



IMPORTANT SAFETY RECALL

December 02, 2016

Safety Recall J076 – SVR F-TYPE Rear Lower Control Arm to Rear Knuckle Joint Fixing

Vehicle Affected: F-TYPE SVR Model Year: 2017

National Highway Traffic Safety Administration Recall Number: 16V-789

Dear Jaguar F-Type Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act.* Jaguar has decided that a defect relating to motor vehicle safety exists in certain 2017 model year F-TYPE SVR vehicles.

Your vehicle is included in this Recall action.

What is the concern?

Some 2017 model year Jaguar F-TYPE SVR vehicles may have rear lower control arm knuckle assembly bolts installed that may fail prematurely. Your vehicle was identified as one that may have had these bolts installed.

A joint failure during vehicle operation will result in vehicle instability and compromised steering ability, increasing the risk of a crash. We urge you to contact your authorized Jaguar retailer immediately to schedule a free inspection and repair.

In some cases, but not all, drivers may hear a knocking noise from the rear of the vehicle when the joint is about to fail. Should you hear this or any similar noise, immediately move to the side of the road and contact Jaguar roadside assistance to arrange a complimentary tow to the dealership.

What will Jaguar and your Jaguar Retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will identify the affected joint in order to remove and replace the rear lower control arm to rear knuckle bolt.

There will be no charge for this repair.

What should you do?

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Safety Recall J076 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN days

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site http://www.jaguarusa.com and send an email from the 'Contact Jaguar' section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to http://www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,

Peter Pochapsky Customer Experience Manager