



INFINITI.

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

Consumer Affairs

P.O. Box 685003

Franklin, Tennessee 37068-5003

A Division of Nissan North America,
Inc.

FOLLOW-UP OWNER NOTIFICATION
NOTIFICACIÓN DE SEGUIMIENTO PARA DUEÑO

NHTSA Recall 16V-939

Dear Infiniti QX30 Owner:

This second notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that certain 2017 model year Infiniti QX30 vehicles fail to comply with the requirements of the Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection." Our records indicate that you own or lease the Infiniti vehicle identified by the Vehicle Identification Number (VIN) inside of this notice.

Reason for Recall

Infiniti previously sent you a letter explaining that the passenger air bag assemblies in your vehicle may not deploy as designed in the event of a crash, which may increase the risk of injury in a crash where passenger air bag deployment is warranted.

What Infiniti Will Do

Parts are now available to repair your vehicle. Your Infiniti retailer will replace the affected front passenger air bag assembly in your QX30 with a new one, at no charge, to correct the issue. This free service should take around two (2) hours to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Infiniti a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact Infiniti Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: Infiniti Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Infiniti ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Infiniti y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.