



NEW FLYER®

IMPORTANT SAFETY RECALL NOTICE

28 September 2016

VIA EXPRESS MAIL



Subject: **Motor Vehicle Safety Recall 16V-678**
CNG Fuel System – Vent Tube Assembly.

Dear Mr. [REDACTED]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer of America Inc. (“New Flyer”) has decided, that a defect which relates to motor vehicle safety, exists on certain New Flyer transit vehicles. Further investigation has revealed that the following vehicles, operated by [REDACTED] may be affected:

Make: New Flyer
Model: SR2054 2016 XN40
VIN:

5FYC8FB1	5FYC8FB	5FYC8FB
5FYC8FB	5FYC8FB	
5FYC8FB	5FYC8FB	

New Flyer recently introduced a redesigned Compressed Natural Gas (CNG) fuel storage system for the vehicle rooftop enclosure. It has been determined that the vent lines which run the length of the fuel cylinders do not have sufficient strain relief to allow for expansion and contraction of the type IV CNG fuel tanks, which occurs during normal operation.

These additional stresses applied by the vent line to the pressure relief device (PRD) which is mounted on the tank electrically controlled solenoid valve, may result in the PRD fracturing where it threads into the solenoid valve. Failure of the PRD in this manner will result in a high pressure release of CNG gas from the fuel tank cylinder.

Unintentional release of high pressure CNG gas, increases the potential for injury and fire.

New Flyer has revised the design for these vent lines to incorporate the required strain relief for this application, and will be supplying these new vent lines as well as replacement PRD’s for installation on the vehicles identified above.

New Flyer is recommending that these vehicles remain parked until such time as this repair action can be incorporated.

Headquarters/
Winnipeg Facility
711 Kernaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

Aftermarket Facility
630 Kernaghan Ave.
Door 76
Winnipeg, Manitoba
R2C 5G1 Canada
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New Product
Development
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Crookston
Facility
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

St. Cloud
Facility
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

Anniston
Facility
106 National Drive
Anniston, AL
36207 USA
Ph: (256) 831-4296

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New Flyer is paying for the parts and labor to accomplish this corrective action, and your Regional Product Support Manager Terry Kotnarowski will assist in the coordination of this retrofit.

If you are a lessor of vehicles which are identified above, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If New Flyer is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,
NEW FLYER OF AMERICA INC.



By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
(204) 224-6706

cc: Chris Stoddart – Vice President Engineering Services
Terry Kotnarowski – Regional Product Support Manager