

## RECALL CAMPAIGN BULLETIN

Reference: Date

NTB16-052b July 15, 2016

# VOLUNTARY SAFETY RECALL CAMPAIGN OCCUPANT CLASSIFICATION SYSTEM REPROGRAMMING

This bulletin has been amended. An alternate method of performing the reprogramming procedures in this bulletin has been added. No other changes have been made.

Please discard all previous versions of this bulletin.

**CAMPAIGN ID #:** R1609 **NHTSA #:** 16V-244

**APPLIED VEHICLE:** 2016 Maxima (A36)

2013-2016 Altima (L33) 2014-2016 Rogue (T32) 2015-2016 Murano (Z52)

2015-2016 Murano Hybrid (Z52)

Check Service COMM to confirm campaign eligibility.

#### INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on certain specific Nissan Vehicles, listed in APPLIED VEHICLES above, to reprogram the Airbag Diagnostic Sensor Unit and Occupant Classification System (OCS) control unit. This service will be performed at no cost to the customer for parts or labor.

#### **IDENTIFICATION NUMBER**

Nissan has assigned identification number R1609 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

#### **DEALER RESPONSIBILITY**

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

#### **CAMPAIGN INFORMATION**

## Front Passenger Air Bag Status Light

Performing the procedures in the bulletin (campaign R1609) changes the operation of the passenger air bag status light.

 After performing this campaign, the passenger air bag status light will be ON (illuminated) when the front passenger seat is empty.

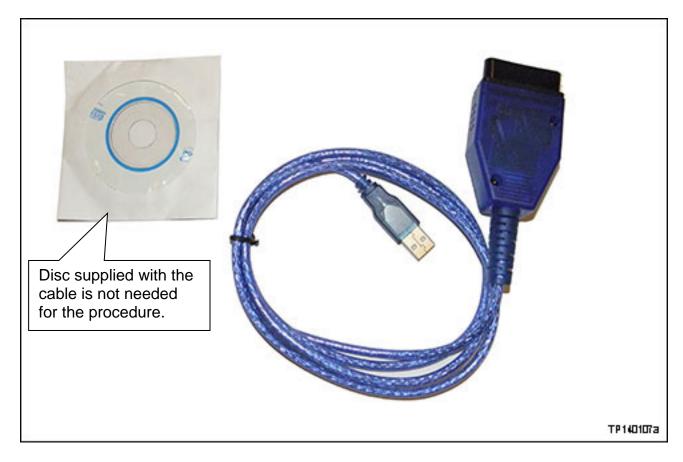


#### **Air Bag Warning Light**

This campaign does not change the operation of the air bag warning light.

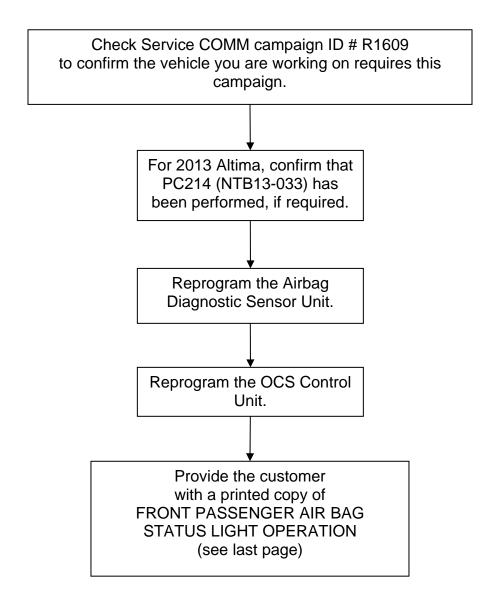


## **REQUIRED SPECIAL TOOL J-51594 (OCS Reprogramming Cable)**



One J-51594 OCS reprogramming cable has been supplied to each dealer.
 Additional cables can be obtained from Tech-Mate at 1-800-662-2001.

