switch assembly away from the instrument cluster bezel (Figure 132).
- 15. For vehicles without power windows, using a Trim Stick C-4755 or a suitable flat bladed tool, gently pry the storage bin assembly away from the bezel and remove.
- 16. Disconnect the switch assembly electrical connector and remove the switch (Figure 132).
- 17. Remove the screw from the power window switch opening (Figure 132).
- 18. Remove the storage bin mat and remove the top screw (Figure 133).

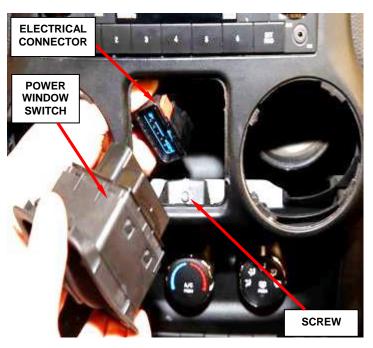


Figure 132 – Power Window Switch

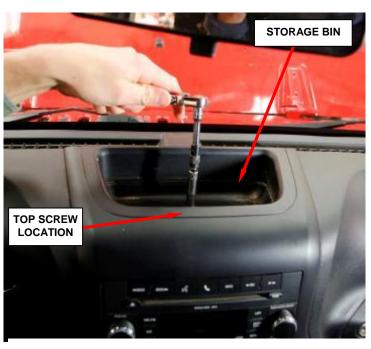


Figure 133 - Center Bezel Screws

- 19. Remove the two screws below the cluster on both sides of the steering column (Figure 134).
 - CAUTION: Do not use tools to release the lower bezel retaining clips or damage to the bezel and reinforcement ring can occur.
- 20. Without the use of tools reach into the IP cavity through the vent openings and firmly grasp the lower bezel behind the bezel reinforcement ring and carefully pull the bezel back to release the lower retaining clips.
- 21. Release the remaining retaining clips and remove the bezel.
- 22. Remove the glove box from the instrument panel.
- 23. Using a trim stick C-4755 or equivalent, separate and remove the grab handle trim cover (Figure 135).
- 24. Remove the two bolts and remove the grab handle (Figure 135).



Figure 134 - Cluster Bezel Screws



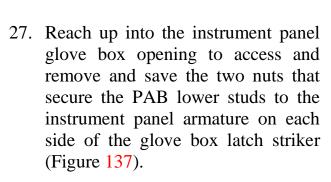
Figure 135 - Grab Handle

25. Remove the trim plug from the access hole in the top of the instrument panel between the windshield and the forward edge of the Passenger Airbag (PAB) door.



Figure 136 – PAB Upper Bracket Nut

26. Working through the access hole, **loosen** the nut that secures the PAB upper bracket and the instrument panel armature to the stud near the windshield fence line (Figure 136).



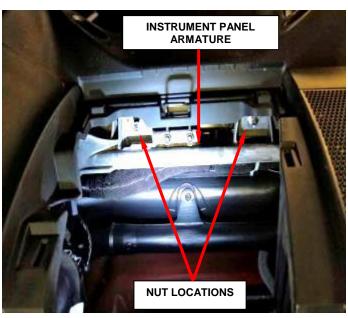


Figure 137 – PAB Lower Nuts

- 28. Grasp the lower edge of the PAB door and pull the door and PAB unit rearward far enough to access the two instrument panel wire harness connections to the PAB inflators at each side of the PAB housing (Figure 138).
 - CAUTION: Do not pull on the instrument panel wire harness take outs or pry on the connector insulators to disengage the connectors from the passenger airbag inflator connector receptacles. Improper removal of these take outs and their connector insulators can result in damage to the airbag circuits or the connector insulators.
- 29. Disconnect the two panel wire electrical connectors from the PAB inflators. Firmly grasp and pull the lock straight out from the connector insulator, then pull the insulators straight out from the inflator to disconnect them from the connector receptacles (Figure 138).
- 30. Remove the PAB and door from the instrument panel as a unit.

