



Service Bulletin

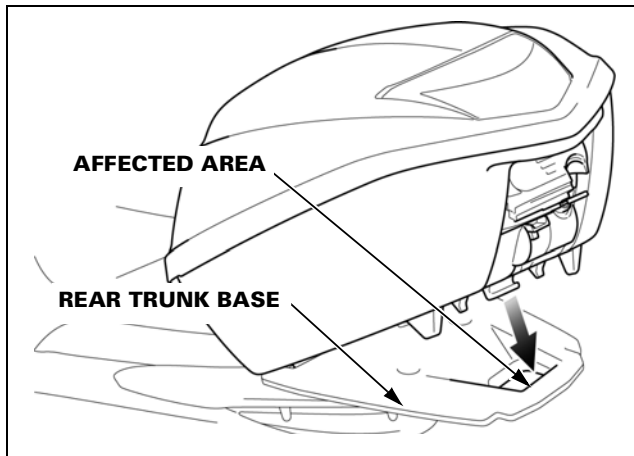
American Honda Motor Co., Inc.

SAFETY RECALL

2011-2016 PCX125/150 ACCESSORY TRUNK BASE REPLACEMENT (This bulletin supersedes PCX125/150 #1, dated April 2016)

Honda is launching a SAFETY RECALL on the **Honda Genuine Accessory** Rear Trunk Base for PCX125/150 scooters for a defect that may allow the trunk to fall off the scooter while riding.

The portion of the rear trunk base that locks the trunk to the base is incorrectly dimensioned and may cause incomplete locking of the trunk to the base.



An updated rear trunk base is available to correct this condition.

Safety Consequence

A rear trunk that inadvertently detaches while the scooter is underway poses a safety hazard to the scooter operator and other roadway users.

CUSTOMER NOTIFICATION

During the month of April 2016, Honda mailed a letter to all owners of PCX125 and PCX150 scooters informing them that their scooter may be affected by a safety related defect and advising to discontinue using the Honda Genuine Accessory rear trunk, or have a Honda dealer temporarily secure the rear trunk to the trunk base.

In July 2016, customers will receive a second notification advising them that a final remedy part is available and to have a Honda dealer replace the rear trunk base, free of charge.

AFFECTED PART NUMBERS

Do not sell or install these Honda Genuine accessories:

P/N 08L71-K35-J00

Rear Carrier ('15-'16 PCX150)

P/N 08L70-KZY-910

Trunk Base ('13 PCX150)

P/N 81200-KWN-780

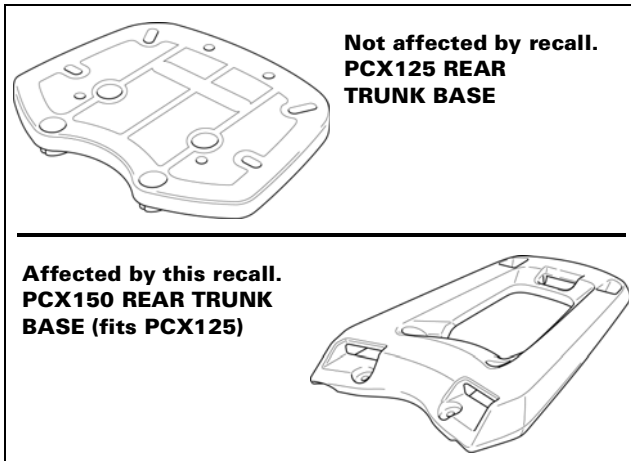
Base, rear carrier (component of above kits).

Although the above kits are sold for PCX150, some may have been installed on PCX125.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by "do-it yourselfers," and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

AFFECTED PART IDENTIFICATION

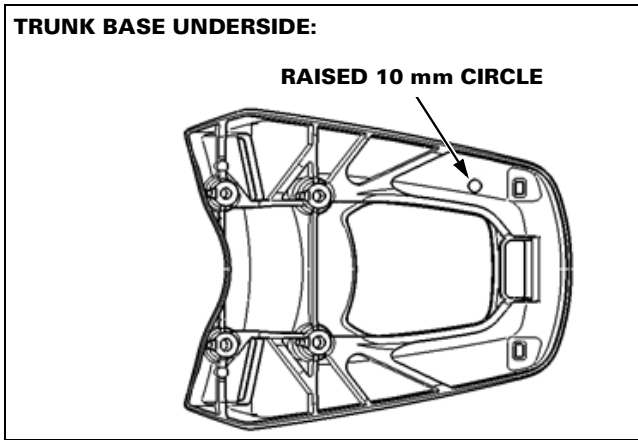
PCX125 may have an early version of the accessory rear trunk base installed that is **not affected** by this recall.