#### **REPAIR OVERVIEW**



#### NOTE:

- The Service Procedure in this bulletin uses <u>CONSULT-III plus</u> to reprogram the Airbag Diagnostic Sensor Unit and the Occupant Classification System (OCS) control unit.
- For an alternate reprogramming method, refer to ALTERNATIVE METHOD TO PERFORM REPROGRAMMING starting on page 17 of this bulletin. This alternate procedure allows the reprograming in this bulletin using BOSCH MTS 6513 Special Tool.

#### SERVICE PROCEDURE

#### Airbag Diagnostic Sensor Unit Reprogram

#### **CAUTION:**

- Connect the GR8 to the 12V battery and select ECM Power Supply Mode.
  If the vehicle battery voltage goes below 12.0V or above 15.5V during
  reprogramming, the Airbag Diagnostic Sensor Unit (ADSU) may be
  damaged.
- Be sure to turn OFF all vehicle electrical loads.
   If a vehicle electrical load remains ON, the ADSU may be damaged.
- Be sure to connect the AC Adapter.
   If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and the ADSU may be damaged.
- 1. Make sure ASIST has been synchronized to the <u>current date</u> and all updates have been installed.

**NOTE:** The PC automatically gets applicable reprogramming software during ASIST synchronization.

- 2. Open the vehicle hood, connect GR8 and set to ECM Power Supply Mode.
- 3. Turn the ignition ON (engine OFF / not Ready).
- 4. Turn hazards ON.
- 5. Connect the CONSULT-III plus VI (C-III plus VI) to the vehicle.
- 6. Connect the VI to the CONSULT PC with a USB cable.
- 7. Start the CONSULT PC, open ASIST and then select "R1608 & R1609 ACU Reprogram" on ASIST under Specialty Tools (Figure 1).

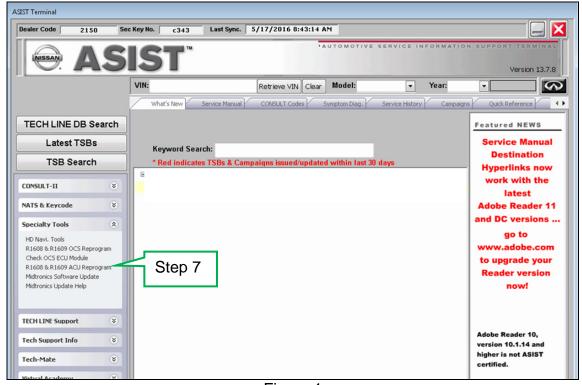


Figure 1

- 8. Read the on screen **CAUTION** statement before proceeding.
- 9. Select Accept.

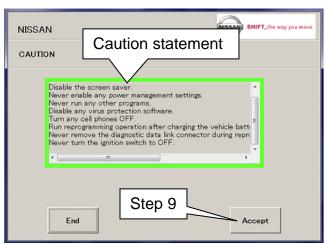


Figure 2

10. Select VI-2 from the drop down list and then **Next**.

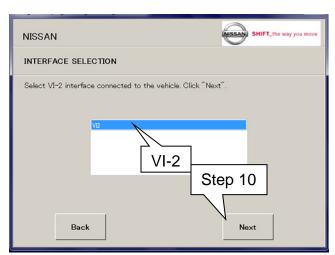


Figure 3

11. Select Reprogramming.

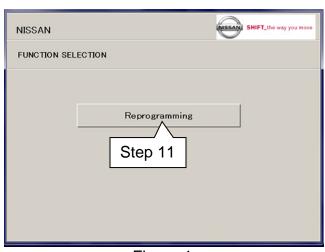


Figure 4

12. Select AIRBAG.



Figure 5

13. Is the screen in Figure 6 displayed?

NO: Proceed to step 14.

#### YES:

- a. Select **End** and discontinue airbag reprogramming.
- b. Proceed to OCS Control Unit Reprogram.

