



AMERICAN EMERGENCY VEHICLES  
165 AMERICAN WAY  
JEFFERSON, NC 28640  
P: 800-374-9749 F: 336-982-9826

## IMPORTANT SAFETY RECALL

OCTOBER 29, 2016

This notice applies to your AEV Ambulance with a VIN number of **123456789xxxxxxxx**

E.V.S. Ltd. / Dometic NHTSA recall number: **16V-703**

**Dear American Emergency Vehicle Ambulance Owner,**

### **! I M P O R T A N T !**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

AEV has decided that a defect which relates to motor vehicle safety exists in certain E.V.S. Ltd. (Emergency Vehicle Seating Ltd.) seats manufactured with seat tracks provided by Dometic Corporation. E.V.S. Ltd advises that this may affect tracks manufactured between March 22, 2016 and August 29, 2016. Our records indicate that the attendant seat (s) in your ambulance may be equipped with Dometic seat tracks manufactured within this date range.

#### WHAT IS BEING RECALLED?

E.V.S. Ltd. Seats equipped with certain Dometic seat tracks Manufactured between March 22nd and August 29th, 2016.

#### WHY IS IT BEING RECALLED?

Independent testing initiated by E.V.S. Ltd. has revealed that certain seat tracks furnished by Dometic Corporation during the afore mentioned date range, may be impaired by a defect which allows the seat track to release unexpectedly in the event of rapid deceleration. In the event of an accident, such release could allow the seat to move forward at a high rate of speed. This may increase severity of injury or death. The defect does not increase the likelihood of a crash in any way.

#### WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

You should contact AEV immediately to schedule inspection and/or remedy process of your ambulance (s). Please contact AEV Warranty/Customer Service Department (with your specific VIN) referencing "Seat Slide Recall" via phone 800-374-9749, or by email, [warranty@aev.com](mailto:warranty@aev.com) .

#### WHAT AMERICAN EMERGENCY VEHICLES WILL DO:

AEV will facilitate EVS Ltd. to drop ship the replacement component provided by Dometic Corp. EVS Ltd. will have the replacement component shipped free of charge and reimburse of .5 (half hour) labor per replacement.

If you feel American Emergency Vehicles has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact AEV Warranty/Customer Service Department (with your specific VIN) referencing "Seat Slide Recall" via phone 800-374-9749, or by email, [warranty@aev.com](mailto:warranty@aev.com).

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

American Emergency Vehicles is dedicated to providing the safest ambulances in the industry, and vehicle safety is our highest priority. We sincerely regret the inconvenience this recall poses to all of our customers.

Sincerely,

Randy A. Hanson  
President/General Manager  
American Emergency Vehicles