## **TECHNICAL INSTRUCTIONS**

## FOR

## SAFETY RECALL GLH

## FRONT PASSENGER AIRBAG INFLATOR REPLACEMENT

## **CERTAIN 2007 – 2009 MY ES 350**

The repair quality of covered vehicles is extremely important to Lexus. All dealership technicians performing this recall are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly:

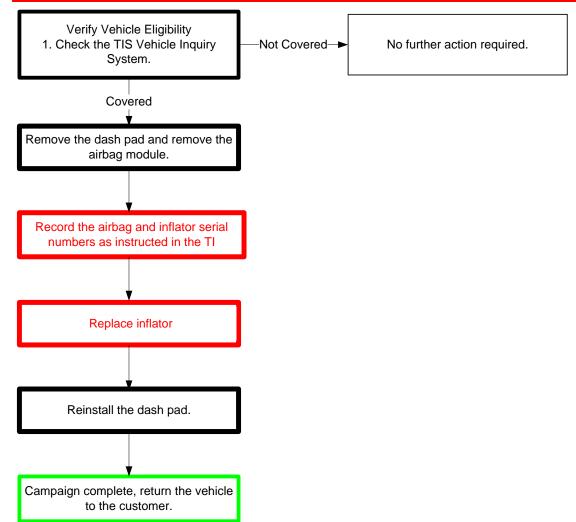
- MASTER SERVICE TECHNICIANS
- MASTER DIAGNOSTIC SPECIALISTS

It is the dealership's responsibility to select technicians with the above certification level or greater to perform this recall repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

NOTE: To support additional service capacity, Lexus Certified and Senior Service Technicians, with <u>at</u> <u>least 36 months Lexus experience</u> AND <u>L652 course credit</u>, may also perform this repair following successful completion of course LSC13B.

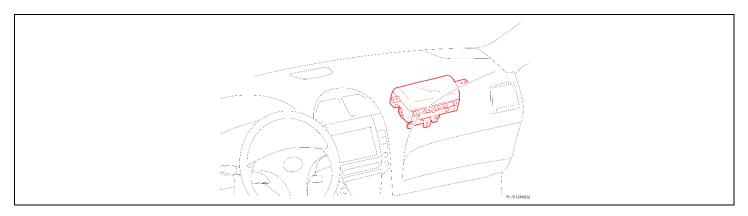
## I. OPERATION FLOW CHART

The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow *ALL* steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



#### **II. BACKGROUND**

The subject vehicles are equipped with front passenger airbag inflators produced by Takata. The propellant in these inflators may degrade after prolonged exposure to high absolute humidity and fluctuating high temperatures. Degraded propellant can cause inflator rupture during airbag deployment. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material, striking the vehicle occupants, and result in serious injury or death.



### **III. IDENTIFICATION OF AFFECTED VEHICLES**

#### A. COVERED VIN RANGE

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

#### **IV. PREPARATION**

#### A. PARTS

Part Number		
04006-49233	Instrument Panel Passenger Airbag (Instructions for this part are in the module replacement TI)	1
04006-66108*	Front Pillar Garnish Kit (*kit contains 2 clips)	1

If using the part mentioned above, follow the instructions in the Module replacement TI

## OR

Part Number	Part Description	Quantity
04007-06733	Instrument Panel Passenger Airbag Inflator Kit	1
04006-66108*	Front Pillar Garnish Kit (*kit contains 2 clips)	1

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#### **B. TOOLS & EQUIPMENT**

- Standard hand tools
- Torque wrench Techstream
- Molding remover set

**GLG/GLH CAMPAIGN TOOLS** – These tools where previously provided to the dealership for campaign DLC and will be used for this campaign. These tools are required when performing this repair.

Image	Name	Quantity
	Barcode Scanner	1

NOTE: This tool *CANNOT* be ordered through the parts or tools system. If additional tools are needed, they can be sourced locally.

Image	Name	Quantity	
Mounting Bracket O Airbag Mounting Hardware	Airbag Mounting Bracket & hardware (Provided to the dealership at the launch of SSC DLC)	1	
	579943 Adaptor set*	1	

