

April 2017

# **IMPORTANT SAFETY RECALL**

Dear JOHN Q SAMPLE:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

## WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2011-2016 model year Odyssey vehicles. The second row outboard seats installed in affected vehicles have a release lever for the walk-in feature which folds the seatback and slides the seat forward for access to the third row seat. Due to seat component manufacturing and assembly errors, there is potential for the seat to stay in the unlocked position after returning the seat to its normal seating position, which would allow the seat to slide forward or rearward without warning. An unlocked second row outboard seat increases the risk of injury to the seat occupant during a crash.

#### WHAT WILL HONDA DO?

The dealer will install additional brackets and springs to both second row outboard seats, free of charge.

## WHAT SHOULD YOU DO?

Please call any authorized Honda dealer and make an appointment to have your vehicle repaired, at no charge to you. Once you make an appointment to repair your vehicle, be advised that the complete repair process may take approximately 30 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

Walk-in Lever Horizontal Position Adjustment Bar

NHTSA Recall 16V-933

Until this repair has been performed on your vehicle, Honda recommends that, after using the walk-in feature, you slide the seat into the desired position and lock the seat into a fixed position by pushing down on the horizontal position adjustment bar.

# CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the *Honda Recall Lookup* tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

#### OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, <u>sign</u> and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

# DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact Honda Automobile Customer Service at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

We apologize for any inconvenience this recall may cause you.

Sincerely,