



February 8, 2017

Name
City
Street
City, ST Zip

IMPORTANT SAFETY RECALL NOTICE: 16V930

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN _____

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KME has decided that a defect which relates to motor vehicle safety exists in model year 2011 through 2017 Predator aerial emergency vehicles, manufactured from September 2011 through June 2016, and model year 2014 Predator TDA aerial emergency vehicles, manufactured from July 2013 through January 2014, and model year 2011 through 2017 Predator Panther aerial emergency vehicles, manufactured from March of 2011 through September of 2016, and model year 2012 through 2017 Predator SS aerial emergency vehicles, manufactured from July 2011 through December 2016, and model year 2014 through 2017 Predator SS TDA aerial emergency vehicles, manufactured from March 2014 through November 2016, equipped with ladder position sensors.

Why is a recall being conducted?

Water may leak into the ladder position sensor allowing the ladder to make contact with the vehicle or be placed off of the short jack side of the truck possibly affecting the proper function of the aerial device. If the ladder contacts the truck or is placed off of the short jack side of the truck, there may be an increased risk of injury.

What are we doing about the problem?

KME will inspect/repair your vehicle free of charge. The ladder position sensor mount and bearing system will be inspected and replaced as needed.

What should you do?

Please contact your local KME dealer in order to make arrangements to have your vehicle scheduled for inspection or contact Chris Morrison at the information provided below.

Please have your Truck VIN or GSO readily available for tracking purposes.

After the repairs are complete, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to: KME, One Industrial Complex, Nesquehoning, PA 18240.

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department.

If you feel that you have not received the safety defect remedy without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME Inc

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 16V930

Date: _____
KME GSO(s) or VIN(s) _____

Swivel Serial # _____



- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: _____ Name, Address, City, State/ZIP
- This vehicle was stolen.
- This vehicle was destroyed.

Owner's (or Former Owner's) Signature

Please return this form by facsimile transmission to (570) 645-9705 or by E-mail to cmorrison@kmefire.com or by phone @570-669-5577.