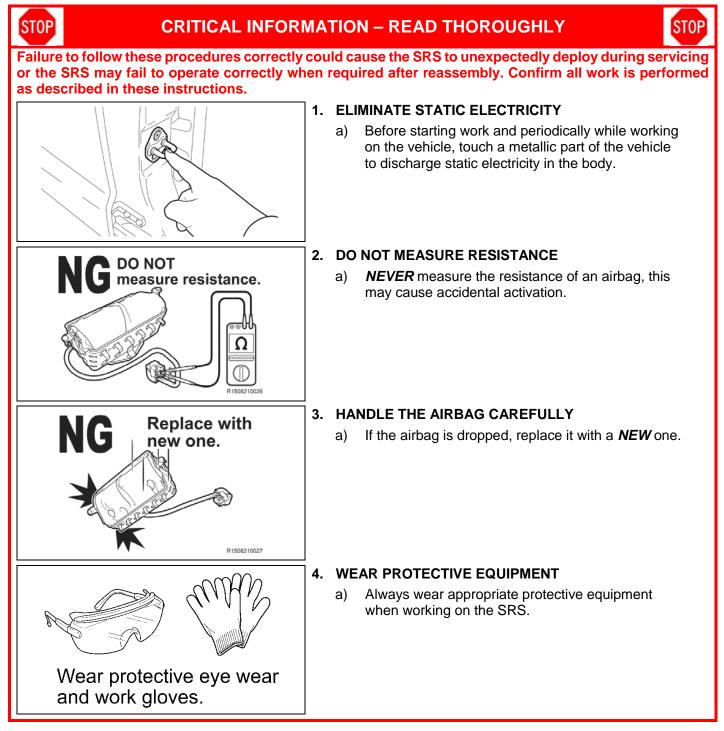
#### DLC CAMPAIGN TOOLS - These tools are required when performing this repair.

\*The adapter set was sent to dealers prior to the start of this campaign.

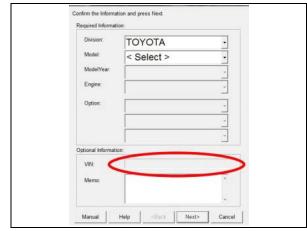
Part Number	Part Name	Quantity		
09950-50013	Puller C Set *	1		
* The set above includes the following tools.				
Part Number	Part Name	Quantity		
09951-05010	Hanger 150	1		
09952-05010	Slide Arm	2		
09953-05020	Center Bolt 150	1		
09954-05021	Claw No. 2	2		

#### SST -These are essential service tools that the dealership should have.

## **V. SAFETY PRECAUTIONS**



## VI. SRS SYSTEM HEALTH CHECK



#### 1. PERFORM A HEALTH CHECK

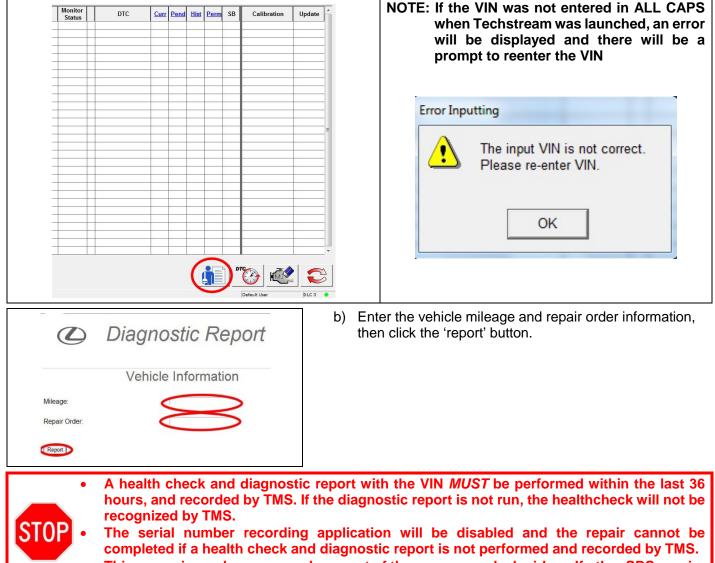
- a) Confirm the Techstream is connected to the dealership's internet.
- b) When launching the Techstream software the VIN may auto populate if not then it **MUST** be entered manually.

NOTE: All letters of the VIN *MUST* be entered in ALL CAPS, or the VIN will need to be reentered when running the diagnostic report.

- c) Perform a health check.
  - Note: The VIN may auto populate on the later model year vehicles, if this happens DO NOT change the VIN.

