



**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

**AUTOCAR, LLC SAFETY RECALL ACX-1604  
NHTSA RECALL NO. 16V-720  
November, 2016**

**Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in 2015-2017 model year Xpeditor chassis. These chassis were manufactured between 2 March 2015 and 22 September 2016, with non-sequential serial numbers in the range 218968 through 223536. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

- MODELS AFFECTED:** Autocar Xpeditor 2015-2017
- COMPONENTS AFFECTED:** Castle nuts on steering linkage assembly.
- SAFETY DEFECTS AND POTENTIAL RISKS:** Castle nuts in the steering linkage assembly may have been improperly torqued. If the castle nuts were not properly torqued, the cotter pin could shear and the components could separate, resulting in the loss of steering and increasing the risk of a crash.
- REPAIR REQUIRED:** Remove and discard the cotter pins on affected castle nuts and check torque. Adjust torque if required. Install new cotter pins (sourced locally).
- TIME REQUIRED FOR THE REPAIR:** The labor time to repair your vehicle is 1.0 hours.
- WHAT YOU SHOULD DO:** To have your vehicle repaired, contact your local authorized Autocar service site or email [warranty@autocartruck.com](mailto:warranty@autocartruck.com).
- PRIOR REPAIRS:** If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.



**NOTICE  
REGARDING  
LEASED  
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL  
RESPONSE  
CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

**ASSISTANCE:**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC  
Service & Warranty Departments  
551 S. Washington St.  
Hagerstown, Indiana 47346  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR, LLC**