



# SAFETY RECALL NOTICE

VOLVO CAR USA LLC  
PO Box 3757, Highland Park, MI 48203-9984

PRESORT  
FIRST-CLASS  
U.S. POSTAGE  
PAID  
VOLVO CAR



**YV440MRR7H6666666**-R89708A666666 519726-01 4

Volvo Owner  
12345 Main St.  
Any City, US 12345-6789



## IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance  
With Federal Law



December 12, 2016

**NHTSA RECALL 16V798**

### IMPORTANT SAFETY RECALL

**THIS NOTICE APPLIES TO YOUR VEHICLE, VIN: YV440MRR7H6666666**

Dear Volvo Owner,

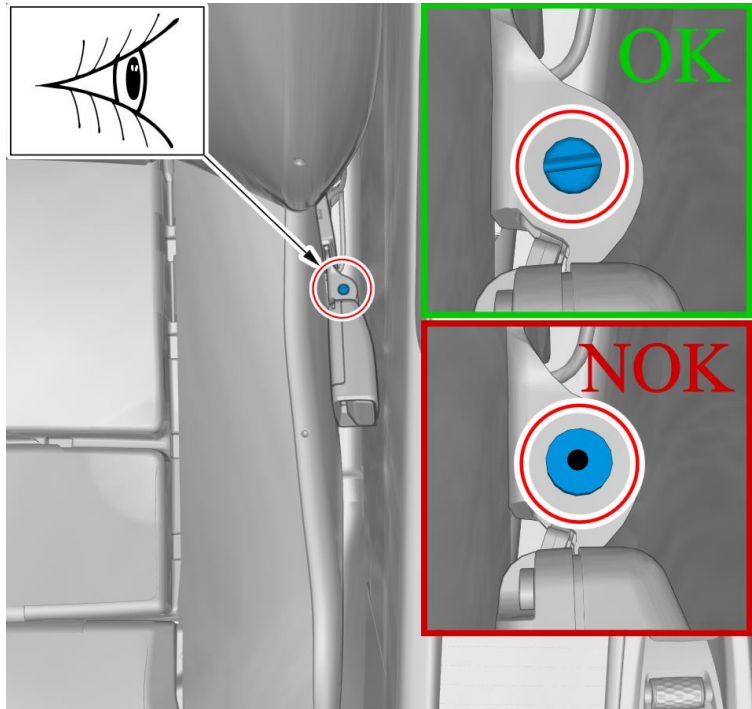
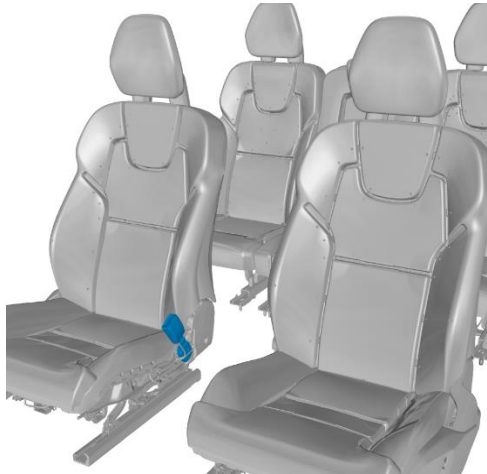
This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Car USA LLC (Volvo) on behalf of Volvo Car Group, has decided that a defect which relates to motor vehicle safety exists in model year 2016 - 2017 XC90, S90, XC60, V60CC, V60, S60, S60CC, S60 Inscription vehicles.

#### The reason for Recall R89708:

On certain vehicles, the front passenger seatbelt buckle stud may not have been punched correctly during manufacturing. This may cause a separation between the buckle and the seat belt bracket, which could result in the belt not adequately restraining the seat occupant in a crash, increasing the risk of injury and/or damage to property.

Authorized Volvo retailers will inspect the front passenger seatbelt buckle stud by pushing/rotating the passenger seatbelt buckle forward, and checking if the seatbelt buckle stud is punched according to the illustrations to the right.



If the inspection procedure indicates an incorrectly manufactured seatbelt buckle, Volvo retailers will replace the seatbelt buckle, **performed at no cost.**

***What you need to do:***

Please contact your authorized Volvo retailer for an appointment. The inspection procedure will be **performed at no cost** and can take up to 20 minutes to complete. **However, the time your Volvo retailer requires to service your vehicle may be slightly longer depending on the vehicle.**

If the inspection indicates replacement of the seatbelt buckle is necessary, additional repair time will be needed.

If you had previously paid for this repair to be performed, prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please refer to the Volvo Customer Care Center contact information in this letter.

If you no longer own the vehicle described in this letter, please help us to update our records by sending us the updated owner information. Please refer to our contact information below.

***Please contact:***

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center:

1 Volvo Drive,  
P.O. Box 914,  
Rockleigh, NJ 07647

Or by phone at 1-800-458-1552, Monday through Friday, 8:30 A.M. to 5:00 P.M. ET. You may also contact us by going to <http://volvo.custhelp.com/>.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge, and within a reasonable period of time, you may contact the NHTSA Administrator at:

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.  
Washington, DC 20590

Or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153). You may also go to their website, <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause, and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

A handwritten signature in blue ink that reads "Bill Casey".

Bill Casey  
Customer Care Operations Manager