REPAIR VERIFICATION

Before you begin the repair procedure, check to see if the trunk base is the final remedy part by looking for a raised circle on its underside at the position shown. It is not necessary to remove the trunk base to check it.

- If the raised 10 mm circle is present.
 - No further action is necessary.
- If the raised 10 mm circle is not present:
 - Proceed with the REPAIR PROCEDURE section of this bulletin.



REPAIR PROCEDURE

DISABLE THE INTERIM REPAIR

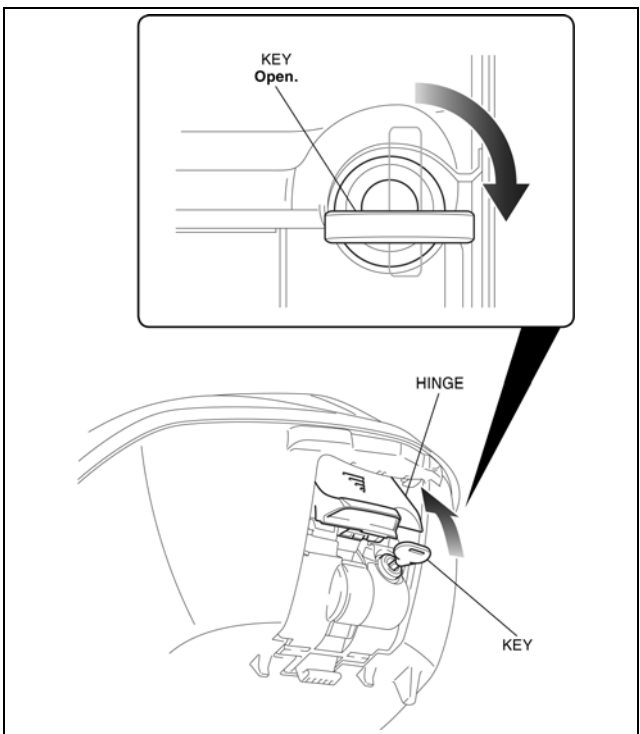
Some vehicles may have an interim repair applied where the rear trunk was temporarily secured to the trunk base with a cable tie.

1. Cut and remove the cable tie from the trunk-to-base latch by pulling downward on the cable tie.



FINAL REPAIR PROCEDURE

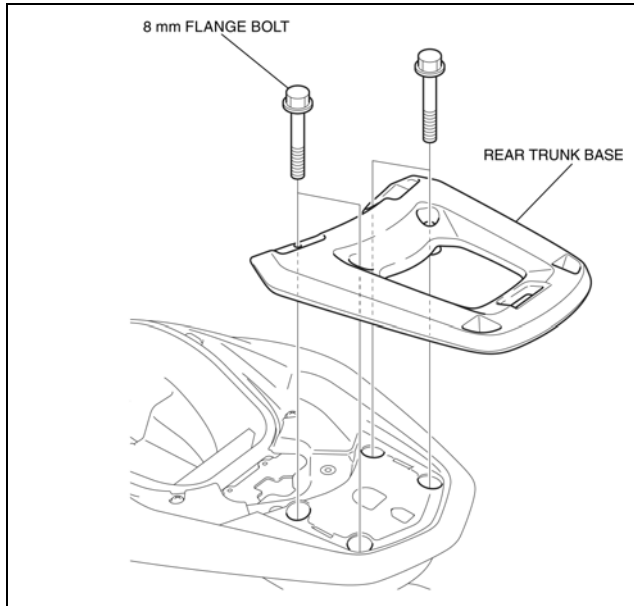
1. Turn the key to the right and then pull up the hinge.
Remove the rear trunk from the trunk base.



