IMPORTANT UPDATE

TECHNICAL INSTRUCTIONS

FOR

SAFETY RECALL DSF and E04

(Note: These technical instructions may be used on any vehicle covered under DSF or E04)

FRONT PASSENGER AIRBAG INFLATOR MODULE

CERTAIN 2003 – 2008 MODEL YEAR COROLLA

Updated 03-16-17

Update 03-16-17

- The parts section has been updated.

Update 05-09-16

- The parts section has been updated.

Update 03-01-16

- The TI has been updated to include the 2008 MY.

Update 11-12-15

- The TI has been updated to include recall DSF.

Update 6-15-15

- The Corolla now has its own instructions and the parts section has been updated.

Update 5-12-15

- E04 has been expanded to include 2005 to 2007 MY Corolla/Matrix vehicles.
 - The airbag/inflator scanning application screen shots have been updated.

Update 2-24-15

- DISCONTINUED: Passenger Airbag disablement has been discontinued.

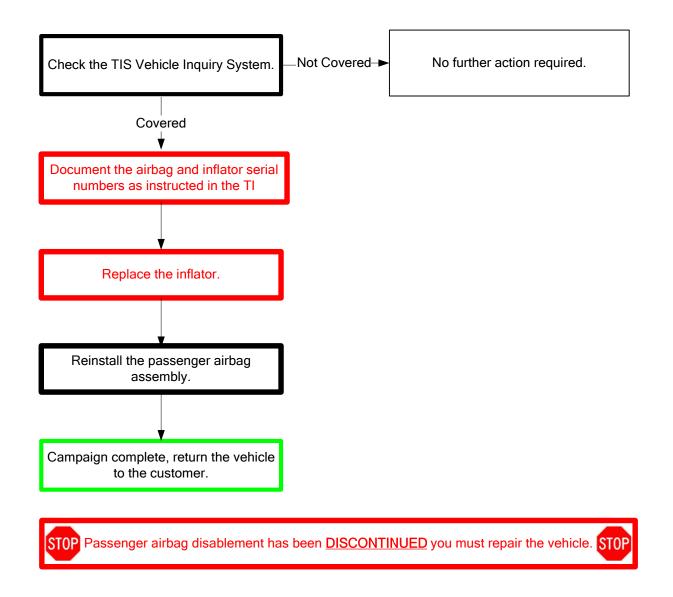
All dealership associates involved in the recall process are required to successfully complete E-Learning course SC13A. To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to have successfully completed E-Learning course SC13B, in addition to SC13A, and currently hold <u>at least one</u> of the following certifications levels:

- Toyota Expert (Electrical)
- Master
- Master Diagnostic Technicians

NOTE: The videos in this document were created for D0F/DSF, but are used in this document to help supplement the technical instructions.

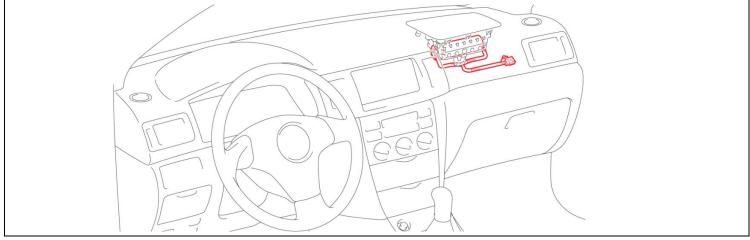
I. OPERATION FLOW CHART

The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow *ALL* steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



II. BACKGROUND

The subject vehicles are equipped with front passenger airbag assemblies. When located in areas with consistently high absolute humidity, the front passenger airbag inflator could be susceptible to rupture in a crash. An inflator rupture may result in metal fragments striking and potentially seriously injuring the vehicle occupants. The cause of the potential ruptured inflators and influence of high absolute humidity are under investigation.



III. IDENTIFICATION OF AFFECTED VEHICLES

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

IV. PREPARATION

A. PARTS



Only one inflator kit is required per vehicle, ensure you pick the correct part number for your location so that the correct return shipping information is included.

Model	Part Number	Part De	Quantity	
2003-2008 MY Corolla	04006-06102	Instrument Pane		
	*The kit above inc	ludes the following	parts.	
Γ	Inflato	or	1	
Γ	Self Lockir	ng Nut	4	
Γ	Stopper Plate		1	
Γ	Position Determ	nining Plate	1	
Γ	Electro	Тар	1	
F	Felt Tape	Strips	2	

Model	Part Number	Part Description	Quantity 1
2003-2008 MY Corolla	04006-06102	Instrument Panel Airbag Inflator Kit*	
	*The kit above inc	ludes the following parts.	
Г	Inflato	r 1	
Γ	Self Lockir	ng Nut 4	
Γ	Stopper F	Plate 1	
Γ	Position Determ	iining Plate 1	
Γ	Electro	Гар 1	
Γ	Felt Tape	Strips 2	

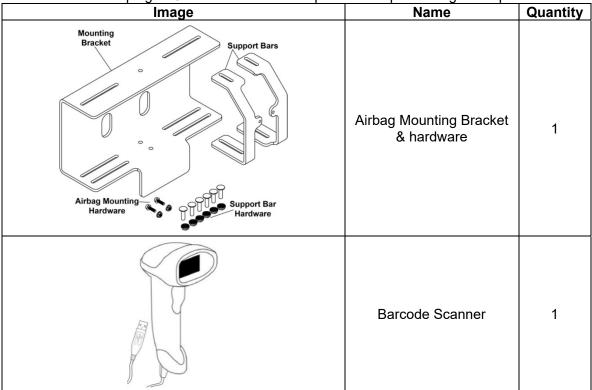
A. TOOLS & EQUIPMENT

- Standard hand tools
- Molding remover set
- Torque wrench
- Techstream
- Electrical tape
- Zip Tie

OPTIONAL SST – This is an essential special service tool that the dealership should have. This tool is not mandatory when performing this repair.

