

AUTOMOBILE DIVISION

American Honda Motor Co., Inc. 1919 Torrance Blvd., - P.O. Box 2215 Torrance, CA 90509-9870

February 2017 NHTSA Recall 16V-888

IMPORTANT SAFETY RECALL

Dear JOHN Q SAMPLE:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2017 model year Ridgeline trucks. Due to a manufacturing error, the rear wiring harness installed in your truck may allow for moisture entry. Moisture may flow through the rear wiring harness and corrode an electrical connection terminal that controls certain rear drivetrain functions. This corrosion can result in the Vehicle Stability Assist (VSA) system falsely detecting a malfunction and will decrease engine torque or apply brakes to the rear wheel(s). The unexpected and unnecessary application of brake assist while driving may increase the risk of a crash.

WHAT WILL HONDA DO?

The dealer will inspect the rear wiring harness and corresponding rear drivetrain components for moisture and/or corrosion. If present, the dealer will replace the rear wiring harness and the corresponding components as necessary. If no moisture or corrosion is found, the dealer will repair the rear wiring harness to eliminate the potential for moisture entry. These repairs will be completed free of charge.

WHAT SHOULD YOU DO?

Call any authorized dealer and make an appointment to have your truck's rear wiring harness and rear drivetrain components repaired or replaced as necessary. Once an appointment has been scheduled, and depending on the level of repair, be advised that the complete repair process may take approximately 2 hours 45 minutes to repair the rear wiring harness, and up to 7 hours 45 minutes to replace and repair the rear wiring harness and rear drive train components. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the *Honda Recall Lookup* tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, <u>sign</u> and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact Honda Automobile Customer Service at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division

Campaign #KD3 / Service Bulletin #16-093