



SI B41 01 16  
Body

May 2016  
Technical Service

### Recall Campaign 16V-XXX: ISOFIX Child Restraint System Anchors

This Service Information bulletin supersedes SI B41 01 16 **dated May 2016**.

#### MODEL

F25 (X3)	F26 (X4)
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#### SITUATION

BMW AG is conducting a Voluntary Safety Recall involving the ISOFIX child restraint system anchors.

There is a potential for the ISOFIX (also known as LATCH - Lower Anchors and Tethers for Children) bracket to break while in use when specifically used with ISOFIX-type rigid-style connector child restraint systems. This rigid-style connector is mainly used in Europe but it is available in the US.

**This issue is unlikely to occur using LATCH-type flexible-style connector child restraint systems which represent the majority of child restraint systems used in the US.**

#### AFFECTED VEHICLES

This Recall Campaign involves certain F25 (X3) vehicles produced from July 2010 to April 15, 2016 and F26 (X4) vehicles produced from April 2014 to April 15, 2016.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

Approximately 188,670 vehicles are affected in the US.

#### CAUSE

When specifically used with ISOFIX-type rigid-style connector child restraint systems, the lower anchor bars could become damaged over the lifetime of the vehicle.

#### CORRECTION

A reinforcing bracket (4) will be welded to the lower anchor bars and the vehicle body.

#### PROCEDURE

Refer to the attached procedure to be performed by an approved body shop/collision center.

Due to the volume of vehicles that may need repair, it may be necessary to set up an efficient process to handle several vehicles at a time. For example, set up a streamlined process which allows for repairing multiple vehicles simultaneously (i.e. sending batches of vehicles to the body shop in an organized production fashion).

Please contact the Body Shop you do business with and suggest the following:

1. That one person prepares 4 to 5 vehicles in the Body Shop by removing the rear seats, the side bolsters and the luggage compartment floor trim, as per instructions.
2. A welder prepares the area and welds the ISOFIX reinforcement bracket as per the repair instructions.
3. The person who disassembles the seats and bolsters re-assembles them.
4. The felts can be pre-cut using the supplied template (located in repair instruction attachment)
5. The ISOFIX brackets can be prepared by removing galvanized finish (wire wheel).

**UPDATE!** PARTS INFORMATION

Part Number	Description	Quantity
41 00 2 697 433	ISOFIX Bracket	4
52 20 2 697 913	Felt	4

Please monitor the Parts DCS for Dealer ordering.

**UPDATE!** WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 41 76 01 00</b>	
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**Body Shop: Sublet for Reworking ISOFIX Mounting Brackets**

<b>Sublet Code 3</b>	Sublet amount: "A" or "B" as applicable below.	Body Shop Labor Reimbursement: Accessing and reworking ISOFIX mounting brackets as outlined in the repair attachment (includes 52 26 020/52 26 520 and 51 47 602)
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**Labor Time Allowance (preliminary Information)**

<b>A. Completion "before" vehicle delivery to the customer or the vehicle is already in the workshop</b>	1.6 hours at the body shop's applicable rates as noted below (Plus work)
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Or:

<b>B. Completion after vehicle delivery to</b>	1.7 hours at the body shop's applicable rates as
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<b>the customer</b>	noted below (Main work)
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**Body Shop applicable rates for this repair include:**

- Mechanical;
- Frame (wielding);
- Body (sheet metal); and
- Paint/refinish (corrosion protection)

And:

**Sublet – Bulk Materials**

<b>Sublet Code 4</b>	Sublet amount	Body Shop Reimbursement for the used quantities of repair-related bulk materials
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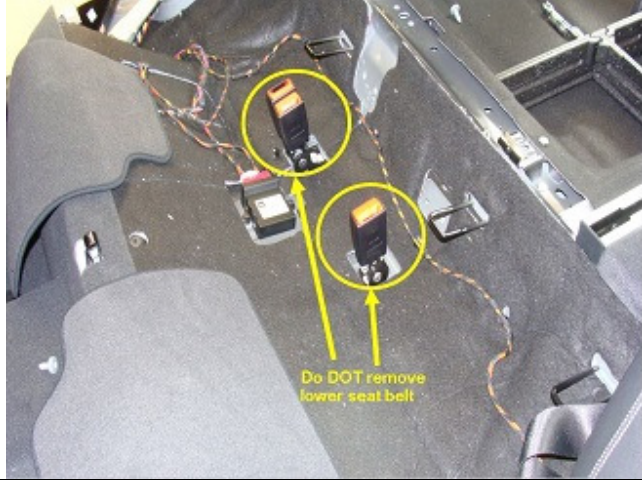
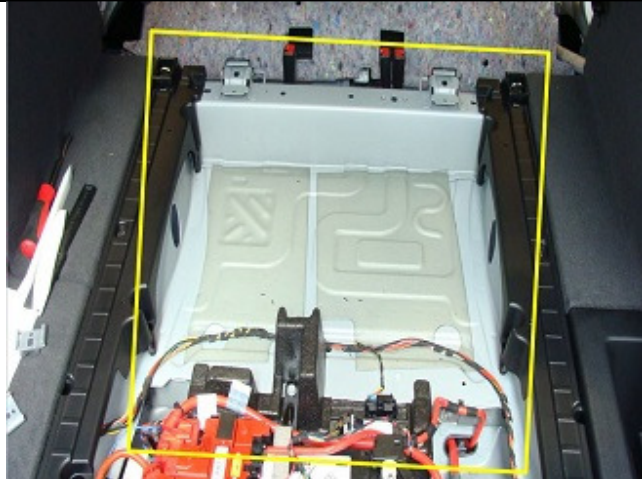
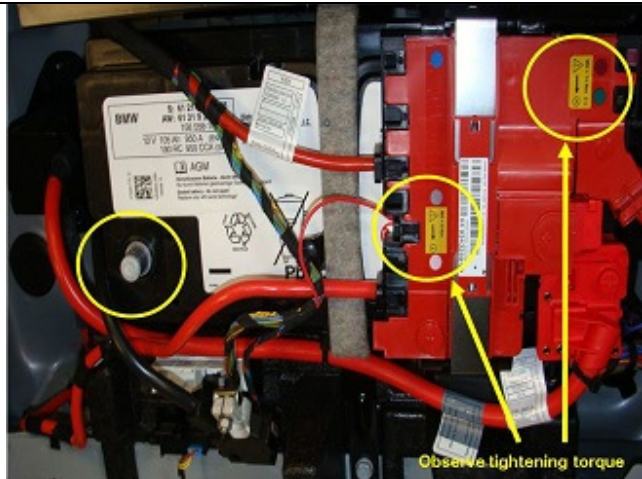
**ATTACHMENTS**

View PDF attachment [B410116 Repair Procedure V5.](#)

View PDF attachment [B410116Q&A.](#)

View PDF attachment [Recall Notice B410116.](#)

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	<ol style="list-style-type: none"> <li>1. Remove upper and lower rear seats. Follow Repair Instruction "RA 52 26 020 Removing and installing/replacing both backrests". Which includes the removal of the left and right side seat sections (bolsters).</li> </ol> <p><b>Note: The lower seat belts must NOT be removed.</b></p>
	<ol style="list-style-type: none"> <li>2. Remove luggage compartment floor and storage trays. Follow Repair Instruction "51 47 102 Removing and installing/replacing luggage compartment floor trim panel"</li> </ol>
	<ol style="list-style-type: none"> <li>3. Disconnect negative battery cable and cover terminal. <b>Refer to ISTA, "1200...Instructions for welding work (overload protection of control units)"</b></li> </ol> <p><b>Note: When reconnecting battery always observe proper tightening torque. Battery Negative (M6) = 5Nm</b></p>



4. Fold back carpet and carpet underlayment as shown.

**Note: Cover any exposed screw threads to prevent welding spatter from damaging threads.**



5. Cover floor with welding blanket to protect carpet and underlayment.

**Note: Ensure no vehicle wiring is exposed to welding spatter.**



6. Cover the rear of the front seat with a welding blanket.



7. Cover rear luggage compartment floor with welding blanket or spark deflection paper (3M).

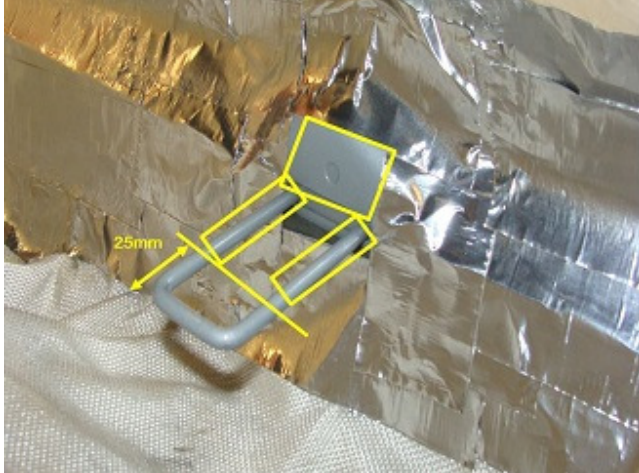


**Note: It is imperative that the interior of the vehicle is NOT damaged by sparks or welding spatter during this process.**



