



RECALL CAMPAIGN BULLETIN

Reference:

NTB16-058

Date:

June 3, 2016

VOLUNTARY SAFETY RECALL CAMPAIGN 2014-2016 ROGUE LIFT GATE STAYS

CAMPAIGN ID #: PC458

NHTSA #: 16V-219

APPLIED VEHICLE: 2014-2016 Rogue (T32)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on certain specific 2014-2016 Rogue vehicles to inspect and, if necessary, replace the lift gate stays (back door stays). This service will be performed at no cost to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC458 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Required Special Tool

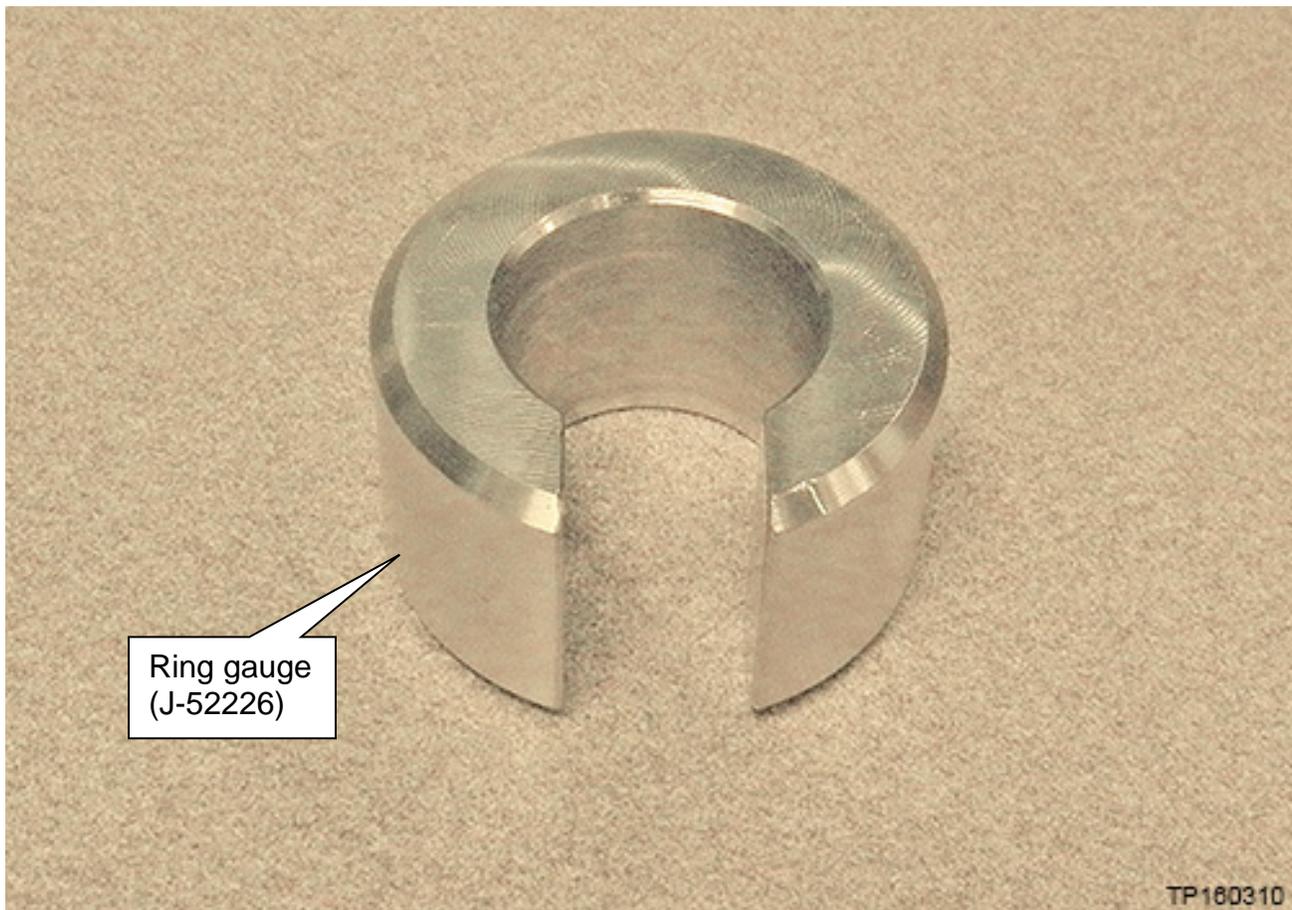


Figure A

- Each dealer will be shipped, at no charge:
 - Ring gauge (J-52226)

SERVICE PROCEDURE

Vehicle Back Door Stay Inspection

1. Open the rear door.
2. Slide the ring gauge (tool # J-52226) over one of the back door stay shafts (Figure 1).

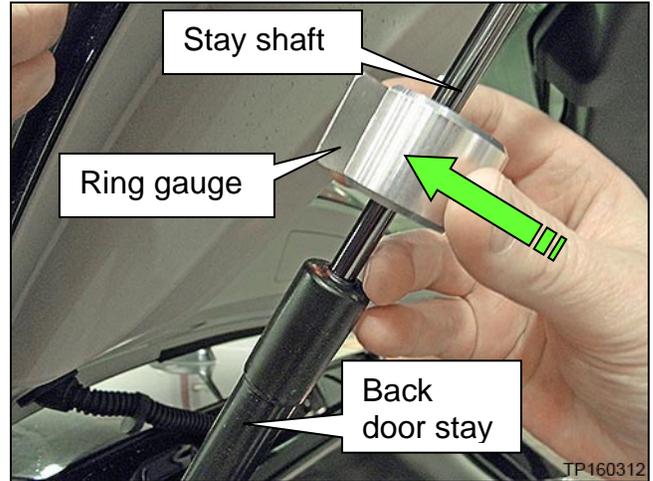


Figure 1

3. Attempt to slide ring gauge down over the top of the back door stay (Figure 2).
4. Perform step 2 and 3 to the opposite back door stay and then proceed to step 5.
5. Does the ring gauge pass over both back door stays?

YES: Inspection complete. Refer to claims information and submit appropriate warranty claim.

NO: See contact information on page 4.



Figure 2

Contact Information

If the ring gauge does not slide over the back door stay during the inspection in steps 2 or 3:

- Dealer should “Hold” vehicle.
- Contact CampaignAnnouncements@nissan-usa.com for parts, repair procedure and claims information. Please provide the following information in the email:
 - Technician Name
 - Contact phone #
 - Dealer Code
 - VIN
 - Mileage
 - Description and picture of NG result

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
PC458	Inspect Both Back Door Stays. Inspection Complete	PC4580	0.2 hrs.