



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA  
  
navistar.com

**MAILED**  
**DEC 28 2016**  
**Compliance Dept.**

**IMPORTANT SAFETY RECALL 16V-765**

**NOVEMBER 2016**

ATTN: RECALL ADMINISTRATOR  
COMPTON BUS SERVICE, INC.  
7280 CHAPEL POINT RD.  
PORT TOBACCO MD 206772057  
(VIN # - See VIN Number Listing)

Dear IC Bus Customer,

This notice applies to your vehicle and is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain AE, BE, CE, and RE model school buses built 18 August 2014 thru 30 March 2016 with Ricon Public Use, "S" 2000, 5500, and Titanium Series lifts.

**REASON FOR THIS RECALL**

The platforms included on the subject Ricon S-Series model wheelchair lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position.

**RISK TO MOTOR VEHICLE SAFETY**

If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury for the lift operator.

**DEFECT REMEDY**

The repair will involve inspection of the link arms for damage or for displaced bearings and the platform will be inspected for cracks. Any damaged part will be replaced. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 minutes to complete unless lift replacement is required.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any Ricon or IC Bus dealer to have your vehicle repaired. You can find your nearest IC Bus dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>. You may also contact Ricon by calling (800)322-2884, or by email, at [admin16E020@wabtec.com](mailto:admin16E020@wabtec.com)

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any Ricon or IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please forward a copy of this notice to the new vehicle owner.

**IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**