

## IMPORTANT SAFETY RECALL

Mr. ,

March 23, 2017

**This notice applies to your vehicle: WPOCD2  
NHTSA Recall Number: 16V946**

**Subject: Porsche Safety Recall AG10 – Replacing Front Side Airbags**  
**2017 718 Boxster, 2017 718 Boxster S**  
**2017 718 Cayman, 2017 718 Cayman S**  
**2017 911 Carrera**  
**2017 911 Carrera S, 2017 911 Carrera S Cabriolet**  
**2017 911 Carrera 4s, 2017 Carrera 4S Cabriolet**  
**2017 911 Turbo, 2017 911 Turbo Cabriolet**

Dear Mr.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain model year 2017 718 Boxster, 2017 718 Cayman, 2017 911 Carrera, and 2017 911 Turbo vehicles. Our records show that you are the owner of a vehicle affected by this action. There may be a defect in certain vendor-supplied airbag products.

**What is the issue?**

Porsche understands that under certain manufacturing conditions, on two separate production lines operated by an Autoliv Group company, there were deviations in the generant mix ratio of some initiators. Some of these products were supplied to Porsche.

If the generant mix ratio does not meet specification, the initiators may not function properly, possibly leading to a “non-deployment” condition in the event of a vehicle crash.

**What will we do?**

Porsche is conducting a safety recall on these vehicles. The affected components from every Porsche model affected by this recall will be replaced free of charge. Replacement airbags will be installed with a correct ratio of generant mix in order to meet the relevant specifications. Of course, these repairs will be completed at not charge to you and will take approximately 1 hour.

**What should you do?**

Please contact your authorized Porsche dealership to schedule a repair appointment and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during the repair period.

**Lease vehicles and  
address change**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

**Can we assist you  
further?**

If your authorized Porsche dealer fails or is unable to complete this work free of charge within a reasonable length of time, please call or write:

Porsche Cars North America, Inc.  
Attn: Customer Commitment Department  
One Porsche Drive  
Atlanta, GA 30354  
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,



Tim Quinn  
Vice President, After Sales

PORSCHE CARS NORTH AMERICA, INC.