Model Year 2016 BMW 7 Series Air Bag Control Module Safety Recall 16V-xxx

Q1. Which models are affected by this Safety Recall?

Certain Model Year 2016 BMW 7 Series are affected.

Q2. How many BMW vehicles in the US are included in this Safety Recall?

Approximately 6,110 vehicles produced between September 1, 2015 and December 11, 2015 in the US are included.

Q3. What is the specific issue?

Due to a supplier manufacturing error, the air bag control module was not produced to specifications. Under certain circumstances, the module may briefly become inoperative.

Q4. What can happen as a result of this issue?

If the air bag control module becomes briefly inoperative, the air bag warning lamp will illuminate. In the event of a crash during this brief reset period, air bag deployment would not occur which increases the risk of injury to vehicle occupants.

Q5. How did BMW become aware of this issue?

BMW became aware of this issue through its quality control procedures.

Q6. Why are other models not included in this Safety Recall?

Other models have been manufactured with an air bag control unit that has been produced to specifications.

Q7. Can I determine if this issue exists in my car?

No. This can only be determined by qualified BMW Center technicians.

Q8. Can I continue to drive my vehicle?

Yes. However, when you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q9. How will my vehicle be repaired?

The air bag control unit will be replaced.

Q10. Is BMW aware of any accidents or injuries involving these BMW vehicles associated with this Safety Recall?

No.

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Q11. How will I be informed of this Safety Recall?

If your vehicle is affected, you will receive a <u>letter in May</u> via First Class mail advising you of this recall and requesting that you schedule an appointment with an authorized BMW center for service and repair.

Q12. How long will the repair take?

This repair may take up to 3-4 hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed <u>free of charge</u> by your authorized BMW center.

Q13. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available to its authorized BMW centers, prior to instructing you to take your vehicle in for repair.