



IMPORTANT SAFETY RECALL – Remedy Available

This notice applies to your motorcycle,
Recall Campaign No. 16V-948: Rear Suspension Bolts

February 2017

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2016-2017 BMW S 1000 RR and S 1000 R motorcycles. Our records indicate that you are the owner of a potentially affected motorcycle.

Why are we contacting you?

This recall involves either the bolt connecting the rear suspension deflection lever to the link strut, or to the rear wheel swing arm, but not both. It may not have been tightened to specifications and could become loose. We are pleased to inform you that we have the necessary parts to complete this recall. **If you have not already had this recall performed, then please contact your authorized BMW Motorcycle dealer immediately to schedule an appointment. To locate your nearest BMW motorcycle dealer, visit www.bmwmotorcycles.com/dealers.**

What could happen?

If the bolt becomes loose, it could affect handling of the motorcycle, increasing the risk of a crash.

If you hear a knocking noise coming from the rear suspension, your motorcycle may be experiencing this issue. If this occurs, carefully move away from traffic and pull over to a safe location as soon as possible. Contact BMW Motorcycle Roadside Assistance at 1-877-680-2176 to have your motorcycle brought to the nearest authorized BMW motorcycle dealer. **If you are not the only rider of this motorcycle, please advise all other riders and passengers of this important information.**

What will BMW do?

The affected bolt will be replaced and tightened to specifications **free of charge**, and will take approximately one hour.

What if the current motorcycle ownership information is incorrect?

You can update motorcycle ownership and contact information by filling out the enclosed postage-paid card. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if you have questions or experience problems?

Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services at 1-800-525-7417 or at CustomerRelations@bmwusa.com. **For the latest updates to this recall, please visit www.bmwmotorcycles.com/recall.**

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If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

BMW of North America, LLC