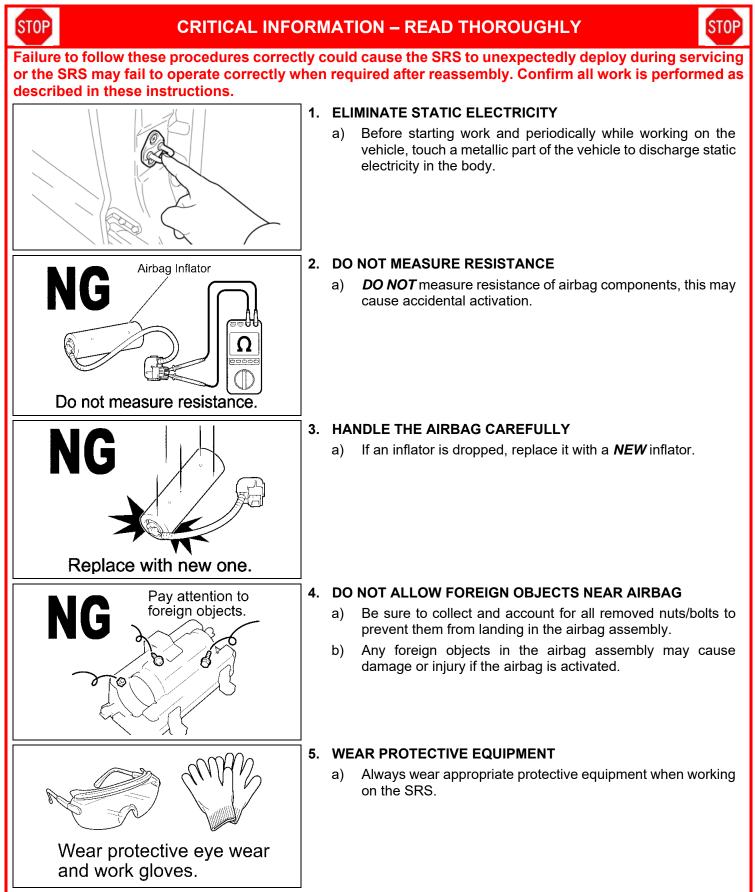
Part Number	Part Name	Quantity
09890-47010-01	Anti-Static Mat Set	1

E04 CAMPAIGN TOOLS – These tools where previously provided to the dealership for campaign D0F and will be used for campaign E04. These tools are required when performing this repair.

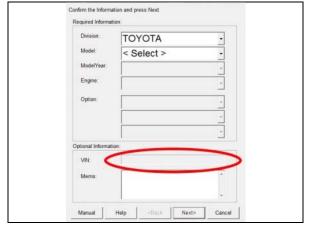


NOTE: These tools *CANNOT* be ordered through the parts or tools system. There is a very limited supply of tools, but if additional tools are needed, contact your regional representative.

V. SAFETY PRECAUTIONS



VI. SRS SYSTEM HEALTH CHECK



1. PERFORM A HEALTH CHECK

- a) Confirm the Techstream is connected to the dealership's internet.
- b) When launching the Techstream software the VIN *MUST* be entered manually.

NOTE: All letters of the VIN *MUST* be entered in ALL CAPS, or the VIN will need to be reentered when running the diagnostic report.

c) Perform a health check.

Note: The VIN may auto populate on the later model year vehicles, if this happens DO NOT change the VIN.

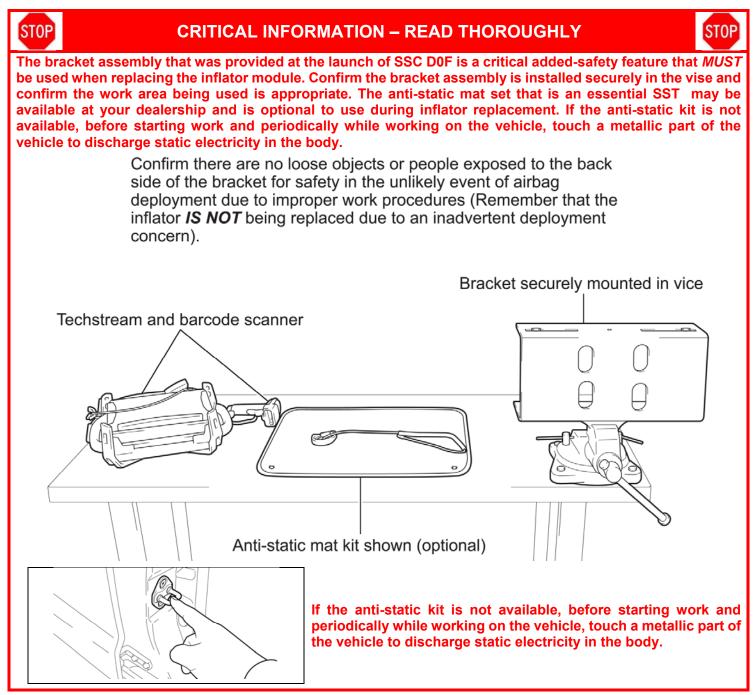
2. RUN A DIAGNOSTIC REPORT

a) After the health check has completed, run a diagnostic report by clicking on the link on the health check screen.

