IMPORTANT SAFETY RECALL INFORMATION

December, 2016

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<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number:

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and MNA have decided that a defect that relates to motor vehicle safety exists in model year 2017 Maserati Quattroporte, Ghibli and Levante vehicles.

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with a software problem within the entertainment-telematics module (ETM) which when subjected to temperatures below 32 degrees F, may place itself into a protection mode, thereby rendering the rearview (back-up) camera inoperable. A vehicle with an inoperable rearview (back-up) camera, does not provide for the added safety to the vehicle operator during back-up vehicle movement, and increases the risk of injury to anyone who would be located behind the vehicle while the vehicle operator is in the process of a backing out movement.

The proposed remedy is a software re-flash of the ETM unit and will be performed free of charge to the vehicle owner. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your automobile. Please plan, however, to leave your vehicle with the dealership to allow the dealer some flexibility for scheduling your repairs. By the time you receive this recall notification letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall.

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If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632
(201) 510-2369 (Consumer Relations)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We apologize for any inconvenience this may cause you.

Sincerely,

Daniel Doku
Manager, Certification & Compliance Department