



# **IMPORTANT RECALL**

This notice applies to your vehicle, SALWG2KF7GA108499

April 24, 2017

Safety Recall P095: Autoliv Front Seat Belt Pre-Tensioner Operation

Vehicles / Model Year(s) Affected:

Discovery Sport ...... 2017

Range Rover Sport..... 2016-2017

Range Rover ...... 2016-2017

## National Highway Traffic Safety Administration (NHTSA) Recall Number: 16V-942

### Dear Land Rover Owner:

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.* Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2017 model year Land Rover Discovery Sport and 2016-2017 model year Range Rover Sport and Range Rover vehicles.

Your vehicle is included in this Recall Action.

You should have received a previous letter dated 17 February 2017, advising you that we were in the process of obtaining the necessary components to repair your vehicle. These components are now available and the repair of your vehicle may now be scheduled.

### What is the concern?

The front row seating seatbelt pre-tensioners may not function properly due to a deviation in the specification of the mix of chemicals that are used for activation in some initiators.

In the event of a crash of sufficient severity, the front seatbelt pretensioner may fail to operate when required. Failure to operate can lead to increased injuries to the front seat occupants.

### What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will Inspect and, if necessary, replace the front row seating seatbelt(s)

There will be no charge for this repair.

### What should you do?

Contact your authorized Land Rover retailer and provide the retailer with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program '**P095**'. You can locate an authorized Land Rover retailer using the FIND A RETAILER function on LANDROVERUSA.com or you can use the contact information below.

### How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one (1) hour, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

**Attention Leasing Agencies:** Federal regulations required that you forward this recall notification to the lessee within TEN (10) days.

#### Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card.

#### What should you do if you have further questions?

If you have any questions or concerns regarding this Recall Action or need assistance in locating the nearest authorized Land Rover retailer, please contact the Land Rover Customer Relationship Centre at **800-637-6837**, **Option 9.** and one of our representatives will be happy to assist you.

You may also contact us by email at the following address: Irweb2@jaguarlandrover.com.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

# If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or log on to **http://www.safercar.gov** to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We apologize for this issue and recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

Peter Pochapsky Customer Experience Centre Manager