



Important Safety Recall: NHTSA Campaign # 16V-812

This notice applies to your Hyundai Translead Trailers on BOM# 30007456 (20 units). VIN list attached.

February 21st, 2017

Dear _____,

We are conducting a safety recall and this notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Bendix Commercial Vehicle Systems has decided that a defect which relates to motor vehicle safety exists on your Bogie Rail.

Important!

- Your trailer falls within the recall population
- You should avoid use and immediately schedule an appointment with Hyundai Translead to have your Bogie Rail retrofitted.

Why is a recall being conducted?	Multiple units with the same design were found not to be welded from the rear under guard to the I-beam making this area prone to cracks. If cracks generate and extend along the I-beam, it could cause the bogie to break which might lead to a serious accident or death.
What are we doing about the problem?	Hyundai Translead generated a repair procedure and fabricated repair kits which we will extend to our customers and numerous shops to have the trailers affected repaired at the earliest convenience.
What should you do?	Contact Hyundai Translead Warranty Department at warranty@translead.com or 800-251-0871 as soon as possible to schedule an appointment. You should avoid extended travel until your Bogie Rail has been inspected. When contacting Hyundai Translead make sure to reference NHTSA Campaign Number: 16V-812 and provide the full VIN number.
What if I no longer own this trailer?	Notify Hyundai Translead either by phone: 800-251-0871, or e-mail: warranty@translead.com to inform us you no longer own this vehicle. Please be sure to include your 17 digit VIN number in all correspondence.

Who should you contact if you have further questions or concerns?	Contact Hyundai Translead at 800-251-0871 or e-mail: warranty@translead.com
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If you have already paid to have your Bogie Rail repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request via email to warranty@translead.com making sure to include:

- VIN number
- Copy of your Invoice
- Repair date / Fail date
- Before / After pictures of bogie rail & I-beam
- Reference NHTSA campaign number below :
 - o Hyundai Translead, NHTSA Campaign Number: 16V-812

If after having attempted to take advantage of this recall you believe you have not been able to have your Bogie Rail remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, however your safety is our primary concern.

Sincerely,

Hyundai Translead