



Post Office Box 3008  
Hayward, CA 94540-3008  
510-785-1500

## RECALL REMEDY INSTRUCTIONS

June 20, 2016

Gillig Campaign ID Number: 16V-320

Property  
Name  
Address  
City, State, Zip

Attn: Name

**What We Are Asking  
You To Do:**

1. Gillig will provide a list of specific VIN's which will need to have the glazings in the driver side windows replaced.
2. Gillig will work with the window suppliers to provide compliant driver side windows and install them on suspect vehicles at no cost to the owners.
3. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall. For more information contact Gillig Service at 1-800-735-1500.

**What Gillig Will Do  
For You:**

1. Gillig will assist and schedule the replacement of the driver side windows in all suspect vehicles
2. Gillig will reimburse you for the labor necessary to assist in the scheduling of the work needed to change out the glazings.

**Robert L. Birdwell**  
Executive Director, Quality & Service

RLB:rlb  
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig  
Mr. James MacIsaac, Product Safety & Compliance Manager, Gillig