



Indian Motorcycle Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL

This notice applies to your vehicle

Recall Campaign: 16V877
Subject: 2014-2017 Indian Motorcycles (111ci)
Fuel Rail Inspection / Replacement

PLEASE READ IMMEDIATELY

VIN I-16-03

FIRST NAME LAST NAME
ADDRESS
CITY, ST ZIP

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in 2014-2017 Indian (Chief Classic, Chief Darkhorse, Chief Vintage, Chieftain, Chieftain Darkhorse, Springfield, Roadmaster) motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Certain Indian Motorcycles may have been manufactured where there may be insufficient clearance between the fuel rail and the engine. This can result in abrasion of the fuel rail posing a potential fuel leak. A fuel leak in the presence of an ignition source may pose a fire hazard.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle issued a *Safety Recall Bulletin* to all Indian Motorcycle dealers, with instructions required to inspect or replace the fuel line based on condition. The repair should take about one hour to perform and will be free of charge.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt the procedure yourself. The procedure must be done only by an authorized Indian Motorcycle dealer.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit the web site at www.indianmotorcycle.com or contact our Indian Motorcycle Consumer Service Department by calling 1-877-204-3697.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this procedure performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the Indian Motorcycle Consumer Service Department using the contact information above.

If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1- 800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian Motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,
Indian Motorcycle Company