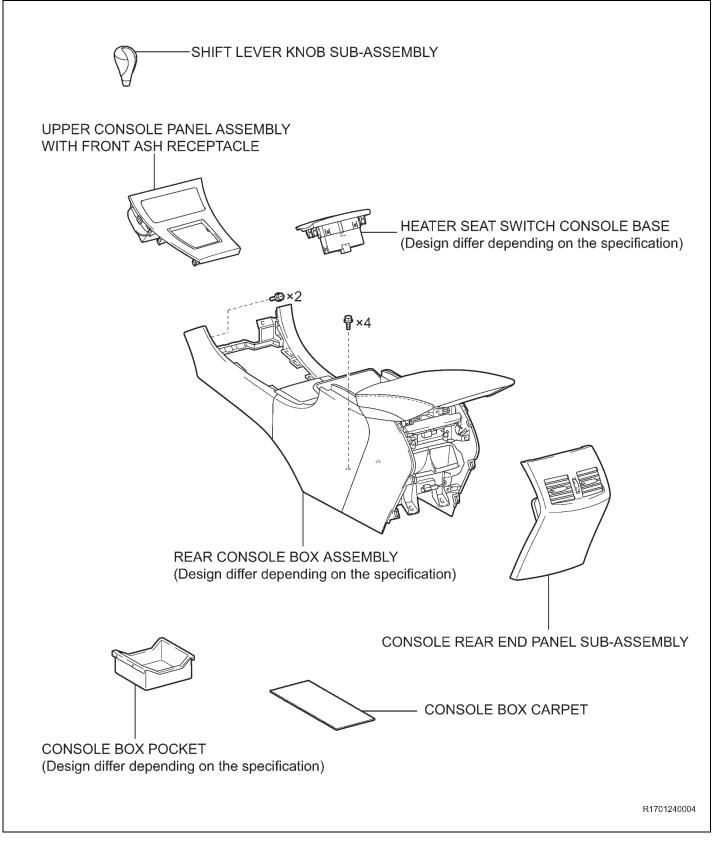
#### 2. RUN A DIAGNOSTIC REPORT

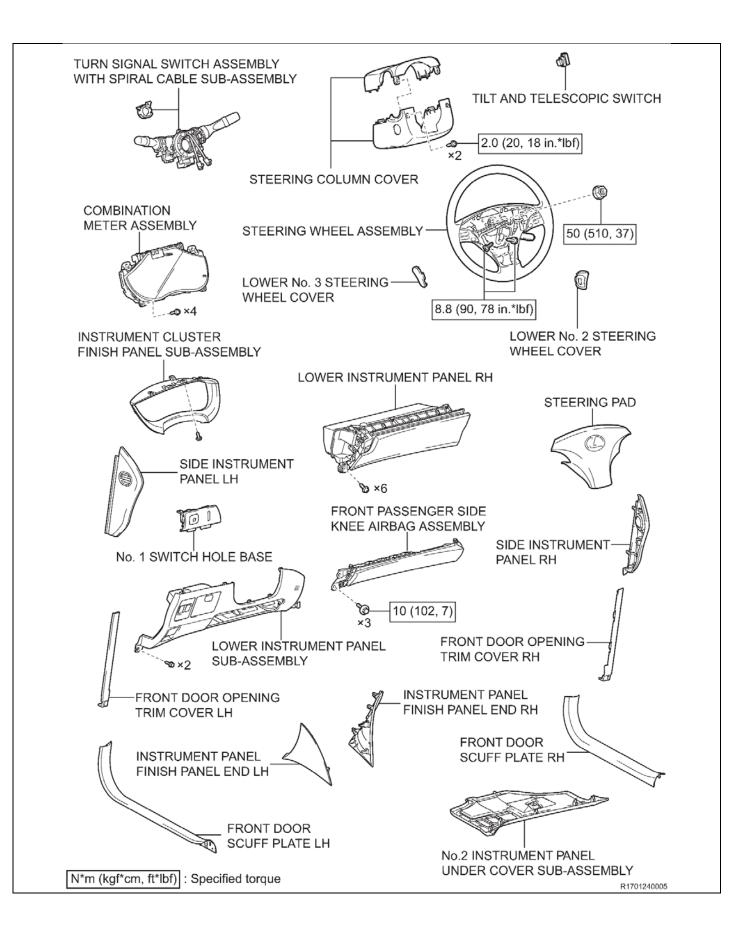
a) After the health check has completed, run a diagnostic report by clicking on the link on the health check screen.

