

DAIMLER

Defect Information Report

(Section 573.6)

FL-701

Date of Submission: **February 18, 2016**

Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: Safety Defect Non-Compliance

Vehicle Information

Model Yr. Start: 2012 Model Yr. End: 2017
Make: *Thomas Built Buses*
Model: *Minotour*
Production Dates: Begin: 10/26/2010
End: 12/14/2015

Descriptive Information:

Minotour buses with a GM chassis

Number potentially involved: 2323 Estimated percentage of involve with defect: 2%

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

The body control module may fail leading to intermittent function or loss of exterior vehicle lighting and or windshield wipers.

If a noncompliance, provide the applicable FMVSS:

Check if this recall only affects products in certain geographic regions.

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Describe the safety risk:

Loss of exterior vehicle lighting or windshield wipers in certain traffic conditions may increase the potential of a vehicle crash.

If applicable, identify the manufacture of the defective or noncompliant component.

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.:

In October 2014 DTNA began to receive reports of failed body control modules in Minotour buses with GM chassis. DTNA monitored this issue. In February 2015 DTNA sent returned body control modules to GM. DTNA began testing to understand the body control module failures. In April 2015 DTNA and GM personnel conducted an onsite review of a vehicle that had experienced multiple body control module failures. Further analysis was required. In May 2015 DTNA secured the vehicle with multiple body control module failures for testing at Thomas Built Buses. In September 2015 GM released an Upfitter Integration bulletin describing the issue and recommending wiring changes. From September 2015 to January 2016 DTNA and GM analyzed warranty data for the body control module. In February 2016 DTNA identified options that contribute to the issue while analyzing the warranty information. DTNA decided to conduct a voluntary safety recall of certain Thomas Built Buses with GM chassis.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

The wiring to the body control module will be modified as necessary. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

Identify the Recall Schedule

Describe the recall schedule for notifications:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

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Planned Dealer Notification Begin Date: 04/18/2016
Planned Dealer Notification End Date: 04/18/2016
Planned Owner Notification Begin Date: 04/18/2016
Planned Owner Notification End Date: 04/18/2016

Manufacture's identification code for this recall (if applicable): FL-701

DTNA Representative;

A handwritten signature in black ink that reads "Andy Jones". The signature is written in a cursive, slightly slanted style.

Andy Jones
Senior Manager
Compliance and Regulatory Affairs