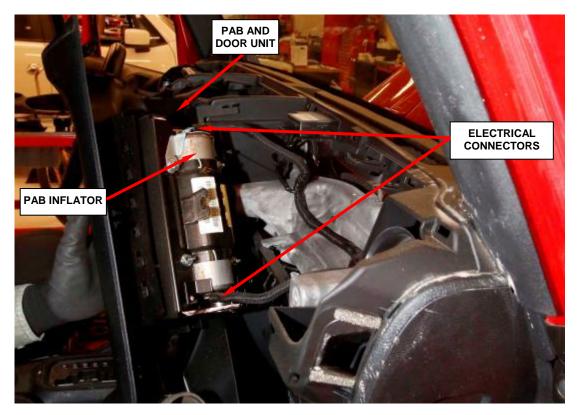


Figure 138 – Electrical Connectors

- 31. Use the following procedure to retrofit the passenger side airbag assembly.
 - a. Place the passenger airbag assembly on a soft surface to prevent damage using the foam block provided with the inflator kit.
 - b. Remove and **discard** the four mounting nuts from the passenger airbag module (Figure 139).

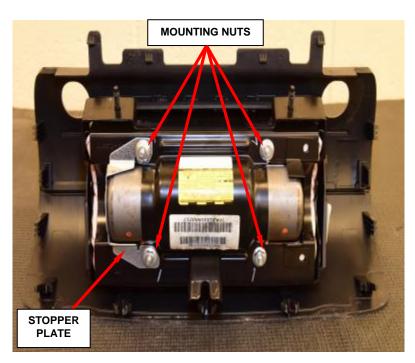


Figure 139 – Mounting Nuts

c. Remove and save the stopper plate from the passenger airbag module (Figure 140).

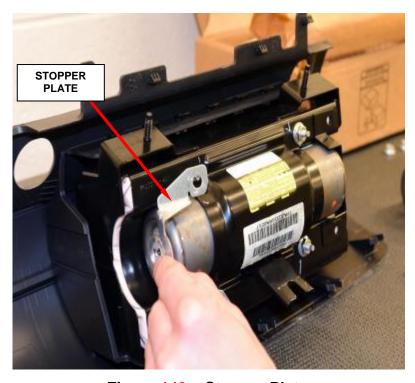


Figure 140 - Stopper Plate

d. Slide the **old** inflator out of the passenger airbag module housing

NOTE: The inflator is keyed to fit into the housing. Ensure that when the new inflator is inserted, the keyed end goes in first (Figure 141).

e. Slide the **NEW** inflator into the passenger airbag module housing. The keyed end is inserted first; therefore the white stripe on the **NEW** inflator will be located at the open end (Figure 141).

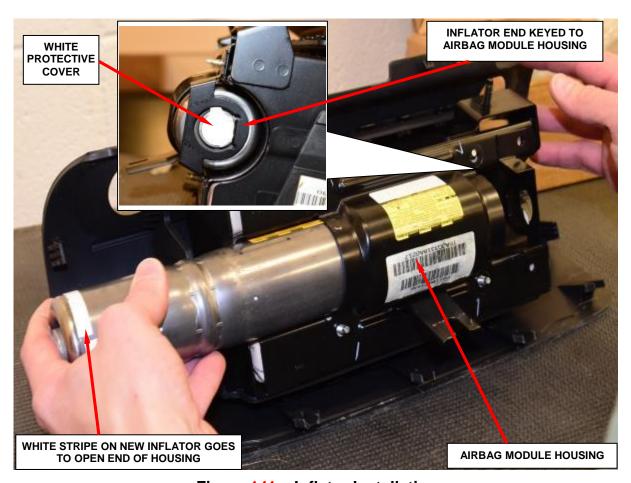


Figure 141 – Inflator Installation

- f. Install the stopper plate to the airbag module (Figure 139).
- g. Install the four new mounting nuts to the airbag module and tighten to 62 in. lbs. $(7 \text{ N} \cdot \text{m})$ (Figure 139).
- h. Passenger airbag retrofit is complete (Figure 142).