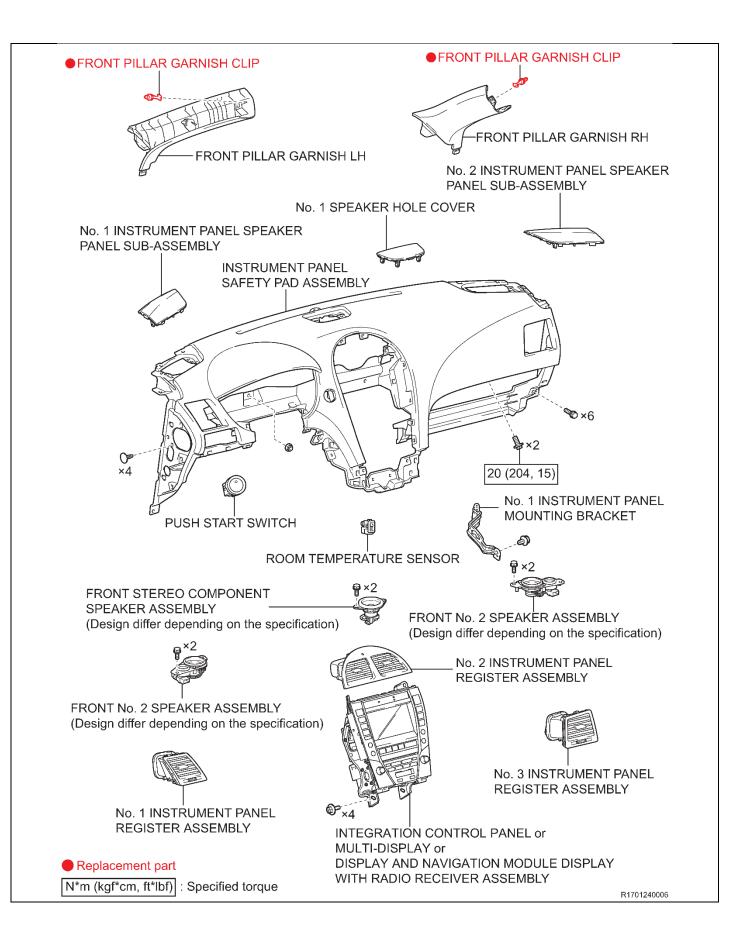


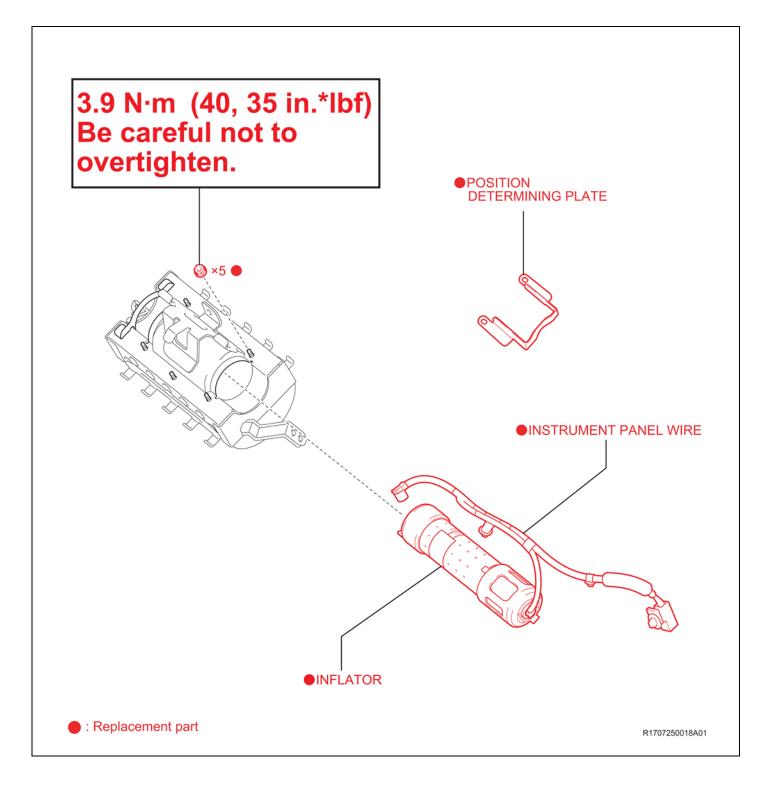
• This campaign only covers replacement of the passenger dash airbag. If other SRS repairs are needed they are NOT covered under this campaign.

## VII. FRONT PASSENGER AIRBAG REMOVAL COMPONENTS









I.

#### 1. REMOVE THE AIRBAG MODULE



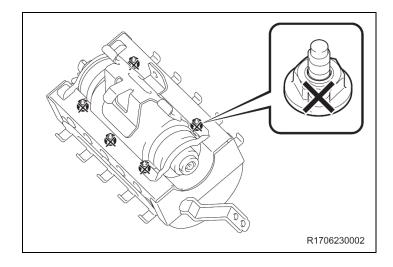
• Wait at least 90 seconds after disconnecting the cable from the negative battery terminal to prevent airbag and seat belt pre-tensioner deployment.

• Follow all precautions as outlined on TIS before servicing the SRS system.

a) Refer to TIS for removal instructions.

 2007 MY
 2008 MY
 2009 MY

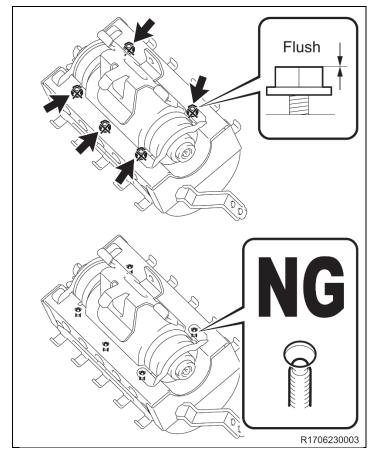
#### 2. REMOVE THE INFLATOR FROM THE AIRBAG MODULE



- 1. REMOVE THE INFLATOR
- a) Mark the 5 self locking nuts to prevent reuse.