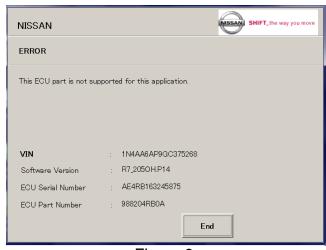


Figure 6

- 14. Confirm that the Battery Voltage is between 12.0V and 15.5V.
  - If the Battery Voltage is not between12.0V and 15.5V, resolve before proceeding.
- 15. Select Start.



Figure 7

- REPROGRAMMING PROGRESS screen will be displayed (Figure 8).
- Reprogram will take approximately 3 minutes.
- Once the reprogramming has finished the screen in Figure 9 will be displayed.
- WARNING: Airbag control unit damage may occur if reprogramming is interrupted.

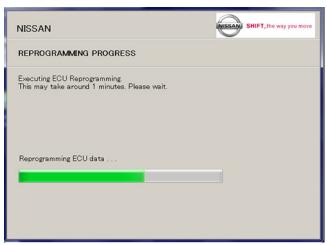


Figure 8

- 16. Confirm that the "Software Version(Before)" and "Software Version(After)" are different.
- 17. Select End.



Figure 9

18. Save the confirmation page, print and attach it to the repair order.

Leave the ignition ON and proceed to **OCS Control Unit Reprogram** on the next page.

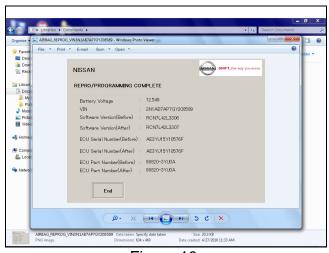


Figure 10

#### **OCS Control Unit Reprogram**

**NOTE:** In this Service Procedure, OCS is sometimes referred to as ODS.

- 1. Install the driver for the J-51594 OCS reprogramming cable as follows:
  - a. Keep the PC connected to the internet.
  - b. Connect the J-51594 OCS reprogramming cable to the PC USB port.
  - c. Wait 1 minute, the drivers will install automatically.

**NOTE**: Step 1 above is only required the first time this procedure is performed. It is recommended that it be performed at the beginning of each day to confirm you have the latest software installed in your PC.

- 2. Turn the ignition ON, engine OFF / not Ready (if not still ON) and turn ON the hazard warning flasher lights (if not still ON).
- 3. Connect the J-51594 OCS reprogramming cable:
  - Connect to the vehicle's DLC connector and the PC USB port.
  - Make sure the cable is securely connected at both ends.
- 4. Prepare the vehicle for OCS Reprogramming as follows:
  - Level the vehicle.
  - No objects on the passenger seat.
  - No occupants in the vehicle including the servicing technician.
  - PC is outside of the vehicle on a suitable support.
    - > Do not set the PC on the vehicle.
  - Do not touch the vehicle during the OCS Reprogramming.
  - Minimize vibrations of the vehicle.

- 5. Open ASIST (if not still open).
- 6. Select "R1608 & R1609 OCS Reprogram" on ASIST under Specialty Tools (Figure 11).

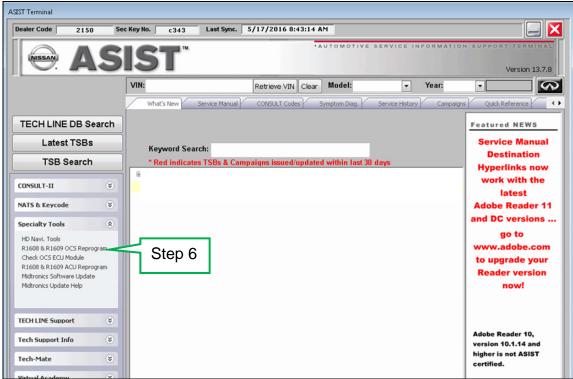


Figure 11

**NOTE**: If you get a black message screen as shown in Figure 12, this indicates that the reprogramming cable is not connected, or the cable driver did not install correctly.