WARNING: To avoid personal injury or death, the passenger airbag door must never be painted. Replacement passenger airbag units are serviced with doors in the original colors. Paint may change the way in which the material of the airbag door responds to an airbag deployment. Failure to observe this warning could result in occupant injuries upon airbag deployment.

WARNING: To avoid personal injury or death, use extreme care prevent anv material foreign from entering the passenger airbag, becoming or entrapped the between passenger airbag cushion and the passenger airbag door. Failure to observe this warning could result in occupant injuries upon airbag deployment.

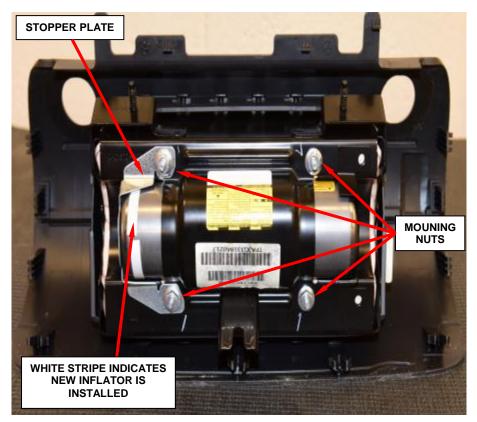


Figure 142 – Retrofit Complete

- 32. Remove the white protective covers from the ends of the new inflator.
- 33. Position the passenger airbag and airbag door to the opening in the face of the instrument panel base trim as a unit.
- 34. Connect the two electrical connectors of the instrument panel wire harness take outs to the airbag inflator connector receptacles on each side of the airbag inflator by pressing straight in on the connectors, then pushing the locks straight into the connectors. Be certain to engage each keyed and color-coded connector to the matching connector receptacle.
- 35. Slide the passenger airbag forward being certain that the upper passenger airbag bracket is engaged with the stud and under the nut on the windshield fence line and that the two lower studs of the airbag are engaged in the holes of the instrument panel armature.
- 36. Install and tighten the two nuts that secure the passenger airbag lower studs to the instrument panel armature. Tighten the nuts to 80 in. lbs. (9 N⋅m).
- 37. Using hand pressure, press the passenger airbag door forward and downward until each snap feature on the edges of the airbag door is fully engaged into its receptacle in the instrument panel base trim.

- 38. Install the grab handle onto the instrument panel. Tighten the bolts to 10 ft. lbs. (15 N·m).
- 39. Install the grab handle trim cover(s).
- 40. Install the glove box into the instrument panel.
- 41. Working through the access hole in the top of the instrument panel between the windshield and the forward edge of the passenger airbag door, tighten the nut that secures the passenger airbag upper bracket and the instrument panel armature to the stud near the windshield fence line. Tighten the nut to 106 in. lbs. (12 N·m).
- 42. Install the trim plug into the access hole in the top of the instrument panel.
- 43. For 2007 through 2010 vehicles continue with Step 45.
- 44. For 2011 and 2012 vehicles complete the following Steps.
 - a. Position the cluster bezel into place and seat all clips fully.
 - b. Install the two screws on both sides of the steering column and tighten securely.
 - c. Install the screw in the switch/bin opening.
 - d. Install the storage bin screw and position the bin mat back into place.
 - e. Position the window switch assembly and connect electrical harness connectors.
 - f. Position the switch and press into place, engaging the integrated latches.

- g. Position the storage bin, if equipped, back and seat fully.
- h. Install the three HVAC outlets.
- i. Install the steering column opening cover.
- 45. <u>Do not connect the battery negative cable at this time.</u> Continue with Section L. Supplemental Restraint System (SRS) Verification Test.

K. Replace Passenger Airbag Module: VB

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting this service procedure. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS.

Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

When carrying a non-deployed airbag, the trim cover or airbag cushion side of the unit should be pointed away from the body to minimize injury in the event of an accidental deployment.