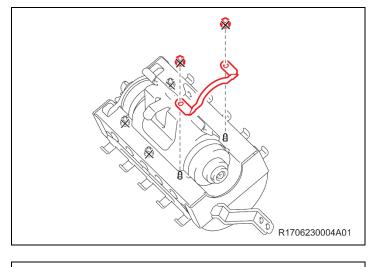


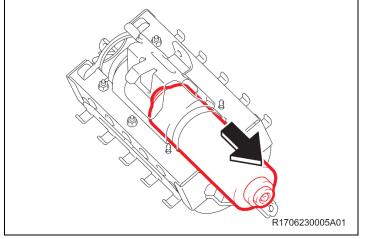


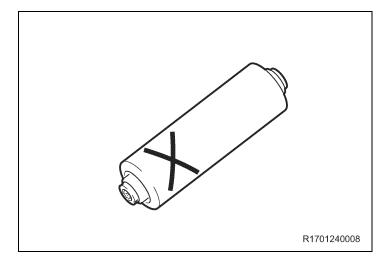


b) Mount the adaptors (579943-3R3) to the airbag as shown.NOTE: The 6mm stud mounts to the airbag.

- c) Mount the airbag to the mouting bracket as shown.
- d) Loosen the 5 nuts until each nut is flush with the top of the stud as shown.
- NOTE: You may need to slide the airbag to the left or right to access the middle nut. DO NOT use power tools to remove the nuts.







- e) Loosen and discard the 2 nuts on the end where the postioning plate is removeable. Remove and discard the plate.
- f)

NOTE: DO NOT use power tools.

g) Remove the inflator.

h) Mark the old inflator so it is not reused. NOTE: Return the old inflator to the parts department for recovery.

## VIII. AIRBAG RECORDING

#### 1. LAUNCH THE SERIAL NUMBER RECORDING APPLICATION

Note: The Serial Number Recording Application is the same application used for a prior campaign.

- The serial numbers MUST be recorded using a barcode scanner (provided at the launch of SSC DLC).
- The barcode scanner application *MUST* be completed on every vehicle. These numbers *MUST* be included on every warranty claim that is submitted for airbag module replacement or the claim may be subject to debit.
  - The technician performing the work MUST have valid TIS login credentials and an internet connection to perform the inspection and scanning process.
  - a) Log in to TIS and input the VIN of the vehicle in the Vehicle Inquiry tab.
  - b) Confirm the VIN is applicable and that the campaign has not been completed.
  - c) Click on the link to launch the serial number recording application.

Vehicle Identification Number S			
V - 1NX BR32E 000000000			
a)			
Vehicle Information			
Division: TOYOTA	Model: Corolla	Grade: CE	Model Year: 2003
Drive Type: 2WD	Body Type: 4Dr. Sedan	Engine Family: 4-cylinder - 1ZZ	Transmission:
Date of First Use:	Production Date: 01/18/2002	Plant Code: Z - FREMONT PLANT - NUMMI	
VIN: 1NX -BR32E-000000000	Standard Equipment: Click here	to display	
Exterior Color: 03M5, SANDRIFT	METALLIC	Interior Color: FA41, FA41	
		Interior Trim Color: FA, *	Interior Fabric: F, *
Vehicle accessories are not current	ly available. Try your query again later.		
Campaign Service History	Warranty DTC History Dia	gnostic Report	
Service Campaign			
	A STATE AND A STAT	CONSTRUCT IN FRANK, IS NOT THE CONSTRUCTION OF THE ADDRESS	anne a strategia seguna seguna anti-
	Recall DOF Remedy Notice - 2003-2004 Mod Front Passenger - 1000 - 1000 - 1000 - 1000	del Year Corolla, Corolla Matrix, Sequoia, an	d Tundra Vehicles, 2002-2003 Model Year
Service Campaign	Recall DDF Remedy Notice - 2003-2004 Mo	del Year Corolla, Corolla Matrix, Sequoia, an	d Tundra Vehicles, 2002-2003 Model Ye

d) Reenter TIS password in the serial number recording application.

#### NOTE: The person logged-in to TIS <u>MUST</u> be the person performing the repair.

Front Pase	sender A	irbag Inflat	or Module - S	Safety Recall	
1101101100	Joing of Th	SSC - E		Jarocy recount	
		550 1	551	00000	
				(1) $(2)$ $(3)$ $(4)$ $(5)$	
er ID: SuzukiR			We shall be a Marcal		
		e: Russell Suzuki			
aler Code:			Dealer Name:		
me: 06/10/2014 02:07 PM PC	т		Airbag Serial #		
iginal Inflator Serial #:			Replacement Inflator Serial #:		
	VIN: STD	BT444	in BEIGE M. M.]		
	- C	Mileage*			
Task	Dealer	User	Time	Status	
Airbag # Record				Not Started Not Started	
				Not Started	
Inflator # Record Terms & Conditions					

e) Record the vehicle mileage into the serial number recording application.

#### NOTE:

- A task status screen will populate next and at other intervals during the repair. This screen will indicate if the airbag was replaced. Click 'next' to proceed to the next step. This information will be used for record keeping by TMNA.
- If this screen indicates that the campaign has already been completed on this VIN, there is no need to perform the campaign again.

