



Navistar, Inc.  
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navistar.com

MAILED

JAN 27 2017

Compliance Dept.



A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 16513  
NHTSA RECALL NO. 16V-938**

This notice applies to your vehicle identified on the enclosed card.

**JANUARY 2017**

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2017 model year 9900i, LoneStar®, ProStar®, and TranStar® model trucks built 13 June 2016 thru 8 December 2016 with feature code 08WBW (Battery Jump Start Stud).

**REASON FOR THIS RECALL**

The metallic battery box cover latch, when unlatched from its anchor may articulate and potentially contact the battery jump start stud and if the protective cover of the jump start stud is not in place resulting in an electrical short to ground.

**RISK TO MOTOR VEHICLE SAFETY**

An electrical short to ground may cause a vehicle fire resulting in property damage or personal injury.

**DEFECT REMEDY**

The repair will involve installation of a latch stop to prevent full latch rotation in unlatched position. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**