Monitor Status	DTC	Curr P	end H	list Pe	rm SB	Calibration	Update	<u>^</u>	-		N was not entered in ALL CAPS when
		_			_						s launched, an error will be displayed e a prompt to reenter the VIN
		_		-	-				and the		e a prompt to reenter the vin
											
		_		-						Error Inpu	utting
								Ш		⚠	The input VIN is not correct. Please re-enter VIN.
											ОК
		-		_	-					L	
				-				*			
			(i)	Default User	DLC 3				
	Diag	no	stic	c R	Rep	ort	b			hicle mil ort' butto	eage and repair order information, then n.
	Veh	icle	Info	orma	tion						
Mileage:		0	-	_							
Repair Order:		2			\leq						
				-	_						
Report											
		NI N	Λ۸\	/ N		to be a	ntoro	d man	ually in		APS when launching the Techstream
-											or to the 2006 MY.
								-			performed within the last 36 hours and
0P	record										healthcheck will not be recognized by
	TMS.										

• The serial number recording application will be disabled and the repair cannot be completed if a health check and diagnostic report is not performed and recorded by TMS.

VII. WORK AREA PREPARATION



VIII. PASSENGER AIRBAG INFLATOR REPLACEMENT

1. LAUNCH THE SERIAL NUMBER RECORDING APPLICATION

Video Supplement: Serial Number Recording

STOP

- The AIRBAG ASSEMBLY, ORIGINAL INFLATOR, and NEW INFLATOR serial numbers MUST be recorded using the barcode scanner (provided at the launch of SSC D0F).
- The barcode scanner application MUST be completed on every vehicle. These numbers MUST be included on every warranty claim that is submitted for inflator module replacement or the claim may be subject to debit.
- The technician performing the work MUST have valid TIS login credentials and an internet connection to perform the inspection and scanning process.
- a) Log in to TIS and input the VIN of the vehicle in the Vehicle Inquiry tab.
- b) Confirm the VIN is applicable and that the campaign has not been completed.
- c) Click on the link to launch the serial number recording application.

Note: The Serial Number Recording Application is the same as the DSF application, so the screens will still indicate campaign DSF.

Vehicle Identification Number S			
Enter a 17 Digit Milli balon to search			
al		_	
Vehicle Information			
Division: TOYOTA	Model: Corolla	Grade: CE	Model Year: 2003
Drive Type: 2WD	Body Type: 4Dr. Sedan	Engine Family: 4-cylinder - 1ZZ	Transmission:
Date of First Use:	Production Date: 01/18/2002	Plant Code: Z - FREMONT PLANT - NUMMI	
VIN: 1NX -8R32E-00000000	Standard Equipment: Click her	e to display	
Exterior Color: 03MS, SANDRIFT M	IETALLIC	Interior Color: FA41, FA41	
		Interior Trim Color: FA, *	Interior Fabric: F, *
Vehicle accessories are not currently	y available. Try your query again later.		
Compargn Service History	Werrenty DTC History D	iagnostic Report	
Service Campaign			
Campaign Description: Safety R	ecall DOF Remedy Notice - 2003-2004 M	odel Year Corolla, Corolla Matrix, Sequoia, ar	id Tundra Vehicles, 2002-2003 Model Year
	apleted scheck applicability for VIN	President and a second s	

d) Reenter TIS password in the serial number recorder application.

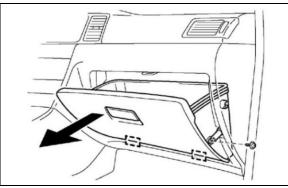
NOTE: The person logged-in to TIS <u>MUST</u> be the person performing the repair.

Front Pas	senger A	irbag Inflat	or Module - S	afety Recall			
		SSC - I					
				12345			
ser ID: SuzukiR			Technician Nam	e: Russell Suzuki			
ealer Code:			Dealer Name:				
ime: 06/10/2014 02:07 PM P	от		Airbag Serial #:				
riginal Inflator Serial #:			Replacement Inflator Serial #:				
	VIN: STD	BT	BEIGE M. M.]				
		Mileage*					
Task	Dealer	User	Time	Status			
Airbag # Record				Not Started			
Inflator # Record				Not Started			
Terms & Conditions				Not Started			

e) Record the vehicle mileage into the serial number recording application.

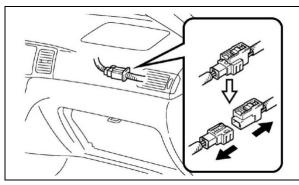
NOTE:

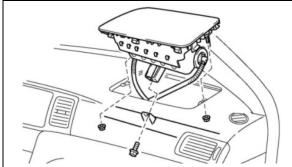
- A task status screen will populate next and at other intervals during the repair. This screen will indicate if the inflator was replaced or in some limited cases that the entire airbag assembly was replaced. Click 'next' to proceed to the next step. This information will be used for record keeping by TMS.
- If this screen indicates that the inflator has already been replaced on this VIN, there is no need to perform the campaign again.



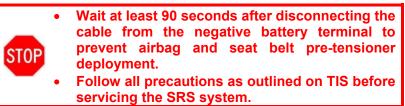
- 2. REMOVE THE GLOVE BOX
 - a) Remove the screw and disconnect the stopper sub-assembly.
 - b) Completely remove the glove box from the dashboard.

3. REMOVE THE AIRBAG ASSEMBLY





a) Disconnect the negative battery cable.



b) Disconnect the airbag connector.

c) Remove the bolt and 2 nuts and remove the airbag assembly.

