



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

January 2017

IMPORTANT SAFETY RECALL

**This Notice Applies To Your Recreational Vehicle VIN
NHTSA Recall Campaign # 16V-905**

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Alante and Precept Class A motor homes manufactured August 10, 2015 through March 15, 2016. Incorrect routing of the entrance step wires, may allow them to be pinched by the sharp edge of the door threshold, creating a ground connection that could activate the step to retract on its own.

In the event that the step would retract on its own, personal injury may occur to anyone exiting the motorhome. The recall remedy is to first inspect the step wiring for proper placement and if incorrect, the step will be rewired. You may perform the inspection following the enclosed instructions or contact a Jayco Dealer for the inspection and when required, rewiring of the steps at no cost to you. The Recall repair will take approximately .4 hour to complete.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-517-9137 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety is important to us.

Sincerely,
Jayco Motorized