#### 2. CONNECT THE BARCODE SCANNER

a) Connect the barcode scanner to the USB port on the Techstream.

b) The scanner will automatically connect and a beep will be heard when the scanner is ready. **NOTE:** 

- The scanner was provided for SSC DLC.
- The barcode scanner works best in low light conditions.
- Always hold the scanner directly in front of and parallel to the barcode label.
- 3. SCAN THE AIRBAG SERIAL NUMBER

# **ATTENTION:** This information is **CRITICAL**

- a) Scan the **AIRBAG ASSEMBLY** serial number 2 times.
  - 1) Confirm that the cursor is in the first serial number box and scan the bar code.
  - 2) Position the cursor in the second serial number box and rescan the bar code.

b) Click next.

NOTE:

- If both serial numbers do not match, confirm and reenter.
- If the serial number barcode will not scan, it can be entered manually.

#### AIRBAG SERIAL NUMBER IDENTIFICATION

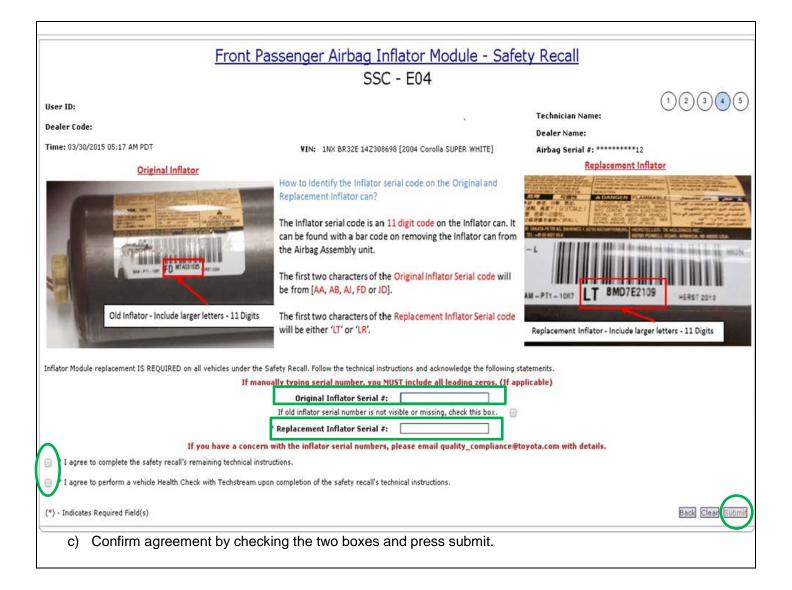
- The airbag serial number is *ALWAYS* the 12 *DIGITS* located between the asterisks.
- The 3 digits before the asterisk *ARE NOT* part of the serial number, and *SHOULD NOT* be entered or an inaccurate response may be returned.

Airbag Serial Number Label Example



The AIRBAG ASSEMBLY serial number MUST be recorded prior to replacement.

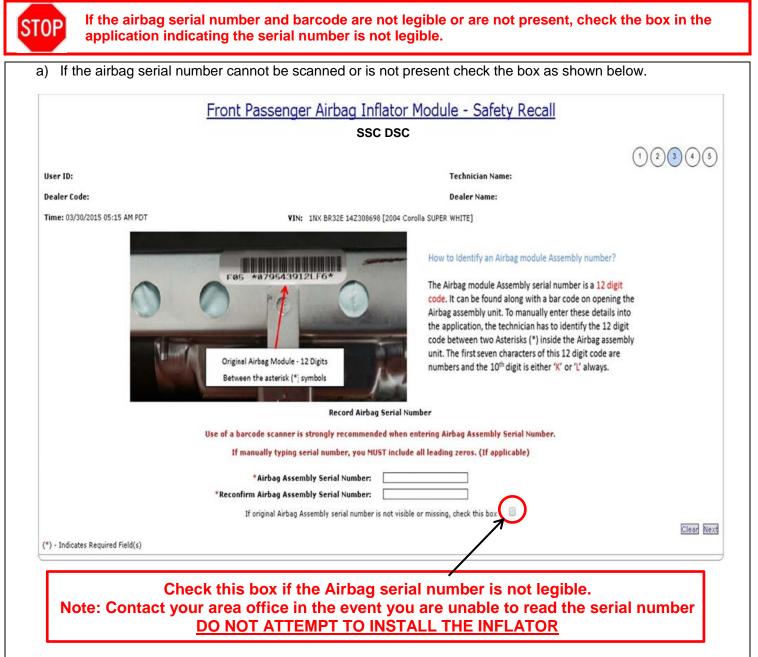
User ID: Dealer Code:	ront Passenger Airbag Inflator Module - Safety Recall SSC DSC (1 2 3) Technician Name: Dealer Name:	45
Time: 03/30/2015 05:15 AM PDT	F05       *079543912LF6*         Original Airbag Module - 12 Digits Between the asterick (*) symbols       How to Identify an Airbag module Assembly number is a 12 digit code. It can be found along with a bar code on opening the Airbag assembly unit. To manually enter these details into the application, the technician has to identify the 12 digit code between two Asterisks (*) inside the Airbag assembly unit. The first seven characters of this 12 digit code are numbers and the 10 <sup>th</sup> digit is either %' or %' always.	
	Record Airbag Serial Number	
Use	of a barcode scanner is strongly recommended when entering Airbag Assembly Serial Number. If manually twoing serial number, you MUST include all leading zeros. (If applicable)	
	* Airbag Assembly Serial Number: Reconfirm Airbag Assembly Serial Number: If original Airbag Assembly serial number is not visible or missing, check this box	
(*) - Indicates Required Field(s)		real meria

