





IMPORTANT SAFETY RECALL

2010 – 2011 Tribute vehicles equipped with 3.0L engine Fuel Delivery Module Leak – Recall Campaign 0416J NHTSA Campaign No. 16V-788

January 2018

This notice applies to your vehicle: VIN \_\_\_\_\_

Dear Mazda Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We are pleased to inform you that parts are now available to complete the repair of your vehicle. Thank you very much for your patience.

### If you are a recipient of this notice, your vehicle is included in this recall.

#### What is the problem?

On your vehicle, the fuel delivery module on certain model year 2010-2011 Tribute vehicles equipped with a 3.0L engine may develop a crack in the fuel supply port, which could result in a leak. If a leak is present, you are likely to detect a fuel odor and/or visible fuel on the ground under the fuel tank. A fuel leak in the presence of an ignition source may increase the risk of a fire.

#### What will Mazda do?

### Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.

Your Mazda dealer will replace the fuel delivery module. The inspection and repair will be performed Free of Charge.

#### How long will it take?

It will take approximately one and a half hours to complete the inspection and repair; however, your Mazda dealer may need your vehicle for a longer period of time.

Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

# What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle inspected and repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

If your vehicle <u>exhibits</u> symptoms of a fuel odor, or visible fuel on the ground under the fuel tank, immediately contact your dealer and request a service appointment for diagnosis and repair relating to Safety Recall 0416J. Provide the dealer with the VIN of your vehicle, which is printed near your name at the beginning of this letter.

## Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at <u>www.MazdaRecallInfo.com</u> or call our **Customer Experience Center at (800) 222-5500, option** #4.

### Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

# Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, select option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <u>http://www.safercar.gov.</u>

As a reminder, you can always go to <u>www.MazdaRecallInfo.com</u> and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority. We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

# Mazda North American Operations