- a. Close ODS Repro.
- b. Close ASIST.
- c. Start over from step 1 on page 8.

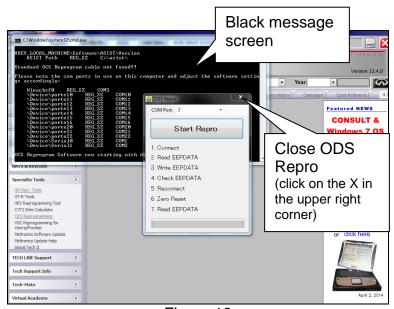
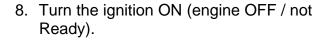


Figure 12

### 7. Select **Start Repro**.

**NOTE:** If the error message "an error occurred on connection" displays:

- a. Disconnect the J-51594 OCS reprogramming cable, both ends.
- b. Reconnect the cable; make sure it is securely connected at both ends.



#### 9. Select OK.

- After selecting OK in Figure 14, the OCS reprogramming will start.
- Items 1 through 4 (Figure 15) will likely complete quickly.
- If the OCS reprogramming stops (displays NG) at item 1, 2, 3 or 4, refer to Figures 20 through 23 on pages 13 and 14.



Figure 13

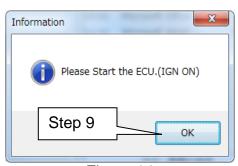
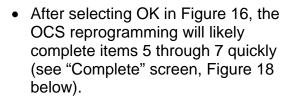


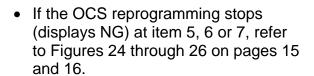
Figure 14



Figure 15

- 10. Cycle the ignition OFF > ON.
- 11. Select OK.





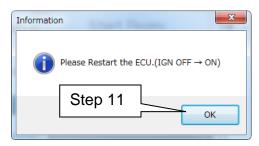


Figure 16



Figure 17

- 12 When this screen displays (Figure 18), OCS reprogramming is complete.
- 13. Select OK.

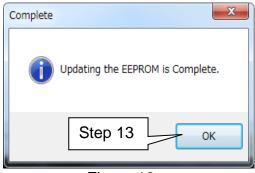


Figure 18

14. Close the program (click on the red X in the upper right corner).



Figure 19

- 15. Turn the ignition OFF.
- 16. Disconnect the J-51594 OCS reprogramming cable.
- 17. Turn the ignition ON and observe the air bag warning light and the front passenger air bag status light:
  - The air bag warning light



should illuminate for 7 seconds and then go out.

• The front passenger airbag status light should illuminate for 7 seconds and then either stay illuminated or go out, depending on the occupation of the front passenger seat.

**NOTE:** If the air bag warning light or the front passenger airbag status light does not operate as described above, there may be an issue not covered by this campaign. Refer to ASIST and the appropriate ESM for additional diagnostic and repair information.

## **OCS Reprogramming is Complete**

#### NOTE:

- Zero Point Reset was included in the reprogramming it is not necessary to perform as a separate step.
- Figures 20 through 26 on pages 13 through 16 are provided as reference if the OCS reprogramming stops (displays NG) at one of the items (1-7).

#### **APPENDIX**

- #1 If Connect indicates NG:
  - a. Click OK on the accompanying error message.
  - b. Turn the ignition OFF.
  - c. Close ODS Repro (click on the red X in the upper right corner).
  - d. Restart from step 1 on page 8.



Figure 20

- #2 If Read EEPDATA indicates NG:
  - a. Click OK on the accompanying error message.
  - b. Turn the ignition OFF.
  - c. Close ODS Repro (click on the red X in the upper right corner).
  - d. Restart from step 1 on page 8.



Figure 21

- #3 If Write EEPDATA indicates NG:
  - a. Click OK on the accompanying error message.
  - b. Turn the ignition OFF.
  - c. Close ODS Repro (click on the red X in the upper right corner).
  - d. Restart from step 1 on page 8.