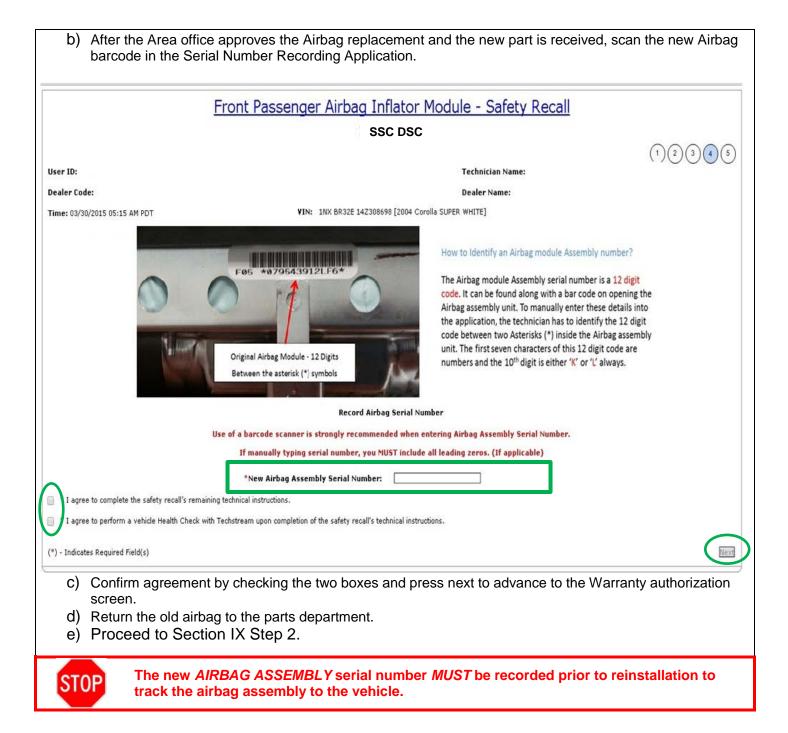


t3qa.tms.toyota.com/t3Portal/portlets/tis/airBag/AirBag		
	JController.portlet?_nfpb=true&_windowLabel=Standa	
Front Passenger Airbag Inflat	or Module - Safety Recall 🥂 🖶	
SSC -	DSF	
	12345	
User ID: SuzukiR Technician Name: Russell Suzuki		
Dealer Code: Dealer Name:		
Fime: 06/10/2014 05:13 PM PDT         Airbag Serial #: *******96		
Original Inflator Serial #: AAEL5110212 Replacement Inflator Serial #: AAEL5110213		
* I agree to perform a vehicle Health Check with Techstream up Russell Suzuki has successfully confirmed comple VIN - 5TD BT44A 335157291 [	letion of Airbag Inflator Module Safety Recall for	
Warranty Authorizat	tion #: b5511e9f	
Airbag inflator module was replac	ed under this safety recall.	
Print this page for your records and th	en click 'Close' to resume working.	
	Close	

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- If there are any difficulties or concerns with this process, email quality\_compliance@toyota.com with details. •

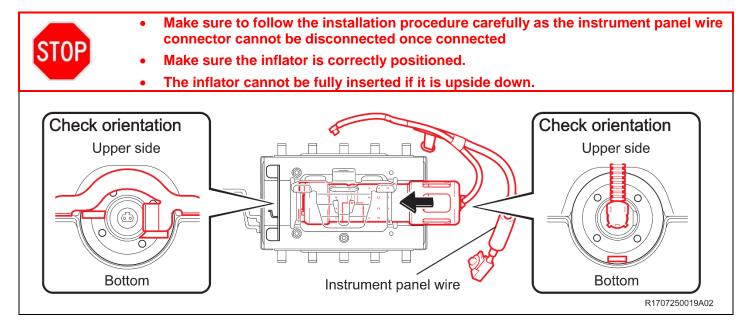
#### AIRBAG SERIAL NUMBER IS MISSING OR IS UNREADABLE

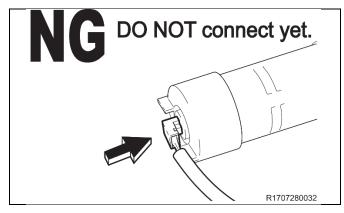




## IX. VEHICLE REASSEMBLY

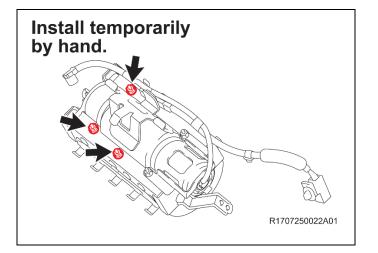
a) Install the inflator as shown below and ensure the inflator is oriented in the correct position as shown below.







