



## IMPORTANT SAFETY RECALL

Date: Tuesday, November 29, 2016

To: Mixer Maintenance Department  
From: Con-Tech Customer Service  
Re: Field Update – BridgeKing Axle Fender Mount Replacement

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Con-Tech Manufacturing, Inc. (Con-Tech) has decided that a defect which relates to motor vehicle safety exists in certain model year 2015-2017 BridgeKing mixer trucks manufactured September 13, 2015, to April 8, 2016. The fender mounts that have been mounted to the upper kingpin housings with a particular design update (Revision B) on the affected vehicles may experience cracking, causing the fender to detach from the bridge axle. If the fender mount cracks, causing the fender to detach from the bridge axle, it can increase the risk of a crash.

In continual efforts to ensure the long term reliability of your Con-Tech Mixer(s), we want to make you aware of an upcoming field campaign that will be performed by Hendrickson Auxiliary Axle USA.

Hendrickson will be contacting you directly to schedule (at your convenience) a time/date to replace the fender mounts on your BridgeKing axle. Details are shown in the enclosed technical bulletin #TB-H806.

Please read the enclosed technical bulletin thoroughly to become familiar with the repairs that will be performed on your mixer.

This notice applies to the vehicles on the attached chassis/mixer serial number in this mailing.

If you no longer own this trailer, please contact Con-Tech to provide the new owner information. Con-Tech will then contact the new owner.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

If you have already paid to have your trailer repaired to correct the aforementioned conditions, you may be eligible for reimbursement of the charges you paid for that repair. To learn more about what you need to do to obtain reimbursement or if you have any other questions or concerns, please contact Con-Tech Customer Service at: 507-374-2239 or Hendrickson Service Dept: 740-929-5682



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If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

A Con-Tech representative will be following up within the next 30-60 days to confirm this repair has been completed.

Thank You  
Jim Cunningham  
Con-Tech Manufacturing