1. Use the following steps to disconnect and isolate the battery negative cable(s).

CAUTION: Some vehicles may be equipped with an auxiliary battery located under the hood. Be sure to disconnect both battery negative cables if equipped.

- a. Remove and save the three screws from the door sill scuff plate
 - and remove the door sill scuff plate (Figure 143).
- b. Remove the rubber mat (Figure 143).



Figure 143 – Door Sill Scuff Plate

- c. Remove and save the four screws from the battery cover and remove the battery cover (Figure 144).
- d. Disconnect and isolate the battery negative cable(s). Wait two minutes for the system capacitor to discharge before further service (Figure 144).

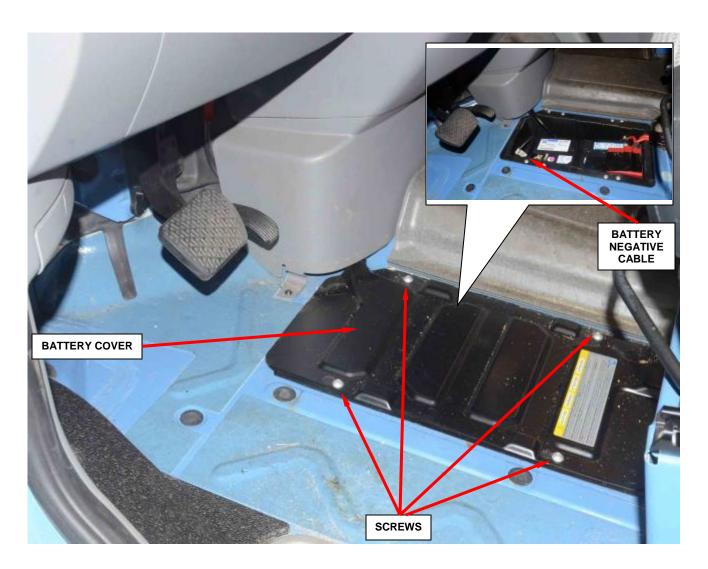


Figure 144 - Battery Location

- 2. Open the glove box, push up on the two rear stops and fold the box down completely (Figure 145).
- 3. Remove and save the hinge screws and remove the glove box (Figure 142).
- 4. Remove and save the screw securing the trim below the right outboard air outlet bezel and remove the trim (Figure 145).
- 5. Remove and save the three inner compartment liner screws and remove the inner compartment liner (Figure 146).
- 6. Disconnect the glove box light electrical connector and remove the cooler air hose (Figure 146).

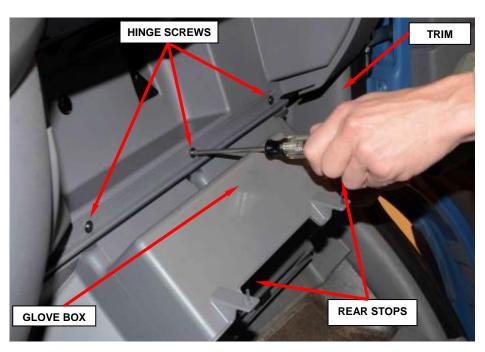


Figure 145 – Glove Box Hinge Screws

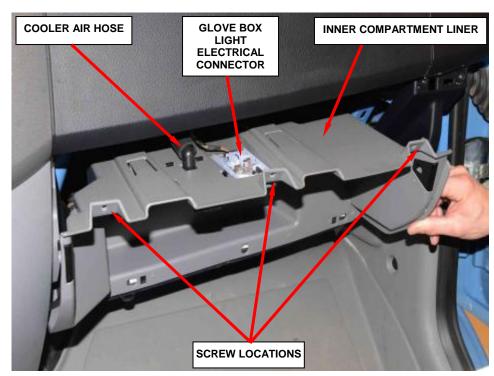
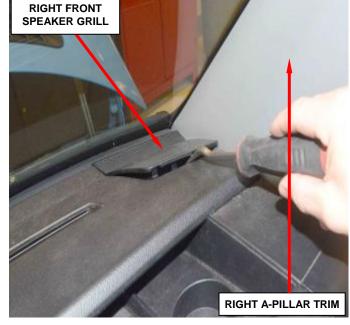