NOTE: Use caution to avoid scratching or damaging the dashboard assembly, place protective tape on the dashboard if needed.

4. CONNECT THE BARCODE SCANNER

- a) Connect the barcode scanner to the USB port on the Techstream.
- b) The scanner will automatically connect and a beep will be heard when the scanner is ready.

NOTE:

- The scanner was provided for SSC D0F.
- The scanner works best in low light conditions.
- Always hold the scanner directly in front of and parallel to the barcode label.

ATTENTION: This information is **CRITICAL**

- a) Scan the *AIRBAG ASSEMBLY* serial number 2 times.
 - 1) Confirm the cursor is in the first serial number box then scan the serial.
 - 2) Position the cursor in the second serial number box then scan the serial.
- b) Click next.

NOTE:

- If both serial numbers that are entered do not match, confirm and reenter.
- If the serial number barcode will not scan, it can be entered manually.

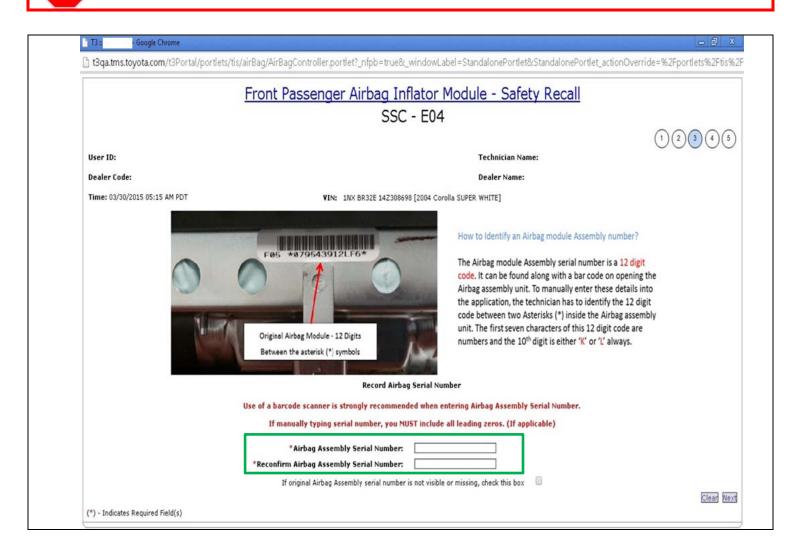
AIRBAG SERIAL NUMBER IDENTIFICATION

- The airbag serial number is *ALWAYS* the 12 *DIGITS* located between the asterisks.
- The 3 digits before the asterisk ARE NOT part of the serial number, and SHOULD NOT be entered or an inaccurate response may be returned.

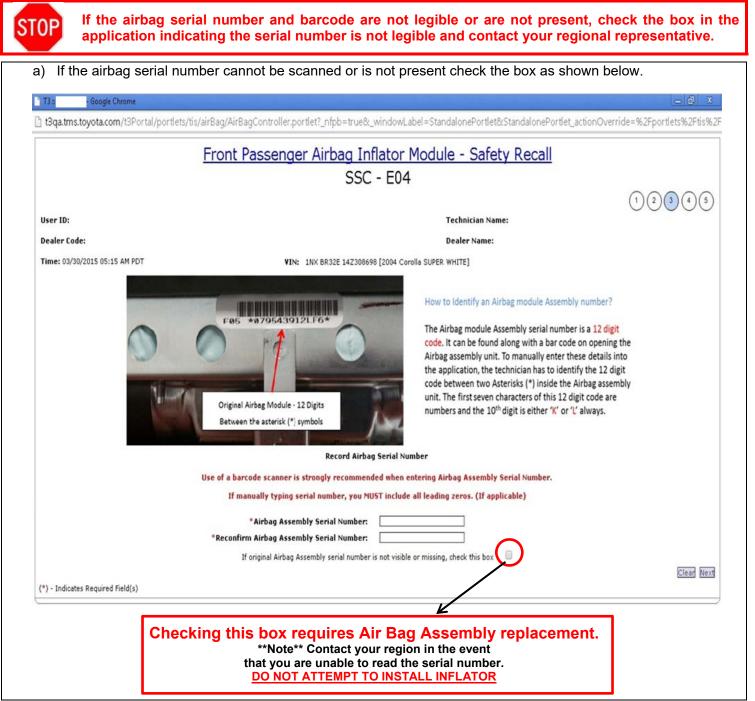
Airbag Serial Number Label Example

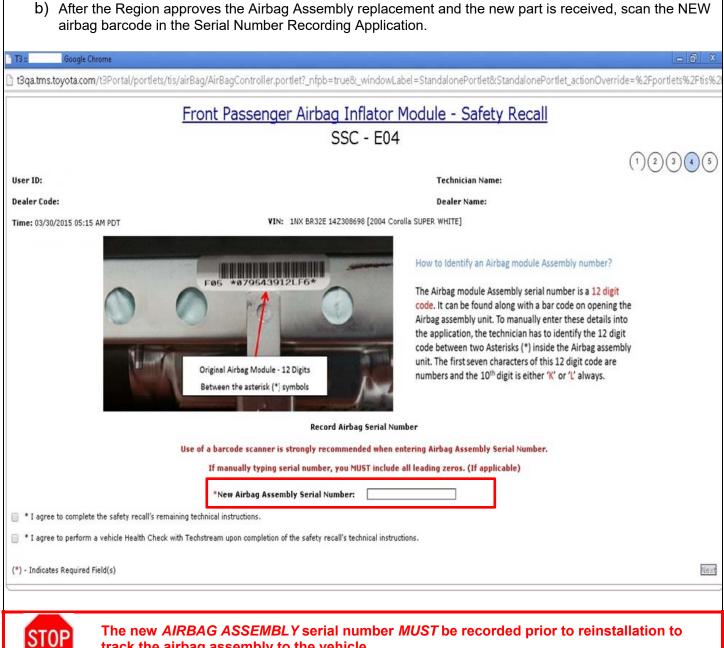


The AIRBAG ASSEMBLY serial number and the INFLATOR serial number are DIFFERENT. The AIRBAG ASSEMBLY serial number MUST be recorded prior to replacement.