2. Remove the 8 mm flange bolts and original rear trunk base.

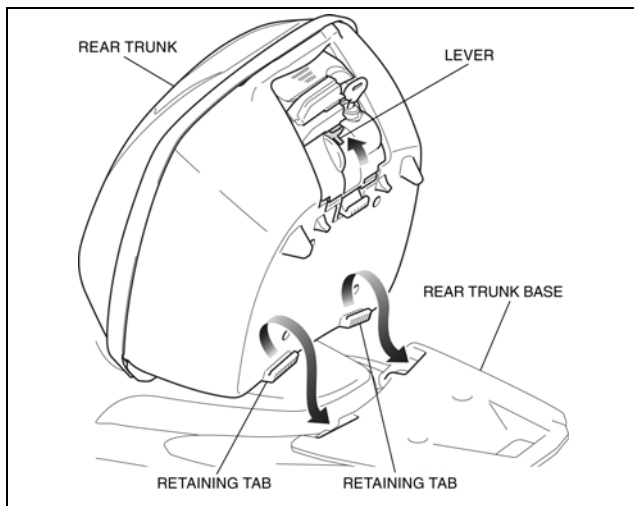
Install the update rear trunk base and tighten the bolts to the specified torque as shown.

TORQUE: 27 N•m (2.8 kgf•m, 20 lbf•ft)

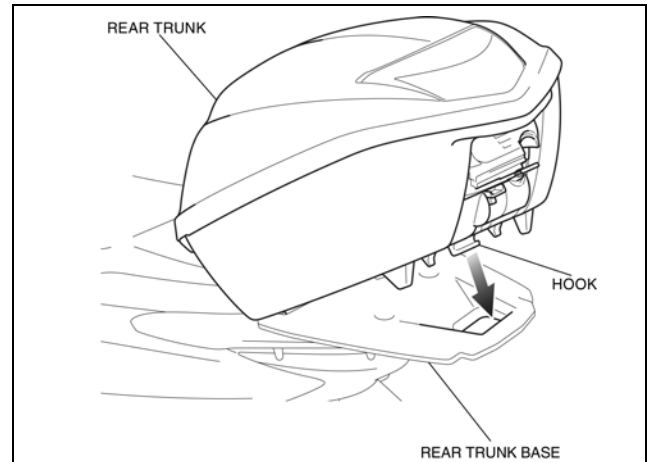


3. Insert the retaining tabs of the rear trunk into the rear trunk base with the lever in the raised position as shown.

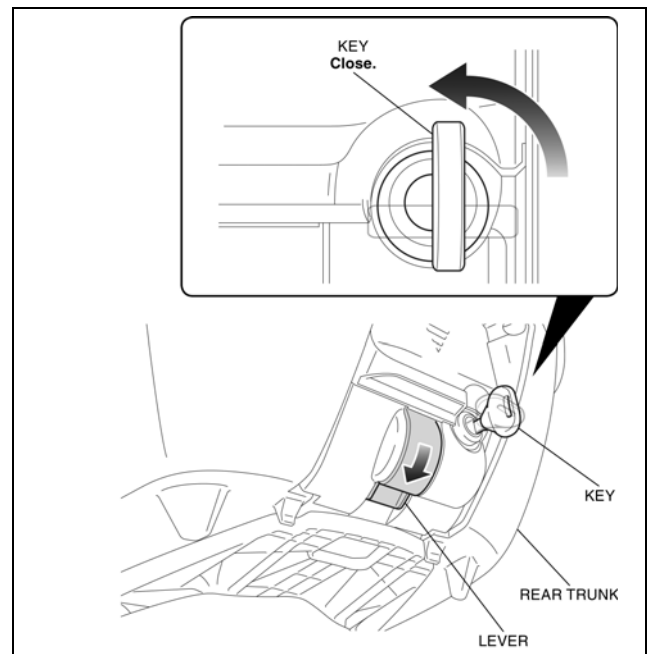
- The key must be turned clockwise before installing the trunk.



4. Position the hook of the lock assembly on the rear trunk base as shown.



5. Secure the hook by pushing down the lever as shown, and lock with the key.



6. Remove the key. Be sure that the lid and hook cannot be released and the rear trunk is installed securely.

- The rear trunk can come off while riding if it is not mounted securely.

CLAIM INFORMATION

This Safety Recall will be in effect indefinitely, regardless of the date of vehicle purchase.