Figure 146 – Inner Compartment Liner

7. Remove the right front speaker grill (Figure 147).



8. Partially remove the right front door seal near the A-Pillar (Figure 148).

Figure 147 - Right Front Speaker Grill

9. Remove the right A-Pillar trim and position off to the side (Figure 148).

NOTE: The A-Pillar tether strap does not need to be disconnected.

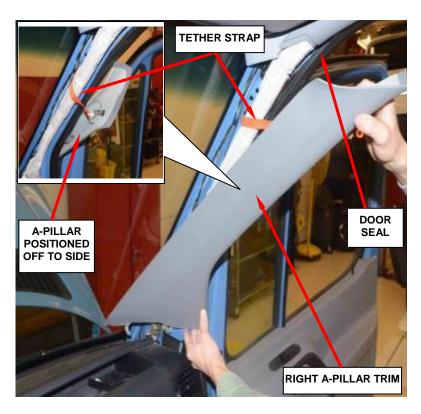


Figure 148 – Right A-Pillar Trim

10. Remove and save the three right side air outlet bezel screws and remove the right air outlet bezel (Figure 149).

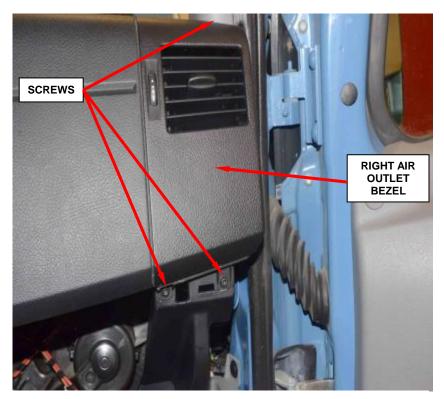


Figure 149 – Right Air Outlet Bezel

11. Remove the center radio bezel and position to the side (Figure 150).



Figure 150 – Center Radio Bezel

12. Remove and save the two center air outlet bezel screws and remove the bezel (Figure 151).

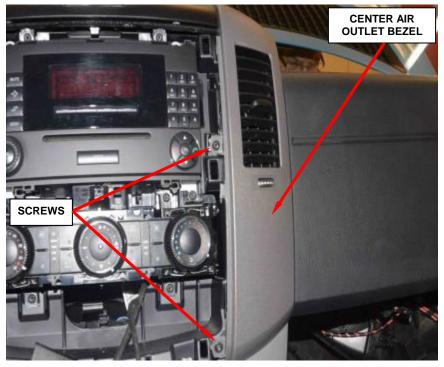


Figure 151 – Center Air Outlet Bezel

13. Remove and save the four screws that secure the tabs on the inboard and outboard ends of the passenger airbag door to the instrument panel base trim (Figure 152).



Figure 152 – Passenger Airbag Door

14. Reach up into the instrument panel glove box opening to access and remove the four screws that secure the stanchions on the back of the passenger airbag module to the brackets on the instrument panel support structure. **Discard the removed screws** (Figure 153).