AIRBAG SERIAL NUMBER IS MISSING OR IS UNREADABLE



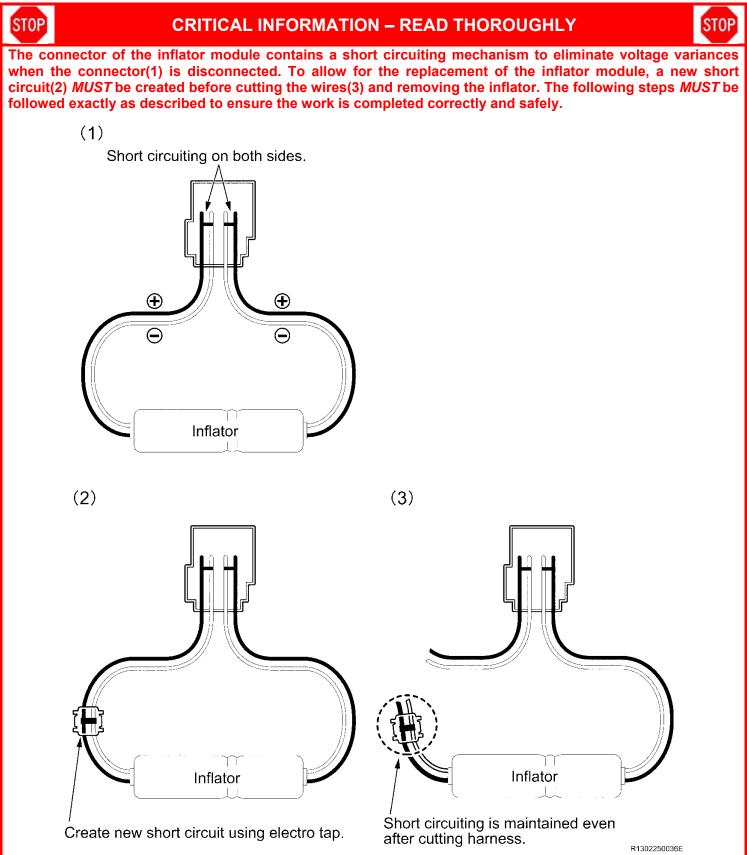


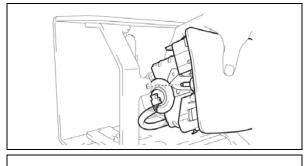
track the airbag assembly to the vehicle.

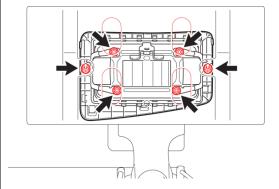
IX. INFLATOR REPLACEMENT

Video Supplement: Inflator Replacement

Note: The videos are the same videos as DSF and are intended to supplement the E04 TI.

