



## **IMPORTANT SAFETY RECALL**

**NHTSA Recall No. 16V742**

This notice applies to your vehicle:  
Your Vehicle Identification Number (VIN):  
Supreme Serial Number:

Dear Supreme Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Supreme Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 through 2015 Supreme Signature Van Iner-City, Kold King and Spartan vehicles equipped with certain Thieman Tailgates TVL125/16 series lift gates. Our records indicate that your vehicle(s) identified above may be affected. Supreme is conducting a safety recall to address this condition.

### **What is the Issue?**

Certain Supreme recreational vehicles were equipped with Thieman Tailgates TVL125/16 series lift gates that are subject to Thieman Recall No. 16E-076. According to Thieman, a potential exists that the lift gate was manufactured with a roller chain that may fail. If the roller chain fails, the lift gate may fall unexpectedly, creating a risk of injury.

### **What Should You Do?**

Please contact Alan Freeman at Thieman Customer Service at 1-800-524-5210 Ext. 104 to find your local Thieman dealer if your vehicle is equipped with a Thieman liftgate. Thieman will coordinate with you or your dealer shipment of the kits and payment of the labor charges. Pursuant to 49 CFR 573.13(c)(1)(iii), if you had the liftgate roller chain replaced within one year prior to August 24, 2016, then you may be eligible for reimbursement from Thieman. Please contact Thieman's customer service department and provide a copy of the receipt for the repair.

**CORPORATE** • 2581 East Kercher Road • Goshen, IN 46528 • Phone 800-642-4889 • Fax: 574-642-4540 • [supremecorp.com](http://supremecorp.com)

**WEST**  
22135 Alessandro Blvd.  
Moreno Valley, CA 92553  
800-827-0753  
Fax: 951-656-4061

**SOUTHWEST**  
500 Commerce Blvd  
Cleburne, TX 76033  
800-541-6282  
Fax: 817-641-7924

**MIDWEST**  
2572 East Kercher Road  
Goshen, IN 46528  
800-642-4889  
Fax: 574-642-4540

**NORTHEAST**  
411 Jonestown Road  
Jonestown, PA 17038  
800-556-6492  
Fax: 717-865-4385

**SOUTHEAST**  
2051 U.S. Highway 41  
Griffin, GA 30224  
800-882-6742  
Fax: 770-228-3340



If you no longer own the vehicle(s) listed above, please call the Supreme Warranty Department at (574) 642-0800 or by e-mail at [recall@supremecorp.com](mailto:recall@supremecorp.com) and provide any information you can furnish that will assist us in locating the current owner.

*Note: Federal law prohibits the delivery of affected vehicles under a sale or lease until this issue has been corrected. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee within 10 days.*

### Questions or Concerns?

If you have any questions about this recall, please contact Supreme's Warranty Department at (574) 642-0800 or by e-mail at [recall@supremecorp.com](mailto:recall@supremecorp.com).

If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [www.safercar.gov](http://www.safercar.gov) (reference NHTSA Safety Recall No. 16V-742).

We apologize for the inconvenience, but are taking this step in the interest of your personal safety and satisfaction with our vehicles. Thank you for your attention to this important matter.

Sincerely,

Supreme Corporation

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