



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, **SAJXXXXXXXXXXXXXX**

February 07, 2017

Safety Recall J077 – GTDi Underfloor Fuel Line Installation

Vehicle Affected: XF

Model Year: 2013-2015

National Highway Traffic Safety Administration Recall Number: 16V-796

Dear Jaguar Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Jaguar has decided that a defect relating to motor vehicle safety exists in certain 2013-2015 model year XF vehicles fitted with the 2.0L GTDi engine.

Your vehicle is included in this Recall action.

You may have previously received a letter regarding this Recall, advising you then of the need to obtain sufficient supply of parts to repair your vehicle. That supply has now been obtained and repairs may commence.

What is the concern?

The underfloor fuel pipe assembly on the vehicles mentioned above does not meet the design clearances as stated in Jaguar Land Rover's design rule standard. This has resulted in insufficient clearance between the underfloor fuel pipes and the vehicle under shield and body leading to a chafe condition.

The customer may detect a fuel smell inside the vehicle and when the vehicle is parked the customer may notice a pooling of fuel underneath the vehicle, which in the presence of an ignition source could lead to a fire.

What will Jaguar and your Jaguar Retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will inspect the condition of the fuel pipes, replace any that are damaged, and fit two additional clips to ensure the correct design clearance is achieved.

There will be no charge for this repair.

What should you do?

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Recall Action J077 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 1 hour and 15 minutes. Your retailer can provide you with a better estimate of the overall time for the service visit.

Jaguar Land Rover North America, LLC
555 MacArthur Boulevard, Mahwah, NJ 07430 Tel: 201.818.8500

What if I have previously paid for this concern?

If you have already paid for this concern before the date of this letter, Jaguar is offering a refund. In order to qualify for a refund, please provide your authorized Jaguar Retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Jaguar Land Rover North America.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN days

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating the nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You may also contact us by e-mail: using the following address: jagweb@jaguarlandrover.com.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Peter Pochapsky
Customer Experience Manager