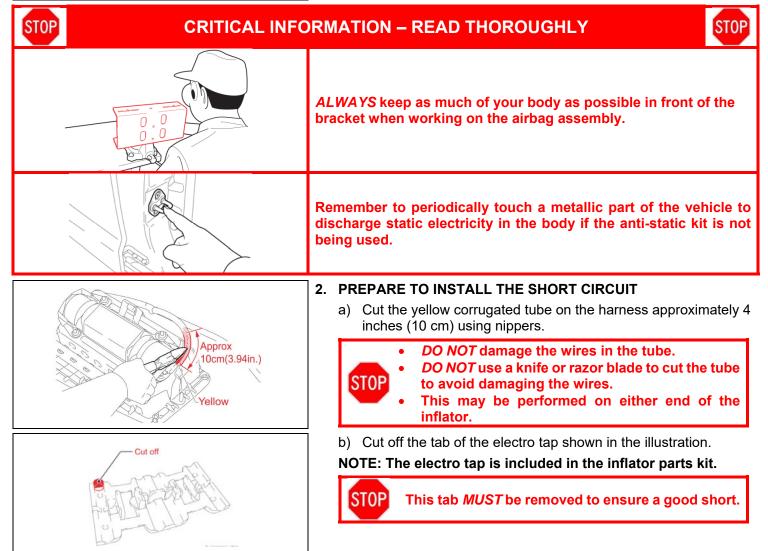


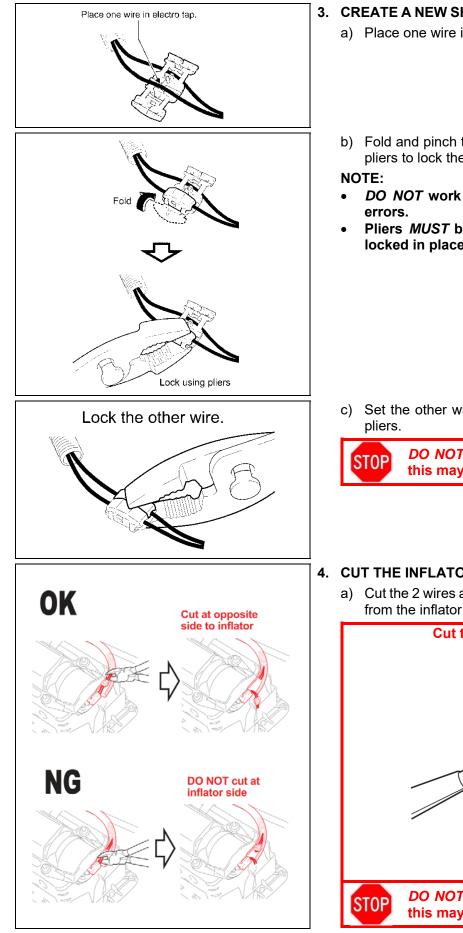




1. MOUNT THE AIRBAG IN THE MOUNTING BRACKET

- a) Position the two mounting studs on the airbag assembly into the holes on the bracket support bars.
- b) Install the airbag to the support bars with the nuts supplied in the bracket kit.
- c) Position the airbag so that all four stopper plate nuts can be removed through the access holes.
- d) Tighten the nuts holding the support bars to the mounting bracket.
- e) Confirm the following:
 - Mounting bracket is secure in the vise.
 - Airbag is secure in the support bars.
 - The center mounting bracket on the airbag assembly is facing upward.
 - Support bars are secure on the mounting bracket using 1 bolt/nut at the top of each support bar and 2 nuts/bolts at the bottom of each support bar.





3. CREATE A NEW SHORT CIRCUIT IN THE INFLATOR HARNESS

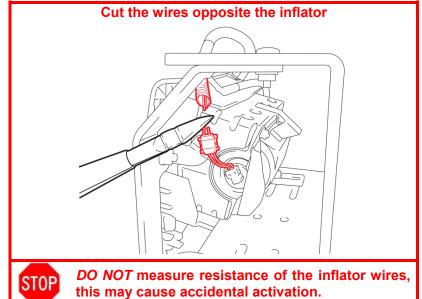
- a) Place one wire in the electro tap as shown in the illustration.
- b) Fold and pinch the half of the electro tap with the wire and use pliers to lock the electro tap.
- DO NOT work on both wires at the same time to avoid
- Pliers *MUST* be used to confirm the electro tap is firmly locked in place.

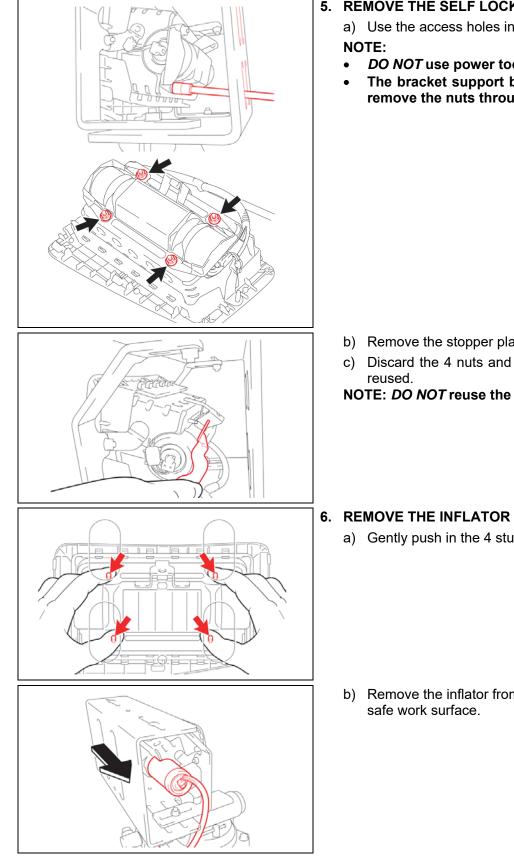
c) Set the other wire in the electro tap and lock it in place using

DO NOT measure resistance of the inflator wires, this may cause accidental activation.

4. CUT THE INFLATOR WIRES

a) Cut the 2 wires at the side of the electro tap that is farthest away from the inflator.





5. REMOVE THE SELF LOCKING NUTS

- a) Use the access holes in the bracket to remove the 4 nuts.
- DO NOT use power tools.
- The bracket support bars may need to be repositioned to remove the nuts through the access holes.

- b) Remove the stopper plates.
- c) Discard the 4 nuts and 2 stopper plates as they are not to be

NOTE: DO NOT reuse the old nuts, new nuts MUST be used.

a) Gently push in the 4 studs to loosen the inflator for removal.

b) Remove the inflator from the airbag assembly and place it on a



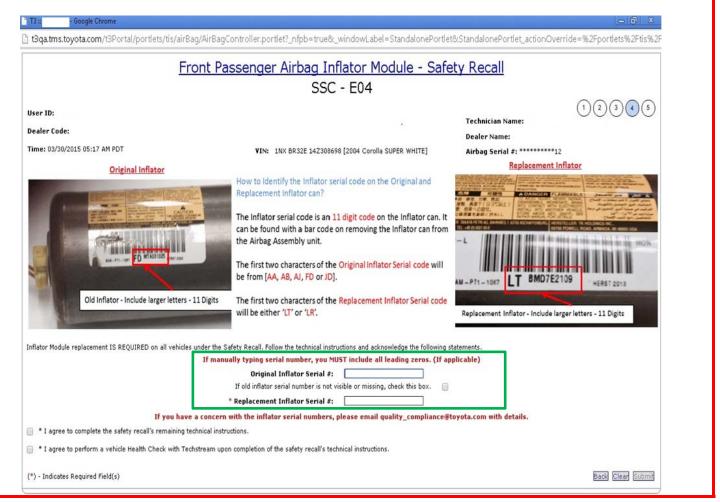
ENSURE YOU ENTER BOTH THE OLD AND NEW INFLATOR SERIAL NUMBERS IN THE APPROPRIATE SPOT OF THE APPLICATION -DO NOT ENTER THE AIRBAG SERIAL NUMBER FOR THIS STEP-

