



**IMPORTANT SAFETY RECALL SC0405
NHTSA RECALL # 16V-714**

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2017 Pinnacle (CXU) and (CHU) model trucks manufactured from March 8, 2016 through May 19, 2016 with Goodyear G399A LHS 295/75R22.5 LRG tires.

SAFETY DEFECT:

The tires may not have been cured properly during manufacturing. This could cause the tires to have incomplete adhesion, which could lead to partial tread separation and/or tire failure.

SAFETY RISK:

If the tread were to separate while a vehicle is in motion, it could cause a loss of vehicle control, which would increase the risk of a crash causing injury and/or damage to property.

**PRECAUTIONS YOU
CAN TAKE:**

There are no precautions you can take other than having your vehicle inspected and repaired if needed by a Goodyear tire dealer.

**TIME REQUIRED FOR
THE REPAIR:**

The time required to repair your vehicle is approximately 2 hours.

**WHAT YOU SHOULD
DO:**

You may take the vehicle to any Goodyear Commercial Tire Center or authorized dealer. Goodyear will replace recalled tires free of charge with the same size G399A LHS LR G tires that do not contain this condition. Please call Goodyear Customer Service if you have any questions (800) 321-2136.

**NOTICE REGARDING
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS:**

If your vehicle has not been repaired within a reasonable time after delivering it to a Mack Parts and Service Center, please contact:

Mack Trucks, Inc.
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.



G399A LHS LR G Tire Recall

295/75R22.5

Goodyear is recalling approximately 1,650 G399A LHS LR G commercial truck tires due to a manufacturing condition that could cause tread separation.

Tires are included in the recall only if **two conditions** exist:

Your **CURING PRESS ID** is

A6L or A6R

AND

Your **DOT DATE** is

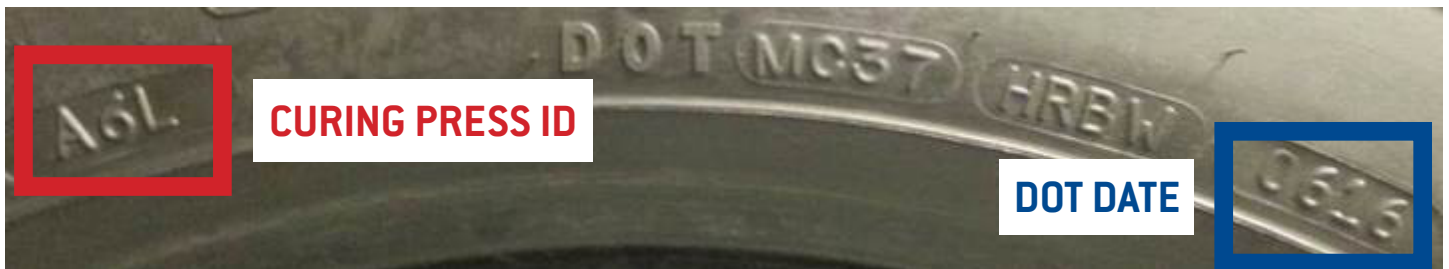
0416–0716

V9L or V9R

AND

1916–2116

SEE EXAMPLE BELOW:



Goodyear will replace recalled tires free of charge with the same size G399A LHS LR G tires that do not contain this condition.

To get your replacements, you can:

- Take the vehicle to any Goodyear Commercial Tire Center or authorized dealer or
- Take the tire to your original point of purchase

Please call Goodyear Customer Service if you have any questions:

1-800-321-2136