

Reference:
ITB17-013

Date:
February 23, 2017

VOLUNTARY SAFETY RECALL CAMPAIGN 2006 – 2008 FX; FRONT PASSENGER AIR BAG MODULE

CAMPAIGN ID #: R1704
NHTSA #: 16V-349
APPLIED VEHICLES: 2006 – 2008 FX35/45 (S50)

Check Service COMM to confirm campaign eligibility.

- There are multiple bulletins with different campaign ID numbers for the front passenger air bag module.
- Each bulletin is applicable to specific vehicles.
- Make sure the correct bulletin (Campaign ID #) is being used.

INTRODUCTION

Infiniti is conducting a Voluntary Safety Recall Campaign on certain specific model year 2006 – 2008 FX35/45 vehicles to replace the front passenger air bag module. This service will be performed at no charge to the customer for parts or labor.

Takata has issued return instructions that must be used and followed in order to properly carry out this campaign. Takata's documentation is attached and is part of this bulletin.

IDENTIFICATION NUMBER

Infiniti has assigned identification number R1704 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

REQUIRED SPECIAL TOOL

Quick Scan Tool (J-52352)

- Each retailer has been shipped one Quick Scan Tool (J-52352).
- Additional tools can be obtained from Tech-Mate at 1-800-662-2001.



Figure A

SERVICE PROCEDURE

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an air bag.

CAUTION: Handle interior trim carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

1. Write down the radio settings.

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
SAT 1						
SAT 2						
Bass	Treble		Balance		Fade	Speed Sen. Vol.

2. Record (write down) any other customer settings that will be lost when the battery is disconnected.
 - Refer to the Electronic Service Manual (ESM), section GI-General Information, for a listing of systems that may lose settings or memory when disconnecting the 12V battery.
 - Look in the GI section index for **ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL**.
 - This list often includes items such as audio, HVAC, power windows, clock, etc.
3. Turn the ignition OFF.
4. Disconnect both battery cables, negative cable first.
5. Wait at least 3 minutes.

c. Select **CLICK HERE** (Air Bag to VIN Registration).



Figure 3

- e. Use the quick scan tool to scan the bar code (serial number) on the new air bag module.
 - The serial number will automatically populate (see Figure 5 on previous page).



Figure 6

NOTE:

- If needed, the serial number can be entered manually.
- Don't use the asterisks.

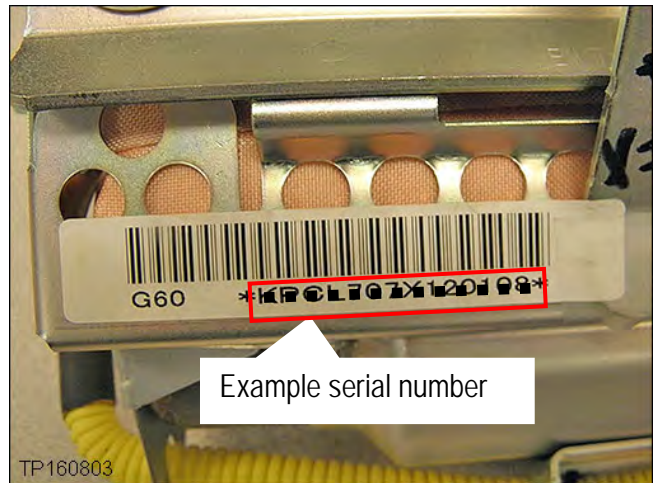


Figure 7

- f. Select **Submit** on the ASIST screen (see Figure 5 on the previous page).

7. Replace the front passenger air bag module with the new one.
 - Refer to the ESM, section SRS-Supplemental Restraint System, for replacement information.

8. Re-connect both battery cables – positive cable first.

9. Reset/reinitialize systems as needed.
 - Refer to the ESM, section GI-General Information, for a listing of systems that require reset/initialization after reconnecting the 12 V battery.
 - Look in the GI section index for ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL.
 - This list often includes items such as radio, power windows, clock, sunroof, etc.

10. Turn the ignition from OFF to ON and observe the air bag warning light:
 - Light should illuminate for 7 seconds and then go out.

NOTE: If the Air Bag Warning light does not operate as described above there may be an issue not covered by this campaign. Refer to ASIST and the ESM for additional diagnostic and repair information.

11. Make sure to return the removed (old / non-deployed) module in the box that the new module came in.
 - Follow the return instructions provided by Takata.
 - Return instructions provided by Takata are attached to this bulletin on the next page.

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
MODULE ASSY-AIR BAG, ASSIST (Front passenger air bag module)	K8515 - CL71A	1

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
R1704	Replace front passenger air bag module	R17043	0.8 hrs.

Takata Document

NOTE

NOTE: **International (including Mexico and Canada), Hawaii, Alaska, Puerto Rico, and US Virgin Islands dealers CANNOT** follow below shipping instructions. Instead, dealerships in these locations **MUST** contact the following Takata/Menlo USA representative directly for shipping instructions: Miguel Prigadaa – Tel #: 210-250-5078 or Email: MLGTakataRestrains_International@XPO.com

NOTE: For Continental US 48 State dealerships, please follow steps 1-8 below.

1. Shipping Documents

a) Box Label

- address
- To be affixed to each box

TK HOLDING INC.
1199 Austin Court
Howell, MI 48843

b) Over-pack Label

- To be supplied by XPO.
- To be affixed to the outside of each pallet



c) Bill of Lading

- To be supplied by XPO.
- Print 2 copies: 1 for Dealer Records, 1 for LTL Driver



d) ERG Document

- To be supplied by XPO.
- To be provide by the Dealer to the LTL Driver for each shipment



2. Packing Instructions

a) Confirm box is in acceptable condition. If a new box is needed, follow the New Box instructions located in Box 8 of this page.

b) Place the un-deployed air bag module in the "cradle" of the box insert.



3. Closure Instructions

a) Close the top box flaps.



b) Securely seal



4. Shipping Instructions - Label each Box

a) Affix address to top of box.

Affix Address to Box.
Do not cover up Class 9 Marking.

TK HOLDING INC.
1199 Austin Court
Howell, MI 48843



5. Shipping Instructions – Prepare the Pallet

- Accumulate and palletize 50 modules
- Arrange modules on Pallet as shown in example picture Below.
- Shrink-wrap modules to Pallet
- Affix Over-pack Label (supplied by XPO) on (1) side of Pallet (Not on Top)



6. Shipping Instructions – Schedule LTL Pickup

- Upon Accumulating 50 modules (1 Over-pack/Pallet) Minimum
 - Call XPO at 1-210-250-5079
 - if 50 modules have not been accumulated in 30 days, please call XPO for direction
- Have the following information Available
 - Dealer #
 - Quantity of Over-packs/Pallets
 - Quantity of Passenger modules on each Pallet
 - Email Address where shipping Documentation can be received

7. Shipping Instructions – Ship

- Give 1 Copy of BOL and 1 Copy of ERG to Driver
- Retain 1 Copy of BOL for Dealership records and archive for 2 Years

8. Requesting a New Box

If a new box is needed, please contact the representative listed below by phone or email to request replacement materials.

Primary Contact: XPO Rep. - Tel #: 210-250-5079

E-Mail: SCFieldaction.14305@xpo.com To help expedite your request, please be prepared to provide the following information:

a) What Type of shipping material needed

- Replacement Box
- Two Part Return Label
- Bill of Lading
- ERG Form

b) Dealer Shipping Information

- Contact name
- Dealer Address
- Phone Number