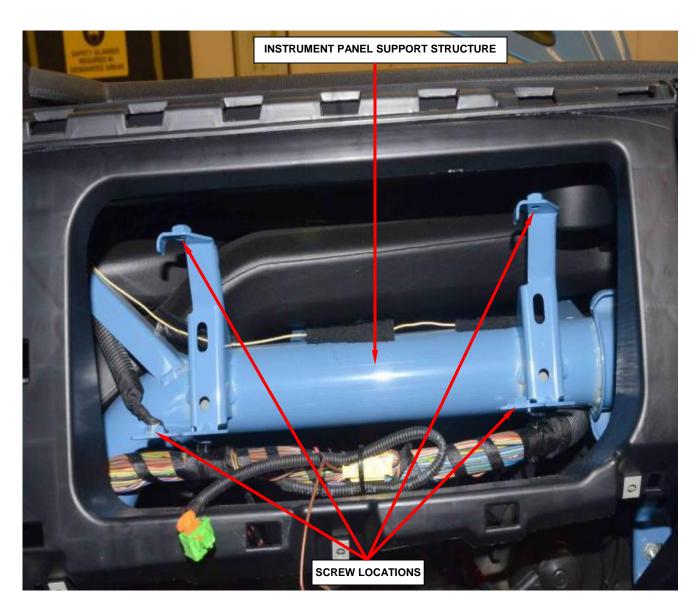


Figure 153 – Mounting Screw Locations
(Passenger Airbag Module Removed for Photographic Purposes)

- 15. Pull the passenger airbag module rearward far enough to access the airbag electrical connector on the inboard end of the unit (Figure 154 and 155).
 - CAUTION: Do not pull on the wires to disengage the connector from the passenger airbag inflator connector receptacle. Improper removal of the connector insulator can result in damage to the airbag circuits or the connector insulator.
- 16. Disconnect the airbag electrical connector from the airbag inflator connector receptacle, which is located on the inboard end of the passenger airbag housing. To disconnect the connector:
 - a. Slide the orange Connector Position Assurance (CPA) lock on the connector toward the top of the connector.
 - b. Depress the connector latch tab and pull the connector straight away from the inflator initiator.

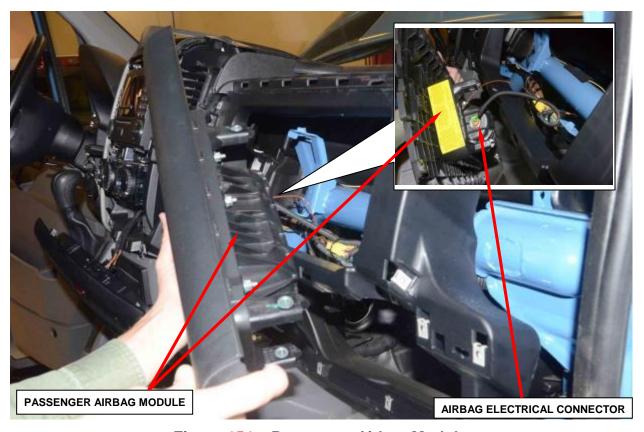


Figure 154 – Passenger Airbag Module

- 17. Remove and **discard** the tie strap securing the yellow ground wire jumper electrical connector to the instrument panel wire harness (Figure 155).
- 18. Disconnect the yellow ground wire jumper electrical connector from the instrument panel wire harness (Figure 155).
- 19. Remove the passenger airbag and airbag door from the instrument panel as a unit.
- 20. Carefully position the passenger airbag module and airbag door unit on a soft surface to prevent damage.
- 21. Release the passenger airbag module hooks from the airbag door windows (Figure 156).
- 22. Gently pull the passenger airbag module up slowly making sure that the hooks are clear from the windows on all sides.

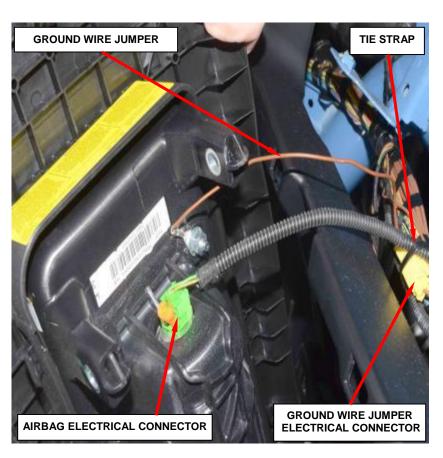


Figure 155 – Ground Wire Jumper

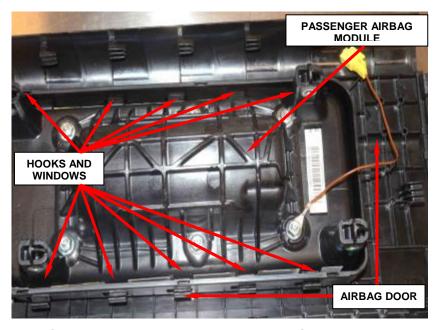


Figure 156 – Release Passenger Airbag Module

Assurance (CPA) lock are each fully engaged.