8. Protect roof liner from welding spatter.



9. Install aluminized foil around ISOFIX anchors.

 <p>A close-up photograph of a grey metal ISO-FIX anchor. The anchor is mounted on a surface covered with silver heat-reflective insulation. Yellow lines and arrows highlight specific areas on the anchor. A yellow arrow points to a section of the anchor with a dimension line labeled '25mm'.</p>	<p>10. Keep the areas shown exposed for surface preparation.</p> <p>11. Remove paint in the areas shown. <b>Note:</b> Leave the end of the ISO-FIX anchor untouched. Tape off the anchor, approximately 25mm from the end.</p>
 <p>A person wearing a purple protective glove is using a power tool with an abrasive belt to remove paint from the ISO-FIX anchor. The tool is held against the anchor, and a red protective tape is visible on the left side of the anchor.</p>	<p>12. Remove paint from the designated areas using an abrasive belt. Only remove paint coating, DO NOT remove any metal.</p> <p><b>Note:</b> Do not use an aggressive grinding process. Damage to ISO-FIX anchor may occur.</p>
 <p>A close-up photograph of the ISO-FIX anchor after the paint removal process. The anchor is mounted on the silver insulation. The area to the left of the anchor is clean and prepared for welding. The end of the anchor on the right is still covered in its original paint coating.</p>	<p>13. Prepare ISO-FIX anchor for welding. <b>Note:</b> Area at left is example of properly prepared area. Paint on end of anchor is intact.</p>



14. Install reinforcement bracket as shown. Secure bracket with suitable clamp.

**Note: It may be necessary to remove galvanized coating on reinforcement bracket to ensure a quality weld.**






15. First, weld the left side of the bracket, progress to the top of the bracket as shown. Then continue to weld the left side of the remaining brackets as to allow time to cool.



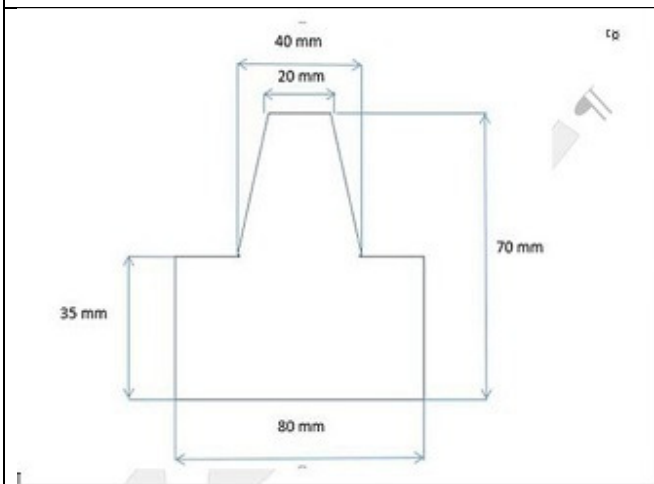
16. Then, weld the right side of the bracket. Continue to weld the right side of the remaining brackets to allow time to cool.



	<p>17. Weld a continuous bead of weld to connect the left and the right sides. Complete all remaining brackets in this manner.</p>
	<p>18. Example of properly executed weld is shown. Notice, the welding bead is continuous from left to right side.</p>
	<p>19. Once the welds have sufficiently cooled, prepare the areas to re-apply anti-corrosion protection. Use a stainless steel brush to clean the weld before applying anti-corrosion protection.</p> <p><b>Note: Anti-corrosion protection can be sprayed on or applied with a brush. Product used does not have to be body color.</b></p>



20. Apply anti-corrosion protection as shown.



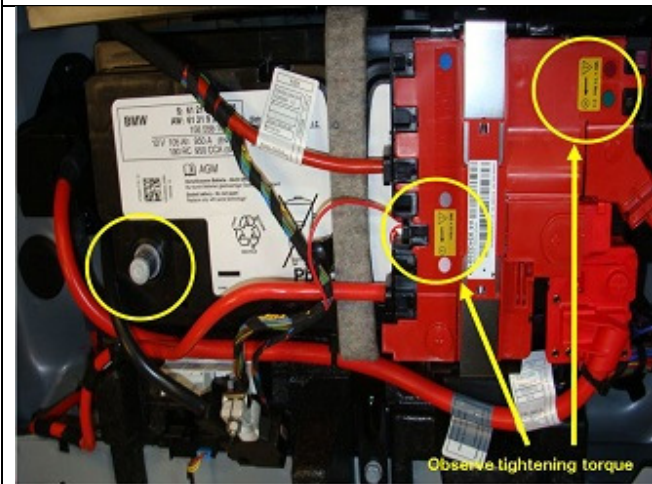
21. Cut supplied felt pads to the dimensions shown.  
**Note: Picture at left, not to scale.**