Figure 22

- #4 If Check EEPDATA indicates NG:
  - a. Click OK on the accompanying error message.
  - b. Turn the ignition OFF.
  - c. Close ODS Repro (click on the red X in the upper right corner).
  - d. Restart from step 1 on page 8.

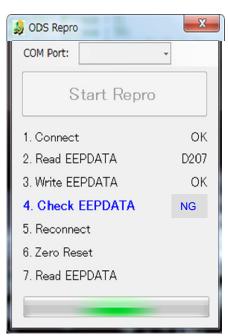


Figure 23

- #5 If Reconnect indicates NG:
  - a. Click OK on the accompanying error message.
  - b. Turn the ignition OFF.
  - c. Close ODS Repro (click on the red X in the upper right corner).
  - d. Restart from step 1 on page 8.

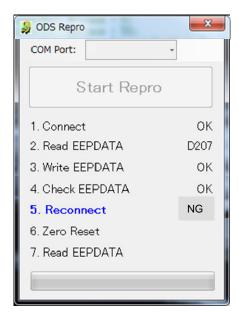


Figure 24

- #6 If Zero Reset indicates NG:
  - a. Click OK on the accompanying error message.
  - b. Cycle the ignition OFF > ON.
    - If needed, retry ignition OFF > ON 5 times.
  - c. If Zero Reset still indicates NG, close ODS Repro (click on the red X in the upper right corner), and restart from step 1 on page 8.



Figure 25

- #7 If Read EEPDATA indicates NG:
  - a. Click OK on the accompanying error message.
  - b. Turn the ignition OFF.
  - c. Close ODS Repro (click on the red X in the upper right corner).
  - d. Restart from step 1 on page 8.

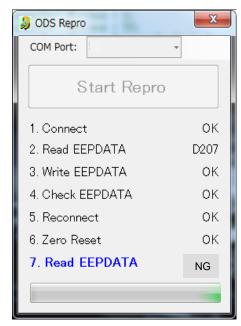


Figure 26

#### NOTE:

- This completes the procedures in this bulletin using CONSULT-III plus.
- The following pages show an alternate method for performing the procedures not using CONSULT-III plus
- DO NOT perform the steps in the following pages if the procedures using CONSULT-III plus have already been performed.

#### ALTERNATIVE METHOD TO PERFORM REPROGRAMMING FOR CAMPAIGN R1609.

#### NOTE:

- This procedure is an alternative method to perform reprogramming for campaign R1609.
- The primary reprograming method is using CONSULT-III plus.
- DO NOT perform the steps in the following pages if the procedures using CONSULT-III plus have already been performed.
- This method uses BOSCH MTS 6513.

#### **REQUIRED SPECIAL TOOL - BOSCH MTS 6513**



Figure A1

 One BOSCH MTS 6513 was shipped to each dealer. Additional tools can be obtained from Tech-Mate at 1-800-662-2001.

#### **BOSCH MTS 6513**

#### Airbag Diagnostic Sensor Unit Reprogram and OCS Control Unit Reprogram

**NOTE:** Screens on the BOSCH MTS 6513 indicate ACU. This stands for Airbag Control Unit, which is the same as Airbag Diagnostic Sensor Unit.

1. Open the engine hood and connect the GR8 to the 12V battery and set it to ECM power supply mode.

#### **CAUTION:**

- Connect the GR8 to the 12V battery and select ECM Power Supply Mode.
  If the vehicle battery voltage goes below 12.0V or above 15.5V during reprogramming, the control unit may be damaged.
- Be sure to turn OFF all vehicle electrical loads.
   If a vehicle electrical load remains ON, the control unit may be damaged.
- 2. Connect the BOSCH MTS 6513 to the vehicle Data Link Connector (DLC).
- 3. Wait for the BOSCH MTS 6513 to boot.
  - A beep will be heard.
  - A green light on the BOSCH MTS 6513 will indicate it is powered ON.
  - When boot-up is complete and the Start Screen (see Figure A2) is displayed, the BOSCH MTS 6513 is ready for reprogramming.