23.	Install the NEW passenger airbag module to the original airbag door cover by first inserting the bottom hooks into the windows.
24.	Snap the remaining hooks on the opposite side into place.
25.	Carefully position the passenger airbag module and airbag door unit to the instrument panel.
26.	Connect the yellow ground wire jumper electrical connector to the instrument panel wire harness.
27.	Secure the ground wire jumper electrical connector to the instrument panel wire harness using a NEW tie strap.
28.	Connect the airbag electrical connector to the airbag inflator connector receptacle, which is located on the inboard end of the passenger airbag housing. Be certain that the latch on the connector and the orange Connector Position

- 29. Slide the passenger airbag module fully forward into the instrument panel opening.
- 30. Reach up into the instrument panel glove box opening to access, install and tighten the four **NEW** screws to secure the stanchions on the back of the passenger airbag housing to the brackets on the instrument panel support structure. **Never reuse the old screws**. Tighten the screws to 71 in. lbs. (8 N·m).
- 31. Install and tighten the four screws on the inboard and outboard ends of the passenger airbag door to the instrument panel base trim. Tighten the screws securely.
- 32. Position the center air outlet bezel to the instrument panel and install the two screws. Tighten the screws securely.
- 33. Install the center radio bezel.
- 34. Position the right air outlet bezel to the instrument panel and install the three screws. Tighten the screws securely.
- 35. Install the A-Pillar trim panel.
- 36. Install the right front door seal to the A-Pillar.

37. Install the right front speaker grill.

- 38. Install the cooler air hose to the inner glove box liner and connect the glove box light electrical connector.
- 39. Install the inner glove box liner and install the three screws. Tighten the screws securely.
- 40. Install the glove box and install the three hinge screws then tighten securely.
- 41. Position the glove box up into the instrument panel and engage the rear retaining stop tabs.
- 42. Install the trim panel below the air outlet.
- 43. <u>Do not connect the battery negative cable at this time.</u> Continue with <u>Section L. Supplemental Restraint System (SRS) Verification Test.</u>

L. Supplemental Restraint System (SRS) Verification Test

NOTE: During the following test, the negative battery cable remains disconnected and isolated during steps 1 and 2 of the Supplemental Restraint System (SRS) Verification Test.

NOTE: The wiTECH scan tool must be used to perform this recall. The wiTECH software is required to be at the latest release level before performing this procedure.

- 1. Connect the wiTECH micro pod II to the vehicle data link connector located under the steering column.
- 2. For vehicles equipped with a keyed ignition switch, turn the ignition switch to the "ON" position and exit the vehicle then **continue with Step 4**.
- 3. For vehicles equipped with keyless ignition node, check to be certain that nobody is in the vehicle then connect the battery negative cable(s) and turn the ignition switch to the "ON" position then **continue with Step 5**.
- 4. Check to be certain that nobody is in the vehicle, then connect the battery negative cable(s).
- 5. Install the airbag module fuses, if applicable.
- 6. Open the wiTECH Diagnostic application.
- 7. Starting at the "Select Tool" screen, select the row/tool for the wiPOD device you are using, then select "Next".
- 8. Enter your "User id" and "Password", then select "Finish".

NOTE: If wiTECH is unable to identify the connected vehicle, click on the Launch DRB III button and use the DRB III Emulator tool.

9. Clear all DTC's in all modules using either the wiTECH or the DRB III mode.

NOTE: Any active Diagnostic Trouble Codes (DTC's) may require an additional key cycle from "ON" to "OFF" to change DTC status from "active" to "stored".