22. After anti-corrosion protection has dried sufficiently, install felt pads.

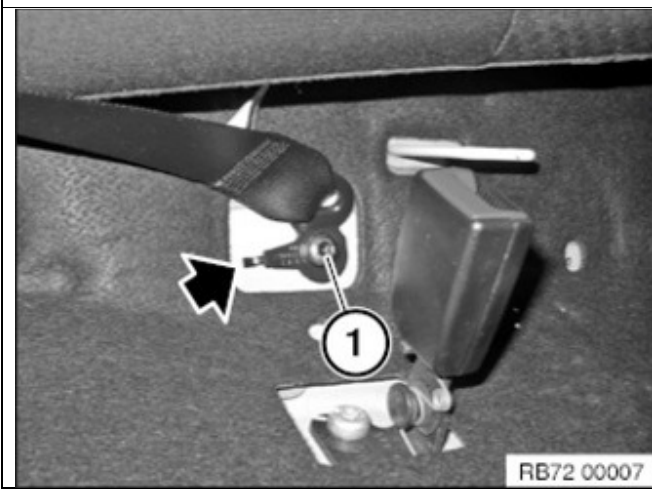


23. Lower view of felt installation.



24. Reconnect battery observing proper procedures.

**Note: When reconnecting battery always observe proper tightening torque. Battery Negative (M6) = 5Nm**



25. Install two lower seat belt anchor points (1). **Note: Observe proper tightening torque (38Nm).**



26. Once the battery is reconnected, reassemble vehicle in the reverse order of disassembly. Refer to "Remove upper and lower rear seats. Follow Repair Instruction "RA 52 26 020 Removing and installing/replacing both backrests".

Repair is complete.

**Model Year 2011-16 BMW X3 SAV, X4 SAC  
ISOFIX Child Restraint System Anchors  
Safety Recall 16V-xxx**

**Q1. Which BMW models are affected by this Safety Recall?**

Certain Model Year 2011-2016 BMW X3 SAVs and X4 SACs produced from July 2010 through April 2016.

**Q2. How many BMW vehicles in the US are affected by this Safety Recall?**

Approximately 188,670 BMW vehicles in the US are affected.

**Q3. What is the specific issue?**

This safety recall involves the lower anchor bars for use in attaching child restraint systems.

When specifically used with ISOFIX-type rigid-style connector child restraint systems, the lower anchor bars could become damaged over the lifetime of the vehicle. This rigid-style connector is mainly used in Europe but it is available in the US.

See the image below illustrating the rigid-style connectors.



This issue is unlikely to occur using LATCH-type flexible-style connector child restraint systems which represent the majority of child restraint systems used in the US.

**Q4. What can happen as a result of this issue?**

If the lower anchor bar(s) become damaged during vehicle operation, this would increase the risk of injury to a child in a child restraint system attached to the lower anchor bars in a crash.

**Q5. How did BMW become aware of this issue?**

BMW became aware of this issue through its quality control procedures.

**Q6. Why are other X3 and X4 vehicles not included in this Safety Recall?**

Other vehicles produced outside the production period of July 2010 through April 2016 were manufactured with a different configuration of lower anchor bar.

**Model Year 2011-16 BMW X3 SAV, X4 SAC  
ISOFIX Child Restraint System Anchors  
Safety Recall 16V-xxx**

**Q7. Can I determine if this issue exists in my vehicle?**

This issue has only been known to occur with an ISOFIX-type rigid-style connector child restraint system. Therefore, if you use the LATCH-type flexible-style connector, your vehicle is unlikely to experience this condition.

This issue could be noticed when attempting to attach a child restraint system if the lower anchor bar is loose. It could also be noticed during vehicle operation if the child restraint system appears to be loose.

If you notice the above, place your hand between the seat back and seat cushion to locate the lower anchor bar. It is a small metal bar in a rectangular shape. Once located, make an attempt to move it back and forth to determine if it is loose.

Please contact an authorized BMW Center to have your vehicle inspected and, if necessary, repaired.

**Q8. Can I continue to drive my vehicle?**

Yes. However, when you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q9. How will my vehicle be repaired?**

A reinforcing bracket will be welded to the lower anchor bars and the vehicle body.

**Q10. Is BMW aware of any injuries involving the vehicles associated with this issue?**

No.

**Q11. How will I be informed of this Safety Recall?**

If your vehicle is affected, you will receive a letter in July via First Class mail advising you of this recall and requesting that you schedule an appointment with an authorized BMW center for service and repair.

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

**Q12. How long will the repair take?**

This repair may take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

**Model Year 2011-16 BMW X3 SAV, X4 SAC  
ISOFIX Child Restraint System Anchors  
Safety Recall 16V-xxx**

**Q13. Do I have to wait for my letter in order to have my vehicle serviced?**

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available at its authorized BMW centers, prior to instructing you to take your vehicle in for repair.

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall Campaign 16V-XXX: ISOFIX Bracket B41 01 16

BMW Group is conducting a Voluntary Safety Recall (effective May 19, 2016) involving Model Year 2010-2016 BMW X3 SAVs and X4 SACs produced from July 2010 through April 2016.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.