



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

Date: September, 2016

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that 2017 Mirage vehicles with HID headlamps fail to conform to Federal Motor Vehicle Safety Standard No. 108; Lamps, reflective devices, and associated equipment. The High Intensity Discharge (HID) headlamps allow for horizontal adjustment during the vehicle assembly process. After assembly, horizontal adjustment locking clips are secured so that no further adjustments can be made. However, HID headlamps on certain '17 Mirage vehicles were inadvertently shipped without the horizontal adjustment locking clips being secured. Without the horizontal adjustment locking clip being secured, the headlight can be adjusted to either reduce the driver's visibility or blind oncoming vehicles. Both conditions can increase the risk of a crash.

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the recall remedy performed on your vehicle. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still perform this inspection/repair to your vehicle, free of charge.)

What your dealer will do: The dealership will inspect the HID headlamp adjustment locking clips to confirm that they are secured. Any HID headlamp adjustment locking clips not secured will be corrected.

How long will it take? The time needed for the inspection and securing of any headlamp adjustment locking clip(s) is approximately **0.5** hrs. The dealer may need your vehicle for a longer period of time, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the headlamp locking clips not being secured and have paid for the repair, you may send your original repair order or invoice, **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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