Recall warranty claims must be submitted within 30 days of the repair order open date. After completing the Service Bulletin repair procedure, submit one warranty claim per unit with the following information:

**TEMPLATE
JY8B**

Flat Rate Time: 0.4 hrs

PARTS INFORMATION

Parts are available on open order.

REQUIRED PARTS

Rear Trunk Base (1)

P/N 81271-K35-305

DEALER SUPPORT

TECHNICAL QUESTIONS

If you have any technical questions relating to repair procedures or parts information, please contact:

Motorcycle TechLine Online:

iN > Service > TechLine > TechLine Connect

Or call (800) 421-1900, option 9

WARRANTY QUESTIONS

If you have any warranty administration questions relating to warranty claim templates, repair verification discrepancies, and claim filing procedures, please call:

Motorcycle Warranty, (800) 421-1900, option 7

TEXT OF CUSTOMER LETTER

PCX125 CUSTOMER LETTER

July 2016

NHTSA Recall 16E-023

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:

Dear PCX125 Owner:

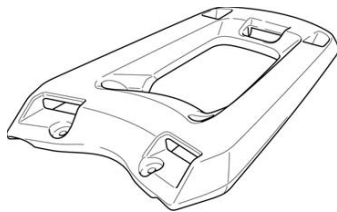
This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

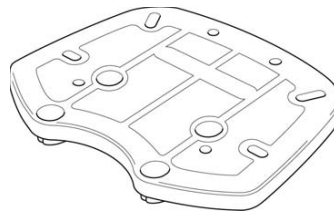
In April 2016 Honda notified you that a defect which relates to motor vehicle safety exists in the **Honda Genuine Accessory** rear trunk base that may have been installed on certain 2011 model year Honda PCX125 scooters. This letter is to inform you that final remedy parts are now available.

As stated in your previous notification, a design anomaly in the **accessory** rear trunk base may allow for improper engagement between the rear trunk base and the removable trunk's rear locking hook when the trunk is being installed. If the trunk is not properly secured to the rear trunk base, the trunk could inadvertently detach while the scooter is underway and interfere with the scooter or fall into traffic, increasing the risk of crash.

Although this **accessory** rear trunk base was designed specifically for the PCX150 scooter, it is possible for it to be installed on the PCX125 scooter. (Please refer to the illustrations below to determine if your scooter's rear trunk base is affected by this recall.)



Affected by Recall:
Honda Genuine Accessory PCX150 Rear Trunk Base



Not Affected by Recall:
Honda Genuine Accessory 2011 PCX125 Rear Trunk Base

WHAT WILL Honda DO?

If equipped, Honda will replace the Honda Genuine Accessory PCX150 rear trunk base (shown above), free of charge.

WHAT SHOULD YOU DO?

Call any authorized Honda scooter dealer and make an appointment to have your scooter's Honda Genuine Accessory rear trunk base replaced. Be advised that replacing the rear trunk base may take approximately 24 minutes; however, please ask your dealer for the specific time your scooter will need to be at the dealership.

For assistance with locating a Honda scooter dealer, you may call Honda Motorcycle Customer Support at 1-866-784-1870 or use the "find a dealer" option on www.powersports.honda.com

CHECK YOUR SCOOTER FOR OPEN RECALLS

To check your scooter's eligibility for repair under this or any recall, please access the **Honda Recall Lookup** tool at www.powersports.honda.com/recalls.aspx and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You are receiving this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda motorcycle dealer. Should you need additional assistance, you may contact Honda Motorcycle Customer Support at 1-866-784-1870.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, free of charge, in a reasonable period of time (within 60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to: <http://www.safercar.gov>

WHAT TO DO IF YOU ALREADY HAD YOUR SCOOTER REPAIRED FOR THIS ISSUE

If you previously paid to have the trunk and/or rear trunk base replaced due to this condition, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

We apologize for any inconvenience this recall may cause you.