- 10. Turn the ignition switch to the "OFF" position for about 15 seconds, and then back to the "ON" position. Observe the airbag indicator in the instrument cluster.
 - The airbag indicator in the instrument cluster should illuminate for six to eight seconds, and then go out. This indicates that the SRS is functioning normally and that the repairs are complete. Turn the ignition to the "OFF" position.
 - ➤ If the airbag indicator fails to light or the light and stays ON, there is still an active SRS fault or malfunction. Refer to the appropriate diagnostic information to diagnose the problem.
- 11. Close the hood and remove the wiTECH micro pod II.
- 12. Use the procedure on pages 5 to return the original inflator.
- 13. Return the vehicle to the customer.

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims payment will be used by FCA US LLC to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time <u>Allowance</u>
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (HB/HG)	08-S4-31-82	0.8 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2005-2010 LX)	08-S4-31-82	0.9 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2011-2012 LX/LD)	08-S4-31-82	0.9 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2008-2012 LC)	08-S4-31-82	1.5 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2005-2007 ND)	08-S4-31-82	0.9 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2008-2011 ND)	08-S4-31-82	1.9 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2004-2005 DR/DH)	08-S4-31-82	1.1 hours

Completion Reporting and Reimbursement (Continued)

Labor Operation	Time <u>Number</u>	Allowance
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2006-2010 DR/DH/DC/DM/D1)	08-S4-31-82	0.8 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2007-2010 JK)	08-S4-31-82	0.5 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (2011-2012 JK)	08-S4-31-82	0.6 hours
Replace Passenger Airbag Inflator and Conduct Supplemental Restraint System Verification Test (VB)	08-S4-31-82	0.8 hours
Optional Equipment Equipped with Manual Transmission (2004-2005 DR/DH only)	08-S4-31-60	0.2 hours

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA US LLC are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an <u>updated</u> VIN list of <u>their incomplete</u> vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers <u>must</u> perform this repair on all unsold vehicles <u>before</u> retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations FCA US LLC This notice applies to your vehicle,

S43/NHTSA 16V-352

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION
 Call your authorized Chrysler /
 Dodge / Jeep_® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-866-220-6765. An agent can confirm part availability and help schedule an appointment
- 3. Visit our Recall Website, recalls.mopar.com or scan below.

QR Code

You can find your nearest dealer and review all your scheduling options from this website. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall S43.

IMPORTANT SAFETY RECALL

Passenger Airbag Inflator

Dear [Name],

This notification is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [2007-09 Chrysler Aspen, 2005-12 Chrysler 300, 2008-12 Dodge Challenger, 2006-12 Dodge Charger, 2005-11 Dodge Dakota, 2004-09 Dodge Durango, 2005-08 Dodge Magnum, 2004-10 Dodge RAM, 2007-12 Jeep Wrangler and 2009 Dodge Sprinter] vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The front passenger airbag inflator on your vehicle [1] may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if your vehicle has been exposed to high levels of absolute humidity for extended periods of time. An inflator rupture, during airbag deployment events, could result in metal fragment(s) striking the vehicle occupant(s) resulting in serious injury or death.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE

FCA will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will replace your passenger airbag inflator. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit. Your time is important to us; please be aware that these steps may require more time. The estimated repair time is **two** hours. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

PARTS ARE NOW AVAILABLE
TO SCHEDULE YOUR FREE REPAIR CALL 1-866-220-6765
OR YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

Aviso Importante:

EL Grupo FCA ha encontrado que se tiene una condición de seguridad que debe ser atendida en su vehículo. Por lo que es importante que se realice de inmediato para garantizar la seguridad de usted y sus pasajeros.

Por favor póngase en contacto al 1-866-220-6765 para agendar una cita ó directamente con su Distribuidor autorizado CHRYSLER, DODGE, JEEP O RAM el día de hoy.

Muchas gracias por su atención.

^[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-866-220-6765 to update your information.

^[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

^[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.