



**IMPORTANT SAFETY RECALL**  
**PROGRAMA DE SEGURIDAD IMPORTANTE**

**OWNER NOTIFICATION**  
**NOTIFICACIÓN PROPIETARIO**

**NHTSA RECALL 16V-911**

Dear Nissan Nissan Maxima owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2016 Model Year Nissan Maxima. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

**Reason for Recall**

An incorrect Occupant Classification System (OCS) Electronic Control Unit (ECU) may have been installed in certain Model Year 2016 Nissan Maxima vehicles. As a result, in certain conditions, the passenger air bag may not function as designed in a crash; increasing the risk of injury.

**What Nissan Will Do**

Owners of all potentially affected vehicles are asked take their vehicle to a Nissan dealer for a remedy. Your Nissan dealer will inspect the OCS ECU serial number and replace affected units with the correct service part number and reprogram with the latest OCS software. This service, free for parts and labor, can take up to 1 1/2 hours to complete depending on the repair. Your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

**What You Should Do**

**Qué Debes Hacer**

Contact any Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you to your service appointment.

[Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.](#)

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

[Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-NISSAN1 \(1-800-647-7261\).](#)

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.