- Install temporarily by hand.
- f) Install the **NEW** positioner plate.
- g) Temporarily install 2 *NEW* nuts.

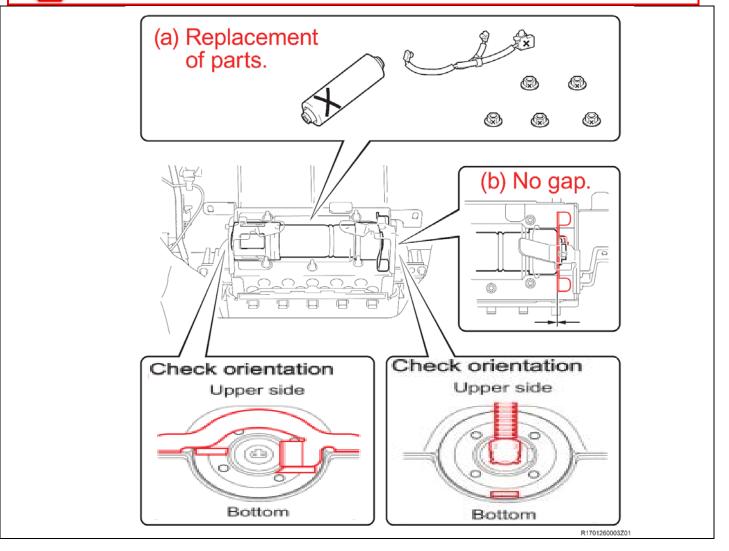


- h) Remove and discard the 3 remaining nuts.
- i) Temporarily install 3 *NEW* nuts.

j) Push the inflator towards the position determining plate and eliminate any gaps.



• If any gaps exist, the flats may move apart and could result in abnormal operation during airbag deployment.



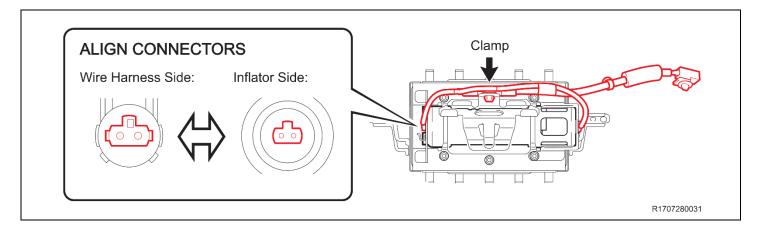
**k)** Tighten the 5 nuts evenly in several increments in the sequence shown. Use a socket driver or torque wrench to tighten the nuts.

Torque: 35 in. lbf (3.9N·m)



- I) Connect the airbag connector to the instrument panel passenger airbag assembly and then push in the airbag connector lock as shown in the illustration.
- m) Engage the clamp.





#### X. VEHICLE REASSEMBLY

#### 1. INSTALL THE NEW AIRBAG ASSEMBLY INTO THE INSTRUMENT PANEL

#### 2. REINSTALL THE DASH

a) Refer to TIS for reinstallation instructions

 2007 MY
 2008 MY
 2009 MY

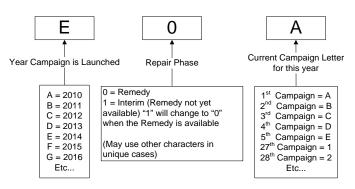
- 3. RECONNECT THE NEGATIVE BATTERY CABLE
- 4. PERFORM A HEALTH CHECK AND DIAGNOSTIC REPORT
- 5. PERFORM ANY NEEDED SYSTEM INTIALZATIONS

## ◄ VERIFY REPAIR QUALITY ►

- Confirm all precautions are follow to ensure safety during the repair
- Confirm the entire serial number checker application is completed and the warranty authorization # is recorded on EVERY vehicle
  - Confirm the old airbag is handled safely and given to the appropriate parts professional for shipment If you have any guestions regarding this update, please contact your area representative.

#### **XI. APPENDIX**

A. CAMPAIGN DESIGNATION DECODER



#### Examples:

A0D = Launched in 2010, Remedy Phase, 4<sup>th</sup> Campaign Launched in 2010 B1E = Launched in 2011, Interim Phase, 5<sup>th</sup> Campaign Launched in 2011 C1C = Launched in 2012, Interim Phase, 3<sup>rd</sup> Campaign Launched in 2012

#### **B. CAMPAIGN PARTS DISPOSAL**

**ALL** airbags that are removed from vehicles under this campaign **MUST** be packaged and shipped back to the manufacturer following the manufacturer's instructions. The instructions can be found in the following locations:

- Attached to the dealer letter
- Included in the parts box