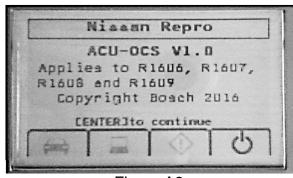


Figure A2

#### NOTE:

- If the screen in Figure A2 does not display, the correct software has not been loaded into the BOSCH MTS 6513.
- On screen instructions will help guide you through the reprogramming process.

- 4. Turn the hazards (4 way flashers) ON.
- 5. Select enter on the key pad.

**NOTE:** During this procedure you will be asked several times to "select enter on the key pad". Each time, use the key pad enter button shown in Figure A3.

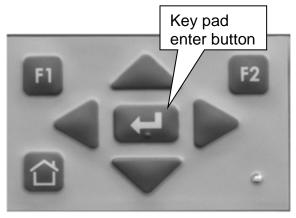


Figure A3

- 6. Turn the ignition ON (engine OFF / not Ready).
- 7. Select enter on the key pad.

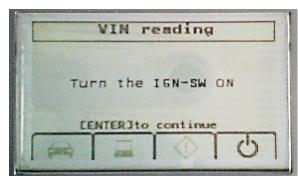


Figure A4

**NOTE:** The VIN is read automatically.

8. Select enter on the key pad.

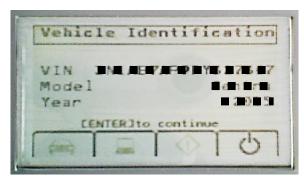


Figure A5

#### NOTE:

- System call will be perfromed.
- Progress bar will be displayed during system call.
- The screen in Figure A6 (next page) will dispay when system call is complete.
- If system call does not complete and the screen in Figrue A6 does not display, the vehicle may not apply to this campaign.

9. Select enter on the key pad.

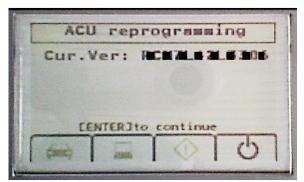


Figure A6

**NOTE:** (Airbag Diagnostic Sensor Unit Reprogram)

- The current version of the Airbag Diagnostic Sensor Unit software is read automatically to determine if it needs to be reprogrammed.
- If the Airbag Diagnostic Sensor Unit <u>does not</u> require reprogramming, the process will skip to OCS reprogramming (Figure A8 on the next page).
- If reprogramming is required, reprogramming will begin automatically. A progress bar will be displayed showing the percent complete, and the car icon will flash during the reprogramming process (see Figure A7).
- Approximate reporgram time is 3 to 5 minutes.



Figure A7

10. When reprogramming is complete, the screen in Figure A8 (next page) will display.

11. Select enter on the key pad.

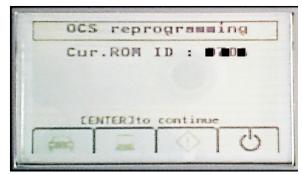


Figure A8

## **NOTE:** (OCS Reprogram)

- The current version of the OCS software is read automatically.
- Reprogramming will begin automatically.
   A progress bar will be displayed showing the percent complete, and the car icon will flash during the reprogramming process (see Figure A9).

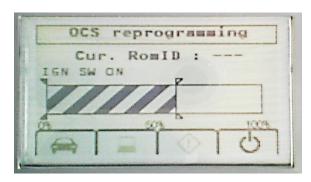


Figure A9

**NOTE:** During the OCS reprogramming you will be prompted to turn the ignition OFF, then back ON (see steps 12 through 15).

- 12. Turn the ignition OFF.
- 13. Select enter on the key pad.

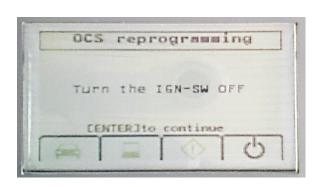


Figure A10

- 14. Turn the ignition ON (engine OFF / not Ready).
- 15. Select enter on the key pad.