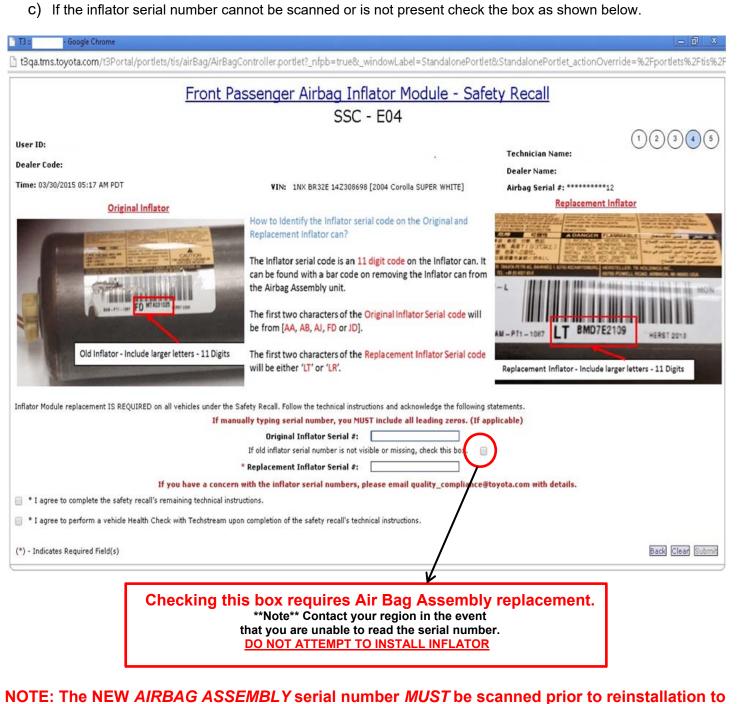
- 7. SCAN THE OLD AND NEW INFLATOR SERIAL NUMBER
 - a) Scan the OLD inflator serial number and mark the old inflator so that it will not be reused.
 - b) Scan the *NEW* inflator serial number.

STOP

ATTENTION: This information is **CRITICAL**

- It is used to confirm the correct inflator is removed from the vehicle.
- It is recorded by TMS to trace the return parts shipment.
- It is used to track the new inflator that is being installed in the vehicle.



