

# GULF STREAM



COACH, INCORPORATED

## IMPORTANT SAFETY RECALL NOTICE 16V-851

This notice applies to your vehicle SERIAL NUMBER: 41562

Date: December 16, 2016

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect which relates to motor vehicle safety exists in the In Dash Radio with AM/FM, CD/DVD and Back Up Monitor installed in certain Models 2016-2017 Conquest Class C Motor Homes and B Touring Cruiser Class C Motor Homes manufactured by Gulf Stream Coach, Inc. ("Gulf Stream"), where as the Telematics have not been restricted while the vehicle is in motion. Certain State Laws allow the use of active monitors, while the majority 73% of the State Laws restricts the use of an active video monitor while the vehicle is being driven.

### **Problem Description:**

The original installation of the In Dash Radio with AM/FM, CD DVD and Back Up Monitor was not properly wired to restrict the use of the DVD player active monitor while the vehicle is in motion.

### **Consequence:**

Operating the vehicle with an active monitor in the driver's direct line of sight may be a distraction to the driver causing unsafe operating conditions which could result in a crash causing property damage and/or personal injury.

### **Remedy:**

Corrective Action Instructions for properly wiring the DVD player to be inactive while the vehicle is in motion is provided to the selling Dealership. Please contact your selling Dealership to arrange for an appointment to complete the rewiring instructions. This will be performed by your selling Dealership free of charge and should take approximately fifteen (15) minutes to complete. Once the DVD monitor has been properly wired to be inactive during the operation of the vehicle, please return the enclosed postage paid card to Gulf Stream to complete this process.

### **What if you no longer own the motor home?**

If you no longer own the Motor Home identified above as being part of this Recall, please forward the new owner information to Gulf Stream at PO Box 1005, Nappanee, Indiana 46550, by completing the enclosed postage paid card so that Gulf Stream can contact the new owner and provide the necessary Corrective Action.

### **Who should you contact if you have further questions or concerns?**

If you experience any difficulties in having the Corrective Action completed, please contact Gulf Stream at (800) 289-8787. If you are the lessor of this Motor Home, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have any questions regarding this matter, please contact Gulf Stream through our website at [motech@gulfstreamcoach.com](mailto:motech@gulfstreamcoach.com) or call toll-free (800) 289-8787.

If after having attempted to take advantage of this recall you believe you have not been able to have the Corrective Actions completed to restrict the use of the DVD monitor while the vehicle is in motion, without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or, call the toll-free Vehicle Safety Hotline at (888) 327-4236 [TTY: (800) 424-9153]; or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

*Gulf Stream Coach, Inc.*

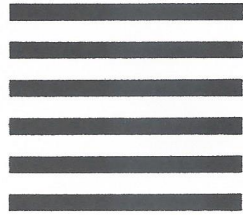


NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 91 NAPPANEE, IN

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN SERVICE DEPARTMENT  
GULF STREAM COACH INC  
P.O. BOX 1005  
NAPPANEE IN 46550-9914



VIN (VEHICLE IDENTIFICATION NUMBER) \_\_\_\_\_

- MY NEW ADDRESS IS
- I SOLD MY VEHICLE TO
- RECALL COMPLETED

\_\_\_\_\_  
(NAME)

\_\_\_\_\_  
(STREET ADDRESS OR P.O. BOX)

\_\_\_\_\_  
(CITY) (STATE) (ZIP CODE)