Figure A11

16. When reprogramming is complete, the screen in Figure A12 will display.

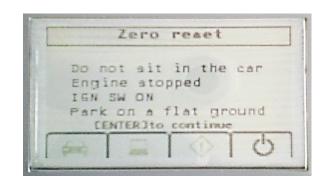


Figure A12

- 17. Prepare the vehicle for zero point reset as follows:
  - Level the vehicle.
  - No objects on the passenger seat.
  - No occupants in the vehicle including the servicing technician.
  - Do not touch the vehicle during the zero point reset.
  - Minimize vibrations of the vehicle.
- 18. Select enter on the key pad.

- 18. Turn the ignition OFF.
- 19. Select enter on the key pad.

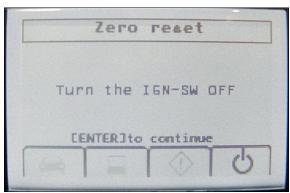


Figure A13

- 20. Turn the ignition ON (engine OFF / not Ready).
- 21. Select enter on the key pad.

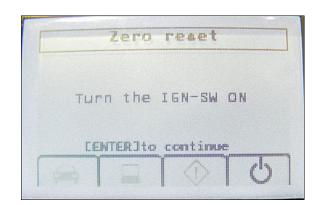


Figure A14

• The screen in Figure A15 will display while zero point reset is being performed.



Figure A15

• The screen in Figure A16 will display when zero point reset is complete.



Figure A16

- 22. The reprogramming process is complete. Select the enter button on the key pad to display the result screens.
- 23. Turn the hazards (4-way flashers) OFF.
- 24. Turn the Ignition OFF.
- 25. Disconnect the BOSCH MTS 6513 from the vehicle DLC.

**IMPORTANT**: Make sure the BOSCH MTS 6513 powers down (wait about 30 seconds) before connecting to another vehicle. This will confirm any saved vehicle information is erased.

- 26. Disconnect the GR8 from the vehicle 12V battery.
- 27. Turn the ignition ON and observe the air bag warning light and the front passenger air bag status light:
  - The air bag warning light should illuminate for 7 seconds and then go out.
  - The front passenger airbag status light should illuminate for 7 seconds and then either stay illuminated or go out, depending on the occupation of the front passenger seat.

**NOTE:** If the air bag warning light or the front passenger airbag status light does not operate as described above, there may be an issue not covered by this campaign. Refer to ASIST and the appropriate ESM for additional diagnostic and repair information.

## **Reprogramming is Complete**

## **CLAIMS INFORMATION**

## Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
R1609	Reprogram Control Units	R16090	0.3 hrs.

#### FRONT PASSENGER AIR BAG STATUS LIGHT OPERATION

**NOTE:** Please print this page and place a copy in the vehicle.

Recall Campaign R1609 changes the operation of the passenger air bag status light.

• The passenger air bag status light will now be ON (illuminated) when the front passenger seat is empty.

Below is additional information regarding the operation of the passenger air bag status light.

The front passenger seat is equipped with an occupant classification sensor (weight sensor) that turns the front passenger air bag on or off depending on the weight applied to the front passenger seat. The status of the front passenger air bag (ON or OFF) is indicated by the front passenger air bag status light which is located on the instrument panel. After the ignition switch is placed in the "ON" position, the front passenger air bag status light on the instrument panel illuminates for about 7 seconds and then turns off or remains illuminated depending on the front passenger seat occupied status. The light operates as follows:



CONDITION	DESCRIPTION	PASSENGER AIR BAG INDICATOR LIGHT	FRONT PASSENGER AIR BAG STATUS
Empty	Empty front passenger seat	ON (illuminated)	INHIBITED
Nobody/Somebody	Bag or Child or Child Restraint or Small Adult in the front passenger seat	ON (illuminated)	INHIBITED
Adult	Adult in front passenger seat	OFF (dark)	ACTIVATED