



January 23, 2017

IMPORTANT SAFETY RECALL

Dear Smeal Fire Apparatus Vehicle Owner

VIN: <<Insert VIN>>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Smeal has decided that certain Smeal Rear Mount Aerial Platform Fire Apparatus have a defect that relates to motor vehicle safety. These vehicles were built between January 1, 1997 and November 30, 2016.

! IMPORTANT !

- Your Smeal vehicle is being recalled.
- Contact your Smeal dealer or call Smeal toll free at 877-415-8628, select option 1 for Smeal, then Option 4 for Director of Customer Service to schedule your vehicle repair.
- This vehicle repair will result in no cost to you.

Why is your vehicle being recalled?

The movable ladder access guardrail on rear-mount platform products does not meet current internal Smeal integrity standards. A firefighter climbing into the platform at a high angle of elevation, and hanging on the end of the guardrail with all their weight might cause the guardrail mounting to bend or break, increasing the risk of injury.

What will we do?

For each vehicle Smeal will:

- Add a device to the guardrail that will support it on the free end when in the closed condition.
- It will take approximately one hour of service time to perform the remedy.

What should you do?

Contact your Smeal Fire Apparatus Dealer to make a service appointment.

You may continue to use your apparatus so long as personnel are trained not to use the Ladder Access Guardrail as support until the remedy is performed.



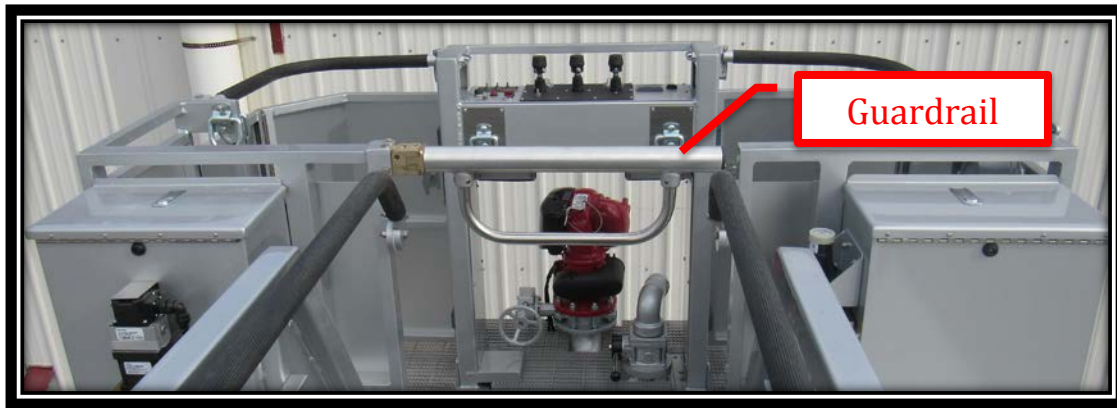
Cocalico Creek Rd Ephrata, PA 17522 / PH: (717) 859-5472 FX: (717) 859-3517

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact Smeal at 877-415-8628, select option 1 for Smeal, then Option 4 for Director of Customer Service.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact Smeal at 877-415-8628, select option 1 for Smeal, then Option 4 for Director of Customer Service



If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have already performed this remedy, you may be eligible to receive reimbursement for the cost of performing the remedy which is the subject of this recall.

If Smeal fails to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, Washington, D.C. 20590
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
Smeal Fire Apparatus

John Rasmus
Director of Customer Service