Sincerely,
American Honda Motor Co., Inc.
Motorcycle Division

Campaign #JY8 / Service Bulletin: PCX125/150 #1
MTB 15801-15913 (1606)

TEXT OF CUSTOMER LETTER

PCX150 CUSTOMER LETTER

July 2016

NHTSA Recall 16E-023

IMPORTANT SAFETY RECALL

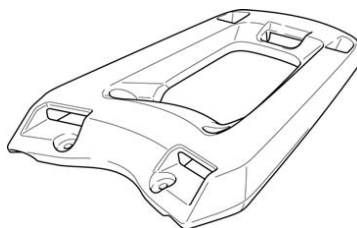
This notice applies to your vehicle:

Dear PCX150 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

In April 2016 Honda notified you that a defect which relates to motor vehicle safety exists in the **Honda Genuine Accessory** rear trunk base that may have been installed on certain 2013 and 2015-2016 model year Honda PCX150 scooters. This letter is to inform you that final remedy parts are now available.



Honda Genuine Accessory PCX150 Rear Trunk Base

As stated in your previous notification, a design anomaly in the **accessory** rear trunk base may allow for improper engagement between the rear trunk base and the removable trunk's rear locking hook when the trunk is being installed. If the trunk is not properly secured to the rear trunk base, the trunk could inadvertently detach while the scooter is underway and interfere with the scooter or fall into traffic, increasing the risk of crash.

WHAT WILL Honda DO?

If equipped, Honda will replace the Honda Genuine Accessory PCX150 rear trunk base (shown above), free of charge.

WHAT SHOULD YOU DO?

Call any authorized Honda scooter dealer and make an appointment to have your scooter's Honda Genuine Accessory rear trunk base replaced. Be advised that replacing the rear trunk base may take approximately 24 minutes; however, please ask your dealer for the specific time your scooter will need to be at the dealership.

For assistance with locating a Honda scooter dealer, you may call Honda Motorcycle Customer Support at: 1-866-784-1870 or use the "find a dealer" option on www.powersports.honda.com

CHECK YOUR SCOOTER FOR OPEN RECALLS

To check your scooter's eligibility for repair under this or any recall, please access the **Honda Recall Lookup** tool at www.powersports.honda.com/recalls.aspx and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You are receiving this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will update our records. If you are a lessor of this vehicle, federal regulations require you to forward his notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda motorcycle dealer.

Should you need additional assistance, you may contact Honda Motorcycle Customer Support at 1-866-784-1870.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, free of charge, in a reasonable period of time (within 60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to: <http://www.safercar.gov>

WHAT TO DO IF YOU ALREADY HAD YOUR SCOOTER REPAIRED FOR THIS ISSUE

If you previously paid to have the trunk and/or rear trunk base replaced due to this condition, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

We apologize for any inconvenience this recall may cause you.

Sincerely,
American Honda Motor Co., Inc.
Motorcycle Division

Campaign #JY8 / Service Bulletin: PCX125/150 #1
MTB 15801-15913 (1606)

TEXT OF CUSTOMER LETTER

Request For Reimbursement

2011-2016 PCX125/150 Accessory Trunk Base Replacement

Use this form only if you have previously paid for this repair. If you meet the following qualifications, American Honda Motor Co., Inc. will reimburse you for the cost of the **Honda Genuine Accessory rear trunk base** replacement. No reimbursement will be made for other costs or repairs.

1. The vehicle must be an affected Honda scooter identified in the Honda Service Bulletin, *PCX125/150 #1*.
2. The repair must have been required due to the failure that is the subject of this recall. Unrelated repairs will not be reimbursed.
- 3. The previous rear trunk base replacement must have occurred before April 30, 2016.**
4. You must have a repair bill showing itemized parts and labor costs, the model, year, VIN, name, address and phone number of the repair shop, and the date of the repair. There must be verification of payment, such as a copy of a cancelled check, cash receipt, or paid invoice.
5. To qualify for reimbursement, it is not necessary that you still own the affected Honda scooter, but you must have been the owner when the Honda Genuine Accessory rear trunk base was replaced. Only the owner at the time of the repair may request reimbursement. Do not request reimbursement for the expenses of any other owner.

IF YOU QUALIFY FOR REIMBURSEMENT:

Fill in the blanks; please print clearly.

Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Telephone: _____ E-mail: _____

Vehicle Identification Number (VIN): _____

Total Amount Requested: _____

Mail this form together with a copy of your repair bill and verification of payment to:

**American Honda Motor Co., Inc.
Customer Support, M/S 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746**

Please allow 6–8 weeks for reimbursement processing.

This form is provided for dealer information and customer photocopies if needed.

MTB 15801 (1603)