



LEISURE
TRAVEL VANS



IMPORTANT SAFETY RECALL

December 21, 2016

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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R6W 4C4

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P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Owner_Addr1»
«Owner_Addr2»
«Owner_City», «Owner_Prov» «Owner_Postal_Code»

“This notice applies to your vehicle, VIN #«Chassis_Serial_Number»

Triple E Recreational Vehicles Recall CA#8495-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2017 Serenity S24CB Motorhomes manufactured between June 1/2016 & November 23/2016 fail to conform to Federal Motor Vehicle Safety Standard

Description of Noncompliance:

The circuit leading from the coach power system to the battery is a 4AWG wire and is connected to a 150 amp fuse, while it is only rated to carry a load maximum of 120 amps. If there is an overload on the coach power system wire, there is a risk of a potential fire

To Have This Modification Performed:

We request your assistance to have this noncompliance issue corrected. Dealers will perform the needed correction. Please contact your selling dealer as soon as possible to arrange for an appointment to have this recall performed. The recall will be performed at no charge to you. The time needed to complete this repair is approximately 25 minutes.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Att. Brad Wall, Customer Relations / Warranty Manager or by e-mail bkwall@tripleerv.com in the subject line “Recall CA#8495-1”.

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Relations/Warranty Manager

BW/wcw

Enclosure