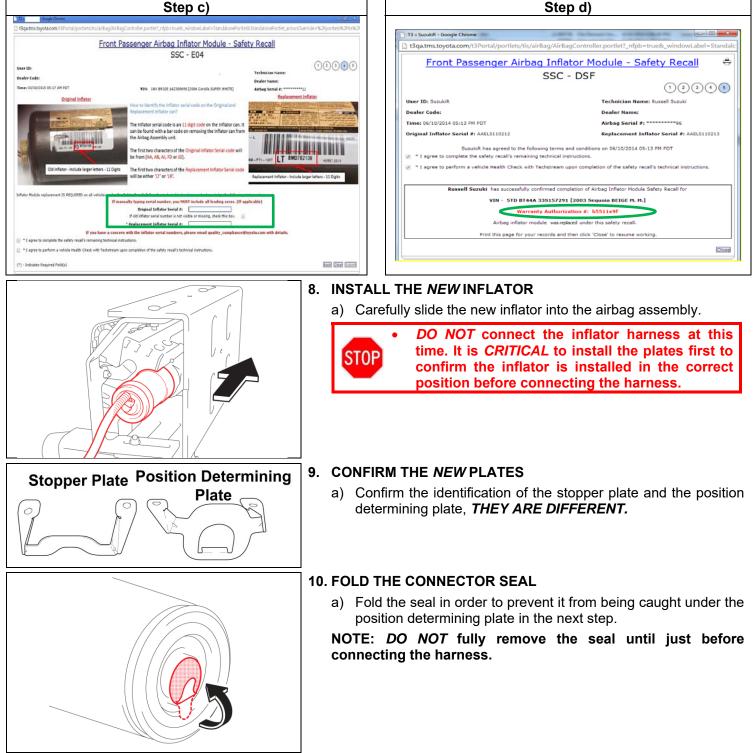


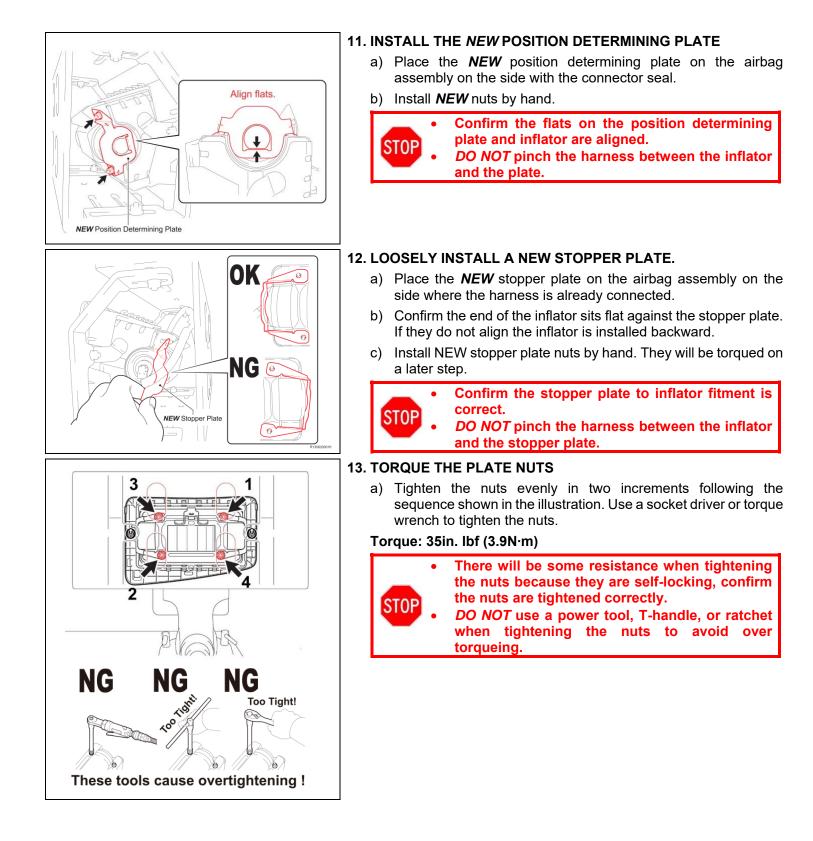
track the airbag assembly to the vehicle (refer to page 13).

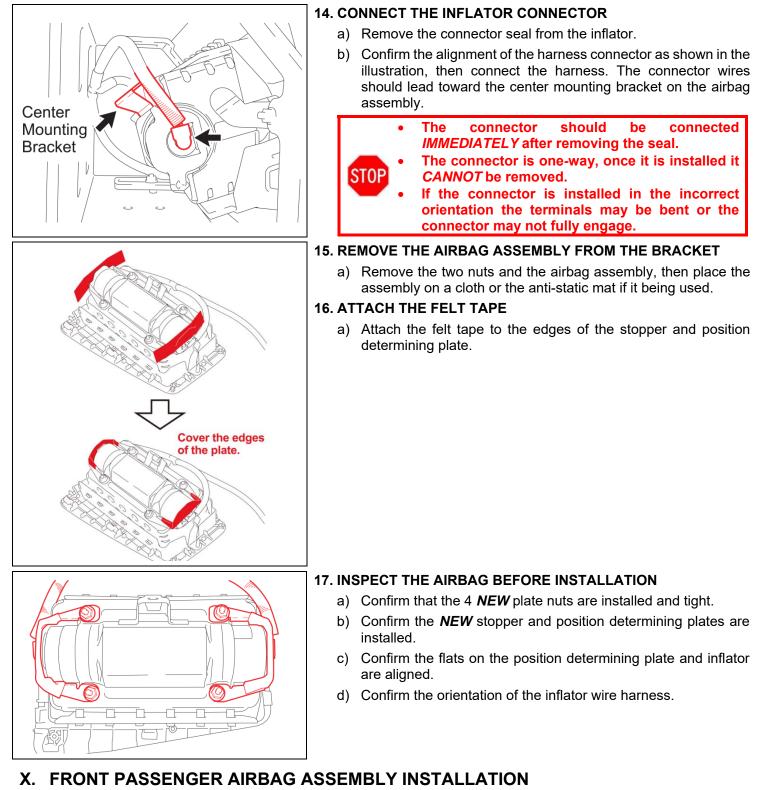
- d) Confirm agreement by checking the two boxes.
- e) Record the Warranty Authorization # to be included in the warranty claim.
- f) Place the old inflator in the parts box and take it immediately to the parts department.

NOTE:

- Confirm the cursor is in the correct serial number input box before scanning.
- If the serial number barcode will not scan, it can be entered manually.
- If there are any difficulties or concerns with this process, email quality_compliance@toyota.com with details.







1. REINSTALL THE AIRBAG ASSEMBLY

Note: During reinstallation of the airbag assembly, ensure the 12mm bolt and two 10mm nuts securing the airbag assembly to the instrument panel are installed and torqued to the required specification identified on TIS.

a) Refer to TIS for instructions on airbag installation:

Corolla 2003-2005MY 2006MY 2007MY 2008MY

- 2. RECONNECT THE NEGATIVE BATTERY CABLE
- 3. PERFORM A HEALTH CHECK AND DIAGNOSTIC REPORT

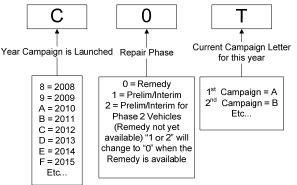
◄ VERIFY REPAIR QUALITY ►

- Confirm all precautions are follow to ensure safety during the repair
- Confirm the entire serial number checker application is completed and the warranty authorization # is recorded on EVERY vehicle
- Confirm the old inflator is handled safely and given to the appropriate parts professional for shipment
- Confirm the inflator harness connector is fully engaged and that the stopper plate and position determining plate are installed correctly

If you have any questions regarding this update, please contact your regional representative.

XI. APPENDIX

A. CAMPAIGN DESIGNATION DECODER



B. CAMPAIGN PARTS DISPOSAL

Video Supplement: Parts Handling

ALL inflators that are removed from vehicles under this campaign **MUST** be packaged and shipped back to the inflator manufacturer following the manufacturer's instructions. The instructions can be found in the following locations:

- Attached to the dealer letter
- Included in the parts box
- On the laminated aid that was provided at the launch of the campaign